

**South Ayrshire Council**

**Report by Depute Chief Executive and Director of Education  
to Service and Partnerships Performance Panel  
of 20 August 2024**

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**Subject: Local Performance Report: Police Scotland**

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**1. Purpose**

- 1.1 The purpose of this report is to provide members of the Panel with information about the quarter 4 performance of Police Scotland in South Ayrshire.

**2. Recommendation**

- 2.1 **It is recommended that the Panel scrutinises the quarter 4 performance report of Police Scotland in South Ayrshire and provide feedback to the Area Commander.**

**3. Background**

- 3.1 The Police and Fire and Rescue Reform (Scotland) Act 2012 created a national police force and a national fire and rescue service. The implications of the legislation for local authorities are that the Council will:

- Comment on SPA and SFRS Strategic Plans;
- Contribute to the preparation of the local plan for police and local fire and rescue plan and approve the plans;
- Monitor the delivery of police and fire and rescue functions in the area and make recommendations for improvement; and
- Provide feedback to the Local Police Commander and the Fire and Rescue Service Local Senior Officer.

- 3.2 The Local Police Plan for South Ayrshire (23-26) was considered by the Partnerships Panel in February 2023.

**4. Proposals**

- 4.1 The Area Commander, Chief Inspector Kevin Lammie, has provided the attached performance report (Appendix 1) which Panel members are invited to scrutinise and provide feedback on.

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## **5. Legal and Procurement Implications**

5.1 There are no legal implications arising from this report.

5.2 There are no procurement implications arising from this report.

## **6. Financial Implications**

6.1 Not applicable.

## **7. Human Resources Implications**

7.1 Not applicable.

## **8. Risk**

### **8.1 *Risk Implications of Adopting the Recommendations***

8.1.1 There are no risks associated with adopting the recommendations.

### **8.2 *Risk Implications of Rejecting the Recommendations***

8.2.1 If the recommendation is rejected then there is a risk that the Council is considered to not have discharged its responsibility under the Police and Fire and Rescue Reform (Scotland) Act 2012 in terms of scrutinising local performance.

## **9. Equalities**

9.1 The proposals in this report allow scrutiny of performance. The report does not involve proposals for policies, strategies, procedures, processes, financial decisions and activities (including service delivery), both new and at review, that affect the Council's communities and employees, therefore an equality impact assessment is not required.

## **10. Sustainable Development Implications**

10.1 ***Considering Strategic Environmental Assessment (SEA)*** - The proposals in this report do not represent a qualifying plan, programme, policy or strategy for consideration for SEA. There exists therefore no obligation to contact the Scottish Government Gateway and no further action is necessary. An SEA has not been undertaken.

## **11. Options Appraisal**

11.1 An options appraisal has not been carried out in relation to the subject matter of this report.

## **12. Link to Council Plan**

12.1 The matters referred to in this report contribute to all of the Council's strategic objectives.

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### **13. Results of Consultation**

- 13.1 There has been no consultation on the content of this report which relates to performance of an external organisation.

**Background Papers**    [Local Police Plan 2023-26](#)

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**Date:**    **8 August 2024**

# South Ayrshire Performance Summary Report - Q4 2023/24

Reporting Period: 01/04/2023 - 31/03/2024



**POLICE  
SCOTLAND**  
Keeping people safe

**Total Crime**



**10.7%**



**9,673 Crimes**

Incidents  
Recorded

Violence/Homicide

Drug Supply

Robbery

Domestic Abuse

Sexual Crime

**3.1%\***



31,856

**6.2%**



1,178

**-43.5%**



32

**19.2%**



36

**-0.9%\***



726

**7.5%**



226

ASB

Hate Crime

Acquisitive Crime

Drink/Drug Driving

Speeding

Serious Injury &  
Fatal Accidents

**-13.4%\***



6,018

**25.8%\***



117

**4.3%**



2,237

**28.0%**



184

**67.2%**



459

**17.1%/-40%**



41/3

Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. \*5-yr Average is locally produced and not MI

## Introduction

This document has been compiled to look at the quarterly data available for South Ayrshire. The report is based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on.

The following list of contents provides an overview of the items included in this report:

TOPIC	SECTION	PAGE
Local Policing Plan	Plan on a Page	3
Serious Crime	Violence/Homicide	4
	Drug Supply	5
	Robbery	6
Violence Against Women and Girls	Domestic Abuse	7
	Rape & Sexual Assault	8
Safer Communities	ASB	9
	Hate Crimes	10
	Acquisitive Crime	11
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Road Safety -	Drink/Drug Driving, Speeding and Serious Injury & Fatal Accidents	13
Public Confidence	User Satisfaction Survey	14
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**Plan on a Page  
South Ayrshire**

**Our vision** | Policing for a safe, protected and resilient Scotland  
**Our purpose** | Improve the safety and wellbeing of people, places and communities in Scotland  
**Our values** | Fairness, Integrity, Respect, Human Rights

**PUBLIC HEALTH**

**Our Local Policing Priorities**

**Our Areas of Focus**

**Strategic Outcomes**

Serious Crime



Violence      Drugs Supply      Robbery

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

Violence Against Women and Girls



Domestic Abuse      Rape & Sexual Assault      Child Sexual Abuse



The needs of local communities are addressed through effective service delivery

Safer Communities



Anti-Social Behaviour      Hate Crime      Acquisitive Crime      Online Safety

The public, communities and partners are engaged, involved and have confidence in policing

Community Wellbeing



Drugs Harm      Community Justice      Mental Health      Youth Engagement



Our people are supported through a positive working environment, enabling them to serve the public

Road Safety



Drink / Drug Driving      Speeding      Serious Injury and Fatal Accidents

Police Scotland is sustainable, adaptable and prepared for future challenges

PERSON CENTRED APPROACH

PARTNERSHIPS

**PREVENTION & EARLY INTERVENTION**

## SERIOUS CRIME—Violence/Homicide

### Analytical Context:

The Q4 period shows that overall violent crime has increased by 6.2% on the 5-year average. This increase is due to the number of Minor Assaults towards members of the public. There has been a slight decrease noted in Serious Assaults on both last year and the 5-year average. Attempt Murder charges have decreased by three (n=3). There are currently just under 5% of the Minor Assaults which are non-recent.

One of the Attempted Murder’s remains undetected at this stage with 80% of the Serious Assaults currently detected.

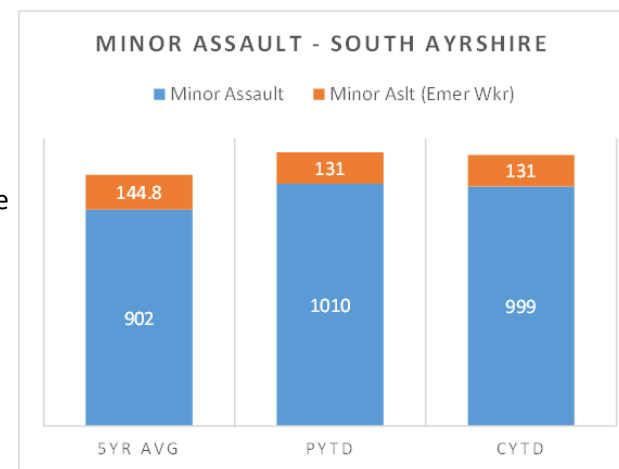
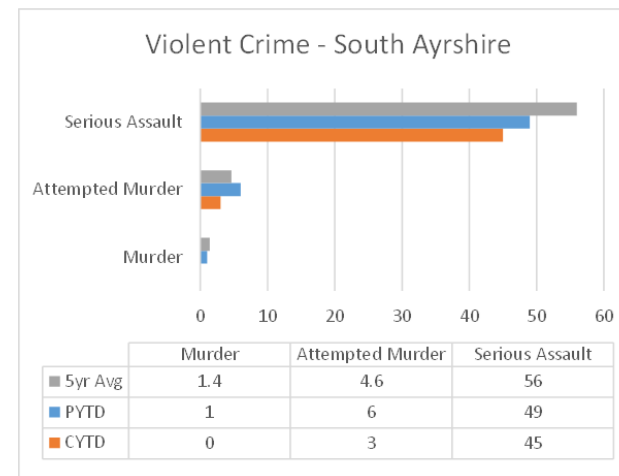
### Local Action/Context:

Violent crime is subject to daily scrutiny and allocation of enquiry supported by Criminal Investigation Department (CID), Priority Policing Team (PPT) and local policing teams. This level of governance provides a framework for early identification of trends, areas of concern as well as any repeat offender/victims. Local action plans are tailored accordingly.

It is evident that this approach taken to mitigate and reduce violence including joint working has resulted in a reduction of murders, attempt murders and serious assaults which are all below the 5 year average. Throughout the reporting period there has been no murders and 3 attempt murders. 2 of these have been detected and enquiries continue for the remaining 1. In all of these crimes the victims and perpetrators were known to one another.

Despite this, minor assaults have increased slightly. A minor assault can include actions by an individual such as a push, slap or kick. The person does not have to be injured for it to be recorded as an assault.

The successful partnership approach to promoting ongoing safety and reducing violence throughout the night time hospitality trade continues to go from strength to strength. The operational response known as “Operation Inver” is recognised as a valuable, important and a proportionate response in our commitment to the safety and wellbeing of persons within our local communities. The plan has a particular focus on Ayr and Prestwick. Every week/month key partners and volunteers including Street Pastors, First Aiders and taxi marshals are deployed and supported by local policing. Throughout the reporting period local officers have undertaken 1847 pro active inspections and attended 134 incidents in licensed premises across South Ayrshire.



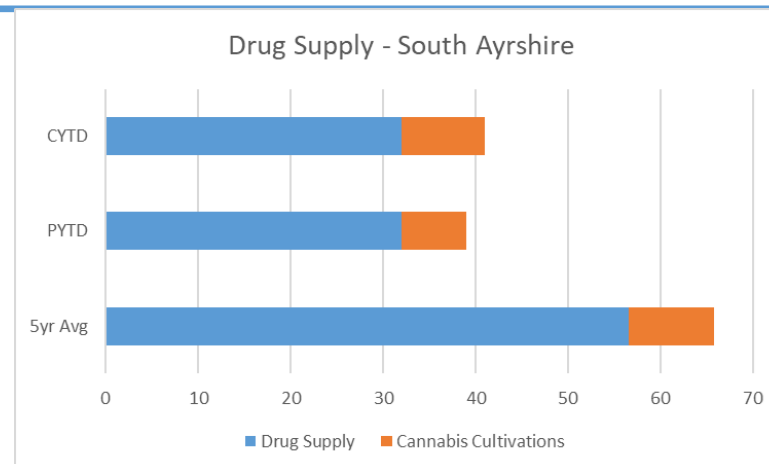
Source: Taken from Priority Management Performance for 2023/24

## SERIOUS CRIME—Drug Supply

### Analytical Context:

Drug supply charges in South Ayrshire have remained unchanged at year end (n=32 for both last current and previous year). Charges are down 43.5% on the 5-year mean for Supplying Drugs and down 2.2% for Cannabis Cultivations on the 5-year average.

Proactivity remains the main focus and means by which these charges are obtained. Identifying any real patterns to where these crimes are taking place requires the combined work of local officers and Divisional staff, building on the Community Intelligence provided by South Ayrshire residents, community groups or via Crimestoppers.



Source: Taken from Priority Management Performance for 2023/24

### Local Action/Context:

Officers across South Ayrshire, including specialist resources continue to proactively target drug supply by targeting individuals and groups involved in the sale and supply of controlled drugs. Local officers are cognisant of the harm and impact that it perpetuates across towns and villages. We remain proactive in relation to information and intelligence regarding drug supply and the individuals involved. We actively develop this information into enforcement action by our local pro active crime team and priority policing team and are further supported by locality officers.

Our local Community Wellbeing officers work collaboratively with partner organisations in an effort to support individuals who have substance addictions and who struggle to exit this particular lifestyle. Throughout the reporting period notable recoveries include:-

- January 2024 officers attended a property in Ayr where a cannabis cultivation consisting of 289 plants was discovered along with 765kg of herbal cannabis with a combined total value of between £348,500 and £670,650. Two males were arrested, charged and subject of a report to the Crown Office Procurator Fiscal Service (COPFS)
- March 2024 officers attended a property in Ayr where 5.15kg of cocaine values at £175,00 was recovered. A 38 year old male was arrested and charged and is subject of a report to the COPFS.

During the reporting period Police Scotland Youth Volunteers (PSYV) delivered “cuckooing” leaflets in areas identified as possible risk for this type of exploitation. “Cuckooing” is where criminal gangs target the homes of vulnerable persons to be used for drug dealing. The victims are often vulnerable and are left with little choice but to cooperate.



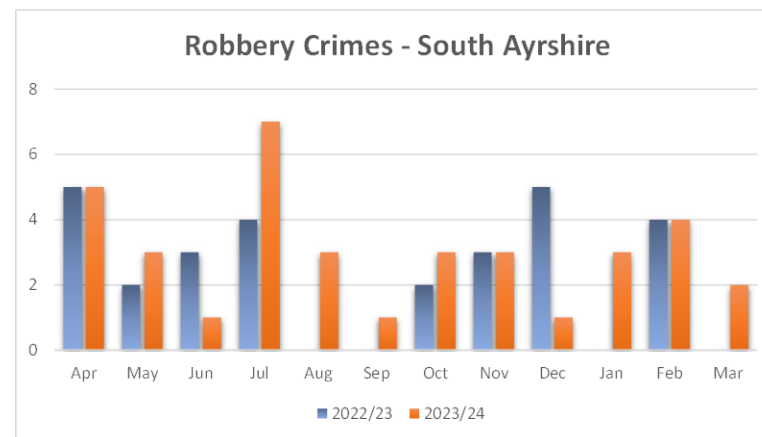
## SERIOUS CRIME—Robbery

### Analytical Context:

The number of reported Robbery type crimes so far this year (n=36) is higher than last year (n=28) and above the 5-year average (30.2). So far we have a 77.8% detection rate on reported crimes this year.

Church Court in Ayr is currently a repeat location with two crimes taking place at two addresses on this street. The majority of crimes occurred in Ayr with 3 each in Troon and Girvan, 2 each in Prestwick and one each in Ballantrae, Monkton, Dailly and Maybole.

Over a third of the robberies have taken place within the home and over half in public space with three of these 23 being within shops. Physical assault was most commonly used against the victim and 12 crimes involved a knife. Seizure of a mobile phone or cash have been the most commonly acquired item, other items include handbag/purse/wallet and contents, watches, vehicles, etc and the victim knew the offender, in some capacity, in at least 64% of these crimes.



Source: Taken from Priority Management Performance for 2023/24

### Local Action/Context:

Violent crime is subject to daily scrutiny and governance by senior officers to ensure that all enquiries are appropriately resourced and robustly investigated. This can include investigative support from Criminal Investigation Department (CID), Priority Policing Teams (PPT) and Local Policing Teams (LPT). This enhanced level of scrutiny allows for the prioritisation of investigation as well as early identification of crime trends, repeat victims, offenders and locations ensuring that we employ focussed and preventative policing plans wherever possible. This is reflected and demonstrated in our local action plan, Operation Inver, which is our response to the night time economy across South Ayrshire. We use every tactic available to us in order to detect crime. This can include things such as forensic examination, digital technology, CCTV and door to door enquiries. We also continue to utilise local resources including dedicated town centre officers, prevention and intervention and local officers who regularly engage with retailers, licensed premises and community groups to raise awareness, offer advice and public reassurance.

Throughout the reporting period enquiries have revealed that in at least 64% of the reported robberies the victim knew the offender in some capacity. 3 of the robberies took place within a retail setting.

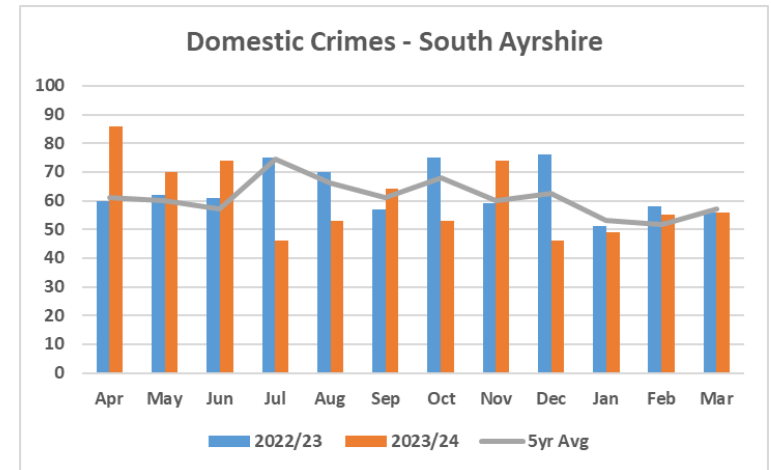
There is no pattern or reason identified for the increase of robberies in July. 4 of these robberies took place in Ayr and all were within a residential property. All of these robberies are detected. There was no repeat locus or victim.

## VIOLENCE AGAINST WOMEN & GIRLS—Domestic Abuse

### Analytical Context:

Domestic crimes for the year showed an overall decrease when compared with 2022/23 (down 4.4%) and also down on the 5-year average by 0.9%. The chart opposite shows that from December to March the number of reported Domestic related crimes dropped compared with the same month the previous year and recorded figures more in line with the 5-year average.

It has been noted that the number of non-recent Domestic crimes remains very low, with the majority of crimes having taken place within the last 12 months.



Source: Taken from available data on iVPD for 2023/24

### Local Action/Context:

Domestic crimes and incidents remain a key focus and priority for Police and partners across South Ayrshire. The slight decrease is positive and continues to indicate that victims have confidence in local policing to report the matter.

In terms of the Disclosure Scheme for Domestic Abuse Scotland (DSDAS) a total of 91 applications were received for the reporting period in comparison to 69 the previous year. 52 disclosures were made during the reporting period. DSDAS gives people the rights to ask about the background of their partner. It also allows concerned relatives and friends the right to ask about someones partner. They can ask if they have been abusive in the past. DSDAS also gives Police Scotland the power to tell people that they may be at risk. This information can be given if it is not asked for. Where we have information that a person may be at harm of domestic abuse by their partner, we have the power to tell them.

We continue to work in collaboration with key partners throughout the year including South Ayrshire Womens Aid and are actively involved in the South Ayrshire Violence Against Women Partnership (VAWP). A variety of pro active campaigns and events were delivered throughout the year with an emphasised focus around the 16 days of activism. This included a Pan Ayrshire Conference on Commercial Sexual Exploitation. As a legacy of this event our Local Authority Liaison Officers (LALO) agreed with the womens support project to become trainers on Commercial Sexual Exploitation and have since received this training. This will now be delivered pan Ayrshire to frontline officers to increase their knowledge and understanding.

Local policing was also a key partner in the planning and delivery of the “Reclaim The Night Walk”. This walk promotes and highlights the need for women to feel safe at night and the need to tackle and eradicate gender based violence.

During the reporting period 8 nominals have been identified as MATAAC targets and investigations are ongoing into serious sexual offences against several previous partners.

## VIOLENCE AGAINST WOMEN & GIRLS—Rape & Sexual Assault

### Analytical Context:

Examination of the Rape crimes which were reported in 2023/24 (n=46) shows a marked increase compared with both the previous year (n=31) and the 5-year average (n=29.2). It is notable that a total of 16 of these are non-recent crimes and 21 were noted to be Domestic related.

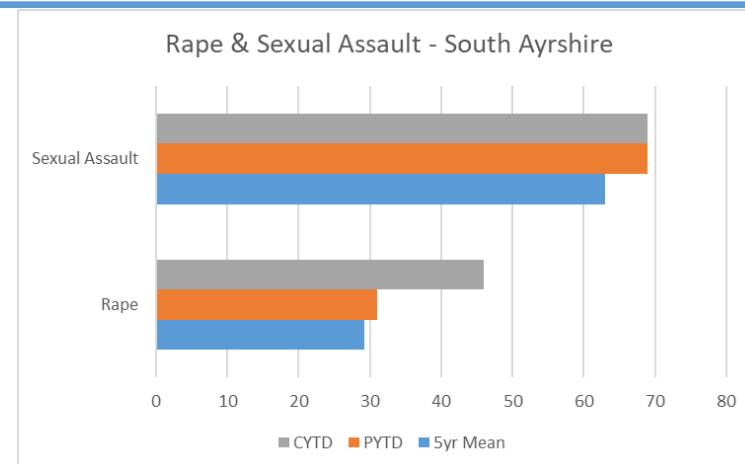
Sexual Assaults on the other hand have remained static with the figures recorded in 2022/23 with a total of 69 being recorded in both the last year and the previous year. However there has been an increase on the 5-year average of around 9.5%. Around 18 of these crimes are non-recent and at least 13 are domestic related.

### Local Action/Context:

Targeting sexual crime remains a priority within South Ayrshire. Every reported incident of a sexual nature is robustly investigated and subject to increased governance. The dedicated Detective Inspector appointed to the Divisional Rape Investigation Unit oversees this supported by a dedicated department of experienced officers.

The increase in sexual crime reporting highlights how our response to sexual offending and public protection are a key part of frontline policing in modern society. The success of large scale and complex enquiries into non recent offending and high profile convictions has resulted in survivors of sexual abuse having the confidence and reassurance of reporting incidents to the police knowing that we will ensure they are supported throughout their disclosure and undertake the enquiry ensuring we use every tactic available to us including forensic opportunities for recent crimes. We work closely with specialist partner agencies including Victim Information and Advice (VIA) Service. Nearly a third of reported rapes throughout the reporting period were non recent crimes.

We continue to promote and publicise the “That Guy” campaign. This has been received positively by partners as well as the public in general. This campaign challenges men's attitudes and behaviours towards women. It put the cause of sexual offending where it belongs—with men. The campaign urges men to be the solution to preventing sexual offending by having those difficult conversations with a friend who may have crossed the line as well as reflecting on their own behaviours and attitudes—and those of their friends, family, colleagues - towards women, to prevent rape, sexual assault and harassment.



Source: Taken from Priority Management Performance for 2023/24

## SAFER COMMUNITIES—Antisocial Behaviour

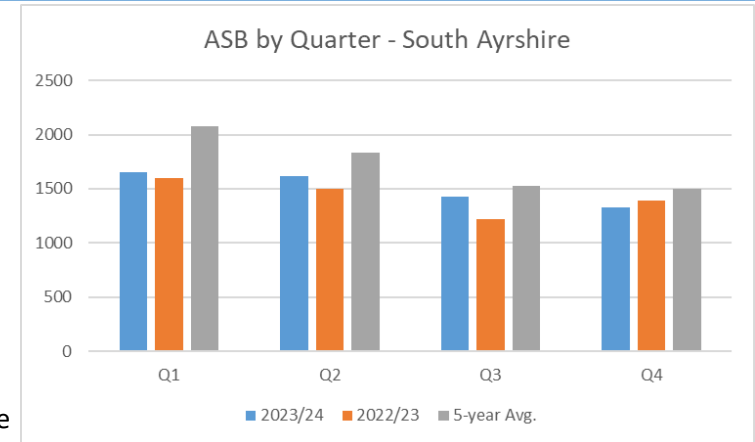
### Analytical Context:

Anti-social behaviour (ASB) in general has shown an increase this past year when compared to 2022/23 (up 5.5%). However, there has been a marked decrease compared with the 5-year average (down 13.4%). The chart opposite shows each quarter and highlights that across the Spring and Summer months the level of ASB is higher than the remaining months of the year. The weather during the Spring and Summer months can often influence the numbers of persons attending the local beaches and parks and therefore this will often impact the levels of ASB experienced.

ASB incidents involving youths accounted for just under 11%.

Note: The data included here now looks at all public reported ASB and therefore differs from what was previously reported.

The number of Fixed Penalty Notices currently showing for the year is very low and this may be due to some recording issues which will require further investigation.



Source: Taken from Priority Management Performance for 2023/24

### Local Action/Context:

ASB continues to be targeted across South Ayrshire by our dedicated teams, focussing on the areas that have a direct impact to the wellbeing of our local communities. Daily scrutiny, governance and partnership working, including daily meetings with local housing associations address, and prioritise emerging issues such as neighbour disputes, noise concerns, and youth disorder. These meetings are pivotal in prioritising joint actions such as joint visits, focussed patrols and ensuring any incidents such as graffiti are dealt with timeously and are key to prevent issues escalating. Throughout the reporting period our dedicated ASB officers made 3,640 disclosures of incidents relating to ASB to South Ayrshire council resulting in 279 joint visits.

Over the reporting period and following successful initiatives were undertaken where local officers worked closely with Stagecoach, Scotrail and BTP in response to reported ASB on the network and within towns across South Ayrshire. This included our preparedness and response to Safer Shores whereby we see an increase of visitors across South Ayrshire to our coastline and beaches.

Where we identify any young person engaged in ASB we work closely with Thriving Communities youth engagement team to also undertake targeted patrols to encourage the attendance of young people to diversionary events. ASB Parent/Carer Letters are sent to the address of youths engaged in ASB to highlight parental responsibility.

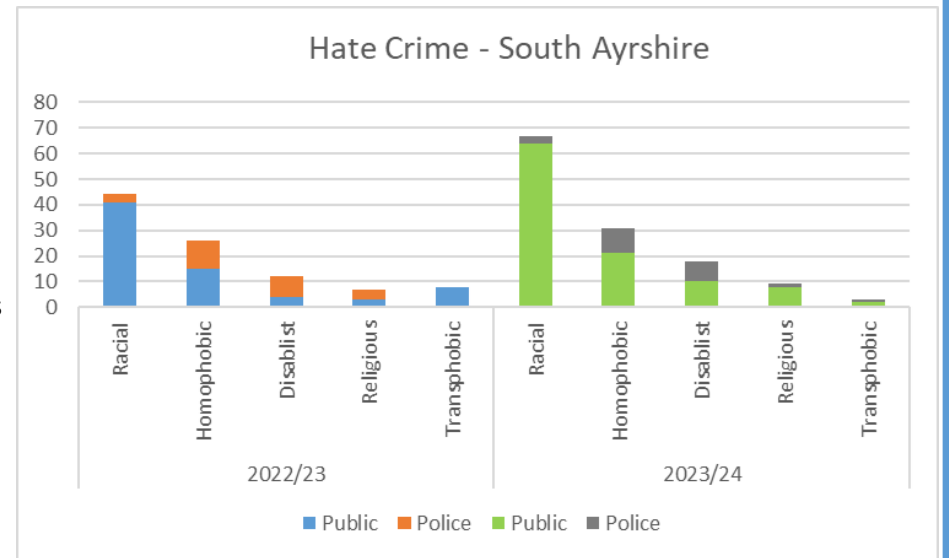
Our collaboration with key partners including South Ayrshire Council, Street Pastors, Carrick First Responders and dedicated Taxi Marshals ensures a coordinated approach to Operation Inver, the weekend night time economy plan. The plan continues to be delivered successfully and prioritises and promotes personal safety and reducing violence and ASB.

## SAFER COMMUNITIES—Hate Crime

### Analytical Context:

Hate crime across South Ayrshire showed an increase last year when compared to the same period in 2022/23 (n= 117 compared with n=91) and the 5-year average (93). The chart opposite highlights the fact that Racial crimes have increased markedly. The majority of these have involved members of the public rather than Police Officers. Police Officers continue to mostly be subjected to Homophobic and Disablist slurs.

There were a total of six repeat victims identified, two were subjected to three racial crimes and two others to two racial crimes each, the remaining two victims were subjected to homophobic abuse on two separate occasions. There were a number of repeat locations identified, some of which apply to the repeat complainers mentioned above. However streets like Alloway St, Burns Rd, Dunure Rd and Whitletts Road have all experienced repeat incidents although not always at the same premises.



### Local Action/Context:

Addressing and preventing hate crime remains a priority in South Ayrshire with a particular focus on addressing the increase in racial, homophobic and disablist crimes. The increase in hate crime reporting is largely in keeping with the national picture across Scotland.

The detection rate for the reporting period was 66.4%. We recognise the impact that hate crime can have on an individual, their family and the wider local community. Every report of a hate crime attracts additional scrutiny and governance from the Local Area Commander and team to identify patterns of behaviour, repeat victims, locations and the relentless pursuit of offenders. This is further strengthened by the local Partnership Inspector who is a member of the Ayrshire Equality Partnership and National Inspection Focus groups who also conduct strategic reviews to identify emerging trends and hotspot areas.

Our South Ayrshire Preventions and Interventions Officers is a Hate Crime Champion who is specifically trained to provide advice, support and assistance to colleagues and partners in tackling the issues surrounding hate crime. In conjunction with this our schools and college liaison officers have been delivering a program of hate crime talks within the local college, primary and secondary schools.

We proactively support all national hate crime campaigns using our social media channels to raise awareness and encourage victims of hate crime to report and engage with the police. It is crucial to us that victims of such crimes feel supported and reassured that we will not tolerate such abuse and a robust investigative approach into every reported crime is carried out.

## SAFER COMMUNITIES—Acquisitive Crime

### Analytical Context:

From the table opposite it is evident that whilst there has been an overall increase in acquisitive type crime, there have been reductions in Housebreaking crimes, Vehicle crimes and Common Theft compared with 2022/23. Shoplifting crimes are the main contributor to the increase with an increase of 22.2% on last year and 34.2% on the 5-year average.

As previously stated Fraud type crimes have been on the increase for a number of years, exacerbated by the pandemic in 2020 as more people moved their shopping habits online making them more vulnerable to potential scams and fake sites. Around 42% of Fraud crimes in the last year in South Ayrshire can be classed as having a cyber element, whether that is due to goods purchased and not received, monies not received for goods sent or false websites, there is some part of the Fraud which has involved the use of the internet.

Housebreaking crimes have decreased slightly at year end and are well below the 5-year average. The only area of this crime type which has recorded an increase relates to non-dwelling buildings (garages, sheds, etc) being broken into (up 16.7% on 2022/23). Both dwelling properties and commercial properties have noted a decrease in the number of crimes committed in the last year.

### Local Action/Context:

The increase in Frauds is replicated nationally and are becoming more prevalent and sophisticated in nature with many of the crimes being perpetrated by remote offenders often located out with the United Kingdom. Whilst anyone can become a victim of fraud these crimes disproportionately affect our elderly causing significant distress. Working on a prevention model within South Ayrshire there has been significant ongoing work with partners including Trading Standards and local authority, to raise awareness through community events including inputs at local banks, libraries, community centres, and sheltered housing complexes.

The Banking protocol continues to be promoted and implemented when an individual attends at their bank wishing to withdraw large sums of money. This joint protocol is to protect individuals becoming a victim to a scam, fraud, financial crime or bogus trader. Often the request for money is for “work” carried out at their properties. This allows for positive intervention and prevents significant financial loss by the victim who can be on occasion deemed as vulnerable.

As a result of the increase in shopliftings we have identified dedicated officers for the main supermarkets throughout South Ayrshire. This is to ensure a consistent approach to reporting, gathering evidence, identifying and arresting those persons responsible. These officers take part in a pan-Ayrshire group to highlight prolific offenders, those linked to Serious Organised Crime and ensure appropriate information sharing with a view to prevention and increasing detections. They are further supported by our dedicated town centre officers who have an excellent relationship with the local retail community. In 2023/24 the detection rate for shoplifting was 75.8%, compared to 65.8% the previous year.

	CYTD	PYTD	5yr Mean
All Housebreaking	160	164	217.8
All Vehicle Crime	127	140	173.4
Fraud	244	234	204
Common Theft	415	443	536.4
Shoplifting	1145	937	853
Other Thefts	110	102	136.2

Source: Taken from Priority Management Performance for 2023/24

## COMMUNITY WELLBEING

### Local Action/Context:

#### Drugs Harm

In 2023, across Ayrshire Police Division all officers up to and including the rank of Inspector were trained and equipped with the intra-nasal Naloxone. Naloxone is an emergency, first aid response to opioid/opiate related drug overdose situations. It reverses the respiratory suppression caused by opioids, stimulating a persons breathing.

In addition in January 2024 the Community Wellbeing Unit responded effectively to the escalating issue of drug misuse with a particular focus on public areas in Wallacetown by adopting a comprehensive approach identifying repeat locations, repeat victims/reporters and underlying issues relating to substance misuse. In collaboration with South Ayrshire Alcohol Drug Partnership they identify individuals who are steeped in vulnerability including substance misuse and encourage and support them into recovery whereby they are supported by local recovery groups and third sector organisations. This proactive approach ensures that the most at -risk identified individuals receive the necessary aid whilst also curbing the impact of drug addiction within the local community. Our engagement has built trust, positive relationships leading to an increase in community sourced intelligence regarding those individuals who are intent in causing harm by being involved in the supply of drugs.

#### Community Justice

Community Justice is a key aspect of our approach, aimed at reducing police contact and fostering a supportive trauma aware approach. The weekly partners meeting chaired by the Community Wellbeing Unit, attended by housing, social work, NHS, and third sector organisations, takes a holistic person centred approach providing a support system for vulnerable individuals. By identifying areas for action across sectors results in enhanced engagement and a coordinated comprehensive support delivery.

Regular visits to local children's houses have strengthened relationships with staff and young people, reducing instances of young people going missing and minimising police intervention.

#### Mental Health

Throughout the reporting period all officers within the Community Wellbeing Unit have received ASIST and Mental Health First Aid training. ASIST training ensures you are able to recognise when someone may have thoughts of suicide and are able to work with them to create a plan that will support their immediate safety. Daily the CWU identify vulnerable individuals through various channels with a focus on those who are suffering mental distress to ensure they receive timely and appropriate support from appropriate partners.

#### Youth Engagement

Youth engagement and building positive relationships remains a critical focus of the CWU and schools liaison officers. Their participation in the No Knives Better Lives Training has equipped them with valuable skills to be able to connect with young people who are disengaging from education to help identify other programmes and interests that will give them positive life skills, promote positive life choices and strategies and divert them from becoming involved in ASB or criminality and guide them towards constructive community involvement.

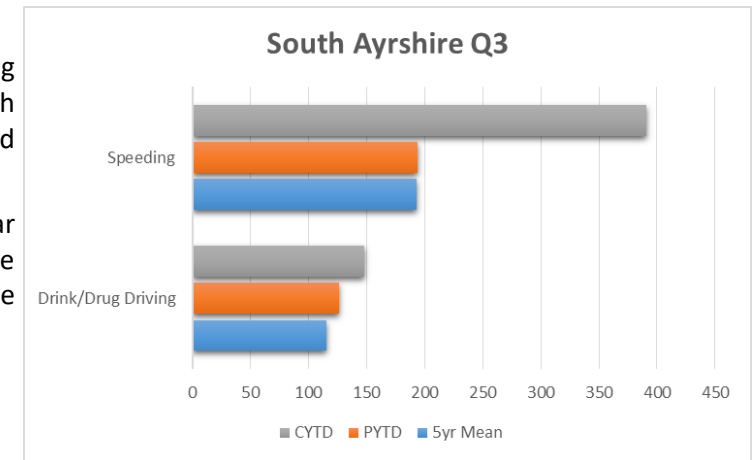
## ROAD SAFETY

### Analytical Context:

The chart opposite highlights the increases in both Speeding offences and Drink/Drug Offences during 2023/24 within South Ayrshire. Throughout the reporting period there has been focussed patrols by both local policing and roads policing officers with an aim to educate driver behaviour on priority routes and areas identified of concern.

In terms of Serious and Fatal Road Accidents—there have been three Fatal Accidents so far this year compared with five last year. However there have been 41 serious road traffic collisions, this is an increase of 6 since the previous year. Three of the 32 serious collisions involved a child, compared with 4 the previous year.

It should be noted however, that these numbers include circumstances where an individual has been required to stay in hospital overnight for observations, however has not necessarily sustained serious injuries. Any overnight hospital stay is classed as a Serious Road Traffic Collision.



Source: Taken from Priority Management Performance for 2023/24

### Local Action/Context:

The noticeable increase in speeding and drink/drug driving is most likely attributable to proactivity, local and national action plans and our response to “You Said, We Did” where focussed action has been taken as a result of community concerns. This is particularly pertinent in the increase of detected speeding offences across South Ayrshire.

The drug wipes which test for Cannabis and Cocaine continue to be a valuable tool in detecting this crime type and we continue to see increasing numbers of individuals failing this test. This is evident in the increase in detections for drug driving.

Officers from roads policing supported by local policing continue to patrol priority routes educating driver behaviours. Their commitment and combined efforts are notable in relation to detecting high tariff individuals who are frequent travellers on the roads network, targeting those involved in serious and organised crime and the supply of drugs.

Throughout the reporting period local schools liaison officers continued to deliver bespoke inputs relevant to S5/S6 young people who are at the age of obtaining their provisional driving licenses. The aim of the inputs is to get young people to have an increased awareness of how their behaviour along with passengers can impact on their driving such as the wearing of seatbelts, using mobile phones, speeding, alcohol and the consequences of these actions.

Local policing along with other partners helped the planning and successful delivery of an experienced drivers event. This event was aimed at individuals who had held their licence for a number of years. They received advice on how to improve their driving knowledge and help on their fitness for the road.



## PUBLIC CONFIDENCE—Survey Information

### User Experience - Current Position

The information on the table below is from data gathered in the April 2023 to March 2024 for South Ayrshire. It should also be noted that the ‘Feeling adequately informed’ question has changed in 2022/23 and only applies to those who stated they expected to be kept informed.

Questions	YTD	Force YTD	Female	Male	Blank/ Other
<b>Number of Respondents</b>	<b>333</b>	<b>15,449</b>	<b>129</b>	<b>101</b>	<b>103</b>
Ease of Contact? (% Easy and Very Easy)	<b>68%</b>	<b>73%</b>	71%	71%	61%
Being provided with the appropriate response? (% Yes)	<b>66%</b>	<b>64%</b>	70%	74%	52%
Feeling adequately informed about progress made with your report	<b>53%</b>	<b>50%</b>	59%	54%	46%
Overall Satisfaction? (% Satisfied or Very Satisfied)	<b>69%</b>	<b>69%</b>	73%	78%	55%

### Your Survey

The following information is based on data from April to March 2024.

How safe do you feel in your local area?				Total Respondents
	Very Safe	Fairly Safe	Total	
South	24.18%	58.69%	82.87%	426

Concern about Crime				Total Respondents
	Increased a Lot	Increased a Little	Total	
South	17.97%	30.02%	47.99%	426

### Local Action/Context:

The Your Police Survey remains open for all members of the public and police to provide their views on Policing in the Local Community.

Local officers continue to promote and encourage participation in the survey at events and community engagements with regular broadcasts on media and social media platforms.

## PUBLIC CONFIDENCE—Complaints Against the Police

The information within the tables below is from data gathered between April 2023 to March 2024 for South Ayrshire

### Complaints about the Police

	TOTAL COMPLAINT CASES RECEIVED			TOTAL NUMBER OF ALLEGATIONS RE-		
	YTD	LYTD	% CHANGE	YTD	LYTD	% CHANGE
<b>TOTAL</b>	<b>409</b>	<b>397</b>	<b>3.0%</b>	<b>558</b>	<b>631</b>	<b>-11.6%</b>
South Ayrshire	142	138	2.9%	209	227	-7.9%

### Breakdown of Case Categories

	FLR (Early Resolution)	FLR PSD (NCARU)	FLR (Spec or PSD)	Criminal Complaint	Non Criminal (not FLR)	Abandoned	Withdrawn	Ongoing (NCARU)	Not Relevant Complaint
<b>U DIVISION</b>	<b>1</b>	<b>188</b>	<b>13</b>	<b>26</b>	<b>113</b>	<b>44</b>	<b>24</b>	<b>0</b>	<b>0</b>
South Ayrshire Council	0	63	3	9	46	11	10	0	0

### Breakdown of On Duty Allegations

Breakdown of Allegations	Assault	Corrupt Practice	Discriminatory Behaviour	Excess Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/Harassment	Other - Criminal	Non-Criminal	Traffic Irregularity/Offence	Unlawful Unnecessary Arrest or Detention
<b>U DIVISION</b>	<b>29</b>	<b>0</b>	<b>8</b>	<b>30</b>	<b>76</b>	<b>198</b>	<b>3</b>	<b>13</b>	<b>7</b>	<b>3</b>	<b>6</b>	<b>8</b>
South Ayrshire	14	0	6	15	32	63	2	8	1	0	3	3

### Breakdown of Quality of Service Allegations

Quality of Service	Policy/Procedure	Service Delivery	Service Outcome
<b>U DIVISION TOTAL</b>	<b>39</b>	<b>45</b>	<b>93</b>
South Ayrshire	17	13	32

## GLOSSARY OF TERMS

Acronym	Details
ASB	Anti-Social Behaviour
ASBIT	Anti-Social Behaviour Investigation Team
CWU	Community Wellbeing Unit
CYTD	Current Year to Date
DAIU	Domestic Abuse Investigation Unit
DAST	Domestic Abuse Safeguarding Team
DRD	Drug Related Deaths
DSDAS	Disclosure Scheme for Domestic Abuse Scotland
NAC	North Ayrshire Council
FLR	Front Line Resolution
GIRFEC	Getting It Right For Every Child
HMP	Her Majesty's Prison
LPP	Local Policing Plan
LPT	Local Policing Team
LYTD	Last Year to Date
MARAC	Multi Agency Risk Assessment Conference
NCARU	National Complaints and Resolution Unit
Non-Rec	Non Recent (over one year from incident occurring)
PACT	Pro-Active Crime Team
PSOS	Police Service of Scotland
PYTD	Previous Year to Date
QoS	Quality of Service (relates to complaints)
RADAR	Rapid Access to Drug and Alcohol Recovery
SARC	Sexual Assault Referral Centre
ScOMIS	Scottish Operational and Management Information System
SFRS	Scottish Fire and Rescue Service
SWD	Social Work Department
VAWG	Violence Against Women and Girls
YTD	Year to Date