

A fishing boat is silhouetted against a vibrant sunset sky over the ocean. The sky is filled with soft, glowing clouds in shades of orange, yellow, and blue. The water reflects the colors of the sky, creating a shimmering effect. The boat is positioned in the middle ground, facing right.

# SOUTH AYRSHIRE COUNCIL MAGAZINE

2024

[south-ayrshire.gov.uk](https://south-ayrshire.gov.uk)

*south*  
**AYRSHIRE**  
COUNCIL  
Comhairle Siorrachd Àir a Deas  
Making a Difference Every Day



# Highlights in this issue

- A message from our Chief Executive .....4
- 100-year-old time capsule found.....5
- Save the date for The International Ayr Show Festival of Flight 2024! ....7
- RAF Benevolent Fund .....8
- Introduction of Charges for Collecting Garden Waste.....10
- Meet The Robert Burns Humanitarian Award winner..... 11
- South Ayrshire Community Councils..... 12
- Update from our School Media Team.....14
- The Galloway and Southern Ayrshire UNESCO Biosphere.....17
- South Ayrshire Libraries..... 18
- Museums and Galleries.....19
- Trading Standards & Environmental Health.....20





## A message from our Chief Executive Mike Newall



Welcome to this edition of the South Ayrshire Council magazine. It's been a busy start to the year with many exciting achievements and developments making progress already, which I'm sure will make a difference to the people of South Ayrshire.

I'm delighted that the International Ayr Show – Festival of Flight is returning to Ayr from 6-7 September and I'm sure it will be another great day out for the whole family. We have reviewed the feedback from last year's event and made some changes to ensure that this year's show will be even better than before. As we're only months away, plans are being finalised, including aircraft and display teams which you can find out more about on page 8.

The 152nd Open Championship will be hosted in Troon from 14-21 July, bringing hundreds of visitors to South Ayrshire. As a result, local areas are expected to be busier than normal throughout this period, so if you're heading out and about, please plan ahead.

We announced our budget for 2024/25 on 29 February, which is never an easy task. As part of the budget setting process, we will be introducing an optional charge to uplift garden waste from Monday 15 July. Full details of the changes coming into place and options available can be found on page 10.

As the longer, warmer days are starting to arrive, many of us will be looking forwards to the summer holidays. There are plenty of great things to do across South Ayrshire, suitable in rain or shine for all the family, including exhibitions at our museums and galleries. Make sure you visit our Destination South Ayrshire website ([www.destinationouthayrshire.co.uk](http://www.destinationouthayrshire.co.uk)) to find out more. If like me, you're captivated by the rich culture and history we have in our local area, you'll be excited by our latest find! During the demolition works of

the former Carrick Academy building in Maybole, a 100-year-old time capsule was unearthed. You can take a look at some of the findings on next page.

Moving back to present day, our school curriculum is very different to what it would have looked like a century ago. We're committed to supporting our young people to achieve their goals, which can take place both inside and outwith the classroom. Our Communications team offer a great opportunity for secondary pupils who are interested in developing skills in communications, journalism, media and photography, to join their 'Media Team' for real experience in the field. This year's cohort worked with the team on live projects, producing work of a very high standard. You can read some of their work on page 14, as pupils provide an update on what has been going on in their schools.

Lastly, I wanted to highlight the issue of South Ayrshire residents being targeted by phone and online scams. In today's fast paced environment, it is becoming ever easier to fall victim to scams, however, our Trading Standards team are on hand to provide advice on how to stay one step ahead of scammers. Go to page 20 to find out more.

I hope you enjoy this edition, and please remember, you can also keep up to date with Council news by visiting our website or following us on social media.

Mike

-  [south-ayrshire.gov.uk](http://south-ayrshire.gov.uk)
-  [South Ayrshire Council Live](#)
-  [@southayrshire](#)
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## 100-year-old time capsule found during Carrick Academy demolition

Earlier this year, contractors who were working on the demolition of the former Carrick Academy building in Maybole, discovered a time capsule that is almost 100 years old.

The capsule dates back to the year the school was constructed – 1925, just six years after the end of the First World War.

The time capsule, which is made of glass, was transferred to our Ayrshire Archives centre in South Harbour Street, Ayr for opening and inspection by our expert Archives staff.



When the team opened the capsule, they found numerous archival records.

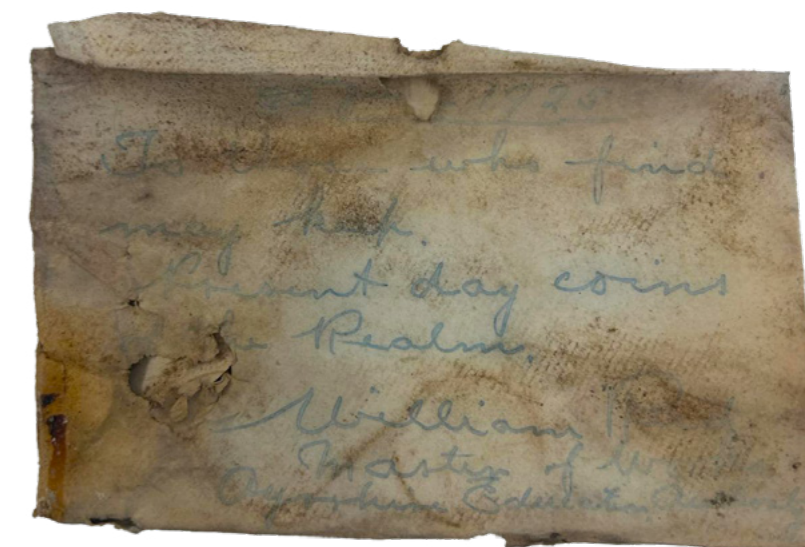
These included coins, with the official effigy of King George V who was sovereign at the time; newspapers; Education Authority documents; and some business cards of local contractors who presumably worked on the building project nearly a century ago.

Unfortunately, water had penetrated the time capsule over the years and as a consequence, the records became damp and damaged. However, some parts of the items were still legible, including front pages of local newspapers and an

envelope which the team managed

to clean enough to transcribe. It reads, 'Who find may keep. Present day coins of the Realm. William Reid Master of Works Ayrshire Education Authority'.

The contents of the capsule underwent a process in the Archive centre workroom that allowed the records to dry out. Once this stage was complete Archives staff cleaned all items using smoke sponges. All of the documents that were recovered from the capsule have since been placed in melinex, an acid free clear sheeting that's used to store archive records. All items are now in the Ayrshire Archives store, where the temperature and humidity is monitored to ensure the long-term preservation of records, so that they can be enjoyed by generations to come.





A member of the Ayrshire Archives team said:

“As the official archive service for East, North and South Ayrshire Councils, we were incredibly excited when the time capsule was transferred to Ayrshire Archives for opening and inspection. While the records were damaged by water, we were able to successfully recover all the records. The collection is now safely located in our archive store.”

On inspection, the Archives team decided that the items found inside the time capsule were too fragile to be out on permanent display. However, plans are underway to work with our Communications team to create large vinyls that depict images of the capsule and its contents. These will be installed inside the new Maybole Community Campus, creating a lasting legacy that pupils, staff and visitors can all enjoy for many more generations to come.



# THE INTERNATIONAL AYR SHOW

FESTIVAL OF FLIGHT



## SAVE THE DATE!

THE INTERNATIONAL AYR SHOW –  
FESTIVAL OF FLIGHT WILL RETURN TO AYR  
SHORE FRONT ON FRIDAY 6 AND SATURDAY 7  
SEPTEMBER 2024.

PLUS, THERE'S A SUNDAY FUNDAY EVENT ON AYR HIGH STREET  
TO LOOK FORWARD TO ON SUNDAY 8 SEPTEMBER!  
FOLLOWING ON FROM THE SUCCESS OF THE 2023 EVENT, A  
FANTASTIC ENTERTAINMENT PROGRAMME WILL RUN OVER BOTH  
DAYS, SO YOU CAN EXPECT ANOTHER RIP-ROARING WEEKEND OF  
FUN AND THRILLS FOR ALL THE FAMILY.

PLANNING IS ALREADY UNDERWAY FOR THIS YEAR'S EVENT AND  
PART OF THIS WORK HAS INCLUDED A REVIEW OF LAST YEAR'S  
FESTIVAL. THIS WILL INCLUDE INCREASED AND IMPROVED CAR  
PARKING PROVISION AND TRAFFIC MANAGEMENT MEASURES  
TO HELP SUPPORT THE FLOW OF TRAFFIC IN AND AROUND AYR.  
WE'LL ALSO INCREASE TOILET FACILITIES AT THE LOW GREEN  
AND IN THE SURROUNDING AREAS AND EVENT CAR PARKS, SO  
NO ONE IS CAUGHT SHORT!



“ I’m so grateful for the RAF Benevolent Fund repairing my house while I underwent cancer treatment ”



RAF veteran Elizabeth was struggling with the coldness of her home whilst recovering from cancer treatment. Thankfully, The RAF Benevolent Fund stepped in to provide the necessary home repairs to improve Elizabeth’s quality of life and safety at home.

Elizabeth Boyall, from Lossiemouth, worked as an RAF Medical Administrator, leaving the air force as a Sergeant after 22 years of service.

Her career saw her stationed in Germany, Cyprus, Kosovo, the Falkland Islands, Hong Kong, UK-wide, and she also served in the Gulf conflict. Elizabeth left the RAF in 2005 having achieved the rank of Corporal.

In 2022, Elizabeth had surgery following a diagnosis of breast cancer and was unable to work. She reached out to the Fund for financial support to help towards her living expenses during her recovery, as she was starting to struggle.

The Fund replaced windows in Elizabeth’s home that were 35 years old, as well as her draughty, single-glazed front door, which caused the house to be extremely cold.

Elizabeth said: “It was always very cold in my house and when I was going through my cancer treatment, it was miserable. I was off work for three months once the treatment had finished and I was depressed.

She continued: “I felt stuck because I couldn’t move anywhere else, but I felt like I would never be able to get these things done to the house. I was always worried about the work that needed doing, and that contributed to my low mood and how I felt about life generally.”

Elizabeth also had a security light fitted enabling her to feel safer at home.

Since the Fund stepped in to assist with the repairs, Elizabeth, who lives with her four pets,



said: “I’m now much warmer and having the safety of the security light helps a lot when I go out at night with the dogs.”

Elizabeth now works part time for a charity, providing mental health support for people with complex care needs. She understands the importance of seeking help and the benefit to those in need. She added: “I’ve felt really supported by the RAF Benevolent Fund.

“The support showed me that there was somebody out there to help me, and I felt like someone cared – I didn’t feel so hopeless. I’m so grateful for the Fund’s help.”

The RAF Benevolent Fund are proud to be partnering with South Ayrshire Council at the International Ayr Show – Festival of Flight on 6 & 7 September 2024.

For more information visit [rafbf.org](http://rafbf.org) and to donate scan the QR code.



The Electoral Commission

Register to vote today.  
It’s quick and easy, just go to [gov.uk/register-to-vote](http://gov.uk/register-to-vote)

Scan to register

YOUR VOTE MATTERS  
DON'T LOSE IT 



**Sign up from Monday 3 June**

**for our Garden Waste Permit service at**  
[south-ayrshire.gov.uk/garden-waste](https://south-ayrshire.gov.uk/garden-waste)

**or use our SAC MyBins App**

QR code: ON SCAN HERE

South Ayrshire Council MyBins

South Ayrshire Council  
 Comhairle Siarraidh Air a Deas  
 Making a Difference Every Day

## Introduction of Charges for Collecting Garden Waste

**As part of the budget setting process for 2024/25, Council took the decision to introduce a charge for the uplift of garden waste for South Ayrshire residents.**

From Monday 15 July 2024, households that would like to continue to have their brown bin emptied must apply and pay for a garden waste permit.

The permit will cost £50 per brown bin, and will be valid for 12 months. You can purchase an annual permit at any time during the year. This is a one-off charge per year, and we are not able to offer a monthly payment system.

You get the same number of collections with a garden waste permit, and your scheduled collection date will remain the same. We empty brown bins every four weeks between March and November, and by request from December to February.

Once a permit has been purchased, a permit sticker will be posted to residents. This must be attached to the back of your bin.

This service is optional. If you don't want to purchase a permit, you can still dispose of your garden waste by booking a slot at any of our Household Waste Recycling Centres free of

charge. If you do not have a permit and put your brown bin out after Monday 15 July, it won't be emptied.

Garden waste will continue to be collected in brown bins with no charge, and as per normal collection schedules, until Sunday 14 July.

You can purchase your permit(s) from Monday 3 June, either via our website [www.south-ayrshire.gov.uk/garden-waste](https://www.south-ayrshire.gov.uk/garden-waste); through our SAC MyBins app (available to download from the app store on all mobile devices); or by calling 01292 559342. This line will operate from Monday 3 June and will be open Monday – Thursday 8.45am until 4.45pm, and Friday 8.45am until 4.00pm.

A full list of FAQs can be found on our website [www.south-ayrshire.gov.uk/garden-waste](https://www.south-ayrshire.gov.uk/garden-waste), or by scanning the QR code below.



The Robert Burns Humanitarian Award  
**2024**

## Meet the winner

The Robert Burns Humanitarian Award, supported by our Destination South Ayrshire team, recognises courage, commitment, inspiration, and hands-on humanitarian efforts from people of any nationality, race, age, or gender.

Gail Penfold won the prestigious 2024 Robert Burns Humanitarian Award (RBHA) in a special online ceremony.

Gail lives in the London Borough of Waltham Forest, and has been an avid volunteer, fundraiser, and campaigner in the community for five decades.

As Chair of the Walthamstow Stadium Area Residents/Community Association, Gail provides a debt management, benefits and money-advice service. Her dedication to helping those in moments of crisis led to her being named as one of the top ten Queen's Platinum Champions for Crisis and Welfare.

Gail campaigned to retain the Margaret Centre for palliative care at Whipps Cross Hospital and organised the first silent/autism friendly funfair in Waltham Forest. Her commitment to inclusivity extends to organising day trips for locals who are unable to afford a holiday.



Gail's impact goes beyond her borough, as she pioneered the first GP-led gardening welfare group in Waltham Forest, a model that has been expanded across London. She volunteers at Waltham Forest Pet Foodbank and provides an advisory service to other pet foodbanks throughout the UK.

On receiving the award, Gail said: "To be named the 23rd recipient of The Robert Burns Humanitarian Award is such an honour and privilege. I will treasure the memories made today forever."

Congratulations Gail!

**BUSINESSBEAT**

## DO YOU RUN YOUR OWN BUSINESS IN SOUTH AYRSHIRE?

Then make sure you sign up to receive "Business Beat", our bi-monthly newsletter providing a full round-up of the latest news and support available to help your business develop and grow.

Every two months we'll share everything you need to know about:

- New funding support and grants
- Current procurement opportunities with South Ayrshire Council
- Free in-person workshops in Ayrshire
- Free networking events in Ayrshire
- Essential skills development for your current and future employees

All of this in one quick and easy read!

To subscribe to our Business Beat mailing list, please email [Economy.Regeneration@south-ayrshire.gov.uk](mailto:Economy.Regeneration@south-ayrshire.gov.uk)





# South Ayrshire Community Councils

Be at the heart of your community, get to know your Community Council.

South Ayrshire's community councils are an important part of local democracy. They involve local people, and are one of the best ways to get involved in your local area.

If you have noticed changes in your area, it might actually be the result of work done by your community council. From round table discussions, projects around the village or town, community fun days, gala days, litter picking events and other activities are just a few of the examples that community councils can get involved in.

All community council members are volunteers, and each member gives their time to represent the local people from their wider community. Every role within the community council is important as it gives a voice to the community. You can be part of a community council as a member, but you can also volunteer for other roles, like the chair, secretary or treasurer. Members are regularly consulted about local issues, and they report their peers' views back to South Ayrshire Council.

17-year-old Tarbolton community council member, Matthew said:

“Our community council is a true representation of Tarbolton, with members from all generations. You don't have to live here for 20 years to be part of the community council, but rather be interested in your local community and the place you love to call home.”

The Council provides support to each community council by nominating a link officer to attend their monthly or bimonthly meetings. The Council also provides an admin grant to volunteers that are in a community council official role. This grant covers expenses for administrative responsibilities.

We support community councils at every stage. Our support ranges from the very early stages, which includes establishing a community council, right through to filling vacant positions in existing ones. There are currently five areas without a community council – Annbank, Minishant, Mossblown and St. Quivox, Maidens, Kirkoswald and Turnberry, and Ayr North. If you would like to find out more about supporting community councils, or helping to re-establish a community council, please contact [communitycouncils@south-ayrshire.gov.uk](mailto:communitycouncils@south-ayrshire.gov.uk)

## Is being part of the community council for you?

Being part of a community council allows you to give back to your community and play a role in bringing many positive community benefits to your area. As well as this, it can help you to boost your confidence and gain new skills that you can include in your CV; make new connections in your area; become part of a team, by helping to organise activities; and you'll have the satisfaction of making a real difference in your community.

If you would like to find out more information or have any questions about community councils, please email [communitycouncils@south-ayrshire.gov.uk](mailto:communitycouncils@south-ayrshire.gov.uk) or phone 01292 612301.

# Community Councils AT WORK

Alloway, Doonfoot, and St. Leonard's community council actively work to improve the areas in a range of ways, including taking interest in planning applications, sharing their views about proposed developments in the area, assisting residents with any concerns, and being participative and hands on during social events and activities.

Forehill, Holmston and Masonhill community council have organised a 'May Children's Day', a Hallowe'en walk, and have provided Christmas gifts to all residents at the local sheltered housing accommodation, amongst a range of other community initiatives.



Tarbolton's community council organised the King's Coronation Fun Day, the Christmas light up, replanted flowerpots in the Main Street, rebranded the community council's identity, launched their interactive website and are now working on this year's gala day.



For their exceptional work in gardening projects, the Tarbolton community council were recognised with a commendation from the Royal British Legion Scotland. External awards and commendations are not the only recognition available for community councils. We encourage community councils to nominate any of their members to the annual South Ayrshire Volunteer Awards.



Community councils can source funding from the Council and also by organising local events. Samantha Laidlaw, the Forehill, Masonhill and Holmston community council fundraising officer said, "It's great to see our neighbours supporting our fundraising events and it's great to see them enjoying the benefits of these funds too!"

Members from the Monkton community council said: "Having a voice and seeing what can be achieved by having a community council makes the work involved very rewarding. A community can thrive, improve its health and wellbeing with everyone's input, and we continue to build on what we achieve every year."



# SCHOOL MEDIA TEAM

## An Update from our

The School Media Team is an extra-curricular programme where secondary school pupils can gain valuable experience in working with the South Ayrshire Council Communications team. Pupils who have an interest in communications, journalism, media and photography are invited to get involved in creating real campaigns that provide information to the public!

This year's School Media Team pupils have provided an update below on what's going on in their schools!

### AILISH CONNELL – S6 AT CARRICK ACADEMY WRITES

At Carrick Academy, the annual prizegiving acknowledges and celebrates both the academic and special achievements of pupils.

This year, 6th year pupil Ailish Connell was presented with the Allan Murray Award for Services to the Community. Ailish was presented with the award following her hard work to promote a topic in which she was very passionate. Ailish is one of the many young carers within the community however, it's her desire to spread awareness and diminish the stereotypes surrounding young carers that has resulted in her not only winning this fantastic award but also gaining the title of young carer ambassador at Carrick Academy.

Ailish plans to raise awareness about the role of being a young carer by encouraging others to speak up and promote the fact that being a young carer does not limit any opportunities, either within or out of school.

When speaking with Ailish she stated that one of her many roles as young carer ambassador is, "to be the emotional support for any young carer." This shows her passion for the subject as Ailish is willing to help anybody in need and listen to their concerns.

Ailish believes that there is a lack of awareness in schools about the role and challenges of young carers. This issue was the basis for her and her team at Carrick Academy when planning how to raise awareness of the issue.

Ailish plans to hold assemblies and put posters up around the school, getting across key information to educate us about young carers and also make everyone aware that anybody needing support can go to her for advice. Ailish is also a member of the student council - this allows her to spread awareness of her campaign to the heads of the school.

Considering Ailish is a 6th-year pupil who, on top of all her responsibilities as a young carer, also has the pressure of exams and applying to university, I wanted to know how she keeps on top of everything. Ailish said, "It's hard to balance it all as you never know when you have to drop everything and go, so I try my best to keep my schoolwork at school."

As being a young carer can bring tremendous pressure for a young person, Ailish plays a crucial role raising awareness and providing vital support to anyone who is struggling.

### EVE MILLAR – S5 AT MARR COLLEGE WRITES

My name is Eve and I'm an Inclusion Ambassador. I am part of a National Group of Inclusion Ambassadors, a group of secondary-aged children representing 17 local authorities in Scotland. I have been an ambassador for just over two years and absolutely love what we do!

I was asked to be an ambassador for South Ayrshire after the previous one left school, as it's important to include someone who is currently a student studying at a high school level in South Ayrshire.

I have been involved in various initiatives in my role as Ambassador. We share our findings with the Scottish Government, including our experiences of the support we receive as everyone in the group has some form of a learning barrier. For me, it is a visual impairment, and having the safe space to share my experiences and views and to hear about the barriers and support received by others who also have Additional Support Needs (ASN) has been both inspiring and eye-opening.

Each area and individual school support those with ASN in many different ways, which is interesting to learn about. Having a space where people who truly understand what we go through, and to be entirely non-judgmental to what others face, has been brilliant for me. We are able to talk freely about what works for us and what the government and local authorities can do to better support those who are living with an ASN Need in Scotland.

Most recently I took part in the Success Looks Different Awards. Our group started these awards in 2022 to encourage schools to be more inclusive in their practices and to highlight that success isn't always measured by exams or academic success. It allows schools to demonstrate how they help pupils who have ASN Needs to feel included, supported and celebrated by those around them. The awards are judged by a group of ambassadors and are judged on the following things:

- Creativity
- Sharing success with the wider community such as parents or on social media
- Respecting and promoting children's rights
- Recognition through awards or certificates

I was proud to see Wallacetown Early Years Centre in South Ayrshire recognized as a runner up in the Early Years category.

It means a lot to me to be an ambassador for inclusion as I know how much our work helps both individuals and our government to see what we need to succeed, and to be the best version of ourselves for future employers and further academic studies such as college or university.

For me, I hope to leave school at the end of this academic year to study Broadcast Production: TV and Radio at the University of the West of Scotland. I am only able to have dreams like these because of the support I have received, and it has been great being able to share the positives of what I receive. Having the group of Inclusion Ambassadors to talk to has been a huge lifesaver as it proves that I am not alone, which is honestly something I have felt quite a bit throughout my time at school. I want to do all I can to prevent, even just one young person feeling this way as it can have a detrimental impact on the young person and their mental health, and their desire to socialize with their peers, or even show up to school at all.

It has been an absolute joy to work alongside these incredible individuals who all want to make a difference for others in any way we can and by doing so incidentally helping future generations to have a positive experience despite barriers in their way! I hope to continue to be an Inclusion Ambassador for as long as possible to continue to provide long standing change to the lives of others.



## ZOE MURRAY – S6 AT CARRICK ACADEMY WRITES

Every year at Carrick Academy, prizes are given out to celebrate the achievements of pupils – one of these is the Carrick Centre Award for Services to the Community. Announced later during the evening, this is one of most prestigious awards a pupil could receive. This year the award went to Zoe Murray, a hard-working pupil who truly deserved recognition for all she has given to the community over the years.

Zoe has been a part of the Ayr-based Cambusdoon Football Club for years now and has built up a great deal confidence in both playing the game and being able to effectively train others.

Recently she took on the responsibility of training the younger teams in the club. Over the last 18 months, she has trained and helped improve the playing of many young people in the community and has shown to be a real asset to the club. With her work planning and adapting training sessions she can now give the club a real insight into what works best for younger kids.

Zoe said, “Through coaching football, I have loved seeing the young people’s enthusiasm for learning and training”. Zoe’s coaching meets the needs of the players physically whilst the club also provides an ideal

environment for young people to socialise. This benefits the community as a whole and the positive message is passed down to future generations.

Zoe has also used these skills at school, where she is pretty much a member of the PE department! Through various programs including volunteering and leadership she has led many junior classes and gained experience coaching a greater variety of sports. The younger pupils have reported that Zoe has been a great source of support and her mentoring in the department and has been terrific, particularly her ability to build the confidence of the juniors going into their senior years.

Looking back at tournaments and competitions Zoe has always gone above and beyond. A couple of months ago, she planned and held a very successful football tournament in the school where S1 came out on top. The tournament brought out some very healthy competition and a real sense of positivity among pupils. The PE department is indebted to her efforts, and she really gives her all to the school.

For all these reasons and more, Zoe was the clearly a worthy recipient of this award.



**THE SOUTH AYRSHIRE COUNCIL COMMUNICATIONS TEAM ARE LOOKING FOR S5-6 PUPILS TO JOIN OUR SCHOOL MEDIA TEAM FOR THE 2024/25 SCHOOL YEAR. WE’LL SOON BE CONTACTING SECONDARY SCHOOL HEAD TEACHERS TO RECRUIT PUPILS WITH AN INTEREST IN MEDIA WHO CAN COMMIT AS LITTLE AS ONE HOUR A WEEK TO THE PROGRAMME. IF YOU, OR A PUPIL YOU KNOW, MAY BE INTERESTED, PLEASE LET A RELEVANT MEMBER OF SCHOOL STAFF KNOW.**



## UPDATES FROM THE GALLOWAY AND SOUTHERN AYRSHIRE UNESCO BIOSPHERE

**The Galloway and Southern Ayrshire UNESCO Biosphere has an array of projects underway across South Ayrshire in 2024. It’s already been a landmark year, which has so far seen a visit from the UK’s Ambassador to UNESCO, and the announcement of an expanded Biosphere boundary.**

The designated Biosphere region grew from 5,200km<sup>2</sup> to 9,700km<sup>2</sup> and now includes Alloway, the birthplace of our national bard, Robert Burns, plus 12 miles of the marine environment, including Ailsa Craig.



One of the Biosphere’s newest initiatives is the South Ayrshire Small-Scale Tree-Planting Grant, a partnership programme with the Council. The initiative is funding grants of up to £1,000 to cover material costs such as plants, shelters, tree

guards and fencing materials, with some labour costs covered as well, for non-profits.

Tree-planting can be undertaken by individuals, local organisations and community groups, with a goal of increasing the amount of broadleaf tree cover in South Ayrshire. Long term, this will improve a diversity of green spaces for the benefit of people and wildlife alike.

The Biosphere’s extensive programme of community-based learning ranges from carbon literacy to nature recording, and is available to local groups free of charge. One of their most popular workshops so far this year has been

Sense of Place. This brings together residents of a village or town to explore what they cherish most about where they live.



Local people help create a destination page for the Biosphere’s website and are supported by the organisation to develop heritage trails, outdoor interpretation, and nature-based activity for all ages. Pinmore and

Pinwherry were among the latest locations to take part in Sense of Place with more South Ayrshire communities to follow in the coming months.



If you’d like more information about the Galloway and Southern Ayrshire UNESCO Biosphere, visit [www.gsabiosphere.org.uk](http://www.gsabiosphere.org.uk) or email [info@gsabiosphere.org.uk](mailto:info@gsabiosphere.org.uk)





## South Ayrshire Libraries

### EVENTS AND ACTIVITIES

Sip on a warm cuppa, tuck into some treats, and have a good blether. It's the perfect opportunity to unwind, catch up, and share stories. Whether you're a regular library visitor or it's your first time stepping in, you are warmly welcomed to be a part of our Tea and Talk community.

**Alloway Library - First Thursday of the month, 1.30pm - 3pm**

**Carnegie Library - First Thursday of the month, 11am - 12 noon**

**Forehill Library - First Wednesday, 2pm - 3pm**

**Girvan Library - Every Wednesday, 2pm - 4pm**

**Maybole Library - Second Wednesday of the month, 10am - 11am**

**Mossblown Library - Second Thursday of the month, 10am - 11am**

**Tarbolton Library - Every Thursday, 10am - 11am**

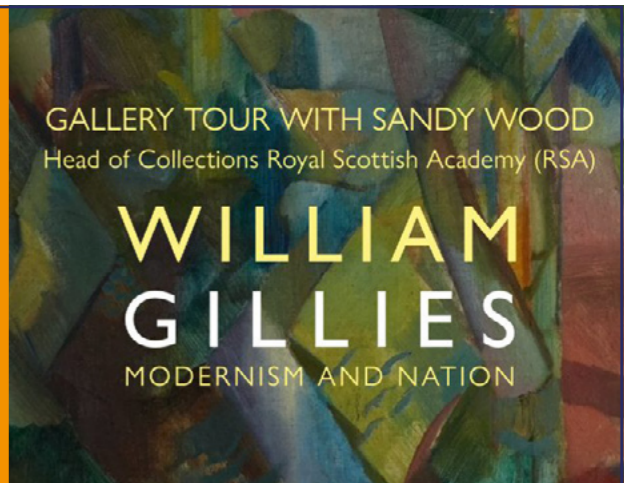
To explore our busy calendar of events, visit: [www.south-ayrshire.gov.uk](http://www.south-ayrshire.gov.uk) and click What's on in Libraries or follow us on social media:

 @salibraries  @salibraries



## Museums and Galleries

**ROZELLE HOUSE MUSEUM AND GALLERIES**  
**ROZELLE PARK, MONUMENT ROAD AYR KA7 4NQ**  
**WILLIAM GILLIES: MODERNISM AND NATION**  
**A TOURING EXHIBITION FROM THE ROYAL SCOTTISH ACADEMY**  
**2 MARCH - 16 JUNE 2024**  
**FREE ENTRY**



Sandy Wood, RSA's Head of Collections says:

*'We are delighted to be presenting William Gillies: Modernism and Nation, a touring exhibition from the Royal Scottish Academy, which repositions the life and art of one of Scotland's most influential modern masters. Gillies loved travelling in Scotland to sketch and paint and so it is fitting to his legacy that this exhibition is touring around the mainland and to the Scottish islands; giving audiences around the country the opportunity to discover a new story about one of our great artists.'*

**COME ALONG TO ROZELLE HOUSE MUSEUM AND GALLERIES TO EXPLORE YOUR CREATIVE SIDE IN OUR NEW ENGAGEMENT SPACE, OPEN TO ALL AGES.**

With self-led art activities like lino printing, air dry clay, lego, giant jenga, or why not relax in a comfy chair while reading our selection of historic and art books.

For those seeking inspiration outdoors, we offer the opportunity to borrow a sketching bag and embark on a leisurely stroll through the picturesque estate. Discover the perfect spot amidst the scenic parklands, settle in, and capture the beauty of nature on paper with your own sketches.

**NO NEED TO BOOK IN ADVANCE**  
**JUST TURN UP!**



To explore our busy calendar of events and exhibitions please visit:

 [south-ayrshire.gov.uk/galleries](http://south-ayrshire.gov.uk/galleries)  @samuseums



# AN UPDATE FROM OUR TRADING STANDARDS AND ENVIRONMENTAL HEALTH TEAM

## PROTECTING VULNERABLE ADULTS FROM SCAM PHONE CALLS

Since 2013, our Trading Standards team have installed 174 call blockers to protect older and vulnerable people from nuisance and scam phone calls. So far 139,195 calls have been blocked and it is estimated that 226 scams have been prevented.

- 25 average nuisance and scam calls received per unit per month
- 34% of all calls were nuisance or scam calls
- 99% of nuisance and scam calls were blocked by TrueCall call blocking technology.

If you or you are a friend, relative or carer of someone who you think could be the victim of telephone scams contact Trading Standards to see if they would be eligible from the free installation of a call blocker.



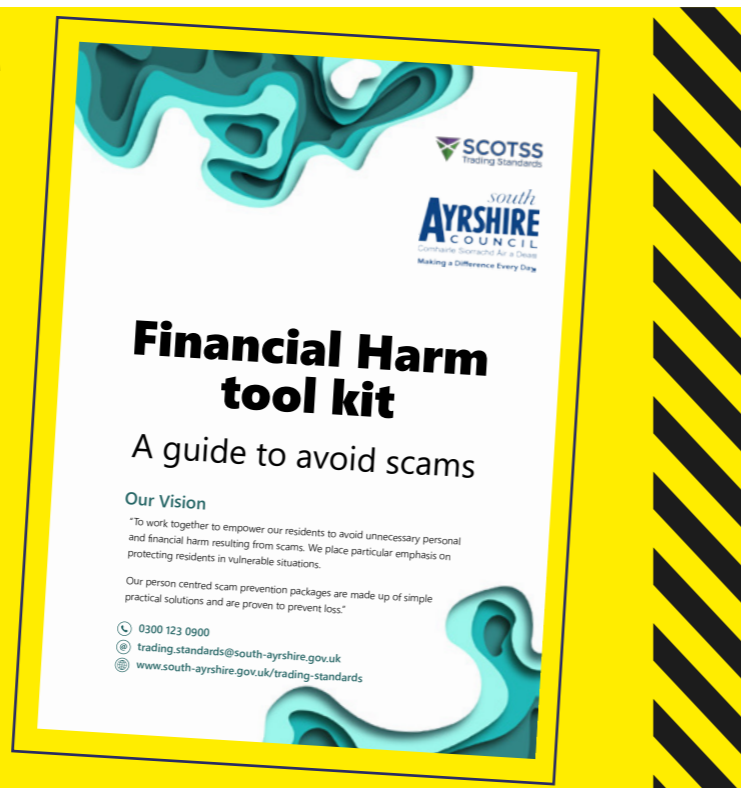
## FINANCIAL HARM TOOLKIT

Our financial harm toolkit can help you to stay safe and avoid scams.

It contains useful information on many areas including:

- doorstep crime
- romance scams
- email scams
- living with dementia and scams
- unwanted mail
- online shopping
- financial abuse
- power of attorney and much more

Find out more on our website [www.south-ayrshire.gov.uk](http://www.south-ayrshire.gov.uk)



## HOW TO GET YOUR MONEY BACK AFTER A SCAM

Here's what you can do to try and recover your money if you've been the victim of a scam.



### BANK TRANSFER

A bank transfer scam, also known as an authorised push payment (APP) scam, occurs when you - knowingly or unwittingly - transfer money from your own bank account to one belonging to a scammer.

If you've been caught out by a complex and convincing scam which has resulted in you transferring your money into another bank account, then you should contact your bank immediately.

Tell the bank what happened, and let it know the bank account number your money was sent to.



### CREDIT / DEBIT CARD

If you've paid for goods or services with a credit or debit card, you have greater protection if things go wrong under Section 75 of the Consumer Credit Act, or by using the chargeback scheme.

An example of a scam where you could use Section 75 or chargeback would be a scam where you paid for goods or services and it turned out these were either never available or the 'seller' disappeared.

Credit cards have the greatest protection, as you can make a claim against your card provider for any breach of contract or misrepresentation by the company.

For Section 75 to apply, the item or service you bought must have cost more than £100 and not more than £30,000.

Chargeback is not enshrined in law but is part of Scheme Rules, which participating banks subscribe to.

It applies to all debit card transactions including goods costing less than £100, although exact rules may vary between the American Express, Maestro and Visa networks.

### PAYPAL



If the scammer took payment for an item through PayPal but failed to send it, you should be covered by PayPal Buyer Protection. However, there are some exceptions and time limits on lodging a claim.

In some cases, scammers set up convincing fake PayPal payment forms which just gather your bank details.

If you paid using the goods/services option, you can open a dispute via the resolution center in your PayPal account.

If you used the friends/family option, then you essentially sent a gift of money and so have no buyer protection.







## KEEPING YOUR DOG UNDER CONTROL

As a dog owner, you are responsible for your dog's actions - legally, you must keep your dog under control. If you don't control your dog, you could be issued with a Dog Control Notice and you could be reported to the Procurator Fiscal, which means that legal action may be taken against you.

The Control of Dogs (Scotland) Act 2010 or the Dangerous Dogs Act 1991 apply to out-of-control dogs.

Our Dog Warden enforces the Control of the Dogs Act. A dog doesn't have to attack a person or another animal to be out of control. Your dog can be deemed as out of control if:

- You do not keep it under control effectively and consistently;
- Its behaviour causes someone to fear for their own safety, or that of another person or animal.

You may not be keeping your dog under control if:

- Your dog's behaviour causes alarm and fear;
- You leave it alone in public places, or you let it stray;
- It does not come back when you call it;
- It nips or bites another person for any reason (you should muzzle your dog if you think it may bite);
- You do not put it on a lead or keep it under close control around sheep.

We are urging all dog owners in South Ayrshire to be responsible and keep your dog under control. If you have any concerns about out-of-control dogs, please contact our Environmental Health team.



## KENNELS, CATTERIES, DOG HOME AND DAY BOARDING



**Did you know that you need a licence to run a boarding establishment?**

If you operate a kennel or cattery, or provide home or day boarding for dogs as a business, you need a licence. The Council will inspect your premises before giving you a licence, and any time after your licence is granted.

You'll need to show that the animals you look after are:

- Kept in suitable accommodation;
- Given adequate food, drink and bedding;
- Exercised regularly;
- Protected in case of an emergency e.g. a fire;
- Protected from infectious disease (this includes providing isolation facilities).

We may also add other conditions to your licence.

A list of all licensed animal boarding establishments in South Ayrshire is available on our website: [Licensed animal boarding establishments - South Ayrshire Council \(south-ayrshire.gov.uk\)](https://www.south-ayrshire.gov.uk)

If you have any concerns about any unlicensed activity, or a licensed premises, please contact our Environmental Health team.

## DOG FOULING



During the spring and summer months we spend more time outdoors, and South Ayrshire has some fantastic scenic walks, parks, beaches and open spaces to enjoy. Places and experiences that we don't want to be spoiled by dog mess!

The Dog Fouling (Scotland) Act 2003 applies to any public open place. Our Authorised Officers can issue a fixed penalty notice to any person in charge of a dog who fails to remove its dirt from an open public space and suitably dispose of it immediately.

Public open place is defined as "any place which is open to the open air and to which the public or any section of the public has access on payment or otherwise" and "any common passage, close, court, stair, back green, yard or other similar common area".

Our officers have been carrying out enforcement patrols in South Ayrshire. Anyone who is found to be committing an offence will be issued with an £80 fixed penalty notice, which rises automatically to £100 if it is not paid within 28 days.

If you are experiencing problems with dog fouling in your neighbourhood, please contact our Environmental Health team.

**FREE EVENT**  
**THE FUN STARTS AT 11.45AM**

# SUMMER FAMILY FEST

**WITH ARMED FORCES & PIPES IN THE PARK**

**SATURDAY 22 JUNE | LOW GREEN AYR**

**Fairground Rides • Children's Dog Show • Team Extreme  
Pipe Band Competition • Highland Dance Competition  
Dance Arena • Flag Raising Ceremony • Military Attractions  
Market & Charity Stalls • Children's Zone**

**To find out more visit:**  
**destinationsouthayrshire.co.uk**



This information can be made available, on request, in braille, large print or audio formats and can be translated into a range of languages. Contact details are provided below.

درخواست کرنے پر یہ معلومات نابینا افراد کے لئے ابھرے حروف، بڑے حروف یا آڈیو میں مہیا کی جاسکتی ہے اور اسکا مختلف زبانوں میں ترجمہ بھی کیا جاسکتا ہے۔ رابطہ کی تفصیلات نیچے فراہم کی گئی ہیں۔

本信息可应要求提供盲文，大字印刷或音频格式，以及可翻译成多种语言。以下是详细联系方式。

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ਇਹ ਜਾਣਕਾਰੀ ਮੰਗ ਕੇ ਬੋਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਅਤੇ ਸਣਨ ਵਾਲੇ ਰਪ ਵਿਚ ਵੀ ਲਈ ਜਾ ਸਕਦੀ ਹੈ, ਅਤੇ ਇਹਦਾ ਤਰਜਮਾ ਹੋਰ ਬੋਲੀਆਂ ਵਿਚ ਵੀ ਕਰਵਾਇਆ ਜਾ ਸਕਦਾ ਹੈ। ਸੰਪਰਕ ਕਰਨ ਲਈ ਜਾਣਕਾਰੀ ਹੇਠਾਂ ਦਿੱਤੀ ਗਈ ਹੈ।

Niniejsze informacje mogą zostać udostępnione na życzenie, w alfabecie Braille'a, w druku powiększonym lub w formacie audio oraz mogą zostać przetłumaczone na wiele języków obcych. Dane kontaktowe znajdują się poniżej.

Faodar am fiosrachadh seo fhaighinn, le iartras, ann am braille, clò mòr no clàr fuaim agus tha e comasach eadar-theangachadh gu grunn chànanan. Tha fiosrachadh gu h-ìosal mu bhith a' cur fios a-steach.

**South Ayrshire Council**  
**Contact Centre**  
**0300 123 0900**