

County Buildings  
Wellington Square  
AYR KA7 1DR  
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13 August 2024

**To: Councillors Saxton (Chair), Bell, Cochrane, Cullen, Dixon,  
Kilpatrick, Scott and Weir**

**All other Elected Members for information only**

Dear Councillor

## **SERVICE AND PARTNERSHIPS PERFORMANCE PANEL**

You are requested to participate in the above Panel to be held on **Tuesday, 20 August 2024 at 10.00 a.m.** for the purpose of considering the undernoted business.

This meeting will be held in the County Hall, County Buildings, Ayr on a hybrid basis for Elected Members, will be live-streamed and available to view at <https://south-ayrshire.public-i.tv/>

**Yours sincerely**

**CATRIONA CAVES**  
Chief Governance Officer

## **B U S I N E S S**

1. Declarations of Interest.
2. Minutes of previous meeting of 11 June 2024 (copy herewith).
3. Action Log and Work Programme (copy herewith).
4. Local Performance Report: Police Scotland – Submit report by the Depute Chief Executive and Director of Education (copy herewith).
5. Developer Contributions Update Relative to Planning Permissions (2023/2024) – Submit report by the Director of Housing, Operations and Development (copy herewith).
6. Strathclyde Partnership for Transport (SPT) – Performance Report 2023/24 – Submit report by the Director of Housing, Operations and Development (copy herewith).

7. Joint Inspection of Adult Community Health and Care Services – Submit report by the Head of Community Health and Care Services (copy herewith).

For more information on any of the items on this agenda, please telephone Kayley Hancox, Committee Services on 01292 612724, Wellington Square, Ayr or  
e-mail: [kayley.hancox@south-ayrshire.gov.uk](mailto:kayley.hancox@south-ayrshire.gov.uk)  
[www.south-ayrshire.gov.uk](http://www.south-ayrshire.gov.uk)

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**SERVICE AND PARTNERSHIPS PERFORMANCE PANEL**

Minutes of hybrid webcast meeting on  
11 June 2024 at 10.00 a.m.

Present  
in County  
Buildings:

Councillors Philip Saxton (Chair) and George Weir.

Present  
Remotely:

Councillors Ian Cochrane and Mary Kilpatrick.

Apologies:

Councillors Kenneth Bell, Chris Cullen, Mark Dixon and Gavin Scott

Attending  
in County  
Buildings:

M. Newall, Chief Executive; L. McRoberts, Depute Chief Executive and Director of Education; K. Anderson, Assistant Director – Corporate Policy, Strategy and Performance; W. Carlaw, Service Lead – Democratic Governance; G. Cockburn, Service Lead – Education Support Services; D. Alexander, Service Lead – Procurement; J. Tait, Service Lead – Thriving Communities; J. Corrie, Head of Ayrshire Roads Alliance; S. McCardie, Co-ordinator – Performance and Community Planning; B. McLean, Head of Community Health and Care Services; M. Inglis, Head of Children’s Health, Care and Justice Services; S. Mitchell, Support Officer – Complaints and Information; S. Cameron, Station Commander – Scottish Fire and Rescue Service; D. Wilson, Watch Commander – Scottish Fire and Rescue Service; K. Hancox, Committee Services Officer; and C. McCallum, Clerical Assistant.

Attending  
Remotely:

K. Dalrymple, Assistant Director – Housing and Operations; L. Reid, Assistant Director – Transformation; M. Houston, Service Lead – Trading Standards and Environmental Health; M. Alexander, Service Lead – Housing Services; N. Gemmell, Service Lead – Revenues and Benefits; A. Mutch, Service Lead – Destination South Ayrshire; L. Kerr, Service Lead – Destination South Ayrshire; T. Simpson, Service Lead – Corporate Accounting; K. Mullen, Service Lead – ICT Operations, S. McCall, Service Lead – ICT Enterprise Architecture; T. Burns, Service Lead – Asset Management and Community Asset Transfer; P. Bradley, Service Lead – Professional Design Services; and S. Rodger, Co-ordinator – Risk and Safety.

**Chair’s Remarks.**

The Chair

- (1) welcomed everyone to the meeting;
- (2) introduced Kevin Anderson as the new Lead Officer to the Panel; and
- (3) outlined the procedures for conducting this meeting and advised that this meeting would be broadcast live.

**1. Sederunt and Declarations of Interest.**

The Chair called the Sederunt for the meeting and having called the roll, confirmed that that there were no declarations of interest by Members of the Panel in terms of Council Standing Order No. 17 and the Councillors' Code of Conduct.

**2. Minutes of previous meeting.**

The Minutes of 14 May 2024 ([issued](#)) were submitted and approved.

**3. Action Log and Work Programme.**

There was submitted an update of the Action Log and Work Programme ([issued](#)) for this Panel.

Having heard the Assistant Director – Corporate Policy, Strategy and Performance speak in relation to the Action Log and Work Programme, the Panel

**Decided:**

- (1) to agree the current position with regard to the Action Log; and
- (2) to note the current status of the Work Programme.

**4. Council Plan (2023-2028): First Year: Quarter Four Update (2023/24).**

There was submitted a report ([issued](#)) of 31 May 2024 by the Depute Chief Executive and Director of Education advising Members on progress that had been made during the first year of the new Council Plan.

A Member of the Panel enquired what options were available for the waste management sites. The Assistant Director – Housing and Operations advised there had been a delay in the procurement for a green waste site as they had been asked to look at alternative options for composting which had now been completed; and that a paper would be presented to a meeting of South Ayrshire Council regarding this.

Having heard of Member of the Panel request an update regarding the completion of work at Troon Chambers and Ayr Chambers, the Assistant Director – Housing and Operations advised that an assessment had taken place and, in relation to Troon the due date had changed to July when the remedial works were expected to be completed. The Ayr Chambers work had still to be revised; however it had been expected to be completed by the end of summer.

A Member of the Panel enquired as to why there had been a delay on the Mainholm New Build Housing Development that had been expected to be completed in December 2023. The Chief Executive advised a response would be provided at the next Panel.

A Member of the Panel requested information on the inconsistency surrounding the Delivery of the Housing Internal Modernisation Programme as the status had been marked as complete although the latest note stated there were two projects currently on site. The Chief Executive advised that a response would be provided at the next Panel.

Having heard a Member of the Panel request that the Ayrshire Growth Deal information be supplemented with up-to date information, the Assistant Director – Transformation advised that there had been no current information provided due to Ayrshire Growth Deal projects undergoing a change management process and a regional programme review had been underway. Timescales had also been delayed due to the General Election and more information would be available at the next Panel meeting.

The Panel

**Decided:** to note the Quarter Four progress of the Council Plan (2023-2028).

5. **Local Performance Report: Scottish Fire and Rescue Service.**

There was submitted a report ([issued](#)) of 31 May 2024 by the Depute Chief Executive and Director of Education providing information on the full year performance for 2023/2024 for the Scottish Fire and Rescue Service (SFRS) in South Ayrshire along with an accompanying service update.

A Member of the Panel enquired into the significant increase in figures for Accidental Dwelling Fires in 2022 to 2023. The Station Commander – Scottish Fire and Rescue responded that there had been no definitive evidence regarding the figure increase and that a response would be provided in the future.

Having heard a Member of the Panel seek clarification on the display of information in the reports; the Station Commander – Scottish Fire and Rescue advised that he would take the feedback onboard and review how the information was displayed. The Member also enquired if the Deliberate Fires figures report could include age profiles for specific incidents. The Station Commander – Scottish Fire and Rescue advised that this would be reviewed as age profiling would be useful to target the age groups with awareness and information.

A Member of the Panel requested information regarding if historical data implied that uninhabited building fires would become more prominent. The Station Commander – Scottish Fire and Rescue advised that there were incident response plans for uninhabited buildings in case of fire.

The Panel

**Decided:**

- (1) to scrutinise the 2023/24 annual performance report; and
- (2) to provide feedback to the Local Senior Officer.

**6. Review of Local Fire Plan for South Ayrshire: Scottish Fire and Rescue Service.**

There was submitted a report ([issued](#)) of 31 May 2024 by the Depute Chief Executive and Director of Education providing members with the review on the Local Fire and Rescue Service.

A Member of the Panel requested information regarding the “Shaping our Future Service – Your Say” survey. The Watch Commander – Scottish Fire and Rescue advised that the survey had been available to the public and that this had been the first stage of engagement with the public, known as the pre-consultation phase, to capture the views and priorities of the staff, stakeholders, members of the public and partner agencies. Options appraisal phase and formal consultation phase were to follow.

The Panel

**Decided:** having considered the review of the Local Fire and Rescue Plan 2023 and having provided feedback, to approve the content of the Local Fire Plan.

**7. Local Government Benchmarking Framework 2022/23.**

There was submitted a report ([issued](#)) of 31 May 2024 by the Depute Chief Executive and Director of Education updating the Panel on the publication of the Local Government Benchmarking Framework (LGBF) data for 2022/2023 and to consider where scrutiny of this information could help drive improvement. .

A Member of the Panel enquired about the table which displayed year-on-year performance data by themes as the climate change figure showed as 0%. The Assistant Director – Corporate Policy, Strategy and Performance advised that the data for climate change had not been available and would be included within the annual report on climate change.

Having heard a Member of the Panel seek information on the costs of Looked After Children and the number of children within residential based services and in a community setting, the Head of Children’s Health, Care and Justice Service advised that South Ayrshire were below the Family Group average and the Scotland Value for the cost per child per week in residential services; and the Health and Social Care Partnership were committed to reducing the number of children who were looked after residentially.

A Member of the Panel requested clarification regarding the literacy attainment gap and what the measurement in the report showed; and the Depute Chief Executive and Director of Education advised that the attainment gap required to be reported that way due to national guidelines. The overall performance in literacy had been measured and trends were improving.

Following a query from a Member of the Panel regarding the synchrony of testing between schools in relation to reading, the Depute Chief Executive and Director of Education advised that standardised tests were not in place to measure the attainment as it had been measured through teacher judgement data.

A Member of the Panel requested information regarding the cost per head of children in Early Years compared to Primary and Secondary School children due to the higher cost shown; and the Depute Chief Executive and Director of Education advised that the

increased costs were due to the expansion within the Early Years sector, such as increased hours and child spaces which had led to an increase in staff.

Having heard a Member of the Panel seek information regarding the School Attendance Trends shown in the report and the support available for those who did not attend school, the Depute Chief Executive and Director of Education advised that attendance in schools had been a national issue; a multi-agency approach was ongoing to encourage pupils to attend; and that an increase in the figures was expected by the end of the year.

Having heard a Member of the Panel ask what improvements could be made amongst Council services to assist with the number of days patients remained in hospital when they were ready to be discharged, the Head of Community Health and Care Services advised that an integrated discharge hub had been implemented within the hospital involving the NHS and Council services together and there had been an increase in staffing. It had also been advised that the Health and Social Care Partnership intended to recruit 30 additional home carers.

A Member of the Panel raised the issue of why the target column had many incomplete cells throughout the Framework Area report; and the Assistant Director – Corporate Policy, Strategy and Performance advised that it had not been appropriate for all services to provide a target and if there were any specific enquiries they should go to the individual services.

Having heard a Member of the Panel congratulate the Grounds Maintenance Team for ranking number one in Scotland for three consecutive years, a follow up question was then raised regarding the figure of forty-two days in relation to the relet time for Council properties and if there were expectations to reduce this timescale. The Service Lead – Housing Services advised that the delays in relet time had been due to utility providers and that this issue had been raised at a national level, and the timescale remained under scrutiny. Property maintenance processes were undergoing review in order to streamline the service.

Following a question from a Member of the Panel regarding what the figure was in Financial Sustainability in relation to the Ratio of Financing Costs to Net Revenue Stream – Housing Revenue Account, the Service Lead – Corporate Accounting advised that the figure was not a monetary value and showed a ratio which calculated the cost of Council borrowing in comparison to its net revenue streams. The Member requested information regarding what the cost figure would be and the Service Lead – Corporate Accounting advised that a response would be provided.

The Panel

**Decided:**

- (1) to review the data and accompanying summary report; and
- (2) to consider any areas that may benefit from further scrutiny.

**8. Participatory Budgeting Activity 2023/2024 – April 2023 to March 2024 Update.**

There was submitted a report ([issued](#)) of 31 May 2024 by the Depute Chief Executive and Director of Education advising the Panel of the Participatory Budgeting (PB) Activity undertaken by Council Services for the period 2023/24.

The Panel, having considered the content of the PB Activity Report,

**Decided:** to note the value of budgetary spend influenced through the PB processes during 2023/2024.

**9. Ayrshire Roads Alliance Service Plan 2024/25 and Performance Report 2023/24.**

There was submitted a report ([issued](#)) of 31 May 2024 by the Director of Housing, Operations and Development presenting the Ayrshire Roads Alliance Service Plan for 2024/25 and the Performance Report for 2023/24.

Having heard of Member of the Panel suggest that future reports include more information regarding public engagement, the Head of Roads – Ayrshire Roads Alliance advised that the feedback would be noted.

A Member of the Panel queried how road repairs were prioritised and the Head of Roads - Ayrshire Roads Alliance advised that ARA used a Scoring Matrix to determine what roads were priority.

The Panel, having considered the Ayrshire Roads Alliance Service Plan for 2024/25,

**Decided:**

- (1) to note that regular progress updates are provided to the Ayrshire Shared Service Joint Committee;
- (2) to note the performance scorecard for 2023/24; and
- (3) to otherwise note the content of the report.

**10. Complaints – Scrutiny Update – Period: 1 October 2023 to 31 March 2024.**

There was submitted a report ([issued](#)) of 31 May 2024 by the Chief Governance Officer providing Members with complaints performance information for the period from 1 October 2023 – 31 March 2024.

A Member of the Panel requested that the data breakdown by service be provided in numerical order to show the number of complaints to go with of the departments in alphabetical order. The Support Officer (Complaints and Information) – Democratic and Governance advised that this would be included in the next report.

Having heard a Member of the Panel request information on the complaints surrounding Belleisle and Seafield, the Support Officer (Complaints and Information) – Democratic and Governance advised that many of the complaints were related to the construction work which had taken place and regarding the golf academy. It was also advised that the percentages could be provided in future.



The Panel, having scrutinised the contents of the report,

**Decided:** to request that a further report to a future meeting of the Panel providing an update of the Council's complaints performance during the period 1 April 2024 to 30 September 2024.

The meeting ended at 11.40 a.m.

Draft

**SERVICE AND PARTNERSHIPS PERFORMANCE PANEL – ACTION LOG**

No.	Date of Meeting	Issue	Actions	Assigned to	Update	Completed
1.	14 May 2024	Regeneration Capital Grant Fund – Update on Pinwherry and Pinmore and Maybole Stage 2 Applications	To provide an update regarding completion for the works at Pinwherry and Pinmore.	Maybole Regeneration Lead Project Officer	Update to be provided to Members by November 2024	No
2.	11 June 2024	Council Plan (2023-2028): First Year: Quarter 4 Update (2023/24)	To provide further information regarding the delay on the Mainholm New Build Housing Development.	Director of Housing, Operations and Development	Information to be provided to Members by 10 September 2024	No
3.	11 June 2024	Council Plan (2023-2028): First Year: Quarter 4 Update (2023/24)	To provide a response regarding the status of the Delivery of the Housing Internal Modernisation Programme.	Director of Housing, Operations and Development	Response to be provided to Members by 10 September 2024	No
4.	11 June 2024	Local Government Benchmarking Framework 2022/23	To provide figures relating to the Ratio of Financing Costs to Net Revenue Stream – Housing Revenue Account.	Service Lead – Corporate Accounting	Figures to be provided to Members by 10 September 2024	No

5.	20 August 2024	Joint Inspection of Adult Community Health and Care Services	To complete this task as per the 12-month review.	Head of Community Health and Care Services	Actions are complete and all areas for improvement (good to great) have been addressed, with ongoing implementation.	Yes
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**SERVICE AND PARTNERSHIPS PERFORMANCE PANEL – WORK PROGRAMME**

	<b>Issue</b>	<b>Actions</b>	<b>Assigned To</b>	<b>Due Date To Panel</b>	<b>Latest update</b>
1.	Local Performance Report: Police Scotland	Information about mid-year performance	Depute Chief Executive and Director of Education	20 August 2024	Report to this Panel
2.	Developer Contributions Update Relative to Planning Permissions (2023/2024)	Full year update (April 2023 to March 2024)	Director of Housing, Operations and Development	20 August 2024	Report to this Panel
3.	Strathclyde Partnership for Transport (SPT) Performance Report 2023/24	Outline the work of the Strathclyde Partnership for Transport (SPT) and the impact its services have on the public transport network in South Ayrshire and across the west of Scotland	Director of Housing, Operations and Development	20 August 2024	Report to this Panel
4.	Joint Inspection of Adult Community Health and Care Services	6-monthly update	Director of Health and Social Care	20 August 2024	Report to this Panel
5.	Active Travel Strategy Performance Report	Annual report	Director of Housing, Operations and Development	22 April 2025	Deferred to align with new funding structure from Transport Scotland

6.	Community Learning and Development (CLD) 2021-2024 Plan (Mid-Term Progress Report)	Progress report Year 2	Director of Communities and Transformation	17 September 2024	Awaiting Report
7.	UK Shared Prosperity Funding (UKSPF) 2022 - 2025	Year 2 progress report	Director of Communities and Transformation	17 September 2024	Awaiting Report
8.	Employee Absence 2023/24	Annual update report (to include cost of absence)	Chief Executive	17 September 2024	Awaiting Report
9.	2022-25 Council Workforce Plan Annual Update	Annual update for period 1 November 2023 to 31 October 2024	Chief Executive	22 October 2024	Awaiting Report
10.	Ayrshire Shared British Sign Language (BSL) – Joint Action Plan	Update	Depute Chief Executive and Director of Education	22 October 2024	Awaiting Report
11.	FOISA / EIR Annual Report 2023/24	Scrutiny of report	Chief Governance Officer	22 October 2024	Awaiting Report
12.	Integration Joint Board (IJB) Annual Performance Report 2023-2024	Scrutiny of report (requires to be in format in line with the Council's performance reports)	Director of Health and Social Care	22 October 2024	Awaiting Report
13.	Participatory Budgeting Activity in 2023/24 (Quarters 1 and 2)	6-monthly update report as part of regular community engagement reporting (October 2023 to March 2024)	Depute Chief Executive and Director of Education	22 October 2024	Awaiting Report

**South Ayrshire Council**

**Report by Depute Chief Executive and Director of Education  
to Service and Partnerships Performance Panel  
of 20 August 2024**

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**Subject: Local Performance Report: Police Scotland**

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**1. Purpose**

1.1 The purpose of this report is to provide members of the Panel with information about the quarter 4 performance of Police Scotland in South Ayrshire.

**2. Recommendation**

2.1 **It is recommended that the Panel scrutinises the quarter 4 performance report of Police Scotland in South Ayrshire and provide feedback to the Area Commander.**

**3. Background**

3.1 The Police and Fire and Rescue Reform (Scotland) Act 2012 created a national police force and a national fire and rescue service. The implications of the legislation for local authorities are that the Council will:

- Comment on SPA and SFRS Strategic Plans;
- Contribute to the preparation of the local plan for police and local fire and rescue plan and approve the plans;
- Monitor the delivery of police and fire and rescue functions in the area and make recommendations for improvement; and
- Provide feedback to the Local Police Commander and the Fire and Rescue Service Local Senior Officer.

3.2 The Local Police Plan for South Ayrshire (23-26) was considered by the Partnerships Panel in February 2023.

**4. Proposals**

4.1 The Area Commander, Chief Inspector Kevin Lammie, has provided the attached performance report (Appendix 1) which Panel members are invited to scrutinise and provide feedback on.

**5/**

## **5. Legal and Procurement Implications**

5.1 There are no legal implications arising from this report.

5.2 There are no procurement implications arising from this report.

## **6. Financial Implications**

6.1 Not applicable.

## **7. Human Resources Implications**

7.1 Not applicable.

## **8. Risk**

### **8.1 *Risk Implications of Adopting the Recommendations***

8.1.1 There are no risks associated with adopting the recommendations.

### **8.2 *Risk Implications of Rejecting the Recommendations***

8.2.1 If the recommendation is rejected then there is a risk that the Council is considered to not have discharged its responsibility under the Police and Fire and Rescue Reform (Scotland) Act 2012 in terms of scrutinising local performance.

## **9. Equalities**

9.1 The proposals in this report allow scrutiny of performance. The report does not involve proposals for policies, strategies, procedures, processes, financial decisions and activities (including service delivery), both new and at review, that affect the Council's communities and employees, therefore an equality impact assessment is not required.

## **10. Sustainable Development Implications**

10.1 ***Considering Strategic Environmental Assessment (SEA)*** - The proposals in this report do not represent a qualifying plan, programme, policy or strategy for consideration for SEA. There exists therefore no obligation to contact the Scottish Government Gateway and no further action is necessary. An SEA has not been undertaken.

## **11. Options Appraisal**

11.1 An options appraisal has not been carried out in relation to the subject matter of this report.

## **12. Link to Council Plan**

12.1 The matters referred to in this report contribute to all of the Council's strategic objectives.

**13/**

### **13. Results of Consultation**

- 13.1 There has been no consultation on the content of this report which relates to performance of an external organisation.

**Background Papers**    [Local Police Plan 2023-26](#)

**Person to Contact**    **Kevin Anderson, Assistant Director - Corporate Policy,  
Strategy and Performance.  
County Buildings, Wellington Square, Ayr, KA7 1DR  
Phone 01292 612982  
E-mail [kevin.anderson@south-ayrshire.gov.uk](mailto:kevin.anderson@south-ayrshire.gov.uk)**

**Date:**    **8 August 2024**





**POLICE**  
**SCOTLAND**  
Keeping people safe

# South Ayrshire

## Performance Summary Report - Q4 2023/24

Reporting Period: 01/04/2023 - 31/03/2024

**Total Crime**



**10.7%**



**9,673 Crimes**

Incidents  
Recorded

**3.1%\***



31,856

Violence/Homicide

**6.2%**



1,178

Drug Supply

**-43.5%**



32

Robbery

**19.2%**



36

Domestic Abuse

**-0.9%\***



726

Sexual Crime

**7.5%**



226

ASB

**-13.4%\***



6,018

Hate Crime

**25.8%\***



117

Acquisitive Crime

**4.3%**



2,237

Drink/Drug Driving

**28.0%**



184

Speeding

**67.2%**



459

Serious Injury &  
Fatal Accidents

**17.1%/-40%**



41/3

Note: All percentage figures are based on the 5-year average with all data based on Management Information which may be subject to change. \*5-yr Average is locally produced and not MI

## Introduction

This document has been compiled to look at the quarterly data available for South Ayrshire. The report is based on the areas of focus identified within the Local Policing Plan agreed with the Local Authority. The 'Plan on a Page' document is available on Page 3, this provides details of the areas Police Scotland have agreed to report on.

The following list of contents provides an overview of the items included in this report:

TOPIC	SECTION	PAGE
Local Policing Plan	Plan on a Page	3
Serious Crime	Violence/Homicide	4
	Drug Supply	5
	Robbery	6
Violence Against Women and Girls	Domestic Abuse	7
	Rape & Sexual Assault	8
Safer Communities	ASB	9
	Hate Crimes	10
	Acquisitive Crime	11
Community Wellbeing		12
Road Safety -	Drink/Drug Driving, Speeding and Serious Injury & Fatal Accidents	13
Public Confidence	User Satisfaction Survey	14
	Complaints	15
Glossary of Terms		16



**Plan on a Page  
South Ayrshire**

**Our vision** | Policing for a safe, protected and resilient Scotland  
**Our purpose** | Improve the safety and wellbeing of people, places and communities in Scotland  
**Our values** | Fairness, Integrity, Respect, Human Rights

**PUBLIC HEALTH**

**Our Local Policing Priorities**

**Our Areas of Focus**

**Strategic Outcomes**

Serious Crime



Violence      Drugs Supply      Robbery

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

Violence Against Women and Girls



Domestic Abuse      Rape & Sexual Assault      Child Sexual Abuse



The needs of local communities are addressed through effective service delivery

Safer Communities



Anti-Social Behaviour      Hate Crime      Acquisitive Crime      Online Safety

The public, communities and partners are engaged, involved and have confidence in policing

Community Wellbeing



Drugs Harm      Community Justice      Mental Health      Youth Engagement



Our people are supported through a positive working environment, enabling them to serve the public

Road Safety



Drink / Drug Driving      Speeding      Serious Injury and Fatal Accidents

Police Scotland is sustainable, adaptable and prepared for future challenges

PERSON CENTRED APPROACH

PARTNERSHIPS

**PREVENTION & EARLY INTERVENTION**

## SERIOUS CRIME—Violence/Homicide

### Analytical Context:

The Q4 period shows that overall violent crime has increased by 6.2% on the 5-year average. This increase is due to the number of Minor Assaults towards members of the public. There has been a slight decrease noted in Serious Assaults on both last year and the 5-year average. Attempt Murder charges have decreased by three (n=3). There are currently just under 5% of the Minor Assaults which are non-recent.

One of the Attempted Murder’s remains undetected at this stage with 80% of the Serious Assaults currently detected.

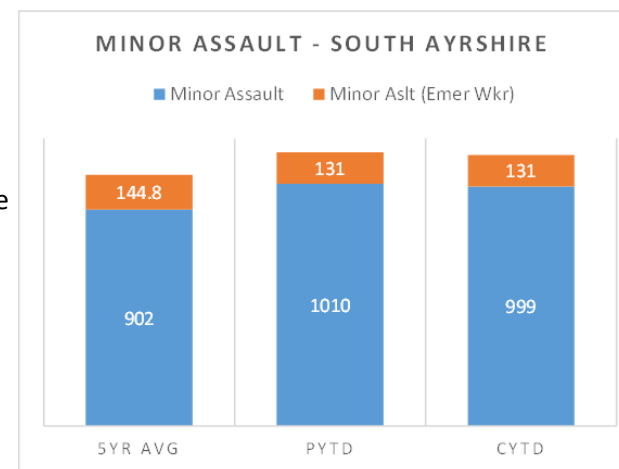
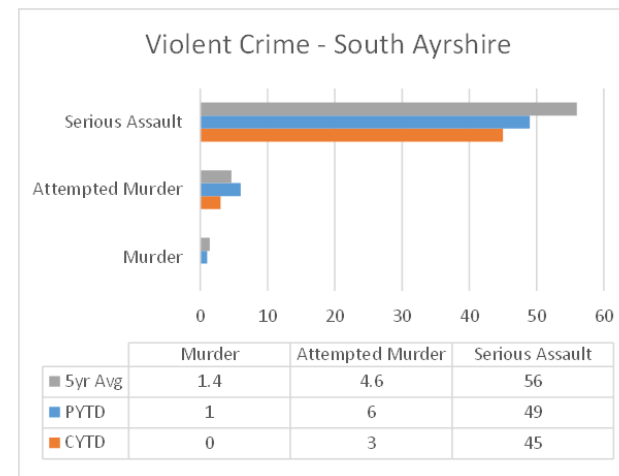
### Local Action/Context:

Violent crime is subject to daily scrutiny and allocation of enquiry supported by Criminal Investigation Department (CID), Priority Policing Team (PPT) and local policing teams. This level of governance provides a framework for early identification of trends, areas of concern as well as any repeat offender/victims. Local action plans are tailored accordingly.

It is evident that this approach taken to mitigate and reduce violence including joint working has resulted in a reduction of murders, attempt murders and serious assaults which are all below the 5 year average. Throughout the reporting period there has been no murders and 3 attempt murders. 2 of these have been detected and enquiries continue for the remaining 1. In all of these crimes the victims and perpetrators were known to one another.

Despite this, minor assaults have increased slightly. A minor assault can include actions by an individual such as a push, slap or kick. The person does not have to be injured for it to be recorded as an assault.

The successful partnership approach to promoting ongoing safety and reducing violence throughout the night time hospitality trade continues to go from strength to strength. The operational response known as “Operation Inver” is recognised as a valuable, important and a proportionate response in our commitment to the safety and wellbeing of persons within our local communities. The plan has a particular focus on Ayr and Prestwick. Every week/month key partners and volunteers including Street Pastors, First Aiders and taxi marshals are deployed and supported by local policing. Throughout the reporting period local officers have undertaken 1847 pro active inspections and attended 134 incidents in licensed premises across South Ayrshire.



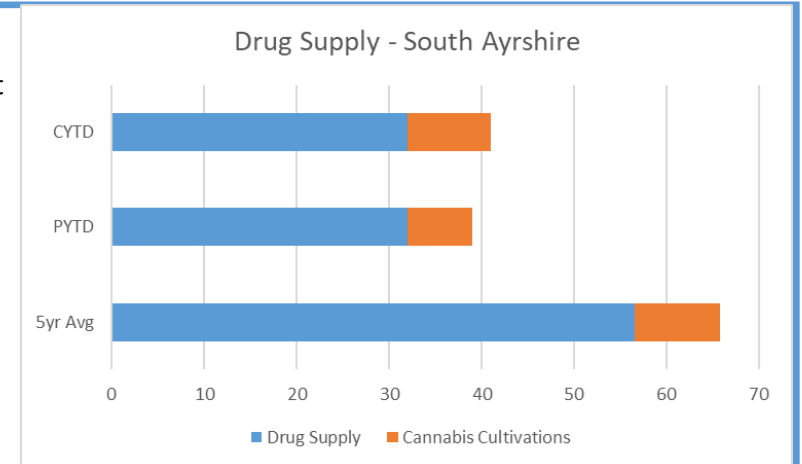
Source: Taken from Priority Management Performance for 2023/24

## SERIOUS CRIME—Drug Supply

### Analytical Context:

Drug supply charges in South Ayrshire have remained unchanged at year end (n=32 for both last current and previous year). Charges are down 43.5% on the 5-year mean for Supplying Drugs and down 2.2% for Cannabis Cultivations on the 5-year average.

Proactivity remains the main focus and means by which these charges are obtained. Identifying any real patterns to where these crimes are taking place requires the combined work of local officers and Divisional staff, building on the Community Intelligence provided by South Ayrshire residents, community groups or via Crimestoppers.



Source: Taken from Priority Management Performance for 2023/24

### Local Action/Context:

Officers across South Ayrshire, including specialist resources continue to proactively target drug supply by targeting individuals and groups involved in the sale and supply of controlled drugs. Local officers are cognisant of the harm and impact that it perpetuates across towns and villages. We remain proactive in relation to information and intelligence regarding drug supply and the individuals involved. We actively develop this information into enforcement action by our local pro active crime team and priority policing team and are further supported by locality officers.

Our local Community Wellbeing officers work collaboratively with partner organisations in an effort to support individuals who have substance addictions and who struggle to exit this particular lifestyle. Throughout the reporting period notable recoveries include:-

- January 2024 officers attended a property in Ayr where a cannabis cultivation consisting of 289 plants was discovered along with 765kg of herbal cannabis with a combined total value of between £348,500 and £670,650. Two males were arrested, charged and subject of a report to the Crown Office Procurator Fiscal Service (COPFS)
- March 2024 officers attended a property in Ayr where 5.15kg of cocaine values at £175,00 was recovered. A 38 year old male was arrested and charged and is subject of a report to the COPFS.

During the reporting period Police Scotland Youth Volunteers (PSYV) delivered “cuckooing” leaflets in areas identified as possible risk for this type of exploitation. “Cuckooing” is where criminal gangs target the homes of vulnerable persons to be used for drug dealing. The victims are often vulnerable and are left with little choice but to cooperate.

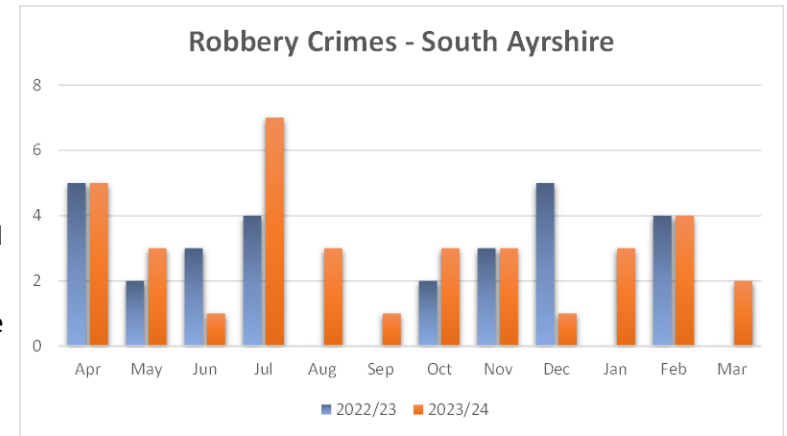
## SERIOUS CRIME—Robbery

### Analytical Context:

The number of reported Robbery type crimes so far this year (n=36) is higher than last year (n=28) and above the 5-year average (30.2). So far we have a 77.8% detection rate on reported crimes this year.

Church Court in Ayr is currently a repeat location with two crimes taking place at two addresses on this street. The majority of crimes occurred in Ayr with 3 each in Troon and Girvan, 2 each in Prestwick and one each in Ballantrae, Monkton, Dailly and Maybole.

Over a third of the robberies have taken place within the home and over half in public space with three of these 23 being within shops. Physical assault was most commonly used against the victim and 12 crimes involved a knife. Seizure of a mobile phone or cash have been the most commonly acquired item, other items include handbag/purse/wallet and contents, watches, vehicles, etc and the victim knew the offender, in some capacity, in at least 64% of these crimes.



Source: Taken from Priority Management Performance for 2023/24

### Local Action/Context:

Violent crime is subject to daily scrutiny and governance by senior officers to ensure that all enquiries are appropriately resourced and robustly investigated. This can include investigative support from Criminal Investigation Department (CID), Priority Policing Teams (PPT) and Local Policing Teams (LPT). This enhanced level of scrutiny allows for the prioritisation of investigation as well as early identification of crime trends, repeat victims, offenders and locations ensuring that we employ focussed and preventative policing plans wherever possible. This is reflected and demonstrated in our local action plan, Operation Inver, which is our response to the night time economy across South Ayrshire. We use every tactic available to us in order to detect crime. This can include things such as forensic examination, digital technology, CCTV and door to door enquiries. We also continue to utilise local resources including dedicated town centre officers, prevention and intervention and local officers who regularly engage with retailers, licensed premises and community groups to raise awareness, offer advice and public reassurance.

Throughout the reporting period enquiries have revealed that in at least 64% of the reported robberies the victim knew the offender in some capacity. 3 of the robberies took place within a retail setting.

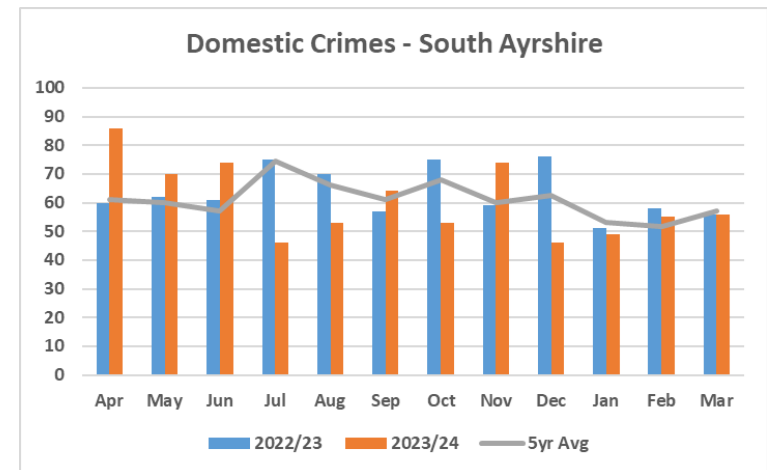
There is no pattern or reason identified for the increase of robberies in July. 4 of these robberies took place in Ayr and all were within a residential property. All of these robberies are detected. There was no repeat locus or victim.

## VIOLENCE AGAINST WOMEN & GIRLS—Domestic Abuse

### Analytical Context:

Domestic crimes for the year showed an overall decrease when compared with 2022/23 (down 4.4%) and also down on the 5-year average by 0.9%. The chart opposite shows that from December to March the number of reported Domestic related crimes dropped compared with the same month the previous year and recorded figures more in line with the 5-year average.

It has been noted that the number of non-recent Domestic crimes remains very low, with the majority of crimes having taken place within the last 12 months.



Source: Taken from available data on iVPD for 2023/24

### Local Action/Context:

Domestic crimes and incidents remain a key focus and priority for Police and partners across South Ayrshire. The slight decrease is positive and continues to indicate that victims have confidence in local policing to report the matter.

In terms of the Disclosure Scheme for Domestic Abuse Scotland (DSDAS) a total of 91 applications were received for the reporting period in comparison to 69 the previous year. 52 disclosures were made during the reporting period. DSDAS gives people the rights to ask about the background of their partner. It also allows concerned relatives and friends the right to ask about someones partner. They can ask if they have been abusive in the past. DSDAS also gives Police Scotland the power to tell people that they may be at risk. This information can be given if it is not asked for. Where we have information that a person may be at harm of domestic abuse by their partner, we have the power to tell them.

We continue to work in collaboration with key partners throughout the year including South Ayrshire Womens Aid and are actively involved in the South Ayrshire Violence Against Women Partnership (VAWP). A variety of pro active campaigns and events were delivered throughout the year with an emphasised focus around the 16 days of activism. This included a Pan Ayrshire Conference on Commercial Sexual Exploitation. As a legacy of this event our Local Authority Liaison Officers (LALO) agreed with the womens support project to become trainers on Commercial Sexual Exploitation and have since received this training. This will now be delivered pan Ayrshire to frontline officers to increase their knowledge and understanding.

Local policing was also a key partner in the planning and delivery of the “Reclaim The Night Walk”. This walk promotes and highlights the need for women to feel safe at night and the need to tackle and eradicate gender based violence.

During the reporting period 8 nominals have been identified as MATAAC targets and investigations are ongoing into serious sexual offences against several previous partners.

## VIOLENCE AGAINST WOMEN & GIRLS—Rape & Sexual Assault

### Analytical Context:

Examination of the Rape crimes which were reported in 2023/24 (n=46) shows a marked increase compared with both the previous year (n=31) and the 5-year average (n=29.2). It is notable that a total of 16 of these are non-recent crimes and 21 were noted to be Domestic related.

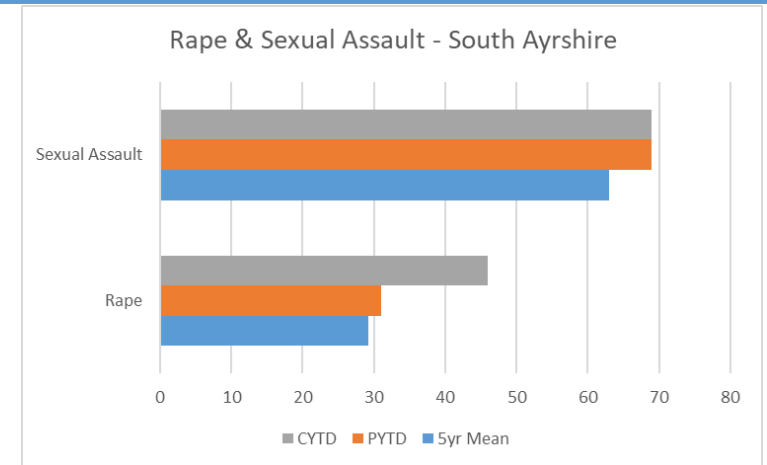
Sexual Assaults on the other hand have remained static with the figures recorded in 2022/23 with a total of 69 being recorded in both the last year and the previous year. However there has been an increase on the 5-year average of around 9.5%. Around 18 of these crimes are non-recent and at least 13 are domestic related.

### Local Action/Context:

Targeting sexual crime remains a priority within South Ayrshire. Every reported incident of a sexual nature is robustly investigated and subject to increased governance. The dedicated Detective Inspector appointed to the Divisional Rape Investigation Unit oversees this supported by a dedicated department of experienced officers.

The increase in sexual crime reporting highlights how our response to sexual offending and public protection are a key part of frontline policing in modern society. The success of large scale and complex enquiries into non recent offending and high profile convictions has resulted in survivors of sexual abuse having the confidence and reassurance of reporting incidents to the police knowing that we will ensure they are supported throughout their disclosure and undertake the enquiry ensuring we use every tactic available to us including forensic opportunities for recent crimes. We work closely with specialist partner agencies including Victim Information and Advice (VIA) Service. Nearly a third of reported rapes throughout the reporting period were non recent crimes.

We continue to promote and publicise the “That Guy” campaign. This has been received positively by partners as well as the public in general. This campaign challenges men's attitudes and behaviours towards women. It put the cause of sexual offending where it belongs—with men. The campaign urges men to be the solution to preventing sexual offending by having those difficult conversations with a friend who may have crossed the line as well as reflecting on their own behaviours and attitudes—and those of their friends, family, colleagues - towards women, to prevent rape, sexual assault and harassment.



Source: Taken from Priority Management Performance for 2023/24



## SAFER COMMUNITIES—Antisocial Behaviour

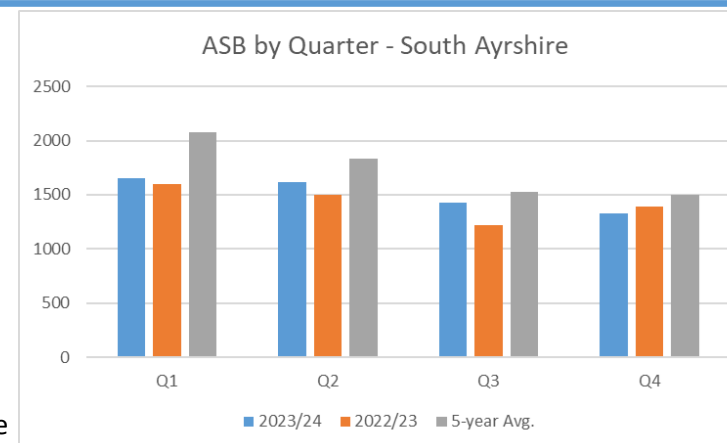
### Analytical Context:

Anti-social behaviour (ASB) in general has shown an increase this past year when compared to 2022/23 (up 5.5%). However, there has been a marked decrease compared with the 5-year average (down 13.4%). The chart opposite shows each quarter and highlights that across the Spring and Summer months the level of ASB is higher than the remaining months of the year. The weather during the Spring and Summer months can often influence the numbers of persons attending the local beaches and parks and therefore this will often impact the levels of ASB experienced.

ASB incidents involving youths accounted for just under 11%.

Note: The data included here now looks at all public reported ASB and therefore differs from what was previously reported.

The number of Fixed Penalty Notices currently showing for the year is very low and this may be due to some recording issues which will require further investigation.



Source: Taken from Priority Management Performance for 2023/24

### Local Action/Context:

ASB continues to be targeted across South Ayrshire by our dedicated teams, focussing on the areas that have a direct impact to the wellbeing of our local communities. Daily scrutiny, governance and partnership working, including daily meetings with local housing associations address, and prioritise emerging issues such as neighbour disputes, noise concerns, and youth disorder. These meetings are pivotal in prioritising joint actions such as joint visits, focussed patrols and ensuring any incidents such as graffiti are dealt with timeously and are key to prevent issues escalating. Throughout the reporting period our dedicated ASB officers made 3,640 disclosures of incidents relating to ASB to South Ayrshire council resulting in 279 joint visits.

Over the reporting period and following successful initiatives were undertaken where local officers worked closely with Stagecoach, Scotrail and BTP in response to reported ASB on the network and within towns across South Ayrshire. This included our preparedness and response to Safer Shores whereby we see an increase of visitors across South Ayrshire to our coastline and beaches.

Where we identify any young person engaged in ASB we work closely with Thriving Communities youth engagement team to also undertake targeted patrols to encourage the attendance of young people to diversionary events. ASB Parent/Carer Letters are sent to the address of youths engaged in ASB to highlight parental responsibility.

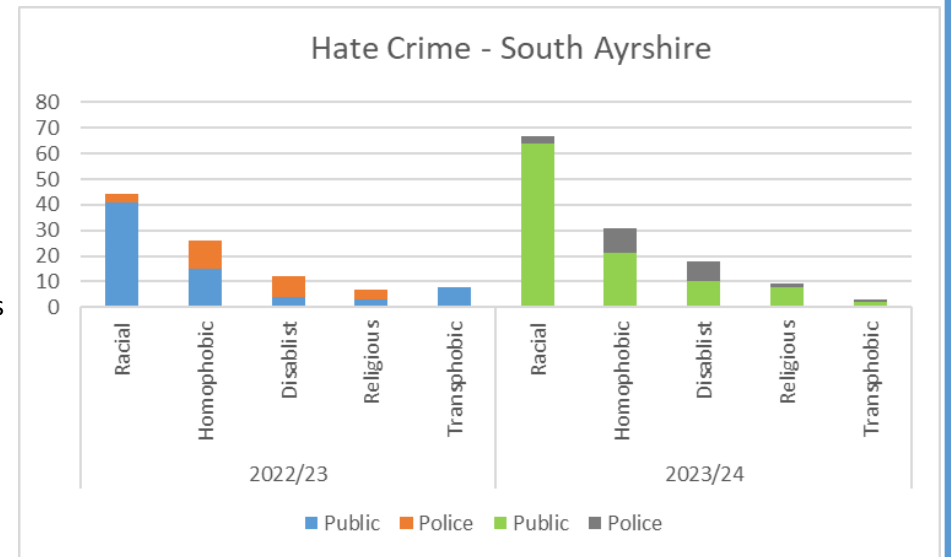
Our collaboration with key partners including South Ayrshire Council, Street Pastors, Carrick First Responders and dedicated Taxi Marshals ensures a coordinated approach to Operation Inver, the weekend night time economy plan. The plan continues to be delivered successfully and prioritises and promotes personal safety and reducing violence and ASB.

## SAFER COMMUNITIES—Hate Crime

### Analytical Context:

Hate crime across South Ayrshire showed an increase last year when compared to the same period in 2022/23 (n= 117 compared with n=91) and the 5-year average (93). The chart opposite highlights the fact that Racial crimes have increased markedly. The majority of these have involved members of the public rather than Police Officers. Police Officers continue to mostly be subjected to Homophobic and Disablist slurs.

There were a total of six repeat victims identified, two were subjected to three racial crimes and two others to two racial crimes each, the remaining two victims were subjected to homophobic abuse on two separate occasions. There were a number of repeat locations identified, some of which apply to the repeat complainers mentioned above. However streets like Alloway St, Burns Rd, Dunure Rd and Whitletts Road have all experienced repeat incidents although not always at the same premises.



### Local Action/Context:

Addressing and preventing hate crime remains a priority in South Ayrshire with a particular focus on addressing the increase in racial, homophobic and disablist crimes. The increase in hate crime reporting is largely in keeping with the national picture across Scotland.

The detection rate for the reporting period was 66.4%. We recognise the impact that hate crime can have on an individual, their family and the wider local community. Every report of a hate crime attracts additional scrutiny and governance from the Local Area Commander and team to identify patterns of behaviour, repeat victims, locations and the relentless pursuit of offenders. This is further strengthened by the local Partnership Inspector who is a member of the Ayrshire Equality Partnership and National Inspection Focus groups who also conduct strategic reviews to identify emerging trends and hotspot areas.

Our South Ayrshire Preventions and Interventions Officers is a Hate Crime Champion who is specifically trained to provide advice, support and assistance to colleagues and partners in tackling the issues surrounding hate crime. In conjunction with this our schools and college liaison officers have been delivering a program of hate crime talks within the local college, primary and secondary schools.

We proactively support all national hate crime campaigns using our social media channels to raise awareness and encourage victims of hate crime to report and engage with the police. It is crucial to us that victims of such crimes feel supported and reassured that we will not tolerate such abuse and a robust investigative approach into every reported crime is carried out.

## SAFER COMMUNITIES—Acquisitive Crime

### Analytical Context:

From the table opposite it is evident that whilst there has been an overall increase in acquisitive type crime, there have been reductions in Housebreaking crimes, Vehicle crimes and Common Theft compared with 2022/23. Shoplifting crimes are the main contributor to the increase with an increase of 22.2% on last year and 34.2% on the 5-year average.

As previously stated Fraud type crimes have been on the increase for a number of years, exacerbated by the pandemic in 2020 as more people moved their shopping habits online making them more vulnerable to potential scams and fake sites. Around 42% of Fraud crimes in the last year in South Ayrshire can be classed as having a cyber element, whether that is due to goods purchased and not received, monies not received for goods sent or false websites, there is some part of the Fraud which has involved the use of the internet.

Housebreaking crimes have decreased slightly at year end and are well below the 5-year average. The only area of this crime type which has recorded an increase relates to non-dwelling buildings (garages, sheds, etc) being broken into (up 16.7% on 2022/23). Both dwelling properties and commercial properties have noted a decrease in the number of crimes committed in the last year.

### Local Action/Context:

The increase in Frauds is replicated nationally and are becoming more prevalent and sophisticated in nature with many of the crimes being perpetrated by remote offenders often located out with the United Kingdom. Whilst anyone can become a victim of fraud these crimes disproportionately affect our elderly causing significant distress. Working on a prevention model within South Ayrshire there has been significant ongoing work with partners including Trading Standards and local authority, to raise awareness through community events including inputs at local banks, libraries, community centres, and sheltered housing complexes.

The Banking protocol continues to be promoted and implemented when an individual attends at their bank wishing to withdraw large sums of money. This joint protocol is to protect individuals becoming a victim to a scam, fraud, financial crime or bogus trader. Often the request for money is for “work” carried out at their properties. This allows for positive intervention and prevents significant financial loss by the victim who can be on occasion deemed as vulnerable.

As a result of the increase in shopliftings we have identified dedicated officers for the main supermarkets throughout South Ayrshire. This is to ensure a consistent approach to reporting, gathering evidence, identifying and arresting those persons responsible. These officers take part in a pan-Ayrshire group to highlight prolific offenders, those linked to Serious Organised Crime and ensure appropriate information sharing with a view to prevention and increasing detections. They are further supported by our dedicated town centre officers who have an excellent relationship with the local retail community. In 2023/24 the detection rate for shoplifting was 75.8%, compared to 65.8% the previous year.

	CYTD	PYTD	5yr Mean
All Housebreaking	160	164	217.8
All Vehicle Crime	127	140	173.4
Fraud	244	234	204
Common Theft	415	443	536.4
Shoplifting	1145	937	853
Other Thefts	110	102	136.2

Source: Taken from Priority Management Performance for 2023/24

## COMMUNITY WELLBEING

### Local Action/Context:

#### Drugs Harm

In 2023, across Ayrshire Police Division all officers up to and including the rank of Inspector were trained and equipped with the intra-nasal Naloxone. Naloxone is an emergency, first aid response to opioid/opiate related drug overdose situations. It reverses the respiratory suppression caused by opioids, stimulating a persons breathing.

In addition in January 2024 the Community Wellbeing Unit responded effectively to the escalating issue of drug misuse with a particular focus on public areas in Wallacetown by adopting a comprehensive approach identifying repeat locations, repeat victims/reporters and underlying issues relating to substance misuse. In collaboration with South Ayrshire Alcohol Drug Partnership they identify individuals who are steeped in vulnerability including substance misuse and encourage and support them into recovery whereby they are supported by local recovery groups and third sector organisations. This proactive approach ensures that the most at -risk identified individuals receive the necessary aid whilst also curbing the impact of drug addiction within the local community. Our engagement has built trust, positive relationships leading to an increase in community sourced intelligence regarding those individuals who are intent in causing harm by being involved in the supply of drugs.

#### Community Justice

Community Justice is a key aspect of our approach, aimed at reducing police contact and fostering a supportive trauma aware approach. The weekly partners meeting chaired by the Community Wellbeing Unit, attended by housing, social work, NHS, and third sector organisations, takes a holistic person centred approach providing a support system for vulnerable individuals. By identifying areas for action across sectors results in enhanced engagement and a coordinated comprehensive support delivery.

Regular visits to local children's houses have strengthened relationships with staff and young people, reducing instances of young people going missing and minimising police intervention.

#### Mental Health

Throughout the reporting period all officers within the Community Wellbeing Unit have received ASIST and Mental Health First Aid training. ASIST training ensures you are able to recognise when someone may have thoughts of suicide and are able to work with them to create a plan that will support their immediate safety. Daily the CWU identify vulnerable individuals through various channels with a focus on those who are suffering mental distress to ensure they receive timely and appropriate support from appropriate partners.

#### Youth Engagement

Youth engagement and building positive relationships remains a critical focus of the CWU and schools liaison officers. Their participation in the No Knives Better Lives Training has equipped them with valuable skills to be able to connect with young people who are disengaging from education to help identify other programmes and interests that will give them positive life skills, promote positive life choices and strategies and divert them from becoming involved in ASB or criminality and guide them towards constructive community involvement.

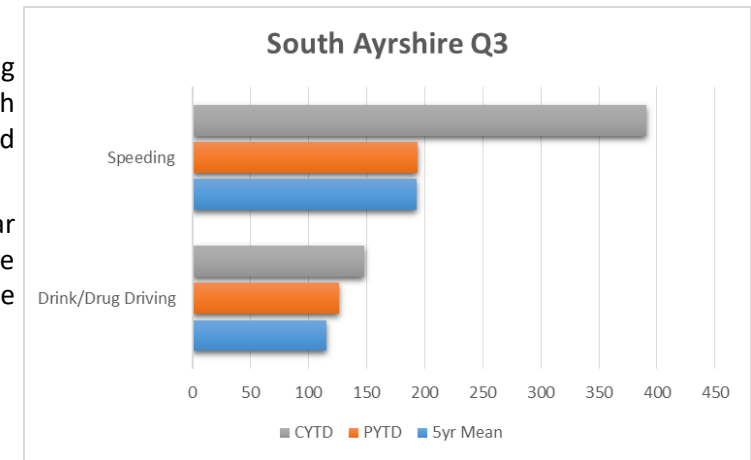
## ROAD SAFETY

### Analytical Context:

The chart opposite highlights the increases in both Speeding offences and Drink/Drug Offences during 2023/24 within South Ayrshire. Throughout the reporting period there has been focussed patrols by both local policing and roads policing officers with an aim to educate driver behaviour on priority routes and areas identified of concern.

In terms of Serious and Fatal Road Accidents—there have been three Fatal Accidents so far this year compared with five last year. However there have been 41 serious road traffic collisions, this is an increase of 6 since the previous year. Three of the 32 serious collisions involved a child, compared with 4 the previous year.

It should be noted however, that these numbers include circumstances where an individual has been required to stay in hospital overnight for observations, however has not necessarily sustained serious injuries. Any overnight hospital stay is classed as a Serious Road Traffic Collision.



Source: Taken from Priority Management Performance for 2023/24

### Local Action/Context:

The noticeable increase in speeding and drink/drug driving is most likely attributable to proactivity, local and national action plans and our response to “You Said, We Did” where focussed action has been taken as a result of community concerns. This is particularly pertinent in the increase of detected speeding offences across South Ayrshire.

The drug wipes which test for Cannabis and Cocaine continue to be a valuable tool in detecting this crime type and we continue to see increasing numbers of individuals failing this test. This is evident in the increase in detections for drug driving.

Officers from roads policing supported by local policing continue to patrol priority routes educating driver behaviours. Their commitment and combined efforts are notable in relation to detecting high tariff individuals who are frequent travellers on the roads network, targeting those involved in serious and organised crime and the supply of drugs.

Throughout the reporting period local schools liaison officers continued to deliver bespoke inputs relevant to S5/S6 young people who are at the age of obtaining their provisional driving licenses. The aim of the inputs is to get young people to have an increased awareness of how their behaviour along with passengers can impact on their driving such as the wearing of seatbelts, using mobile phones, speeding, alcohol and the consequences of these actions.

Local policing along with other partners helped the planning and successful delivery of an experienced drivers event. This event was aimed at individuals who had held their licence for a number of years. They received advice on how to improve their driving knowledge and help on their fitness for the road.

## PUBLIC CONFIDENCE—Survey Information

### User Experience - Current Position

The information on the table below is from data gathered in the April 2023 to March 2024 for South Ayrshire. It should also be noted that the ‘Feeling adequately informed’ question has changed in 2022/23 and only applies to those who stated they expected to be kept informed.

Questions	YTD	Force YTD	Female	Male	Blank/ Other
<b>Number of Respondents</b>	<b>333</b>	<b>15,449</b>	<b>129</b>	<b>101</b>	<b>103</b>
Ease of Contact? (% Easy and Very Easy)	<b>68%</b>	<b>73%</b>	71%	71%	61%
Being provided with the appropriate response? (% Yes)	<b>66%</b>	<b>64%</b>	70%	74%	52%
Feeling adequately informed about progress made with your report	<b>53%</b>	<b>50%</b>	59%	54%	46%
Overall Satisfaction? (% Satisfied or Very Satisfied)	<b>69%</b>	<b>69%</b>	73%	78%	55%

### Your Survey

The following information is based on data from April to March 2024.

How safe do you feel in your local area?				Total Respondents
	Very Safe	Fairly Safe	Total	
South	<b>24.18%</b>	<b>58.69%</b>	<b>82.87%</b>	<b>426</b>

Concern about Crime				Total Respondents
	Increased a Lot	Increased a Little	Total	
South	<b>17.97%</b>	<b>30.02%</b>	<b>47.99%</b>	<b>426</b>

### Local Action/Context:

The Your Police Survey remains open for all members of the public and police to provide their views on Policing in the Local Community.

Local officers continue to promote and encourage participation in the survey at events and community engagements with regular broadcasts on media and social media platforms.

## PUBLIC CONFIDENCE—Complaints Against the Police

The information within the tables below is from data gathered between April 2023 to March 2024 for South Ayrshire

### Complaints about the Police

	TOTAL COMPLAINT CASES RECEIVED			TOTAL NUMBER OF ALLEGATIONS RE-		
	YTD	LYTD	% CHANGE	YTD	LYTD	% CHANGE
<b>TOTAL</b>	<b>409</b>	<b>397</b>	<b>3.0%</b>	<b>558</b>	<b>631</b>	<b>-11.6%</b>
South Ayrshire	142	138	2.9%	209	227	-7.9%

### Breakdown of Case Categories

	FLR (Early Resolution)	FLR PSD (NCARU)	FLR (Spec or PSD)	Criminal Complaint	Non Criminal (not FLR)	Abandoned	Withdrawn	Ongoing (NCARU)	Not Relevant Complaint
<b>U DIVISION</b>	<b>1</b>	<b>188</b>	<b>13</b>	<b>26</b>	<b>113</b>	<b>44</b>	<b>24</b>	<b>0</b>	<b>0</b>
South Ayrshire Council	0	63	3	9	46	11	10	0	0

### Breakdown of On Duty Allegations

Breakdown of Allegations	Assault	Corrupt Practice	Discriminatory Behaviour	Excess Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/ Harassment	Other - Criminal	Non-Criminal	Traffic Irregularity/ Offence	Unlawful Unnecessary Arrest or Detention
<b>U DIVISION</b>	<b>29</b>	<b>0</b>	<b>8</b>	<b>30</b>	<b>76</b>	<b>198</b>	<b>3</b>	<b>13</b>	<b>7</b>	<b>3</b>	<b>6</b>	<b>8</b>
South Ayrshire	14	0	6	15	32	63	2	8	1	0	3	3

### Breakdown of Quality of Service Allegations

Quality of Service	Policy/Procedure	Service Delivery	Service Outcome
<b>U DIVISION TOTAL</b>	<b>39</b>	<b>45</b>	<b>93</b>
South Ayrshire	17	13	32

## GLOSSARY OF TERMS

Acronym	Details
ASB	Anti-Social Behaviour
ASBIT	Anti-Social Behaviour Investigation Team
CWU	Community Wellbeing Unit
CYTD	Current Year to Date
DAIU	Domestic Abuse Investigation Unit
DAST	Domestic Abuse Safeguarding Team
DRD	Drug Related Deaths
DSDAS	Disclosure Scheme for Domestic Abuse Scotland
NAC	North Ayrshire Council
FLR	Front Line Resolution
GIRFEC	Getting It Right For Every Child
HMP	Her Majesty's Prison
LPP	Local Policing Plan
LPT	Local Policing Team
LYTD	Last Year to Date
MARAC	Multi Agency Risk Assessment Conference
NCARU	National Complaints and Resolution Unit
Non-Rec	Non Recent (over one year from incident occurring)
PACT	Pro-Active Crime Team
PSOS	Police Service of Scotland
PYTD	Previous Year to Date
QoS	Quality of Service (relates to complaints)
RADAR	Rapid Access to Drug and Alcohol Recovery
SARC	Sexual Assault Referral Centre
ScOMIS	Scottish Operational and Management Information System
SFRS	Scottish Fire and Rescue Service
SWD	Social Work Department
VAWG	Violence Against Women and Girls
YTD	Year to Date



**South Ayrshire Council**

**Report by Director of Housing, Operations and Development  
to Service and Partnerships Performance Panel  
of 20 August 2024**

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**Subject: Developer Contributions Update Relative to Planning Permissions (2023/2024)**

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**1. Purpose**

- 1.1 The purpose of this report is to provide an update to Panel on the Developer contributions, obtained through legal agreements, gathered and utilised during the period 2023/2024.

**2. Recommendation**

- 2.1 **It is recommended that the Panel notes the developer contributions collected from developers relative to their Planning Permissions and utilised to mitigate the impact of their development within the reporting period April 2023 to March 2024;**

**3. Background**

- 3.1 As Members will be aware, when considering planning applications the Council can enter into a legal agreement with a developer, requiring them to make a financial contribution to mitigate the impact of their development
- 3.2 The Leadership Panel on 18 January 2022, approved the reporting and governance processes for the monitoring of developer contributions. Panel agreed that the service would provide a report to Cabinet on a six-monthly basis on developer contributions received and spent. This decision was subsequently amended to require a report to be presented to the Service and Performance Panel.
- 3.3 It is noted that the funds gathered from developer contributions are held in a ledger account specifically identified as developer contributions. These contributions require to be utilised for the delivery of identified Capital projects to mitigate the impact of the ongoing housing developments.

**4. Proposals**

***Activity during Reporting Period***

- 4.1 The information provided in Table 1 details the financial contributions received through legal agreements of each development for this reporting period (2023-24), the expenditure from each development and the net balance as at 1 March 2024.

**Table 1 Developer Contributions Received and Spent 2023-24**

Site	Income	Expenditure	Balance
Greenan	£479,228.54	£550,650.39	£5,899,028.73
North East Troon	£423,433.21	£390,516.07	£2,152,175.88
Monkton	£291,959.16	£22,015	£873,611.28
Symington	Nil	£3,054	£16,098.16
<b>Total</b>	<b>£1,194,620.91</b>	<b>£966,235.46</b>	<b>£8,940,914.05</b>

- 4.2 Developer’s contribution projects completed in 2023/24 include: the installation of an Outdoor Adult Exercise Equipment Trail on the land beside Struthers Primary in Troon, internal alterations at Struthers Primary to form additional teaching space and construction of a two-classroom extension at Doonfoot Primary.
- 4.3 Projects under development include a four-classroom extension to Struthers Primary and external works at Doonfoot Primary to form additional car parking within the school grounds.
- 4.4 Progress of these Council projects is reported within Quarterly Monitoring Reports to Cabinet. The latest [capital monitoring report](#) was submitted to Cabinet on 18 June 2024.
- 4.5 Legal agreements specify the purpose for which developer contributions require to be set. This is to ensure that contributions are utilised to mitigate the impact of development rather than, for example, the Council utilising the money to invest in improvements that are not related to the development.
- 4.6 Legal agreements also set timescale for when contributions require to be spent. Developer contributions unspent within specified time periods require to be returned to the developer. Planning, Education and Professional Design Services are working together to ensure that the balances noted in Table 1 will be utilised to mitigate the impact of the developer as intended in respective legal agreements. There is a risk that some of the contributions from the Greenan development will not be able to be spent and will require to be returned in 2027/28. This is due to the school rolls for Kyle Academy and St. Johns being lower than projected. In the event that money requires to be returned the interest that the Council has collected on that money also requires to be returned. There is currently no other identified further cases of this risk.

## **5. Legal and Procurement Implications**

- 5.1 Developer contributions require to be spent in accordance with the specific terms of their respective legal agreement. The expenditure in Table 1 accords with relevant legal agreements.
- 5.2 There are no procurement implications arising from this report.

## **6. Financial Implications**

- 6.1 The financial risks identified in paragraph 4.3.4 are being monitored. report. Any specific financial implications relating to the contributions noted will feature as part of the reporting of project spend within the Councils capital programme. Balance of funds carried forward to 2024/25 is £8,940,914.05

## **7. Human Resources Implications**

7.1 There are no immediate human resources implications from this paper.

## **8. Risk**

### **8.1 *Risk Implications of Adopting the Recommendations***

8.1.1 There are no risks associated with adopting the recommendations. Paragraph 4.3.4 identifies a risk of monies collected for Greenan being potentially returned due to the impact of development not currently arising as expected when the contributions were sought.

### **8.2 *Risk Implications of Rejecting the Recommendations***

8.2.1 There is a risk that, if the recommendations are rejected, the transparency of the Developer Contribution process will be negatively impacted.

## **9. Equalities**

9.1 The proposals in this report have been assessed through the Equality Impact Assessment Scoping process. There are no significant potential positive or negative equality impacts of agreeing the recommendations and therefore an Equalities Impact Assessment is not required. A copy of the Equalities Scoping Assessment is attached as [Appendix 1](#).

## **10. Sustainable Development Implications**

10.1 ***Considering Strategic Environmental Assessment (SEA)*** - This report does not propose or seek approval for a plan, policy, programme or strategy or document otherwise described which could be considered to constitute a plan, programme, policy, or strategy.

## **11. Options Appraisal**

11.1 An options appraisal has not been carried out in relation to the subject matter of this report.

## **12. Link to Council Plan**

12.1 The matters referred to in this report contribute to Priority Two of the Council Plan: South Ayrshire:

- Education and lifelong learning – Everyone benefits from high quality education and lifelong learning and is supported to learn and fulfil their potential;
- Work and economy and housing - Everyone benefits from a local economy that provides opportunities for people and helps our businesses to flourish; and
- Housing – Everyone can find a good quality home that they can afford, that meets their needs and is in an area where they feel safe and connected.

### **13. Results of Consultation**

- 13.1 Consultation has taken place with Councillor Bob Pollock, Portfolio Holder for Economic Development, and Councillor Ian Davis, Portfolio Holder for Finance, Human Resources and ICT, and the contents of this report reflect any feedback provided.

**Background Papers**    **Report to Leadership Panel of 18 January 2022 – [Developer Contribution Governance and Reporting Arrangements](#)**

**Report to Cabinet of 18 June 2024 – [General Services Capital Programme 2023/24: Monitoring Report as at 31 March 2024](#)**

**Person to Contact**    **Craig Iles, Service Lead – Planning and Building Standards  
County Buildings, Wellington Square, Ayr, KA7 1DR  
Phone 01292 616417  
Email [craig.iles@south-ayrshire.gov.uk](mailto:craig.iles@south-ayrshire.gov.uk)**

**Date: 8 August 2024**

**South Ayrshire Council  
Equality Impact Assessment  
Scoping Template**

Equality Impact Assessment is a legal requirement under the Public Sector Duty to promote equality of the Equality Act 2010. Separate guidance has been developed on Equality Impact Assessment's which will guide you through the process and is available to view here: <https://www.south-ayrshire.gov.uk/equalities/impact-assessment.aspx>

Further guidance is available here: <https://www.equalityhumanrights.com/en/publication-download/assessing-impact-and-public-sector-equality-duty-guide-public-authorities/>

The Fairer Scotland Duty ('the Duty'), Part 1 of the Equality Act 2010, came into force in Scotland from 1 April 2018. It places a legal responsibility on Councils to actively consider ('pay due regard to') how we can reduce inequalities of outcome caused by socio-economic disadvantage, when making strategic decisions. [FSD Guidance for Public Bodies](#) in respect of the Duty, was published by the Scottish Government in March 2018 and revised in October 2021. See information here: <https://www.gov.scot/publications/fairer-scotland-duty-guidance-public-bodies/>

### 1. Policy details

Policy Title	Developer Contributions Update Relative to Planning Permissions (2023/2024)
Lead Officer (Name/Position/Email)	Craig Iles Service Lead Planning & Building Standards <a href="mailto:craig.iles@south-ayrshire.gov.uk">craig.iles@south-ayrshire.gov.uk</a>

**2. Which communities, groups of people, employees or thematic groups do you think will be, or potentially could be, impacted upon by the implementation of this policy? Please indicate whether these would be positive or negative impacts**

Community or Groups of People	Negative Impacts	Positive impacts
Age – men and women, girls & boys	N/A	N/A
Disability	N/A	N/A
Gender Reassignment (Trans/Transgender Identity)	N/A	N/A
Marriage or Civil Partnership	N/A	N/A
Pregnancy and Maternity	N/A	N/A
Race – people from different racial groups, (BME) ethnic minorities and Gypsy/Travellers	N/A	N/A
Religion or Belief (including lack of belief)	N/A	N/A
Sex – (issues specific to women & men or girls & boys)	N/A	N/A

Sexual Orientation – person’s sexual orientation i.e. LGBT+, lesbian, gay, bi-sexual, heterosexual/straight	N/A	N/A
Thematic Groups: Health, Human Rights & Children’s Rights	N/A	N/A

**3. What likely impact will this policy have on people experiencing different kinds of social disadvantage i.e. The Fairer Scotland Duty (This section to be completed for any Strategic Decisions). Consideration must be given particularly to children and families.**

Socio-Economic Disadvantage	Negative Impacts	Positive impacts
Low Income/Income Poverty – cannot afford to maintain regular payments such as bills, food, clothing	N/A	N/A
Low and/or no wealth – enough money to meet Basic living costs and pay bills but have no savings to deal with any unexpected spends and no provision for the future	N/A	N/A
Material Deprivation – being unable to access basic goods and services i.e. financial products like life insurance, repair/replace broken electrical goods, warm home, leisure/hobbies	N/A	N/A
Area Deprivation – where you live (rural areas), where you work (accessibility of transport)	N/A	N/A
Socio-economic Background – social class i.e. parent’s education, employment and income	N/A	N/A

**4. Do you have evidence or reason to believe that the policy will support the Council to:**

General Duty and other Equality Themes Consider the ‘Three Key Needs’ of the Equality Duty	Level of Negative and/or Positive Impact (High, Medium or Low)
<b>Eliminate unlawful discrimination, harassment and victimisation</b>	Low Positive
<b>Advance equality of opportunity</b> between people who share a protected characteristic and those who do not	Low Positive
<b>Foster good relations</b> between people who share a protected characteristic and those who do not. (Does it tackle prejudice and promote a better understanding of equality issues?)	Low Positive
Increase participation of particular communities or groups in public life	Low Positive
Improve the health and wellbeing of particular communities or groups	Low Positive
Promote the human rights of particular communities or groups	Low Positive
Tackle deprivation faced by particular communities or groups	Low Positive

**5. Summary Assessment**

Is a full Equality Impact Assessment required? (A full Equality Impact Assessment must be carried out if impacts identified as <b>Medium and/or High</b> )	No
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**Rationale for decision:**

Not required as there is no specific impact on communities, groups of people, employees or thematic groups.

**Signed:**        Craig Iles        **Service Lead -Planning & Building Standards**

**Date:** 29<sup>th</sup> April 2024

## South Ayrshire Council

### Report by Director of Housing, Operations and Development to Service and Partnerships Performance Panel of 20 August 2024

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**Subject: Strathclyde Partnership for Transport (SPT) -  
Performance Report 2023/24**

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#### 1. Purpose

- 1.1 The purpose of this report is to outline the work of Strathclyde Partnership for Transport (SPT) and the impact its services have on the public transport network in South Ayrshire and across the West of Scotland. It also provides the opportunity to identify any areas for further discussion or development of partnership activity.

#### 2. Recommendation

- 2.1 **It is recommended that the Panel scrutinises the performance of SPT relating to their activities in South Ayrshire.**

#### 3. Background

- 3.1 The remit of the Service and Partnerships Performance Panel includes 'to monitor, review and challenge the performance of services in South Ayrshire which are delivered through or in partnership with external bodies.' SPT falls within the scope of the Service and Partnerships Performance Panel's scrutiny role.
- 3.2 SPT is the Regional Transport Partnership for the West of Scotland, and it is a partnership of twelve Councils. SPT was established by the Transport (Scotland) Act 2005, which created Scotland's seven Regional Transport Partnerships. SPT is also the Public Transport Authority for the west of Scotland, and they are a statutory participant in Community Planning and a 'key agency' in the Development Planning process.
- 3.3 SPT has a range of planning, operational and project delivery responsibilities including the Regional Transport Strategy, Glasgow Subway, bus stations and bus infrastructure, supporting socially necessary bus services, delivering schools transport on behalf of eleven of the constituent Councils including South Ayrshire and the MyBus demand responsive transport service. SPT also operates and administers the Strathclyde Concessionary Travel Scheme (SCTS) on behalf of Councils, and co-ordinates ticketing schemes, such as the ZoneCard multi-modal scheme.
- 3.4 SPT works in partnership with all Community Planning Partnerships (CPPs) in the west of Scotland, including South Ayrshire, across a range of themes including health, education, accessibility, social inclusion, equalities and community safety.



3.5 SPT, South Ayrshire Council, Ayrshire Roads Alliance and partners work together to deliver a range of solutions to enhance and develop the transport network, infrastructure and services; to promote sustainable development; to mitigate and adapt to the impacts of climate change on the transport network and to promote accessible travel choices. This includes investment in and delivery of public transport infrastructure, active travel infrastructure, park and ride and strategic roads projects.

#### 4. Proposals

4.1 SPT receives funding and income from a range of sources, including the 12 constituent Councils, the Scottish Government, income from services (e.g. fares) and other sources (see [Appendix 1](#) for details). Further information on the most recent figures associated with SPT funding and income is contained within the SPT Budget Book 2023/24 which is available from the SPT website: [SPT budget book- 2023-24](#).

4.2 A summary of the Council Revenue Funding and Capital Grants with respect to SPT is included within [Appendix 1](#) of this report.

4.3 Capital grant awards received by Council from SPT will be used to deliver a combination of public transport facility enhancements, and delivery of active travel infrastructure in line with projects approved by Cabinet as set out within ARA's Road Improvement Plan each year.

#### 5. Legal and Procurement Implications

5.1 There are no legal implications arising from this report.

5.2 There are no procurement implications arising from this report.

#### 6. Financial Implications

6.1 In SPT's 2023/24 Budget Book, SPT indicate revenue funding of £1.821m from South Ayrshire Council. This was provided via requisition for core SPT services.

6.2 SPT received £2.792m from South Ayrshire Council relating to school transport for 2023/24. This is an increase of £0.136m on the 22/23 contribution.

6.3 For the 2023/24 financial year, SPT provided the following capital funding awards to the Council:

Statutory Quality Partnership (SQP) Bus Infrastructure Improvements	£0.100m
Local Cycle Network Improvements	£0.700m
Doon Valley Active Travel Route	£0.800m
<b>Total SPT Capital Programme for South Ayrshire Council</b>	<b>£1.600m</b>

6.4 Additional detail in relation to the Council projects associated with these grant awards is included in [Appendix 1](#).

## **7. Human Resources Implications**

7.1 Not applicable.

## **8. Risk**

### **8.1 *Risk Implications of Adopting the Recommendations***

8.1.1 There are no risks associated with adopting the recommendations.

### **8.2 *Risk Implications of Rejecting the Recommendations***

8.2.1 There are no risks associated with rejecting the recommendations.

## **9. Equalities**

9.1 The proposals in this report have been assessed through the Equality Impact Assessment Scoping process. There are no significant potential positive or negative equality impacts of agreeing the recommendations and therefore an Equalities Impact Assessment is not required. A copy of the Equalities Scoping Assessment is attached as [Appendix 2](#).

## **10. Sustainable Development Implications**

10.1 ***Considering Strategic Environmental Assessment (SEA)*** - This report does not propose or seek approval for a plan, policy, programme or strategy or document otherwise described which could be considered to constitute a plan, programme, policy or strategy.

## **11. Options Appraisal**

11.1 An options appraisal has not been carried out in relation to the subject matter of this report.

## **12. Link to Council Plan**

12.1 The matters referred to in this report contribute to Priority 1 of the Council Plan: Spaces and Places/ Moving around and the environment (Outcome 1).

## **13. Results of Consultation**

13.1 There has been no public consultation on the contents of this report.

13.2 Consultation has taken place with Councillor Bob Pollock, Portfolio Holder for Economic Development, and the contents of this report reflect any feedback provided.

**Background Papers** **Report to Cabinet of 23 April 2024 - [Road-Improvement Plan 2024-2026](#)**

**Person to Contact** **Jane Corrie, Head of Roads – Ayrshire Roads Alliance Opera House, 8 John Finnie Street, Kilmarnock, KA1 1DD; or County Buildings, Wellington Square, Ayr, KA1 1DR**  
Phone 01563 503164  
E-mail [jane.corrie@ayrshireroadsalliance.org](mailto:jane.corrie@ayrshireroadsalliance.org)

**Date: 8 August 2024**

## Strathclyde Partnership for Transport Revenue and Capital Funding

### 1. Revenue Funding

- 1.1 In SPT's 2023/24 Budget Book, SPT indicate revenue funding from South Ayrshire of £1.821m. This was provided via requisition for core SPT services and represents an increase from the equivalent 2022/23 cost which was £1.783m.
- 1.2 SPT received £2.792m from South Ayrshire relating to school transport for 2023/24.
- 1.3 Responsibility for the provision of school transport rests with local authorities. The Council contracts SPT to undertake this on their behalf. At present 112 School contracts are in place, catering for 1,813 pupils from 8 Secondary Schools, and 382 pupils from a total of 28 Primary Schools. SPT also carry out regular monitoring of mainstream and Additional Support Needs Transport to ensure that contracts are carried out to the standard required by the Council.
- 1.4 SPT provides this service in relation to school transport to 11 of 12 Councils in the Strathclyde area, and through this regional, cross-boundary approach seeks to ensure an efficient service through economies of scale and regional knowledge, expertise and experience in the provision of school transport. It is difficult to compare the cost per pupil for school transport between council areas as the school transport arrangements differ significantly in each authority – for example, the costs in a rural area where longer trips are required for fewer pupils will naturally be higher than in an urban area, but SPT considers they achieve a competitive price from operators for school transport, and an effective service, for the funding it receives from Councils. With regard to quality, SPT's focus is on ensuring a safe and secure service for transporting pupils, as can be seen from the monitoring undertaken in this regard, noted above.
- 1.5 SPT also operates and administers the Strathclyde Concessionary Travel Scheme (SCTS), providing discounted travel for eligible National Entitlement card holders on rail, subway and ferry services. During 2023/24 financial year the funding provided by South Ayrshire for the Concessionary Travel Scheme was £0.269m. This represents a marginal increase from the equivalent 2022/23 cost which was £0.263m.
- 1.6 The cost of the SCTS is shared between the 12 Councils based on population statistics for older people. The total funding requirement for the local Strathclyde Concessionary Travel Scheme for 2023/24 was £4.138m.
- 1.7 The cost of SPT core services is shared among the 12 partners, as required by the Transport (Scotland) Act 2005. The proposed budget and distribution over the 12 Councils is discussed with all Council Directors of Finance (or equivalent) prior to the budget setting process. The agreed formula for the requisition is based on population statistics relative to each area as published by the General Registers Office for Scotland. The Scottish Government also provides a proportion of funding that represents SPT's share of the contribution to the running costs of Regional Transport Partnerships in Scotland.

1.8 With respect to current financial year 2024/25 contributions levels, SPT is due to receive £1.794m for delivery of SPT core services (a decrease of £0.027m), and £0.261m towards the Strathclyde Concessionary Travel Scheme from Council (a decrease of £0.008m).

## 2. Capital Funding

2.1 The Category 1 Programme for SPT in 2023/24 was £52.128m. The Category 1 Programme is set greater than the available funding – this is a standard approach adopted by SPT to ensure that the plan delivery is maximised within the funding available and project delivery movements. As a consequence, there was a projected shortfall of £4.320m on the general capital element of SPT's 2023/24 budget.

2.2 Of the total available 2023/24 SPT capital funding, £14.517m was allocated towards "Local Authorities and Others". This funding is used to support capital investment across the region, and which benefits all parts of the region wide transport network. The remaining capital funding was allocated to various other Category 1 projects including the Subway Modernisation Programme. Full details of the breakdown of programme funding is contained within SPT's Budget Book 2023/24 publication, available to download from SPT's website: [SPT budget book- 2023-24](#)

2.3 The development of the capital programme is a collaborative process with all constituent Councils and SPT departments invited to submit project proposals. The project proposals are evaluated against transport planning objectives, project justification, deliverability criteria and affordability. Proposals for transport projects must be in line with the Regional Transport Strategy and any other relevant national, regional and local plans including Local Transport Strategies and Local Development Plans.

2.4 For the 2023/24 financial year, SPT provided the following capital funding awards to the Council:

Bus Infrastructure Improvements	£0.100m
Local Cycle Network Improvements	£0.700m
Doon Valley Active Travel Route	£0.800m
<b>Total SPT Capital Programme for South Ayrshire Council</b>	<b>£1.600m</b>

2.5 The Bus Infrastructure works included public transport facility enhancements throughout the authority area and were carried out directly by SPT on behalf of South Ayrshire Council.

2.6 The grant award for 'Local Cycle Network Improvements' was used to provide match funding towards active travel projects – namely the Dundonald to Barassie Enabling Works, the Alloway – Burton underpass link and the Access for All Coylton route to Coylton Primary School.

2.7 The submissions made each year to SPT are reviewed by the Ayrshire Roads Alliance Management team to ensure the bids are consistent across the Alliance and equally when the bids are confirmed they are considered fair and equitable across the 12 constituent Councils.

- 2.8 Information on capital grant awards by each Local Authority is available within the SPT Budget Book on SPT's website. Currently this shows that in general terms South Ayrshire receives a comparable amount of funding to other Councils of a similar size and population. It should be noted that the funding is largely project dependent, and may therefore go up or down to reflect specific projects
- 2.9 SPT services and initiatives on the transport network in South Ayrshire and the west of Scotland make a significant contribution to the local outcomes in the South Ayrshire Single Outcome Agreement (SOA), the partnership's aims and Council objectives.
- 2.10 With respect to the current financial year 2024/25, SPT have included capital funding provision through their Category 2 Capital Programme as follows:

SQP Bus Infrastructure Improvements:	£0.100m
<b>Total SPT Capital Programme for South Ayrshire Council:</b>	<b>£0.100m</b>

- 2.11 Proposals deemed to be Category 2 are projects which can only be progressed during the financial year 2024/2025 subject to funding being available. Approval would need to be sought from SPT Committee to promote projects from Category 2 to Category 1.

### 3. People and Place Programme' (Active Travel)

- 3.1 As part of a new approach to the model for delivering active travel and behaviour change projects and initiatives, Regional Transport Partnerships (RTPs) on behalf of Transport Scotland, are leading on delivery of the 'People and Place Programme' covering active travel and behaviour change initiatives, with capital and revenue funding for the west of Scotland co-ordinated through SPT.
- 3.2 With respect to the current financial year 2024/25, SPT awarded Ayrshire Roads Alliance (on behalf of South and East Ayrshire Councils) the following 'People and Place Programme' funding:

<b>Ayrshire Link (People and Place Programme)</b>	
Revenue Funding	£0.250m
Capital Funding	£0.200m
<b>Total SPT People and Place Programme for ARA:</b>	<b>£0.450m</b>

- 3.3 Funding will enable new dedicated behaviour change officers, working alongside ARA, to engage with the public, liaise with design teams, complete audits of cycle parking facilities across both local authorities, plan led rides, assist with route planning within workplaces, manage pool bikes, and improve access to bikes within primary and secondary schools co-ordinating provision of bikes among additional behaviour change works.



## South Ayrshire Council Equality Impact Assessment Scoping Template

Equality Impact Assessment is a legal requirement under the Public Sector Duty to promote equality of the Equality Act 2010. Separate guidance has been developed on Equality Impact Assessment's which will guide you through the process and is available to view here: [Equality Impact Assessment including Fairer Scotland Duty](#)

Further guidance is available here: [Assessing impact and the Public Sector Equality Duty: a guide for public authorities \(Scotland\)](#)

The Fairer Scotland Duty ('the Duty'), Part 1 of the Equality Act 2010, came into force in Scotland from 1 April 2018. It places a legal responsibility on Councils to actively consider ('pay due regard to') how we can reduce inequalities of outcome caused by socio-economic disadvantage, when making strategic decisions. See information here: [Interim Guidance for Public Bodies](#) in respect of the Duty, was published by the Scottish Government in March 2018.

### 1. Policy details

Policy Title	Ayrshire Roads Alliance – SPT Performance Report 2022/23
Lead Officer (Name/Position/Email)	Jane Corrie, Head of Roads – Jane.corrie@ayrshireroadsalliance.org

### 2. Which communities, groups of people, employees or thematic groups do you think will be, or potentially could be, impacted upon by the implementation of this policy? Please indicate whether these would be positive or negative impacts

Community or Groups of People	Negative Impacts	Positive impacts
Age – men and women, girls & boys	No	Yes
Disability	No	Yes
Gender Reassignment (Trans/Transgender Identity)	No	Yes
Marriage or Civil Partnership	No	Yes
Pregnancy and Maternity	No	Yes
Race – people from different racial groups, (BME) ethnic minorities and Gypsy/Travellers	No	Yes
Religion or Belief (including lack of belief)	No	Yes
Sex – gender identity (issues specific to women & men or girls & boys)	No	Yes
Sexual Orientation – person's sexual orientation i.e. LGBT+, lesbian, gay, bi-sexual, heterosexual/straight	No	Yes
Thematic Groups: Health, Human Rights & Children's Rights	No	Yes

**3. What likely impact will this policy have on people experiencing different kinds of social disadvantage? (Fairer Scotland Duty). Consideration must be given particularly to children and families.**

Socio-Economic Disadvantage	Negative Impacts	Positive impacts
Low Income/Income Poverty – cannot afford to maintain regular payments such as bills, food, clothing	-	-
Low and/or no wealth – enough money to meet Basic living costs and pay bills but have no savings to deal with any unexpected spends and no provision for the future	-	-
Material Deprivation – being unable to access basic goods and services i.e. financial products like life insurance, repair/replace broken electrical goods, warm home, leisure/hobbies	-	-
Area Deprivation – where you live (rural areas), where you work (accessibility of transport)	-	-
Socio-economic Background – social class i.e. parent’s education, employment and income	-	-

**4. Do you have evidence or reason to believe that the policy will support the Council to:**

General Duty and other Equality Themes Consider the ‘Three Key Needs’ of the Equality Duty	Level of Negative and/or Positive Impact (High, Medium or Low)
Eliminate unlawful discrimination, harassment and victimisation	No adverse impact identified. Low
Advance equality of opportunity between people who share a protected characteristic and those who do not	No adverse impact identified. Low
Foster good relations between people who share a protected characteristic and those who do not. (Does it tackle prejudice and promote a better understanding of equality issues?)	No adverse impact identified. Low
Increase participation of particular communities or groups in public life	No adverse impact identified. Low
Improve the health and wellbeing of particular communities or groups	No adverse impact identified. Low
Promote the human rights of particular communities or groups	No adverse impact identified. Low
Tackle deprivation faced by particular communities or groups	No adverse impact identified. Low

**5. Summary Assessment**

<b>Is a full Equality Impact Assessment required?</b> (A full Equality Impact Assessment must be carried out if impacts identified as <b>Medium and/or High</b> )	<b>YES</b>
	<b>NO</b>
<b>Rationale for decision:</b>  There are no negative implications associated with this paper – this paper is provided for the purposes of scrutiny. All objectives shall be applied to ensure equality in approach and inclusion.	
<b>Signed:</b> Jane Corrie	<b>Head of Roads</b>
<b>Date:</b> 16 July 2024	

**South Ayrshire Council**

**Report by Head of Community Health and Care Services  
to Service and Partnerships Performance Panel  
of 20 August 2024**

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**Subject: Joint Inspection of Adult Community Health and Care Services Update**

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**1. Purpose**

1.1 The purpose of this report is to provide an update on progress made against the recommendations made in the Joint Inspection of Adult Services report published in 2023.

**2. Recommendation**

**2.1 It is recommended that the Panel:**

**2.1.1 notes the positive progress made against the recommendations; and**

**2.1.2 endorses the work which has been undertaken and is planned.**

**3. Background**

3.1 The joint inspection of Adult Health and Care Services (involving the Care Inspectorate and Health Improvement Scotland) was carried out during September 2022 through to January 2023 during one of the most challenging periods that the South Ayrshire HSCP has experienced.

3.2 The inspection aimed to address the following question: 'How effectively is the partnership working together, strategically and operationally, to deliver seamless services that achieve good health and wellbeing outcomes for adults?'

3.3 The inspection focussed on 5 key areas:

- Key performance outcomes;
- Experiences of people and carers;
- Delivery of key processes;
- Strategic planning, policy, quality and improvement; and
- Leadership and direction.

3.4 A range of methods were used to assess our performance against these five indicators. They included a position statement with key supporting evidence



prepared by the leadership team; staff surveys; focus groups and individual interviews involving service users, carers, staff, leaders, 3<sup>rd</sup> and private sector representatives; reading of health and care files, team around the person interviews and attendance at key meetings.

3.5 The process was inclusive, with effective joint working between the HSCP and the inspection team, with both teams taking a pragmatic approach that took account of conflicting demands and ensured a focus on improvement.

3.6 The report was published on the 30 March 2023.

## 4. Proposals

### 4.1 Report Overview

4.1.1 The report was positive with a solid 'Good' achieved across all five key areas and verbal feedback indicating that we were bordering on 'Very Good' across three of the five indicators (Table 1).

**Table 1: Evaluation of Key Areas**

Key Area	Evaluation
1 Key performance outcomes	Good
2 Experiences of people and carers	Good
5 Delivery of key processes	Good
6 Strategic planning, policy, quality and improvement	Good
9 Leadership and direction	Good

4.1.2 The outcome of the inspection is currently the best in Scotland (Table 2.)

**Table 2: Joint Inspection For Adult Services Across Scotland**

	JOINT INSPECTION FOR ADULT SERVICES ( Gradings from most recent Inspection)				
	1. Key Performance Outcomes	2. Experience of people who use our services	5.Delivery of Key Processes	6. Strategic planning, policy, quality and improvement	9. Leadership and direction
Clackmannanshire and Stirling	Good	N/A	N/A	Adequate	<i>Not subject to evaluation</i>
Dumfries and Galloway	Adequate	Adequate	Adequate	Adequate	Adequate
Falkirk	Good	Good	Adequate	Adequate	Adequate
Fife	Good	Good	Adequate	Good	Good
Renfrewshire	Good	N/A	N/A	Good	<i>Not subject to evaluation</i>
South Ayrshire	Good	Good	Good	Good	Good
South Lanarkshire	Adequate	Adequate	Good	Adequate	Adequate
West Lothian	Good	N/A	N/A	Adequate	Adequate
	N/A =Not Assessed				

## 4.2 **Key Strengths**

4.2.1 The report summarised the following key strengths:

- Most people in South Ayrshire experienced positive outcomes from the delivery of health and care services. Generally, people had a positive experience of health and social care. This was especially the case when it came to engagement with staff.
- Services worked well together. This was true where there were formal integrated teams as well as teams that were not formally integrated. There were particular strengths in the approaches to early intervention and prevention. This activity was captured in robust strategic planning that set out to achieve clear and relevant goals.
- We witnessed, and staff spoke of a genuine commitment of leadership for change and improvement in South Ayrshire. There were good, trusting relationships at a senior level and there was clarity of purpose for individual leaders and senior managers.

4.2.2 The report also highlights two areas of work as exemplars:

- The 'Ahead of the Curve' work to provide proactive prevention and early intervention advice and signposting to those scoring as mildly and moderately frail.
- The 'Driving Change Group' that oversees and coordinates strategic, multi-professional improvement activities that are aligned to Service Level Plans and The IJB Strategic Plan.

## 4.3 **Areas for Improvement**

4.3.1 Inspectors identified six key areas for improvement (one for each Key Area). These are summarised in the table below with an update on progress:

<b>Key Area</b>	<b>Recommendation for Improvement</b>	<b>Progress</b>
<b>Key performance outcomes</b>	The partnership should continue to improve the capture of qualitative data as a performance measure.	<b>Complete (Ongoing):</b> Workshop to develop performance dashboard Sept 23, Aging Well, Learning Disability League of Champions and Mental Health Champions Boards are all active. Care Opinion fully rolled out to all areas within Adult Services with reports going to Health and Care Governance and IJB. Engagement within localities using the 3 people, 3 questions approach has provided further qualitative data and will replace the proposed 'survey'. A new format performance report that includes qualitative data has been developed

Key Area	Recommendation for Improvement	Progress
		following an IJB workshop and has been presented to Performance and Audit Committee.
<b>Experience of people and carers</b>	The partnership should better capture the impact of its early intervention and prevention activity on people's experiences.	<p><b>Complete (Ongoing):</b> Working with independent partner Rocket Science and Royal College of Occupational Therapy the 'Ahead of the Curve' work has been published demonstrating the impact of our early intervention approach. A number of National Workshops have also been delivered to share the work through the HIS, Focus on Frailty Collaborative and NHS Scotland Event.</p> <p>An evaluation of Invigor8 and Health and Active Rehabilitation Programme (HARP) for 2022/23 has been published.</p> <p>Review of work within Learning Disabilities and Mental Health underway. Working with University of West of Scotland and Stirling University to ensure independent evaluation of aging well work.</p>
<b>Delivery of key processes</b>	<p>The partnership should continue to focus on increasing the amount of anticipatory care plans to ensure every person has access to one.</p> <p>The partnership should continue their monitoring and improvement of self-directed support processes.</p>	<p><b>Almost Complete:</b> Everyone living in a care home now has a future care plan in place and a recent audit of these evaluated their quality of as good. There is ongoing work to ensure that those deemed high risk with a respiratory condition also have a future care plan in place across South Ayrshire by end of August 2024.</p> <p><b>Complete (Ongoing):</b> Self-directed support lead appointed who has:</p> <ul style="list-style-type: none"> <li>• Updated Webpage</li> <li>• Ensured 450 staff completed SDS Introductory training module.</li> <li>• Introduced Quality assurance for option 2 providers.</li> <li>• Streamlined sign off procedures to ensure option 1 and 2 are as easy to progress as option 3.</li> <li>• Refreshed SDS Policy.</li> </ul>

Key Area	Recommendation for Improvement	Progress
		<ul style="list-style-type: none"> <li>• Contributed to National SDS networks to share improvement work such as development of practitioner toolkits and sharing of good practice.</li> <li>• Established Pan Ayrshire SDS support network to share good practice and progress work including Ayrshire Independent Living Network contract renewal and support for the Community Brokerage Network.</li> </ul>
<b>Strategic planning, policy, quality and improvement</b>	The partnership should be responsive to provider feedback, fully reinstating provider forums.	<b>Complete (Ongoing):</b> In person provider forums re-established December 2022.
<b>Leadership and direction</b>	The partnership should improve processes for gathering qualitative data, ensuring it is readily available for leaders and senior managers to further inform their decision-making.	<b>Compete (Ongoing):</b> As indicated in improvement area 1.

#### 4.4 **Summary and Outstanding Risks**

4.4.1 The Joint Inspection Report was positive and highlighted a large number of strengths. The report concluded that:

- Most people in South Ayrshire experience positive outcomes.
- Services work well together with particular strengths around prevention and early intervention.
- Leaders exhibited clarity of purpose and a genuine commitment to deliver improvement.

4.4.2 The six areas for improvement identified will enable Adult Services to build on solid foundations and move from 'good to great'. The areas for improvement had already been identified through internal self-evaluation and actions were already being progressed. Of the six actions identified:

- Five are complete with ongoing activity.
- One is almost complete.

There were no risks identified.

4.4.3 The one remaining action will be monitored through our Focus on Frailty Working Group and reported into the Directorate Management Team Transformation Meeting.

## **5. Legal and Procurement Implications**

5.1 There are no legal implications arising from this report.

5.2 There are no procurement implications arising from this report.

## **6. Financial Implications**

6.1 Not applicable.

## **7. Human Resources Implications**

7.1 Not applicable.

## **8. Risk**

### **8.1 *Risk Implications of Adopting the Recommendations***

8.1.1 There are no risks associated with adopting the recommendations.

### **8.2 *Risk Implications of Rejecting the Recommendations***

8.1.1 There are no risks associated with rejecting the recommendations.

## **9. Equalities**

9.1 The proposals in this report allow scrutiny of performance. The report does not involve proposals for policies, strategies, procedures, processes, financial decisions and activities (including service delivery), both new and at review, that affect the Council's communities and employees, therefore an equality impact assessment is not required.

## **10. Sustainable Development Implications**

10.1 ***Considering Strategic Environmental Assessment (SEA)*** - This report does not propose or seek approval for a plan, policy, programme or strategy or document otherwise described which could be considered to constitute a plan, programme, policy or strategy.

## **11. Options Appraisal**

11.1 An options appraisal has not been carried out in relation to the subject matter of this report.

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## **12. Link to Council Plan**

12.1 The matters referred to in this report contribute to the priority of Civic Community and Pride and Our Aging Population of the Council Plan.

## **13. Results of Consultation**

13.1 There has been no public consultation on the contents of this report.

13.2 Consultation has taken place with Councillor Lee Lyons, Portfolio Holder for Health and Social Care, and the contents of this report reflect any feedback provided.

**Background Papers**     **Joint Inspection for Adult Community Health and Care Services Report**

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