

South Ayrshire Council

**Report by Director of Strategic Change and Communities
to Service and Partnerships Performance Panel
of 24 October 2023**

Subject: Local Performance Report: Police Scotland

1. Purpose

- 1.1 The purpose of this report is to provide members of the Service and Partnerships Performance Panel with information about the year-end performance of Police Scotland in South Ayrshire for 2022/23 and Quarter 1 of 2023/24.

2. Recommendation

- 2.1 **It is recommended that the Panel scrutinises the performance reports of Police Scotland in South Ayrshire and provides feedback to the Area Commander.**

3. Background

- 3.1 The Police and Fire Reform (Scotland) Act 2012 created a national police force and a national fire and rescue service. The implications of the legislation for local authorities are that the Council will:

- Comment on SPA and SFRS Strategic Plans;
- Contribute to the preparation of the local plan for police and local fire and rescue plan and approve the plans;
- Monitor the delivery of police and fire and rescue functions in the area and make recommendations for improvement; and
- Provide feedback to the Local Police Commander and the Fire and Rescue Service Local Senior Officer.

- 3.2 The Local Police Plan for South Ayrshire was agreed by [Cabinet in March 2023](#).

4. Proposals

- 4.1 At the Service and Partnerships Performance Panel in August 2023, an administrative error by Police Scotland resulted in an incomplete Quarter 1 report being submitted instead of the anticipated year end 2022/23 report.

4.2 The attached performance report includes information relating to 2022/23 and a completed version of the Quarter 1 report (Appendix 1) which Panel members are invited to scrutinise and provide feedback on.

5. Legal and Procurement Implications

5.1 There are no legal implications arising from this report.

5.2 There are no procurement implications arising from this report.

6. Financial Implications

6.1 Not applicable.

7. Human Resources Implications

7.1 Not applicable.

8. Risk

8.1 Risk Implications of Adopting the Recommendations

8.1.1 There are no risks associated with adopting the recommendations.

8.2 Risk Implications of Rejecting the Recommendations

8.2.1 If the recommendation is rejected then there is a risk that the Council is considered to not have discharged its responsibility under the Police and Fire Reform (Scotland) Act 2012 in terms of scrutinising local performance.

9. Equalities

9.1 The proposals in this report allow scrutiny of performance. The report does not involve proposals for policies, strategies, procedures, processes, financial decisions and activities (including service delivery), both new and at review, that affect the Council's communities and employees, therefore an equality impact assessment is not required.

10. Sustainable Development Implications

10.1 ***Considering Strategic Environmental Assessment (SEA)*** - The proposals in this report do not represent a qualifying plan, programme, policy or strategy for consideration for SEA. There exists therefore no obligation to contact the Scottish Government Gateway and no further action is necessary. An SEA has not been undertaken.

11. Options Appraisal

11.1 An options appraisal has not been carried out in relation to the subject matter of this report.

12/

12. Link to Council Plan

12.1 The matters referred to in this report contribute to Priority 3 of the Council Plan: Civic and Community Pride.

13. Results of Consultation

13.1 There has been no consultation on the content of this report which relates to performance of an external organisation.

Background Papers **Report to Cabinet of 14 March 2023 - [Local Police Plan 2023-26](#)**

Report to Service and Partnerships Performance Panel of 22 August 2023 – [Local Performance Report: Police Scotland](#)

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Date: 13 October 2023

South Ayrshire Performance Summary Report - Q4 2022/23

Reporting Period: 01/04/2022 - 31/03/2023

Appendix 1



**POLICE
SCOTLAND**
Keeping people safe

Total Crime



5.2%



8,724 Crimes

Incidents
Recorded

Violence/Homicide

Drug Supply

Sexual Crime

Hate Crime

ASB

-13.0%*

8.7%

-45.0%

4.7%

0.0%*

-20.8%*



29,678

1,198

33

216

91

5,757

Domestic Abuse

Housebreaking

Robbery

Fraud

Speeding

Drink/Drug Driving

8.8%*

-29.1%

-7.3%

28.4%

-10.5%

27.8%



764

168

28

239

250

174

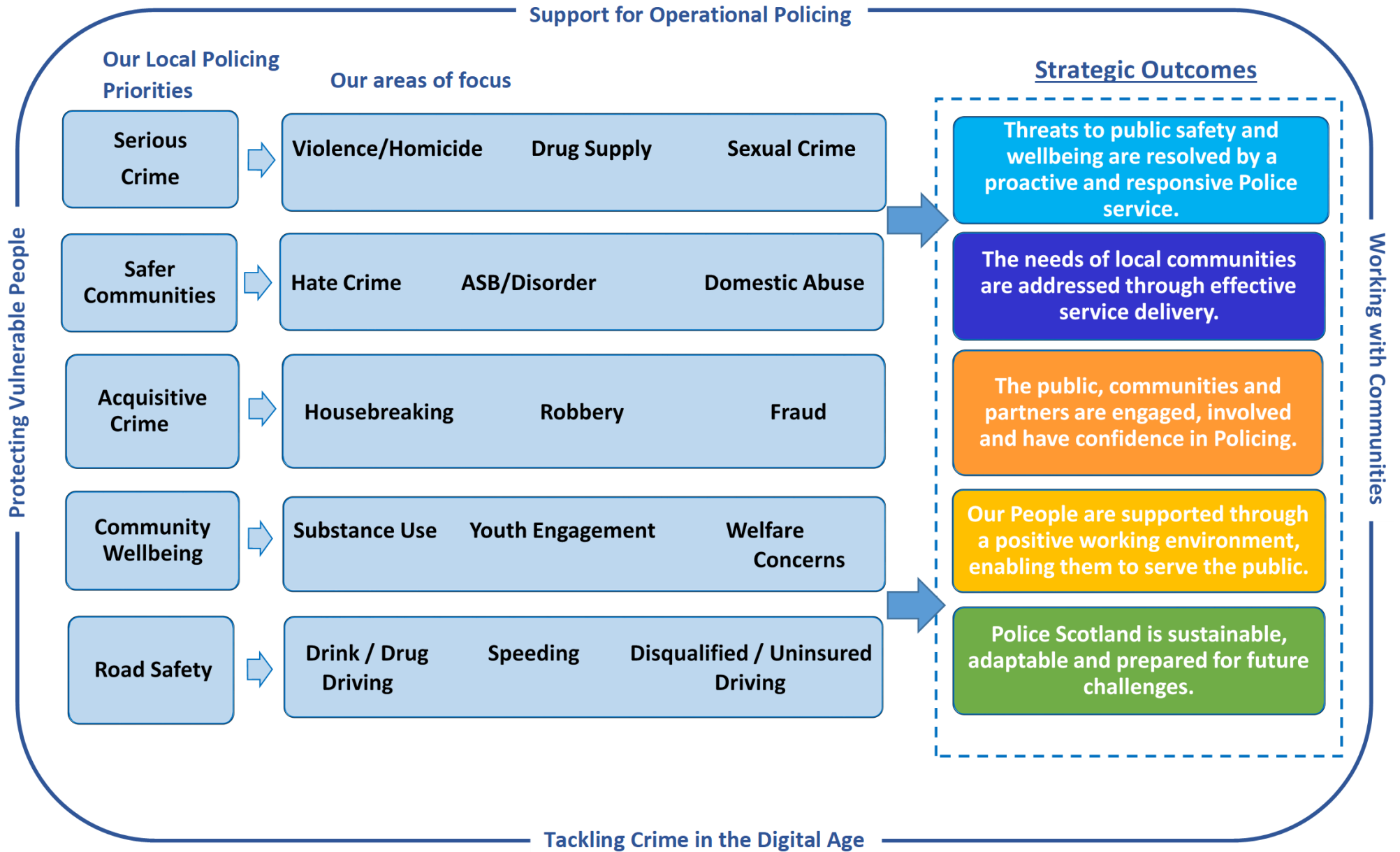
Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. *5-yr Average is locally produced and not MI (Incl Hate)

Introduction

This document has been compiled to look at the quarterly data available for South Ayrshire. The report will be based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on. There is a new Local Policing Plan and 'Plan on a Page' which will be reported on as part of Q1 later in 2023.

The following list of contents provides an overview of the items included in this report:

TOPIC	SECTION	PAGE
Local Policing Plan	Plan on a Page	3
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	Sexual Crimes	6
Safer Communities	Domestic Abuse	7
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SERIOUS CRIME—Violence/Homicide

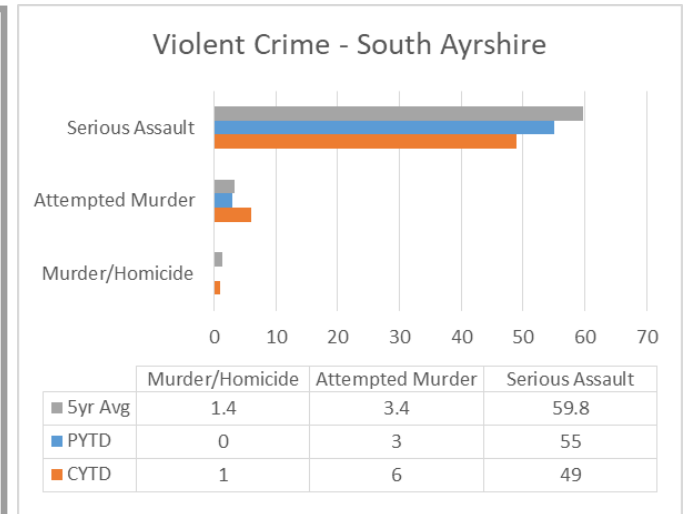
Analytical Context:

Violent crime is currently up 8.7% on the 5-year average.

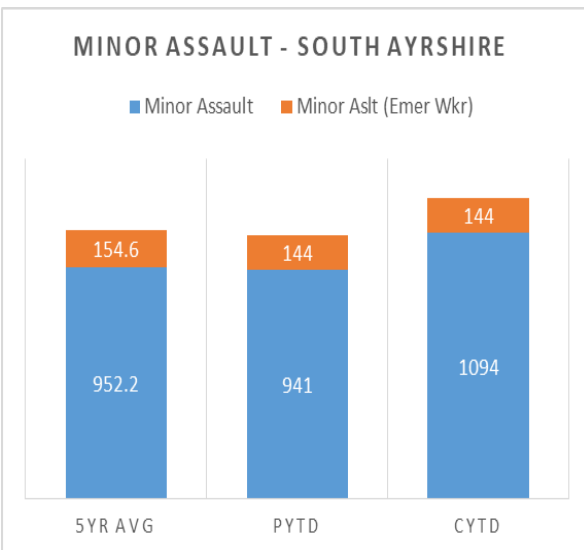
Serious Assaults reduced with 46 crimes recorded at the end of Q4 compared with 53 the previous year and a 5-year average of 57.8. Detection rates ended the year at 95.7% compared to 84.9% the previous year. Fourteen of these crimes have taken place within the home with five being domestic related. 28 of the crimes have noted alcohol consumption as a potential factor, with a further two mentioning Drugs. Nine of the victims were female.

There was one Murder in the reporting period, and six Attempted Murders, five of which have been detected.

Minor Assaults on members of the public are recording higher numbers, compared with both last year and the 5-year average (see chart below). Notably 42 assaults on retail workers have been recorded at the end of the year and these are included in these figures. The end of year detection rate was 63.1% which is above the figure the previous year (60.5%) but lower than the 5-year average (67.4%). Minor Assaults on Emergency Workers are currently below the 5-year average (131 compared to 143.6), however slightly above the 2021/22 figure of 128.



Source: Taken from Police Scotland Business Intelligence Portal



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

The majority of violent crime occurs whereby those persons involved are known to one another or already involved in existing criminality. All crimes of violence continue to be subject of daily management review. Local officers continue to be supported in this review by Priority Policing Teams who are deployed to identify and quickly apprehend offenders. We also use other specialist resources who are used to investigate this crime type and collectively this has helped support the increase in detection rates.

A number of successful initiatives across South Ayrshire including Operation Inver and Safer Shores that have collaborative and effective partnership working and ensures a co-ordinated approach have also contributed to the decrease in serious assaults. Each of these initiatives are subject to scrutiny to ensure they evolve and adapt to support the wider safety of our local communities.

The Community Wellbeing Unit (CWU) continue to work closely with individuals who are involved in crime in an effort to divert them from this and to ensure they are encouraged and supported to engage with services in an effort to improve outcomes for them, their families and the wider community.

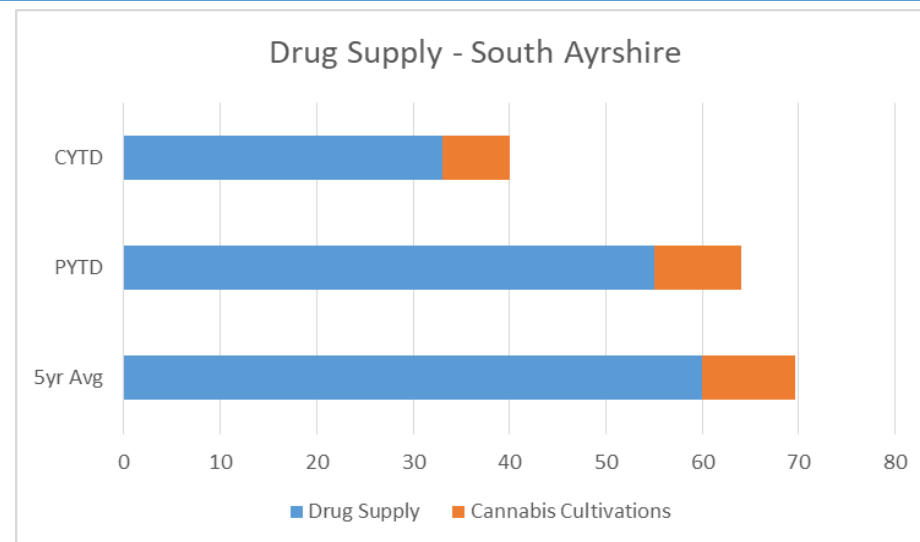
SERIOUS CRIME—Drug Supply

Analytical Context:

Drug Supply charges ended the year down 45.0% on the 5-year average.

There has been a marked reduction (n=33) in the number of charges being brought compared with both last year (n=55) and the 5-year average (n=60). The number of Cannabis cultivations has also decreased, 9 last year compared to 7 this year.

Proactivity remains the main focus and means by which these charges are obtained, however identifying any real patterns to where these crimes are taking place is often difficult. As stated previously, identifying potential suppliers is more likely to be the result of combined work with local officers, specialist resources as well as building on the Community Intelligence provided by the local community including residents and partners



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Tackling drug supply and targeting those individuals and groups involved in the supply of drugs continues to be a priority for all South Ayrshire officers. Local officers are supported by dedicated and embedded specialist divisional intelligence support who have access to a variety of National resources, which supports the identification, tasking and executing of all opportunities to disrupt individuals involved in the illicit supply of drugs. All avenues are exploited to generate, gather and utilise intelligence in order to drive executive action in terms of tackling drug supply.

Throughout the reporting period 76 drug warrants were executed in South Ayrshire that resulted in 31 positive returns for a number of offences including drug supply, drug possession and money seizures related to the proceeds of crime. An example of a significant seizure includes a large cannabis cultivation that was discovered within a property in High Street, Ayr that had cannabis plants to the value of £120,000. As a result of this 3 males were arrested and charged.

Locally, 60 frontline staff from South Ayrshire Council including housing officers were provided bespoke training that was delivered by Police Scotland to help raise awareness on signs to look for in respect of drug supply, cuckooing, exploitation and human trafficking. Part of this training also included the reporting mechanism to Police should they have any concerns or suspicions that such activity is ongoing.

SERIOUS CRIME—Sexual Crime

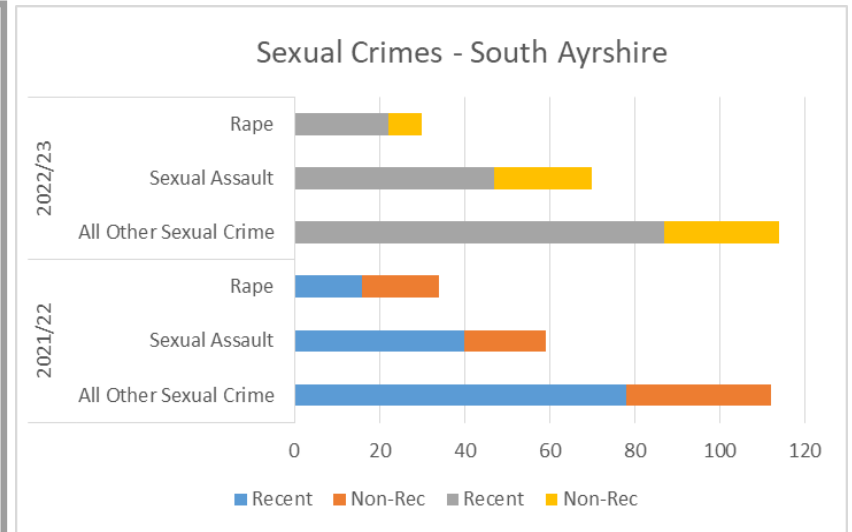
Analytical Context:

Sexual crime ended the year down 4.7% on the 5-year average.

Non-recent crimes decreased significantly on those being reported the previous year. In total there were 216 Sexual crimes reported of which 58 were non-recent, this compares with 206 crimes in the same period the previous year of which 71 were non-recent.

The detection rate ended the year at 49.1% which is below the previous year (66.0%) and below the 5-year average (60.6%). This detection rate is likely to increase as investigations progress into the new reporting period. Rape detections were 54.8% at year end while Sexual Assault detections ended at 47.1%.

Police Scotland has made a concerted effort to raise awareness and encourage survivors of sexual abuse to report incidents regardless of when they occurred. Every report is investigated thoroughly, albeit there can be challenges with tracing witnesses or securing forensic opportunities.



Source: Taken from Crime Management through ScOMIS

Local Action/Context:

South Ayrshire Police remains committed to working with partners to enhance the confidence of victims and encourage them to engage with the criminal justice system and the benefits of this positive collaborative approach is demonstrated in the rise in reporting recent sexual crime. South Ayrshire continue to work closely with Rape Crisis, Woman's Aid and ASSIST to promote their support and counselling services for those who have been impacted by this type of crime. Feedback from partners continues to highlight the overwhelmingly positive work of our specialist Sexual Offences Liaison Officers who are committed to provide the best levels of service for our victims and who work tirelessly to gather evidence to bring perpetrators into the criminal justice system.

It is acknowledged that while the criminal justice system can itself present challenges for survivors, there is a risk that witnesses, especially children and other 'vulnerable witnesses' of the most serious and traumatic crimes can be re-traumatized through their participation in the criminal justice process. Officers are being further trained with information about the impact of trauma and how these can impact on a person's ability to participate in an interview to provide a fair and consistent approach under video recorded conditions.

We also continue to work closely with partners to ensure survivors are supported throughout the criminal justice process. The Willows in Prestwick is a dedicated sexual assault response coordination service that offers healthcare choices including a forensic medical examination, and is available to individuals who have experienced rape or sexual assault, in a way that is sensitive, compassionate and reduces the risk of any re-traumatization.

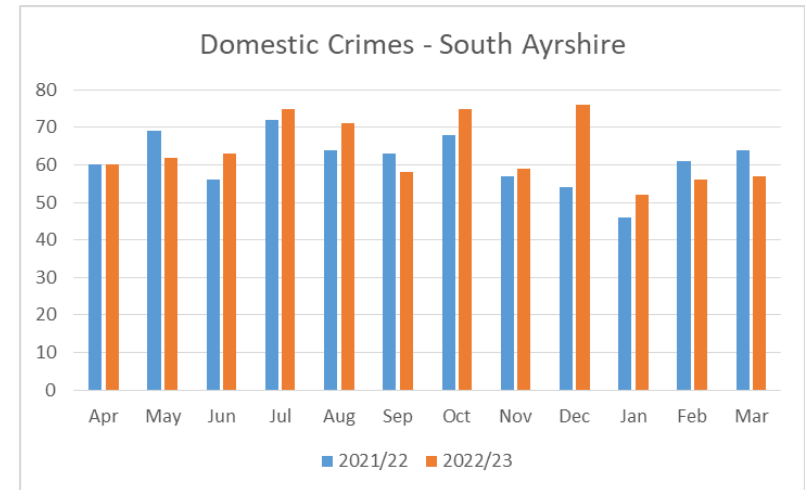
SAFER COMMUNITIES—Domestic Abuse

Analytical Context:

Domestic Abuse crimes were up 8.8% on the 5-year average.

Overall crimes ended the year with an increase compared to the previous year (n=764 this compared with n=734). There have been a number of months showing spikes in these crimes however the January to March period recorded an overall reduction compared with the previous year.

Examination of the types of domestic abuse committed across the year indicates that a high proportion of crimes continue to be minor assaults or Threatening or abusive behaviour. However there have been 7 Serious Assault, 11 Rapes and 28 Domestic Abuse Act crimes (examples include Stalking and/or Coercive behaviour).



Source: Data taken from iVPD through ScOMIS

Local Action/Context:

Throughout the reporting period there has been a number of months showing spikes in this crime. It is unknown at this time why this has occurred however it could be considered that these months are recognised holiday periods for the majority of people.

All domestic abuse incidents and crimes reported to Police Scotland are subject to daily scrutiny and reviewed by supervisory and specialist officers to identify all safeguarding and evidential opportunities. We remain committed to the continued investigation of domestic crime and the provision of the best services to victims.

Local officers are supported by specialist officers from within the Ayrshire Domestic Abuse Investigation Unit. In addition we also have Domestic Abuse Champions. These are officers with specialist training in all domestic abuse matters, providing a point of contact for front line supervisors and officers to seek advice and direction when faced with challenging or complex scenarios.

Work continues in consolidating the position of the Domestic Abuse Safeguarding Team within the Domestic Abuse Unit. Feedback and approval from partners has so far been positive with many reporting greater ease of information sharing and access to the unit. DSDAS continues to grow at an exponential rate, with a 46.5% increase in applications across Ayrshire throughout the reporting period. South Ayrshire applications have increased to 69 in this period compared to 48 the previous year.

We continue to develop, deliver, support and promote campaigns and initiatives with our partners. This includes the 16 Days of Action, White Ribbon Campaign, Reclaim the Night and International Women’s Day. The key messages within this continue to be delivered in bespoke inputs to children and young people around healthy relationships as well as “Is That Me” Campaign. Planning is underway to deliver a number of “Understanding the dynamics of domestic abuse and awareness seminars” throughout South Ayrshire during 2023/2024.

SAFER COMMUNITIES—Hate Crime

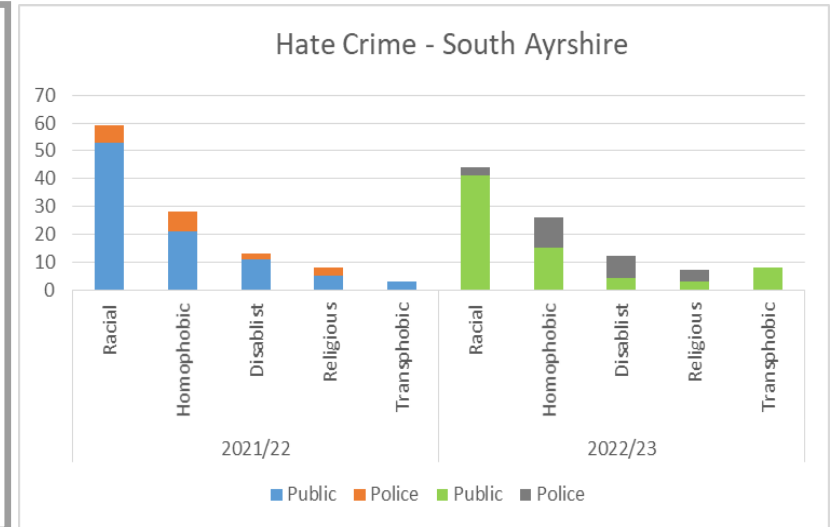
Analytical Context:

Hate crimes ended the year on a par with the 5-year average.

There has been a decrease noted when compared with the previous year (91 in 2022/23 down from 108). Note that a single crime can have more than one hate crime type, for example one incident could feature homophobic and sectarian language.

The chart opposite provides a breakdown of the different types of hate related crimes and shows a slight increase in Religious crimes and a greater increase in Transphobic crimes whilst all other crime types have decreased. It was noted that a high proportion of the Homophobic crimes are directed at Police Officers being subjected to inappropriate language.

A total of four repeat victims have been identified. There were two repeat hate crime offenders across the year, one of whom committed a hate related crime on three separate occasions.



Source: Taken from the iVPD database through ScOMIS

Local Action/Context:

The South Ayrshire Campus Police Officers continue to deliver hate crime awareness inputs to young persons over the impact that hate language and incidents have on their victims, families and wider community. We also continue to be proactive on social media platforms promoting campaigns utilising the #DontTolerateHate hashtag, encouraging victims to come forward to engage with Police and also to signpost reporting mechanisms and access to support agencies.

The majority of offenders are under the influence of alcohol at the time of the offences and where police officers are subject to hate language this tends to occur when offenders are being arrested for a different offence.

Throughout the reporting period sadly one Scottish Asian family had been repeatedly targeted by a group of youths over a 7 week period. Our Antisocial Behaviour and Prevention and Intervention Officers visited the family on a couple of occasions and offered safety advice, including the benefits of CCTV and provided further guidance material and signposting. These specialist officers thereafter took responsibility into the enquiry and liaised with the varying initial attending officers. As a result of a robust investigation a total of 6 crimes committed against the family were identified. Throughout this period officers worked in collaboration with the Local Community Policing Team, and partners including South Ayrshire Council Antisocial Behaviour and Thriving Communities to increase patrols and offer reassurance within the community, whilst identifying opportunities to engage and educate youths loitering in the area. As a result 2 juvenile offenders were identified and are now subject of a report sent to the Scottish Children’s Reporters Administration. To date the family has not reported any further incidents to police.

Throughout February Ayrshire Police Division supported by LGBTQI+ History month. This gave us the opportunity to celebrate lesbian, gay, bisexual, transgender and intersex lives and culture, recognising the contribution LGBT+ colleagues have made to Police Scotland and society.

SAFER COMMUNITIES—Antisocial Behaviour

Analytical Context:

ASB Incidents are currently down 20.8% on the 5-year average.

All months of the past year recorded lower figures compared with the 5-year average as detailed in the second chart below. However it is notable that both February and March 2023 recorded higher levels of incidents compared with the previous year. Around 20% of incidents so far this year have resulted in a crime report being raised. It is assessed that approximately 13% of ASB incidents are youth related.

A new system to provide ASB Fixed Penalty data is progressing and should be available in the near future.

Local Action/Context:

Throughout the reporting period Ayrshire Division has remained committed in identifying and tackling anti social behaviour.

The welcome reduction is due to the collaborative partnerships across South Ayrshire and includes a number of pro-active tasking meetings supported by a broad range of partners and voluntary organisations including:-

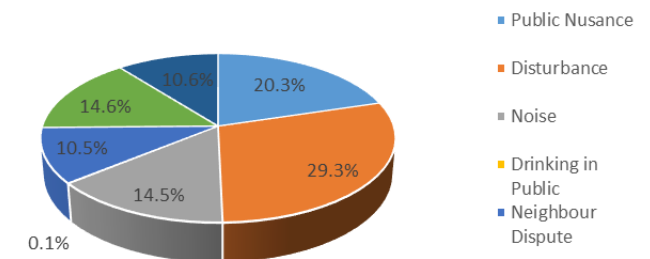
- Housing and Anti Social Behaviour (ASB)—Daily meeting—focusses on housing issues and neighbour disputes
- Multi Agency Task and Co-ordination meeting (MATAC) - fortnightly meeting - focusses on emerging trends, areas of concern, vulnerability or risk relating predominantly to anti social behaviour within our local communities
- Reducing Violence Joint Action Group—bi-monthly meetings —focusses on ASB and violence predominantly around events and night time economy

Throughout the reporting period our dedicated anti social behaviour officers made 587 disclosures to South Ayrshire Council that resulted in 28 Live Anti-social Behaviour Orders and undertook 281 joint visits with housing colleagues.

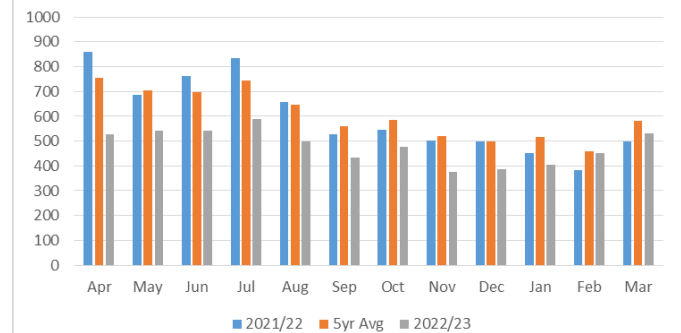
Local officers also carried out 1376 licensed premise visits during this period . These are pro-active visits to offer support to the local licensing trade and to ensure that they are abiding by their licence conditions.

Equally, South Ayrshire Police directly policed 50 events and provided passing attention to a further 60 events. Each event is unique and covers a multitude of things such as the Scottish Grand National, Remembrance Parades, Football fixtures, and community events.

ASB Incident Breakdown South Ayrshire



Monthly ASB - South Ayrshire



Source: Taken from STORM data extracted through ScOMIS

ACQUISITIVE CRIME—Housebreaking / Fraud

Analytical Context:

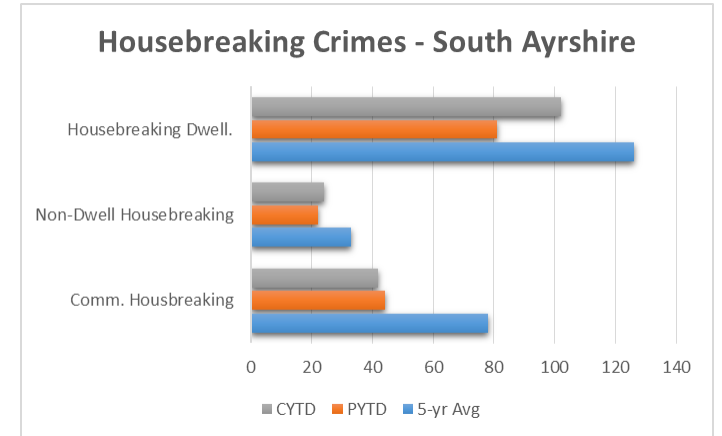
Housebreakings are currently down 29.1% on the 5-year average.

However the end of year figures show increases in housebreaking crimes to dwelling houses and non-dwelling properties (sheds and garages) as shown in the chart opposite. Housebreaking crimes to Commercial properties have reduced slightly on the previous year. The detection rate ended the year at 34.5% which is above both last year (26.5%) and the 5-year average (28.5%).

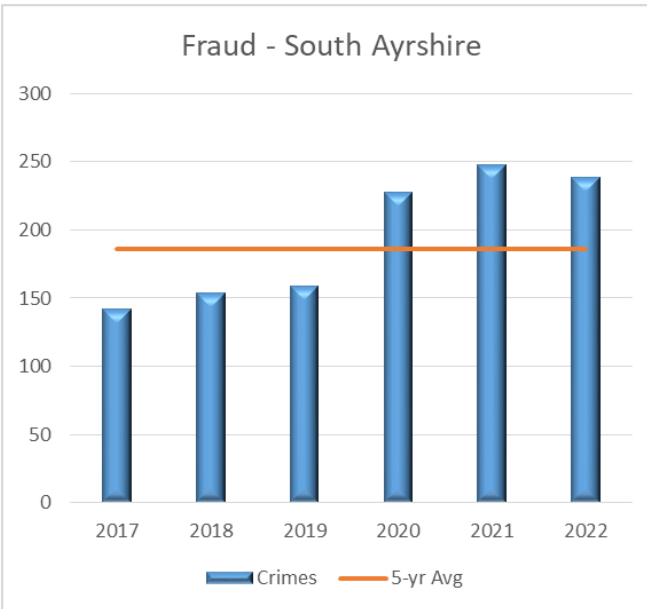
Examination of the commercial housebreakings shows a total of 7 repeat locations across the year.

Frauds are currently up 28.4% on the 5-year average.

Since 2020/21 levels of Fraud have been relatively static as seen in the chart below. The total to the end of the Q4 period shows a slight decrease on the number of crimes recorded in 2021/22. The detection rate at year end was 22.2% which is above the previous year (21.8%) but below the 5-year average (35.1%).



Source: Taken from Police Scotland Business Intelligence Portal



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Throughout the reporting period detection rates into housebreaking has risen. This is as a result of improved governance and investigative structures including the tasking of priority actions to specialist resources to ensure a targeted and focused approach. We fully recognise the impact that housebreakings can have on victims and ensure that the investigation into such crimes remains a priority for local policing.

A high proportion of frauds committed have been on online platforms such as Facebook, Facebook Marketplace, Messenger, WhatsApp, SMS text message and cold call/phone and perpetrators are often based outwith the UK, adding to the complexity of the enquiry. Our Preventions and Interventions Officer collaborates closely with South Ayrshire Council Trading Standards Department and attends a variety of premises and groups such as sheltered housing, care homes for both SAC and private owners, a variety of chat, knitting, and writing groups which are located within our local libraries to hold crime prevention awareness sessions to highlight current scams / frauds and offer relative advice concerning how to spot, avoid and report scams. At these sessions our dedicated Preventions and Intervention Officer provides each premise and employees an electronic and paper guidance pack which educates, signposts and contains Police Scotland and third party organisations prevention guidance material.

ACQUISITIVE CRIME—Robberies

Analytical Context:

Robberies ended the year down 7.5% on the 5-year average.

The overall picture for the year shows an increase in robberies compared to the previous year (28 compared with 26).

The year-end detection rate is 64.3% which is below the 5-year average (75.3%).

By year end it is noted that 13 of the crimes have taken place within the home, while the rest occurred in an outdoor public location, including 3 in a shop and 1 at a petrol station. Six have involved the use/threat of a knife or bladed weapon.

In at least 11 of the crimes the victim and offender are known to each other.

The items most commonly being taken are mobile phones and cash.



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Robberies remain a key priority and daily focus and enhanced governance and scrutiny demonstrate that all crimes are thoroughly investigated and any offenders are identified and apprehended at the earliest opportunity.

A large proportion of these crimes the perpetrator and victim/witnesses are assessed to know each other, however in most instances those involved are largely uncooperative or actively hostile with investigations.

Dedicated town centre officers and locality officers continue to proactively engage with retailers regarding preventative measure and raising awareness.

Preventative measures continue, including those known offenders subject to bail conditions are subject to routine checks to ensure they are complying with their conditions and any issues identified during these checks are dealt with robustly as well as escalating to any other relevant agency.

We remain committed to tackling the factors that could lead to offenders committing such crimes, and continue to work closely with partners to ensure appropriate support is in place reducing the likelihood of offending.

COMMUNITY WELLBEING

Local Action/Context:

Our dedicated community wellbeing offices continue to engage with individuals who are deemed vulnerable or at risk. They adopt a trauma informed approach and can include supporting persons in crisis. Every day local management scrutinise all calls that relate to the South Ayrshire area. From this and taking into consideration the updates provided from the responding officers to the initial incident the CWEO are tasked accordingly to undertake a targeted intervention and support visit to the individual. The purpose of this is to support the wellbeing of the individual at a time where they are more likely to engage and welcome support that is being offered. This can include a joint visit with police and key partners including mental health practitioners, thriving communities, housing officers, and SFRS. For the last quarter of the reporting period the CWEO undertook 72 targeted interventions. 29 of these were joint visits.

An example of an intervention was the engagement with a vulnerable female resident of Wallacetown. The female was struggling to cope and had lost all support and connection with her family. The female had made a serious attempt at taking her own life that resulted in police being involved which resulted in her admittance to the Emergency Department. She was discharged a short time later with guidance on how to self refer into mental health services. This incident was identified as part of the daily scrutiny and tasked to the CWEO to follow up. CWEO attended at her home address whereby it was apparent that she continued to be in mental distress. They helped support her engage with her GP and assisted her with this appointment which resulted in further appointments from CPN's a few weeks later. The officers then ensured she was aware of local support including the local breakfast club. They encouraged her to attend again with their support. This then led to them ensuring that housing became involved and that the local university where she was studying were made aware (with her consent) to ensure wrap around care and support. Her wellbeing has improved as a result of the kindness shown and is being continued with a local charity whom she has now been connected to and is helping her with her trauma and recovery.

Pitchin in Programme — March 2023

Once again the successful Pitchin In programme was delivered in South Ayrshire. The football themed programme is aimed at building improved relationships with young people who are in the periphery of non engagement at school, involved in youth disorder or criminality, are vulnerable, or are from minority groups. The programme is supported by Ayr United Football Club and Thriving Communities. Throughout the 3 days the young people learn more about Roles, rights and responsibility, Hate Crime, Life Choices Awareness, Ultra Groups, Social Media and A-Z of football. It culminates in a visit to Hampden Football Stadium. The feedback from the participants was overwhelmingly positive. Further programmes are being planned for Summer 2023.

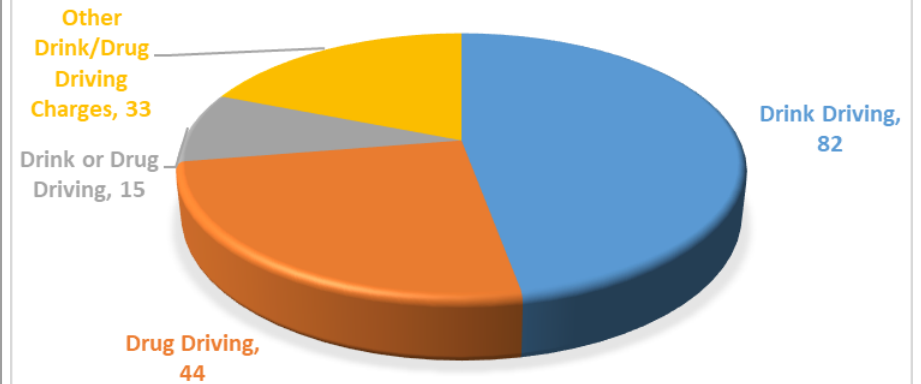
ROAD SAFETY—Drink/Drug Driving

Analytical Context:

Drink/Drug driving offences are currently up 27.8% on the 5-year average. The introduction of the legislation in relation to Drug Driving came into effect in October 2019 and therefore there can be no direct comparison with 5 year averages.

At year end there were a total of 174 offences recorded which is an increase on the previous year (n=136). Solely Drink Driving continues to be the most perpetrated offence, the overall figures in 2022/23 were slightly up on the previous year (82 compared with 81). Drug driving crimes are up significantly on the previous year, with a total of 44 last year compared with 23 the year before—an increase of 91.3%.

DRINK/DRUG DRIVING - SOUTH AYRSHIRE



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Ayrshires Road Policing unit, supported by local officers continue their strong focus towards the key priority of Road Safety within South Ayrshire, working towards the outcomes set in the Scottish Government's Road Safety Framework to 2030.

Officers in South Ayrshire continue to carry out high visibility and unmarked patrols of the road network, in an effort to deter and detect motorists who place both themselves and other road users in danger, by choosing to drive under the influence of alcohol/drugs. This pro-active approach has assisted in the increase in detections in this type of crime.

A number of localised action plans and intelligence led target packages have been created to allow officers to pro-actively target repeat offenders within South Ayrshire. In addition to this, officers have deployed to a number of traditional static road checks at key times to identify drink/drug drivers.

Local officers remain vigilant and regularly seek assistance from Road policing trained Medacx Drug Wipe officers, whenever they suspect a motorist has been driving under the influence of drugs.

South Ayrshire officers regularly patrol priority routes and those areas identified via analytical products where there is more likelihood for offences to be detected. The National Calendar of Road Safety Activity identifies specific periods to target these priorities, and officers in South Ayrshire strongly support these campaigns, conducting a number of mobile patrols at key areas throughout the sub division.

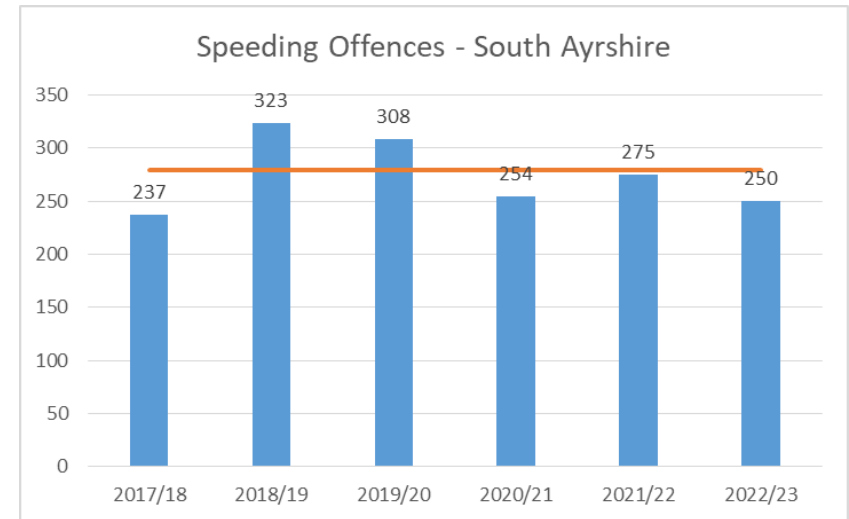
In March 2023, in collaboration with South Ayrshire Council and key partners we assisted in the delivery of Reckless Driving Wrecks Lives. Approximately 900 young people (S5/S6) attended the event that had key messaging about driver and passenger behaviour that focussed on drink/drug driving, wearing of seatbelts, speeding, peer influence from passengers.

ROAD SAFETY—Speeding

Analytical Context:

Speeding offences finished the year down 10.5% on the 5-year average and down 9.1% on the previous year. In 2021/22 there was increased activity during the last three months of the Financial Year which resulted in higher numbers of crimes being reported. In the most recent period activity has remained consistent with what was being reported across the rest of the year giving an overall figure similar to that recorded in 2020/21.

The Road Policing Unit continue to carry out initiatives in specific areas based on information from local communities and Elected Members, which may influence where offences occur.



Source: Taken from Crime Management through ScOMIS

Local Action/Context:

Speeding remains a key priority for South Ayrshire Police as we work towards the outcomes set in the Scottish Governments Road Safety Framework to 2030.

Ayrshire Police Division supported by colleagues from Road Policing unit, continue to proactively target motorists that speed and drive inappropriately for the road conditions.

Listening to our communities and local elected members, South Ayrshire Police have identified a number of static speeds checks that have been selected based on community concerns and complaints.

Officers deploy to these sites routinely to conduct targeted enforcement which provides reassurance to our communities that the subject of speeding is taken serious.

In addition, officers have deployed to areas such as the A70, A77 and A79 where a number of motorists were reported to the Procurator Fiscal for exceeding the speed limit as a result.

More recently, the West Safety Camera Unit have begun short term deployments on the A70 providing further reassurance to our local elected members and communities.

Other areas across South Ayrshire that were prevalent previously for speeding complaints have been the subject of routine high visibility and unmarked patrols for additional enforcement.

PUBLIC CONFIDENCE—Survey Information

User Experience - Current Position

The information on the table below is from data gathered in the April 2022 to March 2023 period for the whole of Ayrshire and is not specific to South Ayrshire. It should also be noted that the 'Feeling adequately informed' question has changed this year and only applies to those who stated they expected to be kept informed.

Questions	YTD	Force YTD	Female	Male	Blank/Other
Number of Respondents	1041	15,323	430	279	332
Ease of Contact? (% Easy and Very Easy)	71%	72%	76%	74%	63%
Being provided with the appropriate response? (% Yes)	62%	63%	70%	63%	52%
Feeling adequately informed about progress made with your report	53%	49%	59%	54%	47%
Overall Satisfaction? (% Satisfied or Very Satisfied)	68%	68%	76%	71%	55%

Your Survey

The following information is based on data from April 2022 to March 2023 (it should be noted that December figures are likely to change as they are updated)

How safe do you feel in your local area?			Total Respondents	
	Very Safe	Fairly Safe		Total
South	19.54%	62.57%	82.11%	389

Concern about Crime			Total Respondents	
	Increased a Lot	Increased a Little		Total
South	18.30%	32.22%	50.52%	389

Local Action/Context:

The Your Police Survey remains open for all police and members of the public to provide their views on Policing in the Local Community.

Local officers continue to promote engagement with Your Police Survey at all events and community engagements and details of the survey has been shared with local elected members, PFRC members and broadcast on media and social media channels.

PUBLIC CONFIDENCE—Complaints Against the Police

Complaints

	TOTAL COMPLAINT CASES RECEIVED			TOTAL NUMBER OF ALLEGATIONS RECEIVED		
	YTD	LYTD	% CHANGE	YTD	LYTD	% CHANGE
TOTAL	372	329	13.10%	533	641	-16.8%
South Ayrshire	129	81	59.3%	186	196	-5.1%

Breakdown of Case Categories

	FLR (Early Resolution)	FLR PSD (NCARU)	FLR (Spec or PSD)	Criminal Complaint	Non Criminal (not FLR)	Abandoned	Withdrawn	Ongoing (NCARU)	Not Relevant Complaint
U DIVISION	1	147	42	30	65	46	18	23	0
South Ayrshire Council	0	56	8	11	20	17	7	10	0

Breakdown of Allegations

Breakdown of Allegations	Assault	Corrupt Practice	Discriminatory Behaviour	Excess Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/ Harassment	Other - Criminal	Non-Criminal	Traffic Irregularity/ Offence	Unlawful Unnecessary Arrest or Detention
U DIVISION	39	0	6	33	78	142	3	14	3	3	4	7
South Ayrshire	16	0	1	11	25	45	1	6	1	0	2	4

Breakdown of Quality of Service Allegation

Quality of Service	Policy/Procedure	Service Delivery	Service Outcome
U DIVISION TOTAL	60	57	84
South Ayrshire	22	17	35

GLOSSARY OF TERMS

South Ayrshire Performance Summary Report - Q1 2023/24

Reporting Period: 01/04/2023 - 30/06/2023



**POLICE
SCOTLAND**
Keeping people safe

Total Crime



19.8%



2,699 Crimes

Incidents
Recorded

Violence/Homicide

Drug Supply

Robbery

Domestic Abuse

Sexual Crime

-0.4%*

33.1%

-55.9%

-9.8%

27.9%*

54.7%



8,752

375

6

9

229

73

ASB

Hate Crime

Acquisitive Crime

Drink/Drug Driving

Speeding

Serious Injury &
Fatal Accidents

-18.6%*

74.8%*

0.0%

58.0%

41.7%



1,721

36

535

55

119

Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. *5-yr Average is locally produced and not MI

Introduction

This document has been compiled to look at the quarterly data available for South Ayrshire. The report is based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on.

The following list of contents provides an overview of the items included in this report:

TOPIC	SECTION	PAGE
Local Policing Plan	Plan on a Page	3
Serious Crime	Violence/Homicide	4
	Drug Supply	5
	Robbery	6
Violence Against Women and Girls	Domestic Abuse	7
	Rape & Sexual Assault	8
Safer Communities	ASB	10
	Hate Crimes	11
	Acquisitive Crime	12
Community Wellbeing		13
Road Safety -	Drink/Drug Driving, Speeding and Serious Injury & Fatal Accidents	14
Public Confidence	User Satisfaction Survey	15
	Complaints	16
Glossary of Terms		17



**Plan on a Page
South Ayrshire**

Our vision | Policing for a safe, protected and resilient Scotland
Our purpose | Improve the safety and wellbeing of people, places and communities in Scotland
Our values | Fairness, Integrity, Respect, Human Rights

PUBLIC HEALTH

Our Local Policing Priorities

Our Areas of Focus

Strategic Outcomes

Serious Crime



Violence Drugs Supply Robbery

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

Violence Against Women and Girls



Domestic Abuse Rape & Sexual Assault Child Sexual Abuse

The needs of local communities are addressed through effective service delivery

Safer Communities



Anti-Social Behaviour Hate Crime Acquisitive Crime Online Safety

The public, communities and partners are engaged, involved and have confidence in policing

Community Wellbeing



Drugs Harm Community Justice Mental Health Youth Engagement

Our people are supported through a positive working environment, enabling them to serve the public

Road Safety



Drink / Drug Driving Speeding Serious Injury and Fatal Accidents

Police Scotland is sustainable, adaptable and prepared for future challenges

PERSON CENTRED APPROACH

PARTNERSHIPS

PREVENTION & EARLY INTERVENTION

SERIOUS CRIME—Violence/Homicide

Analytical Context:

The Q1 period shows that overall violent crime has increased by 33.3% on the 5-year average. This increase is due to the number of Minor Assaults both on Emergency workers and the public. However there has been a decrease noted in Serious Assaults on both last year and the 5-year average. Both Murder and Attempt Murder charges have remained the same as last year. There are currently just over 4% of the Minor Assaults which are non-recent.

The Attempt Murder remains undetected at this stage with almost 78% of the Serious Assaults currently detected.

Local Action/Context:

In respect of violent crime there are no significant trends or patterns that have been identified. Serious Assaults have decreased however the rise in violent crime is predominantly minor assaults which have increased considerably in comparison to the same period last year and on the year average.

A minor assault can include actions by an individual such as a push, slap and kick. The person does not have to be injured for it to be recorded as an assault. 7 out of the 9 reported serious assaults have been detected to date and enquiries continue for the remaining 2.

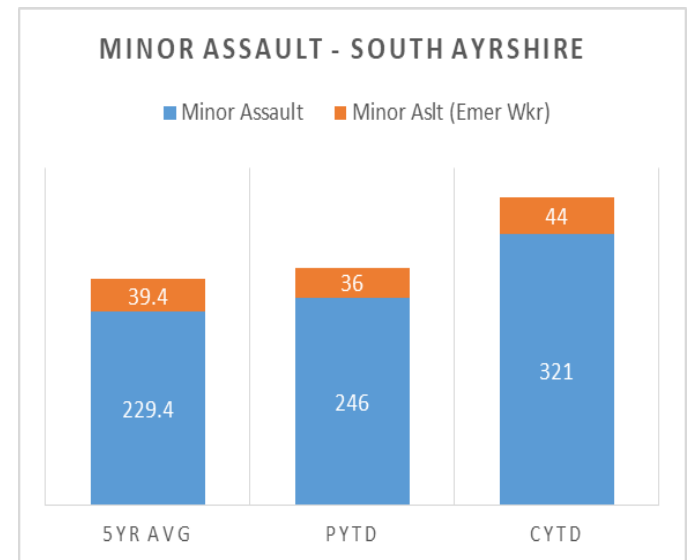
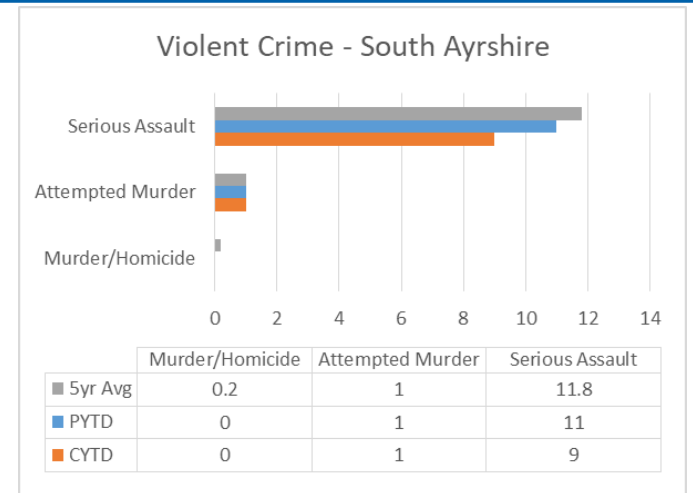
Throughout the reporting period there has been no murders/homicides. There has been 1 attempted murder that continues to be investigated. There is not any wider threat to the public in respect of this incident.

All crime is subject of daily review and scrutiny with investigations being allocated to the most appropriate department/specialist. This can include the Criminal Investigation Department (CID) and our Priority Policing Team (PPT).

All violent crime continues to be a priority. Weekly tasking meetings led by the Area Commander ensure local officers are briefed and provided with up to date information in relation to priorities, crime trends and any emerging threats ensuring public safety and community wellbeing remains at the core of service.

As part of the Reducing Violence Joint Action Group and in collaboration with partners from South Ayrshire Council, Taxi Marshals, Voluntary Street Pastors and St Andrews Ambulance we continue to deploy every weekend as part of the Operation Inver Plan. This is our targeted approach to help support the safety of persons frequenting both hospitality and licensed premises at the weekend. The plan has a focus on Ayr and Prestwick.

Throughout the reporting period local police undertook 494 visits to licensed premises across South Ayrshire.



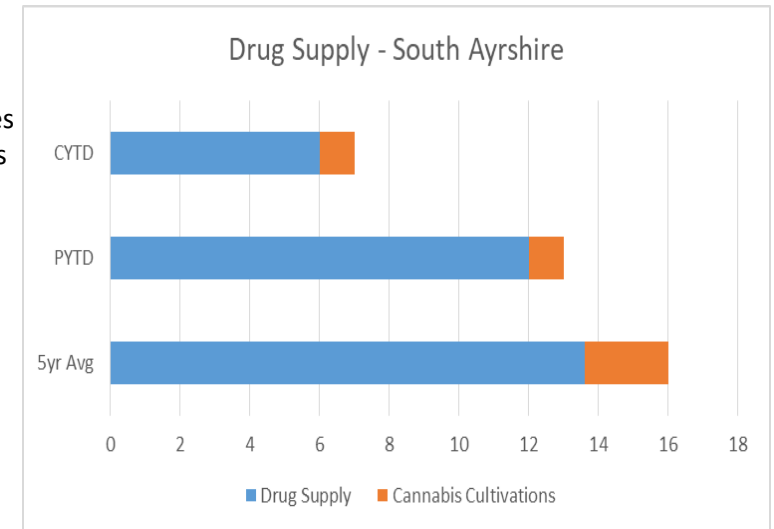
Source: Taken from Police Scotland Business Intelligence Portal

SERIOUS CRIME—Drug Supply

Analytical Context:

Drug supply charges in South Ayrshire have noted a decrease during the first quarter of the year. Charges are down almost 56% on the 5-year mean for Supplying Drugs and down 58.3% for Cannabis Cultivations on the 5-year average.

Proactivity remains the main focus and means by which these charges are obtained. Identifying any real patterns to where these crimes are taking place requires the combined work of local officers and Divisional staff, building on the Community Intelligence provided by South Ayrshire residents, community groups or via Crimestoppers.



Source: Taken from Police Scotland Business Intelligence Portal

Local Action/Context:

Throughout the reporting period there has been a decrease in drug supply charges. We continue to target those offenders who are involved in serious organised crime and supply of controlled drugs. We have executed 10 drug warrants throughout this time which resulted in 1 person being charged in the supply of drugs.

We encourage our communities, elected members and any other persons to report any suspicious activity to Police Scotland on 101 or alternatively then can contact Crimestoppers anonymously on 0800 555 111.

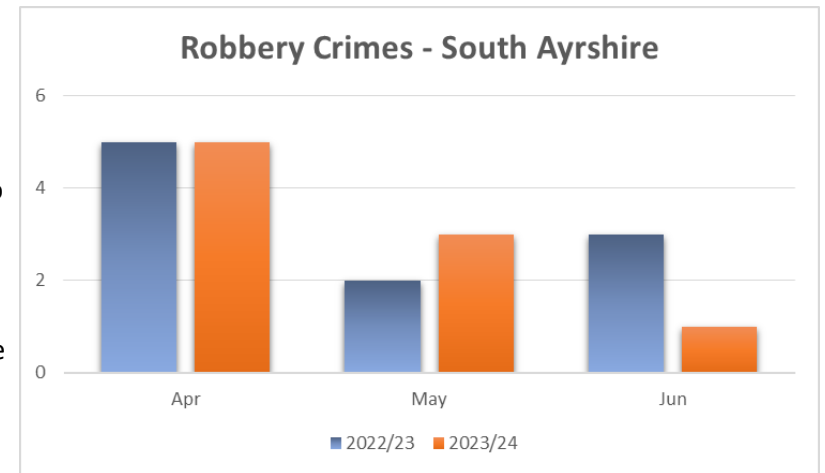
SERIOUS CRIME—Robbery

Analytical Context:

The number of reported Robbery type crimes so far this year (n=9) is lower than last year (n=10) but slightly above the 5-year average (8.2). So far 5 of the 9 reported crimes this year have been detected.

Church Court in Ayr is currently being shown as a repeat location with two crimes taking place at two addresses on this street.

Four of the robberies reported have taken place within the home, with a physical assault being most commonly used against the victim. Seizure of a purse/bag/wallet and contents has been the most commonly acquired item and the victim knew the offender, in some capacity, in at least 56% of these crimes.



Source: Taken from Crime Management through ScOMIS

Local Action/Context:

Every report of a Robbery is subject to immediate supervisory overview and review with ongoing investigation support by the CID. The enhanced levels of scrutiny allows for the prioritisation of investigations resulting in the early identification and arrest of offenders involved in this type of criminality.

We use every tactic available to us to detect crimes. This can include things such as forensics, digital technology, CCTV, and door to door. On occasion some of the victims and perpetrators are known to one another.

Any robbery that is yet to be detected continues to be investigated.

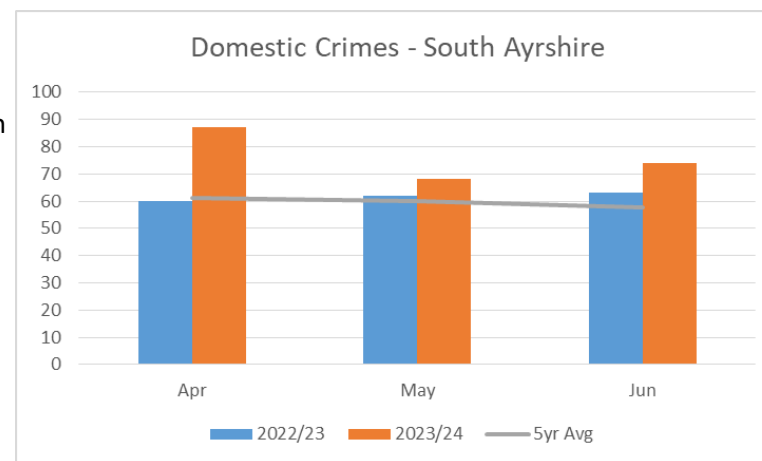
None of the reported robberies have taken place in a commercial/retail setting. We continue to utilise other specialist resources available to us including dedicated town centre officers, prevention and intervention officers and locality officers who engage with retailers, licensed premises, transport hubs as well as community groups to raise awareness, offer advice and public reassurance.

VIOLENCE AGAINST WOMEN & GIRLS—Domestic Abuse

Analytical Context:

Domestic crimes during the first three months of this year are showing an increase when compared with last year (up 23.8%) and also up on the 5-year average of 27.9%. The chart opposite clearly shows that all three months have been above the 5-year average as well as the numbers last year.

It has been noted that almost 7% of the crimes reported during this period are non-recent.



Source: Data taken from iVPD through ScOMIS

Local Action/Context:

The increase in reporting during the period examined may be influenced by the success of the Domestic Abuse Investigation and Safeguarding Team in offering the victims in all domestic abuse cases reported to Police Scotland in Ayrshire a follow up contact from the department. This important function has given a notable increase in victim confidence and the ability to discuss their situations, often made clearer after a short passage of reflection following the initial incident. It also offers the increased opportunity for third sector signposting and referral to our partner agencies. This approach has seen an additional take up of police assistance, which otherwise may have been lost.

This confidence can be demonstrated in significant ongoing increase in the use of DSDAS which continues to show exponential growth in applications. In April – June 2023 the department processed 79 applications, an increase of 44% over the previous year. MARAC cases in this period totalled 33 for South Ayrshire, and two high profile nominals from South Ayrshire were identified as MATAC targets with investigations currently ongoing.

Our commitment to local service improvement will continue throughout 2023 with a refresh of the local Domestic Abuse Champions portfolio. Domestic Abuse Champions are officers with specialist training in all domestic abuse matters, providing a point of contact for front line supervisors and officers to seek advice and direction when faced with challenging or unusual scenarios. This resource has been under-utilised in recent years and we intend to make the position more pro-active going forward. Our plans are to re-invigorate with locally delivered training alongside the new National material which is arriving shortly. We plan to bolster training with events in which we will invite partners and professionals as specialist guest speakers. Our goal with the DA Champions will be a partnership, currently being discussed with North Ayrshire Women's Aid in trialling a "pop up shop" where officers will attend NAWA premises and be available for informal discussion with their clients in a safe anonymous setting, offering support and advice. If successful this model will be rolled out across Ayrshire.

Local Domestic Abuse refresher training packages have begun roll out to operational Response Policing Officers giving the latest updates on case law, operational scenarios and domestic offending trends. These presentations have been well received by officers and supervisors.

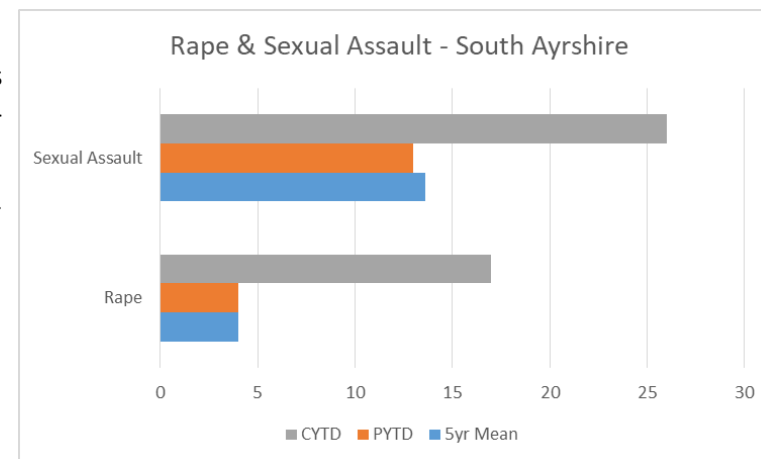
The DAIU remains committed to the VAWP and are involved in the organisation and delivery of this year's pan Ayrshire conference to be held in November.

VIOLENCE AGAINST WOMEN & GIRLS—Rape & Sexual Assault

Analytical Context:

Examination of the Rape crimes which were reported in Q1 shows a marked increase in the numbers this year compared with both last year and the 5-year average. It is notable that a total of 7 of these are non-recent crimes and 9 were Domestic related.

Sexual Assaults have noted a marked increase during the first three months of this year on both last year and the 5-year average. Of the 26 reported crimes, 10 are non-recent so far, and at least 5 are domestic related.



Source: Data taken from iVPD through ScOMIS

Local Action/Context:

Targeting sexual crime remains a priority for Police Scotland. Every reported incident of a sexual nature is robustly investigated. Officers are being further trained with information about the impact of trauma and how these can impact on a person's ability to participate in an interview to provide a fair and consistent approach under video recorded interview (VRI). Increases in sexual crime reporting highlight how our response to online offending and public protection are a key part of frontline policing in a modern society. Tackling sexual crime remains a key priority and we will continue to focus enforcement in this area.

The DRIU Detective Inspector engages with STAR Rape Crisis centre on a monthly basis to discuss survivor feedback and operational issues. This pathway has afforded opportunity to engage directly with survivors about their experiences engaging with police officers through the investigation process. Where learning opportunities are identified, it is discussed with the team to ensure we are adopting a victim centred approach and providing the most effective service. Evaluating feedback assists in understanding successes and where we can learn and develop. We are committed to continually improving the service we provide, to build confidence in reporting and in policing more widely.

We are committed to continually improving the service we provide, to build confidence in reporting and our Ayrshire schools and college campus officers continue to work proactively with young persons to highlight reporting mechanisms and perpetrator warning signs. There is ongoing work to utilise campus officers in the delivery of a new educational resource, accompanied by officers from DRIU and DAIU, in schools across Ayrshire in the new school term. This presents opportunity for specialist officers to share their investigative experiences with our young communities in response to VAWG, domestic abuse and sexual crime.

Prevention is a key area in sexual crime that divisionally we are increasing our pro activity in the build up to the 16 days of Action 2023. This will see officers working closely with partners and highlighting national sexual crime campaigns such as 'That Guy' at a local level through places of education.

SAFER COMMUNITIES—Antisocial Behaviour

Analytical Context:

Anti-social behaviour in general has shown a reduction this year when compared to the 5-year average, down 18.6%, however the change from 2022/23 is only slightly down at 0.4%. Both May and June have recorded increases on last year and this may be as a result of the improved weather which resulted in more transient visitors to the beaches in Ayrshire, including those in South Ayrshire.

ASB incidents involving youths accounted for just under 12%.

A total of 90 ASB Fixed Penalty Notices have been issued in South Ayrshire during the Q1 period.

Local Action/Context:

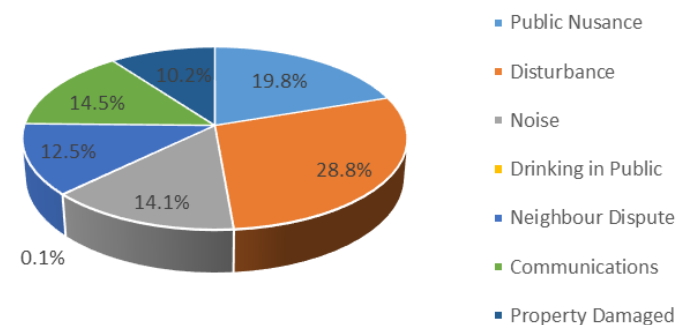
Anti Social Behaviour continues to be targeted across South Ayrshire with a focus on issues that have a direct impact to the wellbeing of our local communities. We work collaboratively with partners and stakeholders to ensure an appropriate response to any concerns, emerging issues and to ensure we have appropriate resources in the right places at the right times to reduce and mitigate any such acts or behaviours. This includes our response and planning around Safer Shores.

Throughout the month of June the seasonally good weather seen an increase in persons visiting our beaches. Using an intelligence led approach local officers were deployed along the beaches with specialist resources including the mounted branch. This was further supported on some days with partners from the Coastguard, SAS, ScotRail, British Transport Police and other local policing Divisions in Glasgow and Inverclyde to ensure that persons attending did so responsibly.

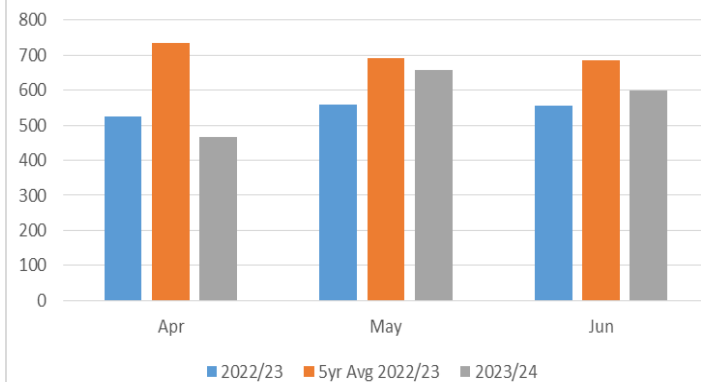
Throughout the Reporting period local officers undertook a total of 494 visits to licensed premises. The majority of these were high visibility routine visits to ensure that the conditions of the premise licence were being followed and to offer re-assurance to the licence trade and patrons within. 31 visits were as a result of an incident taking place within.

Our dedicated Anti Social Behaviour officers work hold daily meetings with partners to identify and respond to any concerns or emerging issues with a focus on housing and neighbour disputes. As a result they have made 198 disclosures to the Local Authority and undertook 91 joint visits to properties where anti social behaviour has been identified and/or reported.

ASB Incident Breakdown South Ayrshire



Monthly ASB - South Ayrshire



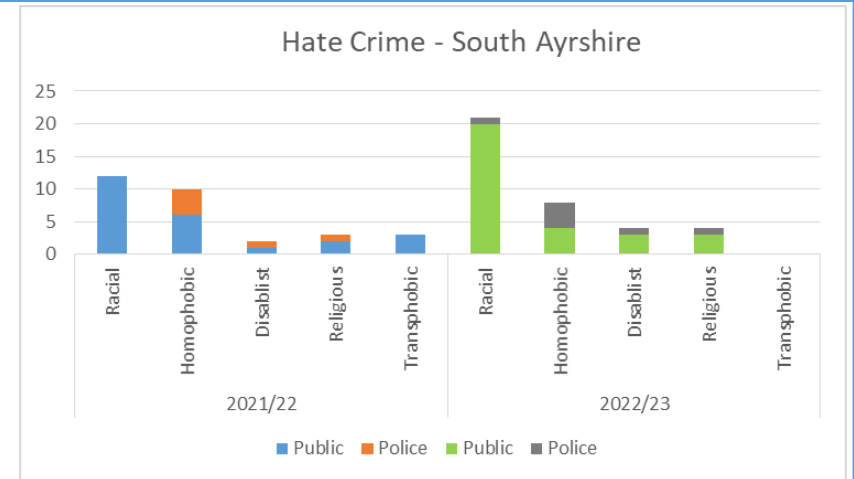
Source: Taken from STORM data extracted through ScOMIS

SAFER COMMUNITIES—Hate Crime

Analytical Context:

Hate crime across South Ayrshire is currently showing an increase when compared to the same period in 2022/23 (n= 36 this year n=27 last year) and the 5-year average (20.6). The chart opposite highlights the fact that Racial crimes have increased markedly . The majority of these have involved members of the public rather than Police Officers. Police Officers continue to be subjected to Homophobic and Disablist slurs.

There is one repeat victim identified who has been subjected to two racial crimes during the first three months of the year. There are currently no repeat locations identified apart from the address associated to the repeat victim. However Whitletts Road has recorded three crimes, although the locations differ.



Source: Taken from the IVPD database through ScOMIS

Local Action/Context:

Addressing and tackling the increase in hate crime is a priority in South Ayrshire. It is recognised that any incident motivated by hate can have a hugely damaging impact on victims, their families and the community.

Every report of hate crime is subject of additional scrutiny and governance from the Local Area Commander and team to identify any patterns of behaviour, repeat victims and repeat locations and to ensure the relentless pursuit of offenders of such incidents.

Throughout the reporting period there has been 2 repeat victims. One of these victims have settled in South Ayrshire after fleeing Ukraine. The incident to this individual involved two occasions whereby offensive graffiti that was written in close proximity to their home address. Police Scotland takes all reports of hate crime seriously. To date this crime remains undetected.

SAFER COMMUNITIES—Acquisitive Crime

Analytical Context:

From the table opposite it is evident that the majority of acquisitive type crimes are currently showing increases when compared with last year but decreases when compared with the 5-year average.

Fraud type crimes have been on the increase for a number of years, and this was exacerbated with the start of the pandemic in 2020 as more people moved their shopping habits online making them more vulnerable to potential scams and fake sites. Around 36% of Fraud crimes this year in South Ayrshire can be classed as having a cyber element, whether that is due to goods purchased and not received, monies not received for goods sent or false websites, there is some part of the Fraud which has involved the use of the internet.

Housebreaking crimes are also showing an increase but this has been across all types—dwelling houses, non-dwelling properties (garages, sheds, etc) and commercial premises. However the total number remains below the 5-year average at this stage.

Local Action/Context:

Acquisitive crime is subject to daily scrutiny to identify trends and patterns and to ensure a targeted and preventative approach is adopted at an early stage.

Throughout the reporting period there has been an increase in housebreakings to commercial premises. As a result a 17 year old male is subject of a report to the COPFS in respect of 5 housebreakings to retail premises within Ayr town centre.

The increase in fraud is replicated across Ayrshire and nationally. With just under half of frauds being attributed to scams/cyber related it is vital that we communicate and alert the public to the crime type and tactics used. We do this using our social media channels as well as bespoke inputs that are delivered by our Prevention & Interventions officer to targeted groups. Throughout the reporting period 11 presentations have been delivered across South Ayrshire with key messaging around Internet and Personal Safety. These presentations are delivered to community groups, sheltered housing complexes, libraries and other identified groups where some people may be deemed vulnerable.

Our dedicated town centre officers work tirelessly dealing with shopliftings. They also continue to raise awareness on prevention measures that retail premises can take. There has been a number of incidents whereby the same offender is responsible for multiple shopliftings. Local police are working closely with key retail premises in an effort to target harden the premise.

	CYTD	PYTD	5yr Mean
All Housebreaking	55	37	57
All Vehicle Crime	24	41	46.2
Fraud	62	51	48.2
Common Theft	120	106	134.8
Shoplifting	239	224	207
Other Thefts	35	34	41.6

Source: Taken from Police Scotland Business Intelligence Portal

COMMUNITY WELLBEING

Local Action/Context:

The Pan Ayrshire Community Wellbeing Unit (CWU) continues to further embed In South Ayrshire with a particular focus on Wallacetown and the Ayr North area. One of the key priorities for them is to work collaboratively with partners including Mental Health Services, Addiction services, SAC Housing, SAC ASBO team and SFRS. They help support and signpost persons in distress. Some of these individuals can be suffering the effects of trauma, substance misuse, poverty and other life challenges.

The CWU have also had several engagements with members of the public who have their own social issues, whether it's through alcohol or drug addiction, mental health problems, poverty, cost of living crisis, education or employment. The CWU will link in with other partner agencies and services to come up with the plan to provide the best support for their needs whether it is for a detox, or mental health counselling/psychiatry.

The CWU have also been working in partnership with 3rd sector charities, Connect4change and we are with you by identifying persons within the South Ayrshire community and thereafter sign posting or arranging the best treatment or care for the client moving forward.

The CWU's main focus is South Ayrshire with a dedicated 2 days a week focusing on the Wallacetown area. Each Tuesday, the CWU have a multi-agency meeting with other services to highlight any issues or problem with the Wallacetown and thereafter come up with a solution to best support that person. Wellbeing visits are then carried out to any Individuals identified.

The CWU also attends Newton Primary, within the Wallacetown area, on a Tuesday and Friday afternoon, along with other services (SAC Housing, Seascope, Home energy, SFRS, Social security Scotland, and Homeless Nurse). This is to provide a drop in service for members of the local community to attend for any assistance or support.

In addition our locality police officers and local authority liaison officer have been involved in the planning of the Drug Recovery Festival that is scheduled to take place in Belleisle Park Ayr in September.

Throughout school term our dedicated school liaison officers deliver bespoke presentations to young people within schools that help support and underpins the Curriculum for Excellence Health and Wellbeing objectives. This includes presentations on Healthy Relationships & Peer Influence, Substance Misuse, Internet Safety and Child Exploitation. The liaison officers ensure that the messages contained within the presentation are age relevant and should help empower young people to make an informed choice.

Along with all local operational police officers our Street Pastors who deploy at the weekend as part of the Reducing Violence Partnership are now trained in the administration of Naloxone. Naloxone is a medication that is used to reverse the effects of opioids. Those trained in this now feel re-assured and more confident on how to administer the medication should they come into contact with an individual who has overdosed.

ROAD SAFETY

Analytical Context:

There has been an increase in both Speeding offences and Drink/Drug Offences during Q1 within South Ayrshire. However, this is likely to be due to increased pro-activity across the area to ensure road users are driving appropriately and safely.

In terms of Serious and Fatal Road Accidents—there have been one Fatal Accidents so far this year compared with zero last year. However there have been 6 serious road traffic collisions during Q1, this is a decrease of 2 since last year (2022/23 Q1=8).

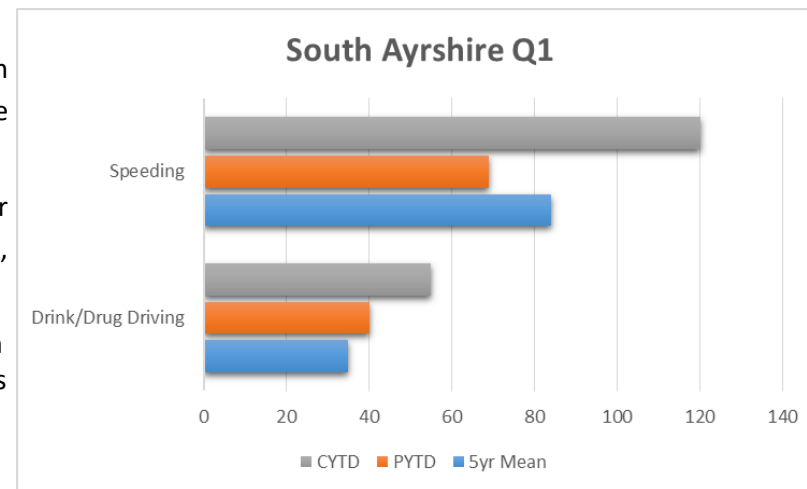
It should be noted however, that these numbers include circumstances where an individual has been required to stay in hospital overnight for observations, however has not necessarily sustained serious injuries. Any overnight hospital stay is classed as a Serious Road Traffic Collision.

Local Action/Context:

Road Safety remains a key priority for Police in South Ayrshire as they continue to work towards the outcomes set in the Scottish Government's Road Safety Framework to 2030.

A strong partnership between Police, Ayrshire Roads Alliance, South Ayrshire Council and local elected members ensures all concerns regarding road safety are discussed in collaboration. This allows officers to deploy appropriate tactics through a range of education and enforcement measures, supported by partners. All speeding locations are re-evaluated after 6 weeks, and if appropriate are rotated to ensure other communities within South Ayrshire receive equity of service. This flexibility allows officers to deploy as required to other locations with emerging road safety trends. A mixture of high visibility and unmarked patrols enables officers within South Ayrshire to target priority routes, which are known to be frequented by repeat offenders who continually choose to drive under the influence of alcohol/drugs, posing a danger to both themselves and other road users. To support these deployments, Ayrshire's Road Policing Unit has recently acquired a second unmarked patrol vehicle, and also obtained support from the National Motorcycle Unit for unmarked motorcycle patrols. The benefits of this approach can be seen in the significant increase in persons being identified speeding as well as driving under the influence of substances.

Continued short term Safety Camera Van deployments continue on the A70 following a spate of RTC's during previous reporting periods. In addition to this, the A70 features on Ayrshire Road Policing's priority route matrix where high visibility directed patrols provide reassurance that the priority of road safety within South Ayrshire is taken seriously. Police in South Ayrshire recognise the benefits of education when targeting Road Safety. During the reporting period, local officers supported by Road Policing colleagues and partners from South Ayrshire Community Safety, delivered a series of presentations to S1 pupils utilising Virtual Reality 360 technology. These inputs were delivered across all South Ayrshire Secondary Schools to educate S1 pupils on the dangers of being distracted and not paying attention whilst crossing the road, along with a solid reminder of the need to be a responsible passenger whilst being conveyed within a vehicle.



Source: Taken from Police Scotland Business Intelligence Portal

PUBLIC CONFIDENCE—Survey Information

User Experience - Current Position

The information on the table below is from data gathered in the April 2023 to June 2023 for South Ayrshire. It should also be noted that the 'Feeling adequately informed' question has changed in 2022/23 and only applies to those who stated they expected to be kept informed.

Questions	YTD	Force YTD	Female	Male	Blank/ Other
Number of Respondents	88	3885	31	30	27
Ease of Contact? (% Easy and Very Easy)	67%	70%	68%	77%	56%
Being provided with the appropriate response? (% Yes)	63%	63%	72%	72%	42%
Feeling adequately informed about progress made with your report	52%	49%	47%	60%	50%
Overall Satisfaction? (% Satisfied or Very Satisfied)	65%	48%	74%	73%	44%

Your Survey

The Your Police Survey remains open throughout the year for all members of the public and police . The survey helps us understand people's opinions of policing in their local area, as well as tell us about any concerns regarding their area which was affecting their safety or wellbeing o provide views on Policing the Local Community.

Should you wish to complete the survey you can using the QR code shown below or alternatively at:- www.scotland.police.uk/contact-us



PUBLIC CONFIDENCE—Complaints Against the Police

Complaints about the Police

	TOTAL COMPLAINT CASES RECEIVED			TOTAL NUMBER OF ALLEGATIONS RECEIVED		
	YTD	LYTD	% CHANGE	YTD	LYTD	% CHANGE
TOTAL	79	94	-16.0%	105	131	-19.8%
South Ayrshire	43	33	30.3%	58	49	18.4%

Breakdown of Case Categories

	FLR (Early Resolution)	FLR PSD (NCARU)	FLR (Spec or PSD)	Criminal Complaint	Non Criminal (not FLR)	Abandoned	Withdrawn	Ongoing (NCARU)	Not Relevant Complaint
U DIVISION	0	27	3	5	26	10	4	4	0
South Ayrshire Council	0	11	0	4	20	4	3	1	0

Breakdown of On Duty Allegations

Breakdown of Allegations	Assault	Corrupt Practice	Discriminatory Behaviour	Excess Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/Harassment	Other - Criminal	Non-Criminal	Traffic Irregularity/Offence	Unlawful Unnecessary Arrest or Detention
U DIVISION	6	0	1	5	9	33	2	1	0	0	3	2
South Ayrshire	5	0	1	3	3	16	1	1	0	0	1	1

Breakdown of Quality of Service Allegations

Quality of Service	Policy/Procedure	Service Delivery	Service Outcome
U DIVISION TOTAL	15	7	21
South Ayrshire	11	3	12

GLOSSARY OF TERMS

Acronym	Details
ASB	Anti-Social Behaviour
ASBIT	Anti-Social Behaviour Investigation Team
CWU	Community Wellbeing Unit
CYTD	Current Year to Date
DAIU	Domestic Abuse Investigation Unit
DAST	Domestic Abuse Safeguarding Team
DRD	Drug Related Deaths
DSDAS	Disclosure Scheme for Domestic Abuse Scotland
NAC	North Ayrshire Council
FLR	Front Line Resolution
GIRFEC	Getting It Right For Every Child
HMP	Her Majesty's Prison
LPP	Local Policing Plan
LPT	Local Policing Team
LYTD	Last Year to Date
MARAC	Multi Agency Risk Assessment Conference
NCARU	National Complaints and Resolution Unit
Non-Rec	Non Recent (over one year from incident occurring)
PACT	Pro-Active Crime Team
PSOS	Police Service of Scotland
PYTD	Previous Year to Date
QoS	Quality of Service (relates to complaints)
RADAR	Rapid Access to Drug and Alcohol Recovery
SARC	Sexual Assault Referral Centre
ScOMIS	Scottish Operational and Management Information System
SFRS	Scottish Fire and Rescue Service
SWD	Social Work Department
VAWG	Violence Against Women and Girls
YTD	Year to Date