

**South Ayrshire Council**

**Report by Director of Strategic Change and Communities  
to Service and Partnerships Performance Panel  
of 21 November 2023**

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**Subject: Local Performance Report: Police Scotland**

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**1. Purpose**

- 1.1 The purpose of this report is to provide members of the Partnership Panel with information about the mid-year performance (quarter two) of Police Scotland in South Ayrshire for 2023/24.

**2. Recommendation**

- 2.1 **It is recommended that the Panel scrutinises the performance report of Police Scotland in South Ayrshire and provide feedback to the Area Commander.**

**3. Background**

- 3.1 The Police and Fire Reform (Scotland) Act 2012 created a national police force and a national fire and rescue service. The implications of the legislation for local authorities are that the Council will:

- Comment on SPA and SFRS Strategic Plans;
- Contribute to the preparation of the local plan for police and local fire and rescue plan and approve the plans;
- Monitor the delivery of police and fire and rescue functions in the area and make recommendations for improvement; and
- Provide feedback to the Local Police Commander and the Fire and Rescue Service Local Senior Officer.

- 3.2 The Local Police Plan for South Ayrshire was agreed by [Cabinet in March 2023](#).

**4. Proposals**

- 4.1 The Area Commander, Chief Inspector Kevin Lammie, has provided the attached performance report (Appendix 1) which Panel members are invited to scrutinise and provide feedback on.

**5. Legal and Procurement Implications**

- 5.1 There are no legal implications arising from this report.

5.2 There are no procurement implications arising from this report.

## **6. Financial Implications**

6.1 Not applicable.

## **7. Human Resources Implications**

7.1 Not applicable.

## **8. Risk**

### **8.1 *Risk Implications of Adopting the Recommendations***

8.1.1 There are no risks associated with adopting the recommendations.

### **8.2 *Risk Implications of Rejecting the Recommendations***

8.2.1 If the recommendation is rejected then there is a risk that the Council is considered to not have discharged its responsibility under the Police and Fire Reform (Scotland) Act 2012 in terms of scrutinising local performance.

## **9. Equalities**

9.1 The proposals in this report allow scrutiny of performance. The report does not involve proposals for policies, strategies, procedures, processes, financial decisions and activities (including service delivery), both new and at review, that affect the Council's communities and employees, therefore an equality impact assessment is not required.

## **10. Sustainable Development Implications**

10.1 ***Considering Strategic Environmental Assessment (SEA)*** - The proposals in this report do not represent a qualifying plan, programme, policy or strategy for consideration for SEA. There exists therefore no obligation to contact the Scottish Government Gateway and no further action is necessary. An SEA has not been undertaken.

## **11. Options Appraisal**

11.1 An options appraisal has not been carried out in relation to the subject matter of this report.

## **12. Link to Council Plan**

12.1 The matters referred to in this report contribute to Priority 3 of the Council Plan: Civic and Community Pride.

## **13. Results of Consultation**

13.1 There has been no consultation on the content of this report which relates to performance of an external organisation.

**Background Papers**    **Report to Cabinet of 14 March 2023 - [Local Police Plan 2023-26](#)**

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**Date: 15 November 2023**

# South Ayrshire Performance Summary Report - Q2 2023/24

Reporting Period: 01/04/2023 - 30/09/2023

Appendix 1



**POLICE  
SCOTLAND**  
Keeping people safe

**Total Crime**



**16.5%**



**5,288 Crimes**

Incidents  
Recorded

Violence/Homicide

Drug Supply

Robbery

Domestic Abuse

Sexual Crime

**-1.7%\***

**14.0%**

**-36.7%**

**38.9%**

**2.8%\***

**21.7%**



17,272

658

19

20

392

128

ASB

Hate Crime

Acquisitive Crime

Drink/Drug Driving

Speeding

Serious Injury &  
Fatal Accidents

**-13.0%\***

**21.8%\***

**7.4%**

**39.5%**

**71.2%**

**33.3%/-66.7%**



3,470

58

1,178

106

239

14/1

Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. \*5-yr Average is locally produced and not MI

## Introduction

This document has been compiled to look at the quarterly data available for South Ayrshire. The report is based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on.

The following list of contents provides an overview of the items included in this report:

TOPIC	SECTION	PAGE
Local Policing Plan	Plan on a Page	3
Serious Crime	Violence/Homicide	4
	Drug Supply	5
	Robbery	6
Violence Against Women and Girls	Domestic Abuse	7
	Rape & Sexual Assault	8
Safer Communities	ASB	9
	Hate Crimes	10
	Acquisitive Crime	11
Community Wellbeing		12
Road Safety -	Drink/Drug Driving, Speeding and Serious Injury & Fatal Accidents	13
Public Confidence	User Satisfaction Survey	14
	Complaints	15
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**Plan on a Page  
South Ayrshire**

**Our vision** | Policing for a safe, protected and resilient Scotland  
**Our purpose** | Improve the safety and wellbeing of people, places and communities in Scotland  
**Our values** | Fairness, Integrity, Respect, Human Rights

**PUBLIC HEALTH**

**Our Local Policing Priorities**

**Our Areas of Focus**

**Strategic Outcomes**

Serious Crime



Violence      Drugs Supply      Robbery

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

Violence Against Women and Girls



Domestic Abuse      Rape & Sexual Assault      Child Sexual Abuse

The needs of local communities are addressed through effective service delivery

Safer Communities



Anti-Social Behaviour      Hate Crime      Acquisitive Crime      Online Safety

The public, communities and partners are engaged, involved and have confidence in policing

Community Wellbeing



Drugs Harm      Community Justice      Mental Health      Youth Engagement

Our people are supported through a positive working environment, enabling them to serve the public

Road Safety



Drink / Drug Driving      Speeding      Serious Injury and Fatal Accidents

Police Scotland is sustainable, adaptable and prepared for future challenges

PERSON CENTRED APPROACH

PARTNERSHIPS

**PREVENTION & EARLY INTERVENTION**

## SERIOUS CRIME—Violence/Homicide

### Analytical Context:

The Q2 period shows that overall violent crime has increased by 14.0% on the 5-year average. This increase is due to the number of Minor Assaults both on Emergency workers and the public. There has been a slight decrease noted in Serious Assaults on both last year and the 5-year average. Murder has remained at zero and Attempt Murder charges have remained the same as last year. There are currently just over 4% of the Minor Assaults which are non-recent.

One of the Attempted Murder’s remains undetected at this stage with almost 74% of the Serious Assaults currently detected.

### Local Action/Context:

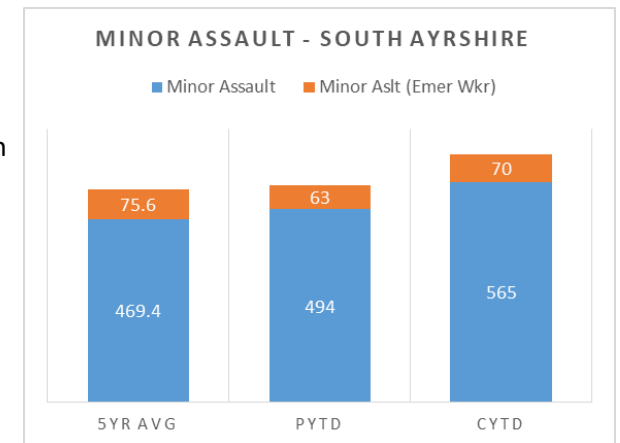
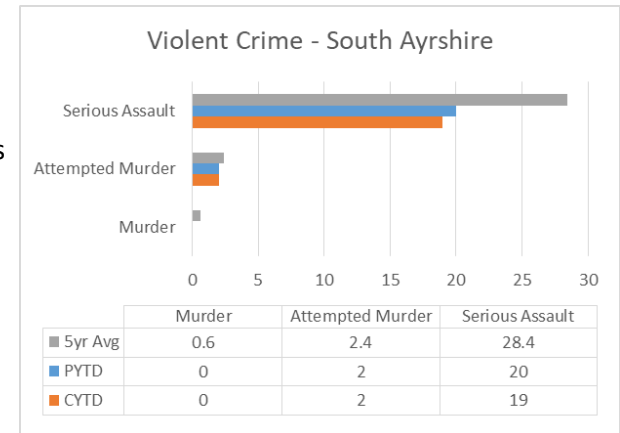
All crimes of violence continue to be subject of significant scrutiny. This includes close scrutiny and monitoring and consideration to the most appropriate department to lead on the enquiry. This can include the Criminal Investigation Department (CID), Priority Policing Team (PPT) and uniformed officers following review. Officers are supported by specialist departments when carrying out enquiry.

We recognise the impact that any crime of violence can have on an individual as well as the wider community. Within the reporting period there has been no murders. One attempt murder has been detected and we are following a positive line of enquiry in respect of the other. One of these incidents took place in Prestwick and a further in Mossblown. Both occurred within residential properties and the victims and perpetrators were known to one another.

The current detection rate for serious assault from Q1 to Q2 has decreased slightly from 78% to 74%. This is anticipated to increase following conclusion of enquiries.

The successful partnership approach to promoting ongoing safety and reducing violence throughout the night time hospitality trade continues to go from strength to strength. The operational response known as “Operation Inver” is

recognised as a valuable, important and proportionate response in our commitment to the safety and wellbeing of persons within our local communities. The plan has a particular focus on Ayr and Prestwick. Every week/month key partners and volunteers including Street Pastors, First Aiders and taxi marshals are deployed supported by local policing. Throughout the reporting period local officers have undertaken 907 pro-active inspections to licensed premises compared to 64 reported incidents.



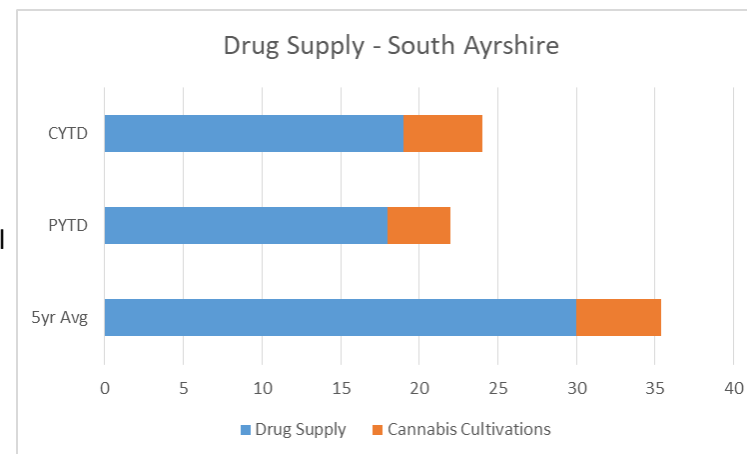
Source: Taken from Police Scotland Business Intelligence Portal

## SERIOUS CRIME—Drug Supply

### Analytical Context:

Drug supply charges in South Ayrshire have noted a slight increase during the second quarter of the year. Charges are down almost 36.7% on the 5-year mean for Supplying Drugs and down 7.4% for Cannabis Cultivations on the 5-year average.

Proactivity remains the main focus and means by which these charges are obtained. Identifying any real patterns to where these crimes are taking place requires the combined work of local officers and Divisional staff, building on the Community Intelligence provided by South Ayrshire residents, community groups or via Crimestoppers.



Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context:

Drug supply remains a focus for the Pro-Active Crime team supported by the Priority Policing Team and locality officers. Identifying and targeting those who supply high harm commodity within our local communities continues to be a priority. We recognise that some of this activity can involve individuals who travel cross border. We continue to work collaboratively with key partners including other policing divisions to identify and target those who cause harm to our communities. We recognise the impact that substance misuse and addictions can have on individuals and families. Our dedicated community wellbeing engagement officers support and help signpost individuals into organisations who support persons in crisis and with addictions.

Throughout the reporting period a total of 32 drug warrants were executed. This is an increase of 22 from Q1. As a result of these warrants 6 persons have been charged with being involved in the supply of drugs with a further 4 being charged with drug possession.

During the reporting period the some of the drugs recovered included:-

- From a property in Troon £113K of a Class B Drug
- From a property in Dundonald £6K of a Class A Drug
- From a property in Ayr £14K of a Class A Drug and £22K in a Class B Drug



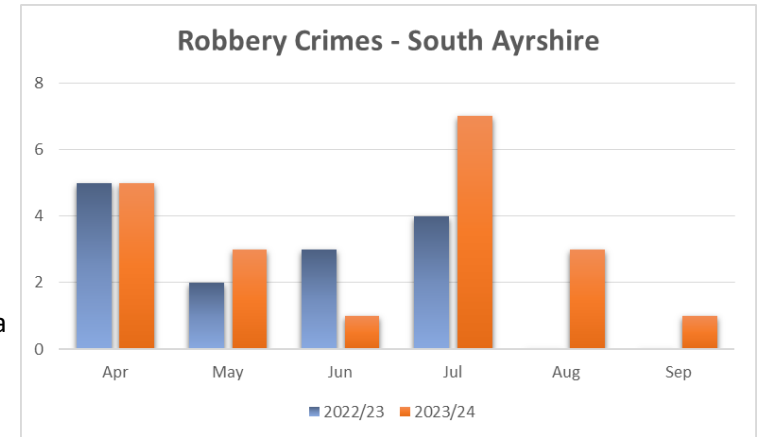
## SERIOUS CRIME—Robbery

### Analytical Context:

The number of reported Robbery type crimes so far this year (n=20) is higher than last year (n=14) and above the 5-year average (14.4). So far we have a 75% detection rate on reported crimes this year.

Church Court in Ayr is currently a repeat location with two crimes taking place at two addresses on this street. The majority of crimes occurred in Ayr with 2 each in Prestwick and Troon, one in Ballantrae and one in Girvan.

Eight of the robberies have taken place within the home, 11 in public space and a further 1 being within a shop. Physical assault was most commonly used against the victim and 7 crimes involved a knife. Seizure of a purse/bag/wallet and contents or cash have been the most commonly acquired item and the victim knew the offender, in some capacity, in at least 65% of these crimes.



Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context:

Robberies are a priority in South Ayrshire. All crimes of this nature are subject to significant scrutiny and governance around the enquiries ensuring that any offenders when identified are apprehended at the earliest opportunity.

The current detection rate for robberies is 75% with enquiries continuing in those incidents that remain undetected. There has been an increase in robberies throughout the summer with 7 incidents in July and 3 in August. 9 of these have been detected to date.

The number of reported robberies remain higher in Ayr in comparison to any other area across South Ayrshire. The majority of incidents in Ayr have taken place within Ayr north and Ayr west with the majority of offenders who have been detected to date being male aged between 26 and 35 years of age.

Preventative measures continue including ensuring those individuals who are subject to bail conditions are subject to routine checks to ensure they are complying with their conditions.

Dedicated town centre officers and our prevention and intervention officer routinely and proactively engage with our retailers and community groups offering awareness and prevention advice.

## VIOLENCE AGAINST WOMEN & GIRLS—Domestic Abuse

### Analytical Context:

Domestic crimes during the first six months of this year are showing an increase when compared with last year (up 0.8%) and also up on the 5-year average by 2.8%. The chart opposite clearly shows that the first three months and September have been above the 5-year average as well as the numbers last year; July and August have been lower than both last year and the 5-year average.

5% of the crimes reported during this period are non-recent.

### Local Action/Context:

During April – September 2023 there has been a slight increase in Domestic related incidents reported to Police across Ayrshire, which is reflected in South Ayrshire with a rise of 48 incidents over the period. This increase can in part be explained by the excellent work undertaken by the Domestic Abuse Safeguarding Team (DAST) who initiate follow up contact with victims of Domestic Abuse. These subsequent interactions allow victims the opportunity to report further offences which are robustly investigated by the Domestic Abuse Investigation Unit (DAIU).

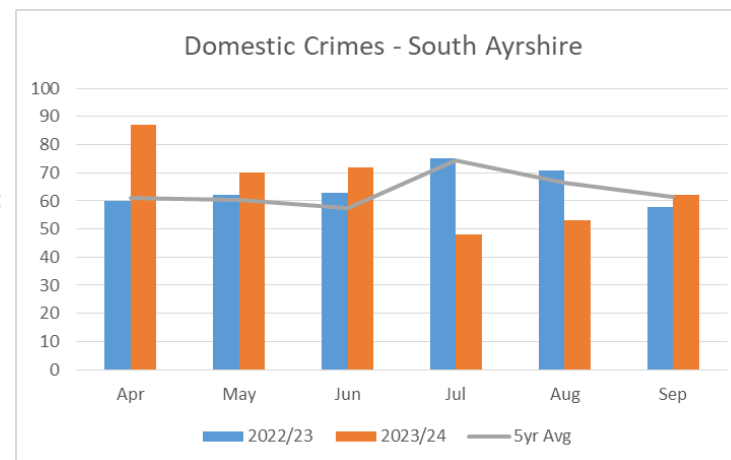
Since its creation in July 2022, the DAST have provided safety advice and implemented protective measures to victims of Domestic Abuse who have been highlighted through the submission of IVPD's. These invaluable contacts offer reassurance to individuals affected by Domestic Abuse and encourages partner agency engagement.

DSDAS referrals have remained the around same from the last period with 42 referrals submitted during the period. This is a significant increase from the same period last year where 29 referrals were received within South Ayrshire, demonstrating the increased knowledge and awareness around this scheme.

Domestic Abuse remains a high priority within the South Ayrshire Local Police Plan and the DAIU continue to work closely with partner agencies to identify high risk victims of Domestic Abuse and develop safety plans around them. During this reporting period, 74 victims were referred to MARAC and risk-focused safety plans were implemented. These conferences are crucial in providing a voice for the victim through their individually assigned Independent Domestic Abuse Advocacy worker and tailors the support specifically to their needs.

Information gleaned during diligent investigations over the period identified 5 high tariff offenders of Domestic Abuse as a Multi-Agency Tasking and Co-ordination (MATAC) target and investigations are currently ongoing.

Ayrshire DAIU, DAST, and local officers remain committed to providing a professional, sensitive and consistent service to all victims of Domestic Abuse. Within Police Scotland this remains a national priority. We also continue to work in partnership with statutory and voluntary organisations.



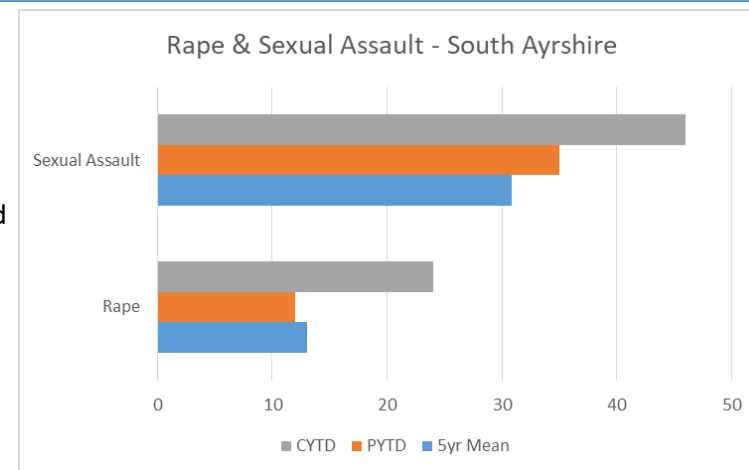
Source: Data taken from iVPD through ScOMIS

## VIOLENCE AGAINST WOMEN & GIRLS—Rape & Sexual Assault

### Analytical Context:

Examination of the Rape crimes which were reported in Q2 shows a marked increase in the numbers this year compared with both last year and the 5-year average. It is notable that a total of 7 of these are non-recent crimes and 14 were Domestic related.

Sexual Assaults have noted a marked increase during the first six months of this year on both last year and the 5-year average. Of the 46 reported crimes, 14 are non-recent and 9 are domestic related.



Source: Data taken from iVPD through ScOMIS

### Local Action/Context:

Targeting sexual crime remains a priority for Police Scotland. Every reported incident of a sexual nature is robustly investigated. The Divisional Rape Investigation Unit (DRIU) comprises a Detective Inspector, a Detective Sergeant and 8 Detective Constables/Constables with a wealth of operational and specialist experience and skillsets. The majority of Sexual Offence Liaison Officers (SOLO) have now received training in video recorded interview (VRI) practices which afford a more effective victim centred approach to capturing victim evidence. Officers are being further trained with information about the impact of trauma and how this can impact on a person's ability to participate in an interview to provide a fair and consistent approach under VRI.

Increases in sexual crime reporting highlight how our response to online offending and public protection are a key part of frontline policing in a modern society. Tackling sexual crime remains a key priority and we will continue to focus enforcement in this area.

The introduction of the dedicated sexual health service at The Willows in Prestwick has proved vital in our effective and efficient response as SOLO officers, ensuring that victim welfare is at the core of our response. We are committed to continually improving the service we provide, to build confidence in reporting and our Ayrshire campus officers continue to work proactively with young persons to highlight reporting mechanisms and perpetrator warning signs. There is ongoing work to utilise campus officers in the delivery of a new educational resource, accompanied by officers from DRIU and DAIU, in schools across Ayrshire in the new school term. This presents opportunity for specialist officers to share their investigative experiences with our young communities in response to VAWG, domestic abuse and sexual crime. Prevention is a key area in sexual crime that divisionally we are increasing our pro activity in the build up to the 16 days of Activism 2023. This will see officers working closely with partners and highlighting national sexual crime campaigns such as 'That Guy' at a local level through places of education. Throughout the 16 days a variety of events are in the final stages of planning including a Pan Ayrshire Conference on Commercial Sexual Exploitation that will take place on the 28th of November and Reclaim the night walk on the 5th December 2023.

There remains valuable engagement between the DRIU and COPFS including recent discussions around the topic of diversion from prosecution. Early discussions between SIO and the high court sexual offences team have proven vital in recent investigations and reaching positive conclusions for victims of sexual crime.

## SAFER COMMUNITIES—Antisocial Behaviour

### Analytical Context:

Anti-social behaviour in general has shown a reduction this year when compared to the 5-year average, down 13.0%, however the change from 2022/23 is up 7.7%. May, June, August and September have recorded increases on last year and this may be as a result of the improved weather which resulted in more transient visitors to the beaches in Ayrshire, including those in South Ayrshire.

ASB incidents involving youths accounted for 11%.

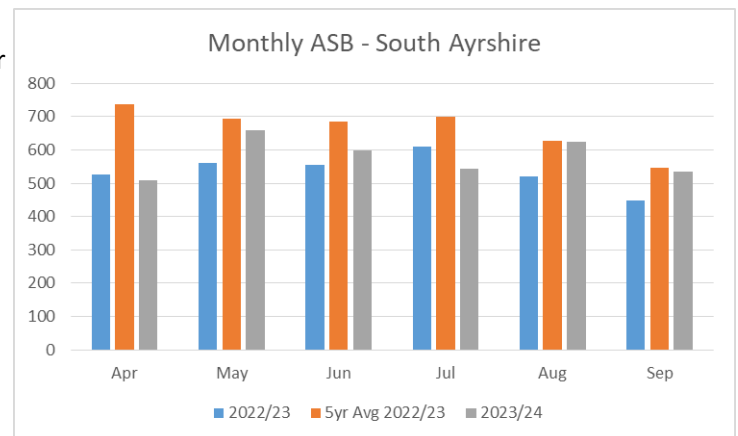
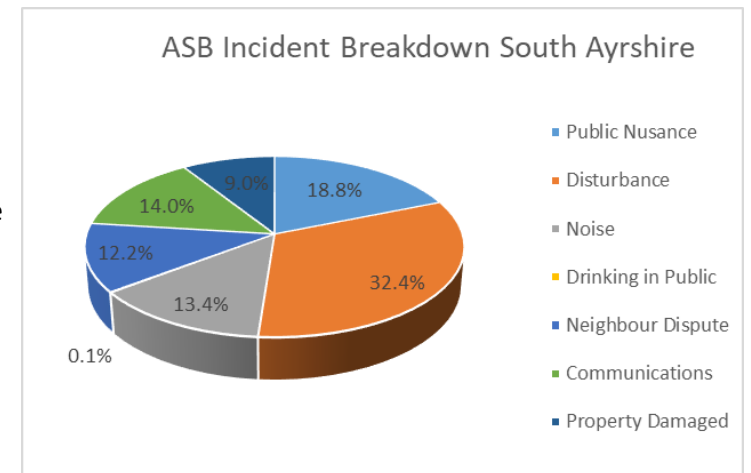
### Local Action/Context:

Our dedicated Anti-social Behaviour Officers and Local Authority Liaison Officer remain invested in working collaboratively with statutory and third sector partners across South Ayrshire to tackle anti-social behaviour (ASB). Daily scrutiny and appropriate information sharing continues to be a success with early effective interventions carried out including joint visits to deter any emerging issue from manifesting. Within the reporting period 162 joint visits to properties where ASB has been identified has been carried out with a further 498 disclosures made to the local authority. This has resulted in South Ayrshire currently having 31 live Anti Social Behaviour Orders. Such orders ensure that the householder adheres to specific conditions which stops them being able to pursue any further similar behaviours.

Local officers continue to use the legislation available to them to tackle ASB. 67 Fixed penalty notices have been issued.

Locality officers regularly engage and educate young persons involved in anti social behaviour and public nuisance and where appropriate enforce any legislation. As part of this process this includes ensuring local school campus officers are sighted on the young persons behaviour within the local community in order that presentations with key messages are delivered that demonstrate the harm and fear that they can cause.

Using an analytical approach we ensure where possible that we have focussed patrols in areas that cause greatest concern in respect of ASB. We work collaboratively with partners in order to achieve improved outcomes.



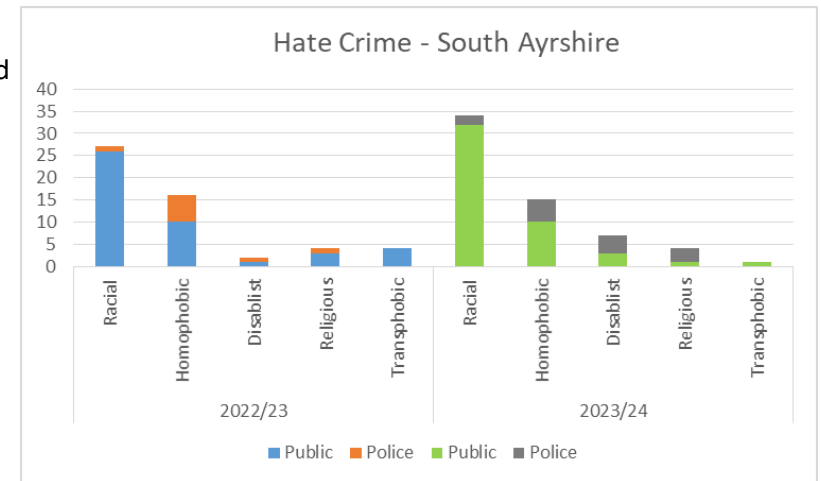
Source: Taken from STORM data extracted through Business Intelligence Portal

## SAFER COMMUNITIES—Hate Crime

### Analytical Context:

Hate crime across South Ayrshire is currently showing an increase when compared to the same period in 2022/23 (n= 58 this year n=49 last year) and the 5-year average (47.6). The chart opposite highlights the fact that Racial crimes have increased markedly . The majority of these have involved members of the public rather than Police Officers. Police Officers continue to mostly be subjected to Homophobic and Disablist slurs.

There were two repeat victims identified, one was subjected to three racial crimes and the other two racial crimes. There are currently no repeat locations identified apart from the addresses associated to both repeat victims. However Sandgate, Whitletts Road in Ayr and Craig Tara have recorded three crimes, although the locations differ. Two crimes were reported at separate locations on Davidson Place and Liberator Drive in Ayr.



Source: Taken from the iVPD database through ScOMIS

### Local Action/Context:

Addressing hate crime and in particular the increase in racial crime is a priority in South Ayrshire.

Every report of a hate crime attracts additional scrutiny and governance from the Local Area Commander and team to identify patterns of behaviour, repeat victims, locations and to ensure the relentless pursuit of offenders. Every victim of such crime also receives a personalised letter from the Local Area Commander. Within this letter provides the contact details of the enquiry officer, reassurance that all enquiries are treated as a priority and details of support organisations should they feel the need for additional support.

The repeat victims identified were targeted in crimes that took place in Whitletts Road, Ayr. These occurred within a retail premise and a residential property. These crimes have been detected and the offenders reported accordingly.

The detection rate for hate crime during the reporting period is 65.5%. We recognise the impact that such crimes can have on the individual, their families and the wider community.

Local school and college campus officers continue to deliver key messages to young people to educate them around hate crimes and incidents as well as encouraging such crimes to reported to the police. Any form of abuse will not be tolerated and a robust approach is taken.

## SAFER COMMUNITIES—Acquisitive Crime

### Analytical Context:

From the table opposite it is evident that the majority of acquisitive type crimes are currently showing increases when compared with last year but many decreased when compared with the 5-year average.

Fraud type crimes have been on the increase for a number of years, and this was exacerbated with the start of the pandemic in 2020 as more people moved their shopping habits online making them more vulnerable to potential scams and fake sites. Around 37% of Fraud crimes this year in South Ayrshire can be classed as having a cyber element, whether that is due to goods purchased and not received, monies not received for goods sent or false websites, there is some part of the Fraud which has involved the use of the internet.

Housebreaking crimes are also showing an increase but this has been across all types—dwelling houses, non-dwelling properties (garages, sheds, etc) and commercial premises. The housebreakings to non-dwelling properties is slightly above the 5-year average at this stage.

### Local Action/Context:

There is strict governance around each report of housebreaking with each crime being subject to review by local Detective Inspector thus ensuring that evidential and forensic opportunities are maximised that where appropriate crimes are linked to the same offender.

Increased prevalence in theft by shoplifting is also replicated across Ayrshire and nationally. Our dedicated town centre officers work tirelessly to combat this crime type and take part in a pan-Ayrshire group to highlight prolific offenders and those linked to Serious and Organised Crime. Locality officers have now taken on the role of Single Point of Contact for the main supermarkets who have experienced the biggest increase in shopliftings. Some offenders have committed numerous thefts within these premises. The purpose of the SPOC is to identify and report offenders promptly ensuring all evidence is secured and reported where applicable to the Crown Office Procurator Fiscal Service.

The significant increase in crimes of fraud is replicated nationally. Within South Ayrshire our dedicated Prevention and Interventions officer and locality officers work closely with the local authority, trading standards, NHS Falls Team, Neighbourhood Watch Scotland, SFRS Community Team and VASA, to raise awareness of these crimes to equip our communities with the knowledge to identify a scam before they suffer any financial loss. This has also involved the delivery of a number of bespoke inputs to elderly and vulnerable members of the community, events and crime prevention stands to offer preventative advice on frauds and scams. Events have taken place within local community groups, resource centres, libraries and retail premises.

Perpetrators involved in such criminality continually look for opportunities to identify and target vulnerable persons using tactics that can appear convincing. Some of these involve persons operating out with Scotland and the UK.

	CYTD	PYTD	5yr Mean
All Housebreaking	99	80	113.2
All Vehicle Crime	66	80	94.6
Fraud	124	104	95.6
Common Theft	237	221	274.8
Shoplifting	580	482	435.8
Other Thefts	72	63	83

*Source: Taken from Police Scotland Business Intelligence Portal*

## COMMUNITY WELLBEING

### Local Action/Context:

#### Drugs Harm

CWU work closely with the South Ayrshire ADP assisting those in addiction by means of relevant signposting and practical support. A weekly multi-agency meeting takes place with statutory partners to plan suitable joint visits with a view to solving local problems, including assisting those in addiction through drugs and alcohol. From this, a number of visits have been carried out with NHS, SFRS Social Work and Housing to those in crisis which have led to a number of persons in the community receiving the correct assistance either directly or by referral on to the relevant agency.

#### Community Justice

CWU continue to work closely with Connect4Change with a view to reducing re-offending through supporting those in the community most at risk through addiction and poverty. CWU are working closely with the Rapid Relief Team who have provided a number of emergency food boxes and personal hygiene kits for distribution where appropriate. This has since been rolled and made available to response groups, all with a view to providing necessary support whilst reducing offending, allowing vulnerable members of the community to provide themselves and family with food.

#### Mental Health

CWU has engaged with numerous vulnerable community members, many of which have serious mental ill health. Through the strong partnerships built between CWU, statutory and third-sector agencies, often carrying out joint visits as previously mentioned, CWU has ensured that appropriate assistance is put in place at the earliest stage allowing best outcome for the individual whilst reducing the likely-hood of crisis. All CWU officers are now trained in Applied Suicide Intervention and mental health first aid. Many other officers have now completed the courses with more due to receive the training in the months ahead.

#### Youth Engagement

CWU continue to build their positive relationship with young persons in care settings, with some having shown interest in joining the Police Scotland Youth Volunteers. CWU have been involved with several events involving local youths such as the family day at Newton Primary alongside PSYV and Road Policing officers in July where several young persons from seldom heard communities engaged in meaningful conversations with police. These events, combined with the CWU's engagement aligned with The Promise ensures that a clear and positive alternative to ASB is available to our young persons.

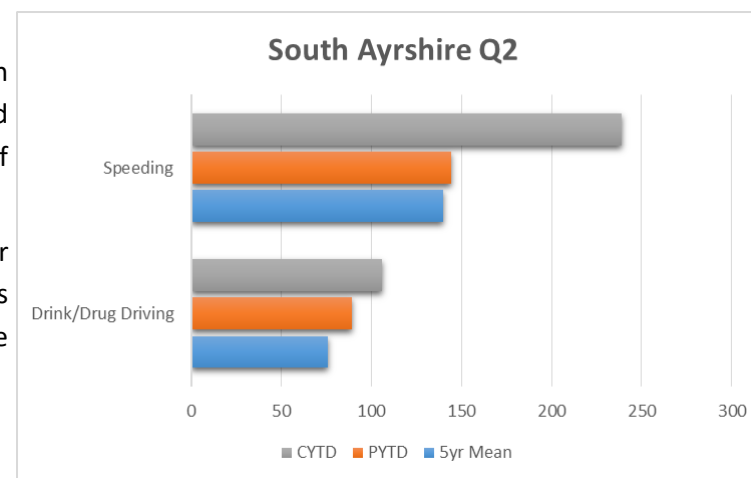
## ROAD SAFETY

### Analytical Context:

There has been an increase in both Speeding offences and Drink/Drug Offences during Q2 within South Ayrshire. Throughout the reporting period there has been focussed patrols by both local policing and roads policing officers with an aim to educate driver behaviour on priority routes and areas identified of concern.

In terms of Serious and Fatal Road Accidents—there has been one Fatal Accident so far this year compared with three last year. However there have been 14 serious road traffic collisions during Q2, this is a decrease of 7 since last year (2022/23 Q2=21). One of the 14 serious collisions involved a child, there were 4 last year involved children.

It should be noted however, that these numbers include circumstances where an individual has been required to stay in hospital overnight for observations, however has not necessarily sustained serious injuries. Any overnight hospital stay is classed as a Serious Road Traffic Collision.



Source: Taken from Police Scotland Business Intelligence Portal

### Local Action/Context:

Ayrshire's Road Policing Unit along with divisional resources continue their strong focus towards the key priority of Road Safety within South Ayrshire, working towards the outcomes set in the Scottish Government's Road Safety Framework to 2030.

Officers in South Ayrshire continue to carry out high visibility and unmarked patrols of the road network, in an effort to deter and detect motorists who place both themselves and other road users in danger, by choosing to drive under the influence of alcohol/drugs. In addition to this, a number of target packages have been created to pro-actively target repeat offenders. Local officers remain vigilant and regularly seek assistance from Road policing trained Medacx Drug Wipe officers, whenever they suspect a motorist has been driving under the influence of drugs.

In terms of Drink Driving, officers regularly patrol priority routes and those areas identified via analytical products where there is more likelihood for offences to be detected. The National Calendar of Road Safety Activity identifies specific periods to target these priorities, and in the reporting period the Summer Drink/Drug Driving campaign in July and Drug Driving week in August focussed activity in this regard.

Officers in South Ayrshire strongly support national campaigns but also invoke localised action plans in response to community concerns and new or existing threats. Officers regularly conduct static road checks at key areas. Social media and localised messaging in conjunction with partners is utilised to highlight detections and relevant activity.

In terms of the reporting period, detections for drink/drug driving and the significant increase in speeding offences are higher than previous which highlights the continued proactive approach and ongoing commitment towards this priority.



## PUBLIC CONFIDENCE—Survey Information

### User Experience - Current Position

The information on the table below is from data gathered in the April 2023 to September 2023 for South Ayrshire. It should also be noted that the 'Feeling adequately informed' question has changed in 2022/23 and only applies to those who stated they expected to be kept informed.

Questions	YTD	Force YTD	Female	Male	Blank/ Other
<b>Number of Respondents</b>	<b>169</b>	<b>7711</b>	<b>66</b>	<b>52</b>	<b>51</b>
Ease of Contact? (% Easy and Very Easy)	66%	69%	68%	73%	57%
Being provided with the appropriate response? (% Yes)	64%	62%	69%	65%	58%
Feeling adequately informed about progress made with your report	52%	48%	52%	54%	50%
Overall Satisfaction? (% Satisfied or Very Satisfied)	66%	67%	68%	71%	59%

### Your Survey

The following information is based on data from April to September 2023.

How safe do you feel in your local area?				Total Respondents
	Very Safe	Fairly Safe	Total	
South	23.53%	60.78%	86.31%	153

Concern about Crime				Total Respondents
	Increased a Lot	Increased a Little	Total	
South	20.26%	32.68%	52.94%	153

### Local Action/Context:

The Your Police Survey remains open for all members of the public and police to provide their views on Policing in the Local Community.

Local officers continue to promote and encourage participation in the survey at events and community engagements with regular broadcasts on media and social media platforms.

## PUBLIC CONFIDENCE—Complaints Against the Police

### Complaints about the Police

	TOTAL COMPLAINT CASES RECEIVED			TOTAL NUMBER OF ALLEGATIONS RE-		
	YTD	LYTD	% CHANGE	YTD	LYTD	% CHANGE
<b>TOTAL</b>	<b>142</b>	<b>157</b>	<b>-9.6%</b>	<b>198</b>	<b>251</b>	<b>-21.1%</b>
South Ayrshire	71	53	34.0%	106	87	21.8%

### Breakdown of Case Categories

	FLR (Early Resolution)	FLR PSD (NCARU)	FLR (Spec or PSD)	Criminal Complaint	Non Criminal (not FLR)	Abandoned	Withdrawn	Ongoing (NCARU)	Not Relevant Complaint
<b>U DIVISION</b>	<b>0</b>	<b>61</b>	<b>7</b>	<b>7</b>	<b>41</b>	<b>16</b>	<b>8</b>	<b>2</b>	<b>0</b>
South Ayrshire Council	0	27	2	5	25	6	4	2	0

### Breakdown of On Duty Allegations

Breakdown of Allegations	Assault	Corrupt Practice	Discriminatory Behaviour	Excess Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/Harassment	Other - Criminal	Non-Criminal	Traffic Irregularity/Offence	Unlawful Unnecessary Arrest or Detention
<b>U DIVISION</b>	<b>8</b>	<b>0</b>	<b>3</b>	<b>12</b>	<b>23</b>	<b>62</b>	<b>2</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>3</b>
South Ayrshire	6	0	3	8	13	30	1	3	0	0	2	2

### Breakdown of Quality of Service Allegations

Quality of Service	Policy/Procedure	Service Delivery	Service Outcome
<b>U DIVISION TOTAL</b>	<b>22</b>	<b>16</b>	<b>39</b>
South Ayrshire	13	6	19

## GLOSSARY OF TERMS

Acronym	Details
ASB	Anti-Social Behaviour
ASBIT	Anti-Social Behaviour Investigation Team
CWU	Community Wellbeing Unit
CYTD	Current Year to Date
DAIU	Domestic Abuse Investigation Unit
DAST	Domestic Abuse Safeguarding Team
DRD	Drug Related Deaths
DSDAS	Disclosure Scheme for Domestic Abuse Scotland
NAC	North Ayrshire Council
FLR	Front Line Resolution
GIRFEC	Getting It Right For Every Child
HMP	Her Majesty's Prison
LPP	Local Policing Plan
LPT	Local Policing Team
LYTD	Last Year to Date
MARAC	Multi Agency Risk Assessment Conference
NCARU	National Complaints and Resolution Unit
Non-Rec	Non Recent (over one year from incident occurring)
PACT	Pro-Active Crime Team
PSOS	Police Service of Scotland
PYTD	Previous Year to Date
QoS	Quality of Service (relates to complaints)
RADAR	Rapid Access to Drug and Alcohol Recovery
SARC	Sexual Assault Referral Centre
ScOMIS	Scottish Operational and Management Information System
SFRS	Scottish Fire and Rescue Service
SWD	Social Work Department
VAWG	Violence Against Women and Girls
YTD	Year to Date