

### **South Ayrshire Community Planning Partnership Board**

10am, 22<sup>nd</sup> August 2024: County Hall, County Buildings, Ayr

### FIRST PART OF MEETING (10am to 10.45am):

The Trauma Informed and Responsive Workshop will include a short update on the progress of the South Ayrshire LEADS project: followed by 2 tabletop activities:

- 1) Where are we now in South Ayrshire? The aim is for members to reflect on the current context and progress with this work across the range of South Ayrshire community planning partners; and
- 2) **Moving from planning to implementation?** This activity will look at the key priorities and actions for progressing this work, with a focus on cross cutting agendas, across all Community Planning Partnership, to ensure we are making sustainable changes.

### SECOND PART OF MEETING (10.50am): ORDER OF BUSINESS

- 1 Welcome
- 2 **Declarations of Interest**
- 3 Apologies
- 4 Minutes of the Meeting of 18<sup>th</sup> April 2024
- 5 Approval of Ageing Well Strategy

Report by Senior Programme Manager for Ageing Well, South Ayrshire Health and Social Care Partnership (20 minutes)

6 Community Justice Ayrshire Partnership

Presentation by: Manager, Community Justice Ayrshire Partnership (20 minutes)

7 Wallacetown Update

Presentation by: Wallacetown Co-ordinator (20 minutes)

- 8 Third Sector Interface Update: Voluntary Action South Ayrshire Verbal Update by Chief Executive Officer, Voluntary Action South Ayrshire
- 9 (a) Strategic Delivery Partnership Updates:
  - 1. Children's Services Planning Partnership
  - 2. Community Safety
  - 3. Financial Inclusion and Growth
  - 4. Population Health
  - 5. Sustainability
  - (b) Update from Community Planning Engagement and Participation Group
- 10 **AOCB**
- Date of next meeting: 24 October 2024 at 10.00am

### SOUTH AYRSHIRE COMMUNITY PLANNING PARTNERSHIPS BOARD.

Minutes of a meeting of the South Ayrshire Community Planning Partnerships Board held at 10.00 am on Thursday 18 April 2024 in Ayr Town Hall

### **Board Members:**

Councillor Julie Dettbarn (Chair); Alan Comrie, Senior Transport Planner, Strathclyde Partnership for Transport; Claire Baird, Chief Executive, NHS Ayrshire and Arran; Claire Burden, Chief Executive – NHS Ayrshire and Arran; Ian McMeekin – Area Commander - Scottish Fire and Rescue Service; Jane Bradley, Director – Communities and Transformation; Marie Oliver, Chief Executive Officer, VASA; Mike Newall, Chief Executive (SAC); Sheila Lynn, Service Lead – Jobcentre Plus; and Tim Eltringham, Director – HSCP.

### Officers:

**Kevin Anderson,** Service Lead – Policy, Performance and Community Planning (SAC); **Lorna Jarvie**, Co-ordinator – Sustainability and Climate Change (SAC); **Kevin Lammie**, Police Scotland – Chair of the Community Safety Partnership; **Liz Marquis**, Director of Energy Agency and Chair of the Sustainability SDP; **Lyndsay McRoberts**, Depute Chief Executive and Director of Education; **Jamie Tait**, Service Lead – Thriving Communities (SAC); **Gillian Carroll**, Children's Services Planning and Performance Lead Officer (SAC); **Lesley Reid**, Senior Manager – Localities (SAC); **Susan McCardie**, Co-ordinator – Performance and Community Planning (SAC); **Elizabeth Dougall**, Senior Policy Officer (SAC); and **Arlene Steven**, Co-ordinator – Democratic Services (SAC).

### **Apologies:**

Councillor Martin Dowey; Councillor Alec Clark; Angela Cox, Principal Ayrshire College; Brian Connolly, Scottish Enterprise; Claire Tooze, Area Manager – Skills Development Scotland; Elaine Young, Assistant Director – Public Health, NHS Ayrshire and Arran; Marcus Ross, Vice-Principal - Planning and Recruitment (UWS); Raymond Higgins, Divisional Commander – Police Scotland; Lesley Bowie, Board Chair, NHS Ayrshire and Arran; Sian Williams – NatureScot; and Emma Edwards, Interim Director of Marketing – UWS.

### FIRST PART OF THE MEETING

Due to the number of items on the agenda, there were no workshop sessions.

### **SECOND PART OF THE MEETING – BUSINESS**

### 1 Welcome

Councillor Julie Dettbarn (Chair) opened the meeting by welcoming all present to the Community Planning Partnership Board (the Board) meeting.

### 2 Declarations of Interest

There were no declarations of interest by Members of the Board in terms of the Board's Standing Order No.10.

### 3. Apologies

As above.

### 4. Minutes of previous meeting

The Minutes of the Community Planning Board (the Board) of 25 October 2024 (circulated) were submitted and approved.

### **Matters Arising**

The draft minute was amended to reflect Lesley Bowie attended the meeting.

### 5. South Ayrshire Local Outcomes Improvement Plan 2024-2029

There was a report submitted (circulated) seeking approval for the new Local Outcomes Improvement Plan 2024-2029. There was a short presentation by the Service Lead – Policy, Performance and Community Planning providing an overview of the Plan and a brief update on each of the SDPs.

The Board:

**<u>Decided</u>**: to appprove the new Local Outcomes Improvement Plan (LOIP) 2024-

2029; and receive a further update on the development of SDP Action

Plans at the October CP Board.

### 6. South Ayrshire Child Poverty Strategy

There was a report submitted (circulated) seeking approval for the new South Ayrshire Chid Poverty Strategy 2024-2029.

The Board:

**Decided:** to approve the strategy.

### 7. Update on Locality Planning

There was a report submitted (circulated) updating the Board on Locality Planning.

The Board:

**<u>Decided:</u>** to note the contents of the update.

### 8. Ageing Well: Outline of Draft Strategy

There was a report submitted (circulated) updating the Board on progress to date with the Ageing Well Strategy and Movement. A copy of the draft strategy was provided to the Board which will be published on the 30<sup>th</sup> of May 2024 for the strategy to enter a period of consultation. Following consultation a final strategy will be produced and brought to the August meeting of the Board.

The Board:

**<u>Decided:</u>** note and approve the content within the draft strategy. This is in order

that once design work is finalised in the following weeks the draft can be formally launched for consultation at Voluntary Action South Ayrshire's (VASA) Ageing Well event on Thursday 30<sup>th</sup> May 2024.

### 9. <u>Update on Regional Economic Strategy Workshop held on 27th March 2024</u> (verbal update)

There was a verbal update by the Service Lead - Thriving Communities. Discussions have taken place with schools and communities on intergeneration and how this can be progressed.

### 10. Third Sector Interface Update: Voluntary Action South Ayrshire (verbal update)

There was a verbal update by the Chief Executive Officer, Voluntary Action South Ayrshire. VASA are delighted with the involvement they have with SDPs, things are better than they have ever been in the third sector as they are now been taken seriously.

### 11(a) Strategic Delivery Partnership (SDP)

There were submitted reports (circulated) providing Board Members with an update; and Officers highlighted the key areas of work being undertaken within the partnerships since the last meeting of the Board.

Children's Services Planning Partnership
 Community Safety
 Financial Inclusion and Growth
 Population Health
 Sustainability
 (circulated)
 (circulated)
 (circulated)
 (circulated)

After discussion, the Board:

**<u>Decided:</u>** to note the contents of each report.

### 11(b) <u>Update from Community Planning Engagement and Participation Group</u>

There was a report submitted (circulated) which provided Board Members with an update. The last meeting of the group was held on 22 March 2024.

The Board:

**<u>Decided</u>**: to note the update.

### 12. Any Other Competent Business

The Board noted that there was no other business for discussion.

### 9. <u>Date of Next Meetings:</u>

The date of the next meetings are:-

22 August 2024 at 10am 24 October 2024 at 10am

The meeting ended at 12.05pm



### **South Ayrshire Community Planning Partnership Board**

Report by Senior Programme Manager to Community Planning Partnership Board Meeting of 22 August 2024

Subject: South Ayrshire Ageing Well Strategy

### 1 Purpose of Report

- 1.1 The purpose of this report is to provide the Community Planning Partnership Board (CPP) with an update on the development of the South Ayrshire Ageing Well Strategy (attached as appendix one).
- 1.2 The final strategy is intended to be launched on the 10<sup>th</sup> of September at an Ageing Well Event at Ayr Gaiety.
- 2 The Board is recommended to:
- 2.1 Approve the South Ayrshire Ageing Well Strategy prior to a formal launch on 10<sup>th</sup> September 2024.

### 3 Background

- 3.1 South Ayrshire is part of the UK Age Friendly Community Network which enables people to age well and live a good later life. To make these improvements, Age-Friendly communities follow the World Health Organisation's 8 areas (domains) that support people to age well.
- 3.2 As part of South Ayrshire's commitment to the Age-Friendly Network, over the last year there has been a range of work and engagement taking place to develop a strategy that will be formally launched on the 10<sup>th</sup> of September 2024. So far within the work there has been:
  - Engagement with older people through 2 Champions Boards (building from the Ageing Well event earlier on in the year);
  - Inputs from a variety of 'experts' in the field through a series of Webinars;
  - A series of thematic symposium events considering some of the main themes identified so far with a variety of stakeholders;
  - Site visits to places of good practice;

- A cultural programme that seeks to highlight and explore issues using arts and cultural methods;
- Learning from the UK wide Network of Age Friendly Communities;
- A series of events to recognise the International Day of Older Persons (October 1<sup>st</sup>);
- Attendance at relevant local and UK wide older people's themed conferences (such as the Global Ageing Conference in Glasgow in September); and
- The beginnings of a Communications programme including an Ageing Well webpage.
- 3.3 The Ageing Well programme and development of a South Ayrshire Ageing Well Strategy is a key part of the new South Ayrshire Local Outcome Improvement Plan and links well to the core priorities of Place and Wellbeing. The Ageing Well programme also supports individual CPP member organisations strategic objectives, for example South Ayrshire Health and Social Care Partnership, South Ayrshire Council and NHS Ayrshire and Arran.
- 3.4 There are several key linked programmes or thematic areas of work which align to the Ageing Well programme including:
  - Accessible Ayr;
  - Caring for Ayrshire;
  - Community Planning Partnership Integrated Impact Assessment;
  - Community Safety;
  - Council Plan;
  - Focus on Frailty;
  - Locality Planning and Team Around the Locality;
  - Participatory Budgeting;
  - Place Planning;
  - South Ayrshire Housing Strategy; and
  - Shaping Places for Wellbeing.

### 4 Progress

- 4.1 Formal Consultation began on the 30<sup>th</sup> of May ending on the 1<sup>st</sup> of August 2024. During that time:
  - 103 people completed an online survey;
  - 137 community groups were consulted with;
  - 6 Locality Planning Partnerships were attended; and
  - 5 Champions Board meetings were attended.

The strategy has been shared far and wide via social media and overall received positive feedback. As a result of the engagement, we have tailored our action plan to reflect what the local communities have told us. A full consultation and engagement report (attached as appendix two) accompanies the strategy alongside several other documents including:

- Action plan;
- Data profiles; and
- 'How to age well' resource booklet.
- 4.2 Whilst consultation was being carried out, the Iris Company was procured to produce a video showcasing Ageing Well within South Ayrshire. Filming is still ongoing, and the final video will be produced intime for the 10<sup>th</sup> of September launch date.
- 4.3 Artist Jon Ralphs produced artwork for the draft strategy and feedback from the consultation was mainly positive towards this. South Ayrshire Council Design Team has finalised the design of the strategy document.

### 5 Next Steps

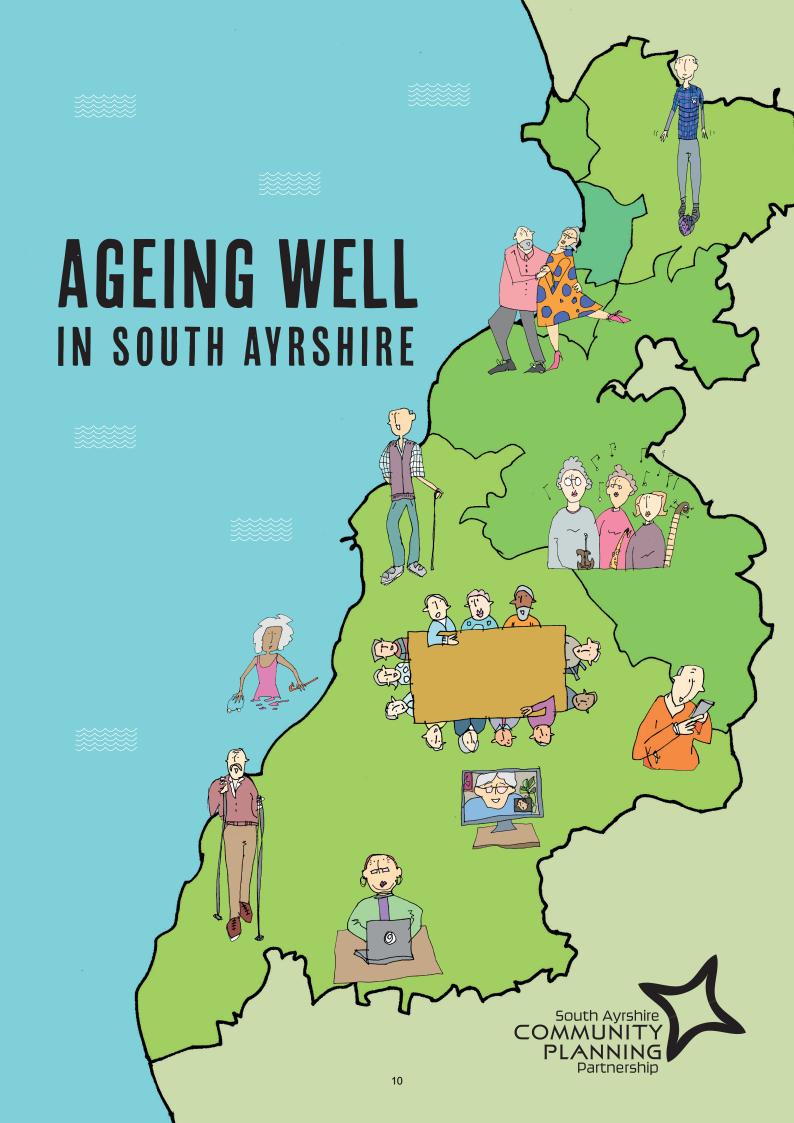
- 5.1 CP Board members are asked to approve the contents of the final strategy ahead of the formal launch on 10<sup>th</sup> September.
- 5.2 A final video will be produced and showcased as the formal launch event.
- 5.3 An Oversight Group (with an agreed terms of reference) is being organised to oversee the agreed action plan following approval of the strategy.

### 6 **Equalities**

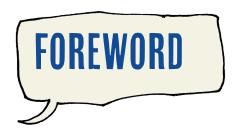
6.1 South Ayrshire Council (SAC) is in the process of developing a new Integrated Impact Assessment (IIA) which incorporates a range of cross-cutting themes including: Equalities and the Fairer Scotland Duty, United Nations Convention on the Rights of the Child (UNCRC); Sustainability, Climate Change and Biodiversity; Our Ageing Population; Trauma Informed Services; Health and Wellbeing, Rurality and The Promise. As part of a testing phase of the new IIA, information contained within the Ageing Well Strategy EQIA was transferred into the new system allowing the CPP to consider further strategic challenges. With reference to protected

characteristics, where the impact rating is shown as 'no impact' (or white on the infographic) this is because new arrangements are fully inclusive to these characteristics therefore there is no additional positive or negative impact identified. Where the impact is shown as 'positive impact' (green on the infographic) it means that there is a particular focus on this protected characteristic, for example, 'age' whereby our ageing population has been identified as a priority. Where the impact is shown as 'uncertain' (grey on the infographic) further consideration is required and follow-up action is detailed within the summary report. Detailed information on the consultation process can be found in the Consultation and Engagement Report attached as appendix two. A copy of the IIA summary report is attached as appendix three.

Report by: Senior Programme Manager South Ayrshire Health and Social Care Partnership August 2024







It is a wonderful achievement to reach this point in the process of developing an Ageing Well Strategy for South Ayrshire.

It was only in June 2023 that the prospect of developing such an important strategy was put forward at a packed event arranged by Voluntary Action South Ayrshire (VASA) in Ayr Town Hall. An invite was extended to all residents aged 55 and over in South Ayrshire to join the conversation.

At that event we were made aware of South Ayrshire's important claim to fame as the fastest ageing local authority area in Scotland. We all accepted that everyone in our community must recognise this and that our plans for services now and in the future have to take account of our ageing demographic.

Over the last year, a South Ayrshire Ageing Well Champions Board has been formed. Not only does the Champions Board give voice to the views of older people, but it also entitles us to a seat at the table with the decision makers on the Ageing Well Strategy Board.

Currently there are well over 100 Champions who meet every month and have contributed to this work. Champions Board representatives have taken part in the series of webinars on good practice in other parts of the UK and in lengthier themed discussions on better local coordination. We have also played a key role in a range of other activities as part of the strategy development process.

Now that this strategy is a reality, the next stage is to encourage as many people as possible to support the movement and play their part in Ageing Well.

It is important that people of all ages realise that Ageing Well will affect them, after all, ageing starts from the minute you are born!



Rita Miller
Chair of South Ayrshire Ageing Well
Champions Board





This year we launch our Ageing Well Strategy for South Ayrshire. This landmark strategy is something that all citizens can engage with as we support and celebrate our ageing population. We know that Ageing Well in South Ayrshire is more than just a strategy, it is a movement that will inspire a cultural shift within our communities to shape how we can all support each other to Age Well.

In South Ayrshire we know we have a rising older population, in response to this we must support the development of age friendly communities right across South Ayrshire from our towns to our villages, so that everyone has the same opportunity to live well for longer.

The work that has taken place over the last year to develop the strategic direction has been a collaborative approach, led by the Community Planning Partnership and endorsed by the Health and Social Care Partnership and Voluntary Action South Ayrshire (VASA). Most importantly it has been driven and shaped by the voices of local older people here in South Ayrshire.

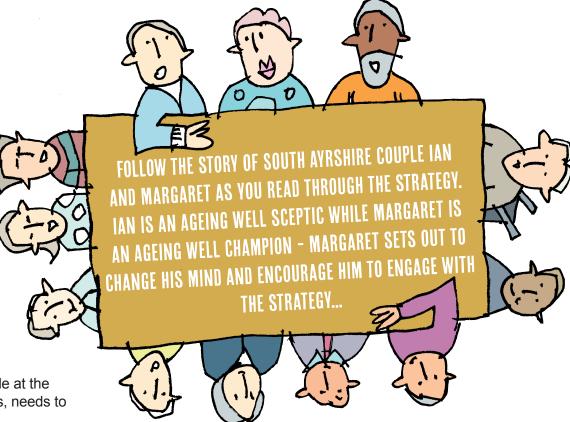


Cllr Julie Dettbarn
Chair of South Ayrshire Community Planning
Partnership

The formation of the Ageing Well Champions Boards in 2023 has been a significant achievement to support us to plan for age friendly communities and I would like to take the time to thank the board for all their efforts so far.

The Ageing Well Movement is relevant to everyone living and working within South Ayrshire.

In order for the movement to be successful, everyone involved, including people at the heart of our communities, needs to be a part of the story.



# WHAT IS AGEING WELL AND WHY DO WE NEED A STRATEGY?

We know that the older population within South Ayrshire is higher than the Scottish average and this is projected to increase over the next 20 years.

Whilst of course the age demographic in South Ayrshire is something to be celebrated, we must have the right supports and infrastructure in place to enable those living in our communities to age well.

We want to ensure people can remain as independent as possible, be active, fulfilled and have a good sense of mental health and wellbeing. To achieve this, we will set out priorities within this strategy that we will work towards over the coming years to address the challenges older people face. Over the course of developing this strategy we have engaged with our older citizens across South Ayrshire and will continue to do so as we work towards developing an accompanying action plan that will bring about real change.

The Ageing Well approach will help to support the planning of our community-based supports as well as our health and social care services in the future. We know that if we can support people to live well for longer in their communities, there will be less need for input from formal services.

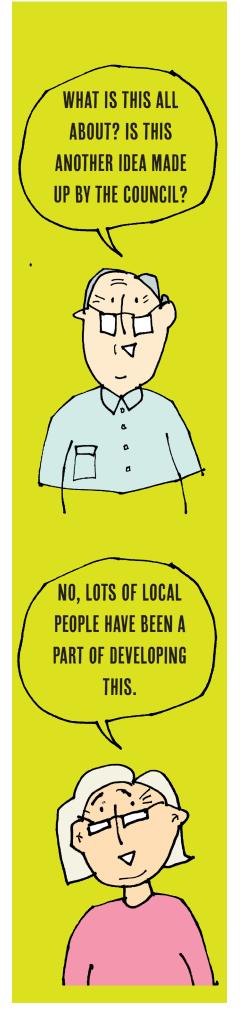
Whilst it is important that we can access services when they are required, we can also make use of a range of established community supports such as voluntary organisations and community groups as well as our family and friends.

The Ageing Well approach is more than just having formal services in place, it is based on a community wide approach to embedding age friendly communities across South Ayrshire. This means that if we all play our part in supporting older people in our communities, it will enable everyone to live a more fulfilled life for longer.

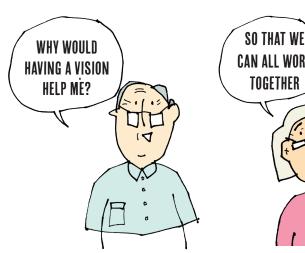
This strategy document provides an overview of our strategic direction for Ageing Well in South Ayrshire. The accompanying shorter documents



provide practical information on elements such as our engagement with communities, the data profile for South Ayrshire and guidance on how people can live well in later life.









We want to start by celebrating older people as an asset to our communities, we want this group to be recognised, valued and have their voices heard.

We know that people in South Ayrshire are living longer so it is important that we all play our part in supporting older people to enjoy healthier, longer lives.

We have reflected on the statistics, what matters to older people and the evidence that comes from research. We recognise that there are challenges and that these need to be tackled together. Everyone and every organisation can contribute to our vision.

This is why the Ageing Well approach is far more than just a strategy, but a movement that everyone must be involved in to make sure that people in South Ayrshire have the best possible outcomes in later life.

The Ageing Well vision was formed in 2023 by the Ageing Well Strategy and Movement Board and sets out how we will support the communities within South Ayrshire to adopt an age friendly approach.

We have set out our vision to highlight what it will take to make this possible.





We are committed to building a grassroots movement to create opportunities for healthy ageing in South Ayrshire that is owned and supported by all sectors and players being led by our local Community Planning Partnership. We want communities where:

People are enabled to live actively, purposefully and independently and to contribute within their communities. Older people are respected, listened to and celebrated with maximum choice and control about how they live their lives.

Barriers to healthy and active living are removed and older people are enabled to flourish. Older people are integral to the whole lives of communities and where there is good connection with older people from all generations.

We support people as early in their health and care journeys as possible to help prevent poor health as they age.

Information, advice and support is made available in different ways, to allow everyone to feel informed and equipped to live lives as they wish.

> Older people have access to supportive social friendship networks and groups as much as they wish to or require.

The voice of older people informs the way services are provided and where the health and care services that support our older people are formed around their needs and their perspectives.

We utilise technology of all sorts to enable a ageing well community. c the culture of partnership rather than dependency.

We foster a

We proactively support older people's wellbeing, both physical, mental, emotional, social and spiritual. Age is not seen as a barrier to living vital and productive lives.

Places and spaces are inclusive, safe and accessible.

Working together to make South Ayrshire the best place in Scotland to live and age well.

OK, BUT HAVE THEY

**ACTUALLY SPOKEN TO** 

OLDER PEOPLE ABOUT

THIS?



This strategy and the accompanying documents depict an emerging story of how we can age well in South Ayrshire and work together to support the movement in the years to come. The development of this work is a catalyst to support healthy ageing and to develop a long-term movement of change that supports us all as we grow older.

At the heart of our approach has always been the voices of the older people within our communities across South Avrshire and the direction of this strategy has been firmly set by the influence and input from our communities.

A number of engagement and consultation activities opportunities have taken place which have informed this work, starting with the Ageing Well launch event at Ayr Town Hall on Thursday 8th June 2023.

Following this, an Ageing Well Champions Board of older people was formed in 2023 facilitated by VASA to steer the direction of the approach to Ageing Well in South Ayrshire.

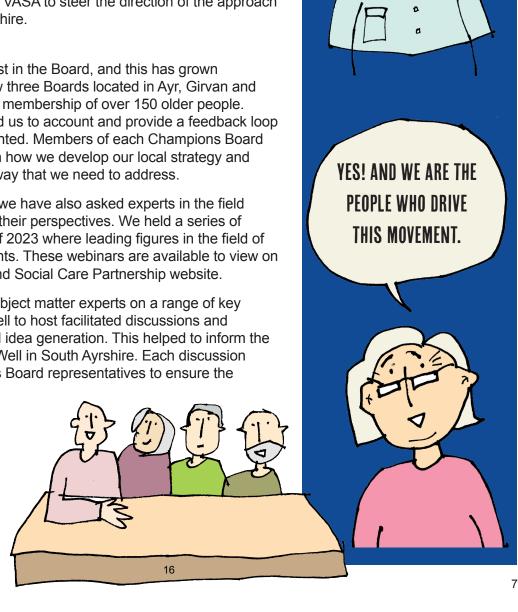
There has been great interest in the Board, and this has grown exponentially. There are now three Boards located in Ayr, Girvan and Troon and have a combined membership of over 150 older people. These individual Boards hold us to account and provide a feedback loop to ensure views are represented. Members of each Champions Board can contribute their views on how we develop our local strategy and also raise issues along the way that we need to address.

As part of our engagement, we have also asked experts in the field of healthy ageing to give us their perspectives. We held a series of Webinars towards the end of 2023 where leading figures in the field of ageing presented their insights. These webinars are available to view on the South Ayrshire Health and Social Care Partnership website.

We also brought together subject matter experts on a range of key themes related to Ageing Well to host facilitated discussions and encourage conversation and idea generation. This helped to inform the draft action plan for Ageing Well in South Ayrshire. Each discussion was attended by Champions Board representatives to ensure the

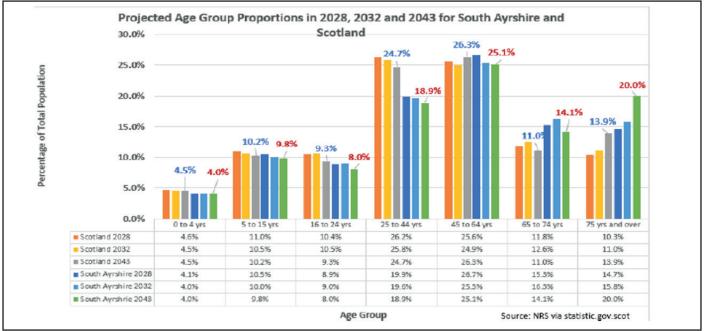
voices of older people in our community were represented and could provide input to the sessions.

There is more detail on our engagement with our communities within the separate 'What have older people said?' document.







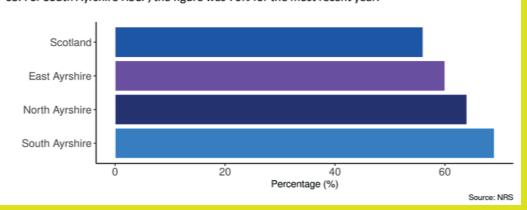


We know that the population in South Ayrshire is increasing and will continue to do so each year. By 2028 it is expected that there will be an increase of 6.7% of adults aged 65+ within South Ayrshire.

In 2043, 20% of the population in South Ayrshire will be over the age of 75.

### Dependency Ratio

The chart below shows the number of people aged 0-15 and 65+ as a percentage of those aged 16-65. For South Ayrshire HSCP, the figure was 70% for the most recent year.



Each locality area within South Ayrshire has had a steady increase in older people over the last 20 years and our overall 65+ population remains higher than the national average.

As the population continues to increase, so too does the number of multiple health conditions older people are living with. For those with one or more long term health condition (LTC), it means they will be more likely to access health and care services to support them.

There is more detail on our data profile in South Ayrshire within the separate 'What does the data tell us?' document.

### WHAT IS HAPPENING IN OTHER PLACES?

We know from the World Health Organisation (WHO) research that people are living longer, and all countries are experiencing a growth in their population size and proportion of older people. By 2030, it is expected 1 in 6 people will be aged 60 years or older and the older population with be 1.4 billion The population of people aged 80 years and older will triple by 2050 and it is expected to reach 426 million people.

In countries like Japan, work has been developing in this area for many years as they have one of the oldest populations in the world. As of 2020, 28.4% of the Japanese population were aged 65 or older and it is expected to continue to increase.

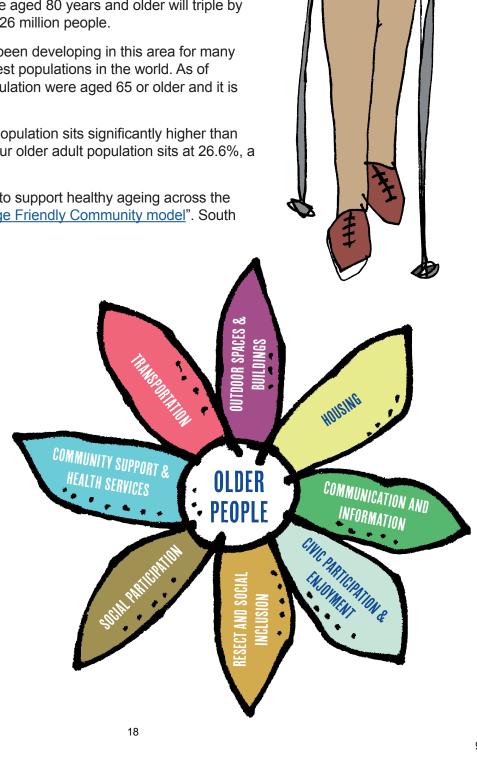
In South Ayrshire our older adult population sits significantly higher than the national average (20.1%) as our older adult population sits at 26.6%, a similar figure to Japan as a whole.

The WHO has also been seeking to support healthy ageing across the globe and have developed the "Age Friendly Community model". South

Ayrshire is part of a UK Network of Age Friendly Communities and joins cities such as Belfast, Manchester, London and Cardiff. There are now three Scottish Local Authorities signed up to this model and we have been working closely with these areas to share information so that we can all support the wider agenda of developing Age Friendly Communities across Scotland.

In developing the Age Friendly Communities model, the WHO have created the eight domains required to support communities to be age friendly.

These domains, or petals on the diagram opposite, support both the physical and social aspects that contribute to wellbeing and are essential in supporting everyone to age well. These areas must be addressed with an age friendly lens and require input at every level to effectively support older people.



**AGEING WELL** 

# HOW DOES AGEING WELL FIT IN WITH OTHER STRATEGIES?

We know that Ageing Well does not exist in isolation and the development of this strategy is just one part of the story. The image below shows the policy documents at national and local level, each have a role to play in influencing the Ageing Well approach.

I WONDER WHAT ELSE
THIS WOULD LINK IN WITH
THAT WOULD SUPPORT ME.



### NATIONAL POLICIES

- World Health Organization Age Friendly Communities
- Equalities Act 2010
- National Care Service
- Getting it Right For Everyone
- A Fairer Scotland for Older People
- National Dementia Strategy
- National Mental Health Strategy

AYRSHIRE POLICIES

- Caring For Ayrshire
- Ayrshire Regional Economic Strategy
- Ayrshire Transport Strategy
- Ayrshire Growth Deal

SOUTH AYRSHIRE POLICIES

- Local Outcome Improvement Plan 2024-2029
- SAHSCP Integration Joint Board Strategic Plan. 2021-2031
- South Ayrshire Council Plan 2023-2028
- Community Learning and Development Partnership 2021-2024 Plan
- Housing Strategy 2023-2028
- Learning Disability Strategy for 2022-27
- Social Isolation Strategy 2019 2027
- Team Around the Locality (TATL)
- Wellbeing Pledge

## WHAT DOES THIS MEAN FOR YOU?

During the strategy development process we have spent a lot of time learning and listening to our communities, from this we have been able to shape our thinking into a comprehensive model which clearly depicts how all the elements of Ageing Well link together.

This model looks at the whole 'ecology' of where we exist – from our own homes with support from families and friends to the places where we live, to the things we need from our formal services.

The model is shown below, and this will form the basis of our conversations with the communities in South Ayrshire during the consultation period.

CONVINCED ME TO BE
POSITIVE ABOUT THIS! SO,
WHAT CAN WE DO NOW?

WE NEE

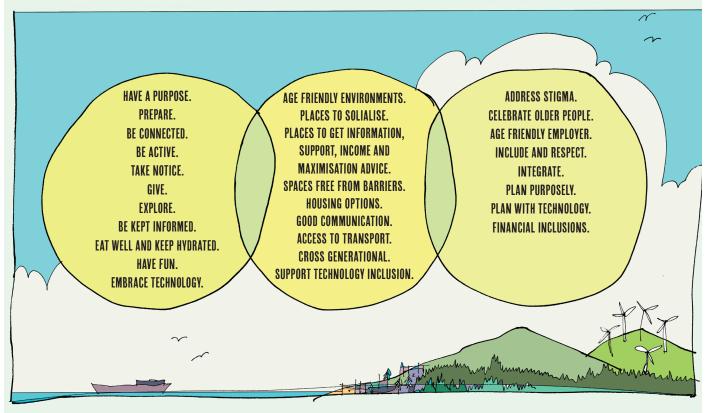
I THINK YOU HAVE



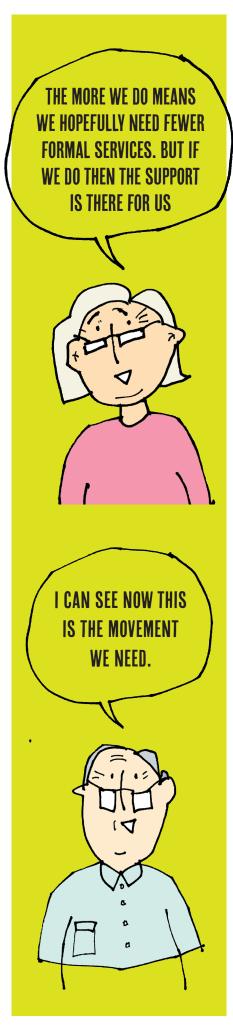
WE NEED TO TAKE
RESPONSIBILITY AND
BECOME INVOLVED IN THE
DISCUSSIONS.



### AGEING WELL MODEL



There is more detail on our model and the elements of this within the separate 'What can I do to Age Well in South Ayrshire?' document.



WHAT ABOUT HEALTH AND CARE SERVICES?

The Ageing Well approach is much wider than just service led support; however, this does not mean that health and care services are not included.

Our vision for these services in the future is that where possible they are much more localised and that communities can have an influence over their needs.

Across South Ayrshire each town and village will have different requirements for their older population and by localising these supports it means services can be accessed in the right place for the people who live there.

When it comes to more specialised services this is harder to achieve but where possible, we want health and care services to be accessible in local areas regardless of the location whether this is rural, or town based.

We have developed an approach to this called the "Team Around the Locality". The purpose of Team Around the Locality is to deliver information, advice, and support through a strength-based model to individuals and their carers.



Through the implementation of Team Around the Locality new teams have been created in each locality area within South Ayrshire to bring together our services and ensure they are visible and accessible to all who live in the area.

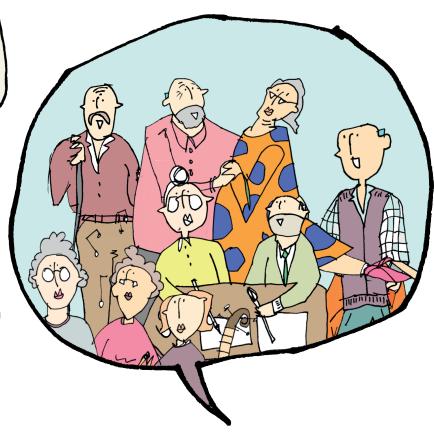
In our existing work with the Scottish Government, we've discussed with older people in South Ayrshire the way they want their health and care services to be organised in the community through our partnership with the Getting It Right for Me initiative.

A description of this work can be found in the separate Getting It Right for Me infographic issued with this strategy.

## SO, WHAT HAPPENS NOW?

Over the last year we have worked collaboratively with our partners and the community to develop the Ageing Well approach so far.

On 30th May 2024 we launched our draft strategy at a VASA event celebrating Ageing Well in South Ayrshire. This marked the start of the formal period of consultation on the strategy with the public and our services to inform an action plan to bring about real change. More detail on the outcome of the consultation can be read within our consultation and engagement report.



Listening to the views of people across

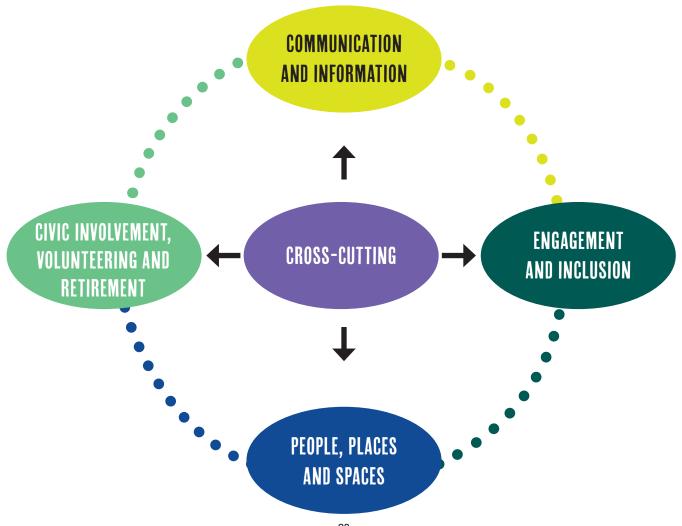
South Ayrshire has led to the creation of an action plan that sets out how we will start to deliver and achieve on the vision of Ageing Well in South Ayrshire together. This is broken down into measurable short-, medium- and long-term actions, identifies who will have responsibility for taking each action forward as well as how we will measure our impact.





The table below sets out the actions we will look to address in year one. We know that some actions will take much longer to deliver but we will take initial steps and exploration where we can in order to ensure momentum and progress is maintained.

The progress on the actions will be reported to the Ageing Well Strategy and Movement Oversight Group every two months with a full update to stakeholders on all of the actions provided at the next Ageing Well Event planned for October 2025. At this stage a further action plan will then be developed for year two to build on the achievements made.



The actions set out below are collectively the responsibility of Community Planning Partners working in partnership with each other and our local citizens. Where appropriate we have identified particular lead agencies and departments.

Communication and Information			
What action will we take?	What kind of things will we do?	Who is key to making this happen?	
We will work to provide opportunities for people in South Ayrshire to get information, support and advice in the right place and at the right time.	<ul> <li>We will develop and share 'All About Me' booklets across South Ayrshire which will allow people to better plan for their future.</li> <li>We will continue to produce and distribute Strictly Seniors magazine across South Ayrshire</li> <li>We will explore opportunity to promote information in key public places such as at bus stops.</li> <li>We will work to deliver on our ambitions to create a central point of information through the development of the 'Connect South Ayrshire' website, telephone number and physical spaces in each locality.</li> <li>We will look for ways we can promote Income Maximisation for older people in</li> <li>We will support provide support for people being discharged from hospital to be signposted to the services and supports they need.</li> <li>We will work to deliver an 'Over To You' box which supports healthy ageing and self-management</li> </ul>	Health and Social Care Partnership  South Ayrshire Council - Thriving Communities	
We will work to influence primary care providers to ensure they are providing good quality and accessible information about their services?	We will work with primary care providers to ensure they can provide appropriate and up-to-date wellbeing information	Health and Social Care Partnership	

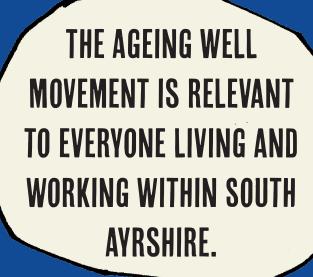
Engagement and Inclusion			
What action will we take?	What kind of things will we do?	Who is key to making this happen?	
We will listen to older people.	<ul> <li>We will continue to support and facilitate the key role of the Champions Boards across South Ayrshire.</li> <li>We will work to ensure our communications meet accessibility standards.</li> </ul>	VASA Communication leads	
We will continue to engage and offer opportunities to support older people to Age Well.	<ul> <li>We will look to develop our 'What You Can Do To age well' resource into an Ageing Well Toolkit in collaboration with partners.</li> <li>We will develop a team of Ageing Well Peer Educators to support older people in our communities.</li> <li>We will explore how we can use innovative ideas such as interactive game development to raise awareness of issues for older people such as Frailty</li> </ul>	Health and Social Care Partnership  VASA  Public Health	
We will look to consider inter-generational opportunities to bring older and younger people together.	<ul> <li>We will look to bring together people from different age groups to encourage conversations and shared activities.</li> <li>We will consider ways we can plan activities that can be enjoyed by a range of ages to reduce social isolation and loneliness and promote knowledge sharing.</li> </ul>	Children's Service Partners VASA	
We will look for opportunities for maximise the use of technology to support ageing well.	<ul> <li>We will continue to promote training and resources support for digital skills, digital literacy and inclusion.</li> <li>We will ensure the Ageing Well movement is considered as part of our local Digital Strategies.</li> </ul>	VASA Health and Social Care Partnership Council and NHS Digital leads	

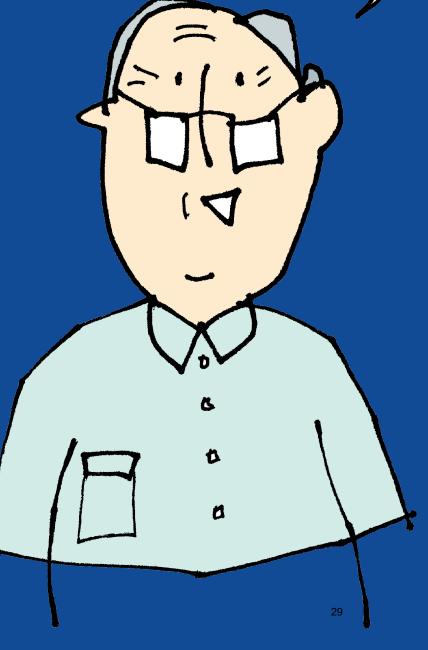
People, Places and Spaces			
What action will we take?	What kind of things will we do?	Who is key to making this happen?	
We will ensure our planning and strategies consider perspectives of older people.	<ul> <li>We will work to ensure the development of Place Plans considers the views of older people in our communities and promote Ageing Well principles and activity.</li> <li>We will ensure our strategies and plans are aligned to the Ageing Well Movement including those on dementia, mental health and carers.</li> <li>We will support the roll out and implementation of the Integrated Impact Assessment which considers how proposed changes will impact on our ageing communities.</li> <li>We will promote the importance and opportunities linked to green spaces in our communities.</li> </ul>	South Ayrshire Council Thriving Communities  All Community Planning  Planning officers  South Ayrshire Council Community Planning Team  Public Health	
We will continue to build on existing work and develop a more comprehensive approach.	<ul> <li>We will explore how we can facilitate the Take a Seat campaign in South Ayrshire to encourage older people to have confidence to venture into the community.</li> <li>We will consider how we can develop better access to public facilities including toilets.</li> <li>We will support the next iteration of the Shaping Places for Wellbeing work as it moves beyond the local pilot areas including Ayr</li> </ul>	VASA South Ayrshire Council Community Planning Team	
We will start to explore how we could make our coastal areas age friendly.	We will join together existing relevant work linked to our coastal areas (eg promenades) to develop a more coherent age friendly coastal area proposition	South Ayrshire Council	

People, Places and Spaces		
What action will we take?	What kind of things will we do?	Who is key to making this happen?
We will look to influence our partners and organisations to consider how their services could better support older people in the community.	<ul> <li>We will seek to improve transport co-ordination to enable service users to experience more seamless provision.</li> <li>We will engage with transport providers to improve communication on transport options and how the services might be more effectively used by people in South Ayrshire.</li> <li>We will explore how we can connect people in their communities to support each other in relation to transport.</li> <li>We will seek to explore ways to improve the organisation of leisure opportunities for older people supported by local transport linkage to encourage greater use.</li> </ul>	Strathclyde Partnership for Transport  South Ayrshire Community Transport
We will maintain access to at least one socialising space for older people within each neighbourhood in South Ayrshire.	<ul> <li>We will continue to support the creation and continuation of socialising spaces for older people in our communities.</li> <li>We will look for ways to support organisations to create spaces to combat social isolation and loneliness.</li> </ul>	VASA South Ayrshire Council - Thriving Communities
We will start to consider housing options to meet the needs of the ageing population.	<ul> <li>We will explore how we could make better use of the current Sheltered Housing infrastructure to support Ageing Well.</li> <li>We will support the development of the proposed Ageing Well Village in Ayr.</li> </ul>	South Ayrshire Council Housing Health and Social Care Partnership
We will consider how we can build on and sustain successful innovations for bringing older people together.	<ul> <li>We will introduce 'Chatty Benches' across South Ayrshire with a view to reducing social isolation.</li> <li>We will continue to support Chatty Spaces developed over previous years to ensure these are sustainable.</li> </ul>	VASA
We will start to encourage conversations with commercial sector to build better informal spaces for older people.	We will engage with representative organisations and with individual commercial outlets to identify how they might support the Ageing Well vision	Engagement officers in all CPP organisations

Civic Involvement, Volunteering and Retirement		
What action will we take?	What kind of things will we do?	Who is key to making this happen?
We will extend options for older people in relation to paid work and volunteering.	<ul> <li>We will encourage organisations to become Age Friendly Employers and consider employment opportunities for older or retired people.</li> <li>We will promote the importance of volunteering and engaging in community activities.</li> </ul>	Ageing Well Programme Team South Ayrshire Council VASA
We will work to support those transitioning from working to retirement.	We will work to develop a pre-retirement Ageing Well course	Ageing Well Programme Team
We will continue to engage with wider networks supporting Ageing Well and ensure this is shared locally.	<ul> <li>We will continue to learn from developments in the area of Ageing Well in Scotland, the UK and internationally, and look for ways we can recreate locally.</li> <li>We will share our learning across the UK and beyond and champion our work sharing learning.</li> </ul>	Ageing Well Programme Team

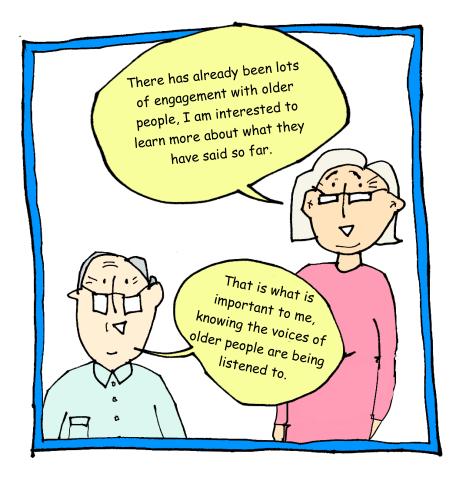
Cross-cutting Support		
What action will we take?	What kind of things will we do?	Who is key to making this happen?
We will change the focus of the Ageing Well work to a model of delivery.	We will transition from an Ageing     Well Board to an Ageing Well     Implementation Oversight Board	Ageing Well Board
We will put in place robust and co-ordinated programme management of the Ageing Well agenda.	We will ensure our Ageing Well implementation is well-articulated and supported with good programme management.	Ageing Well Implementation Oversight Board
We will be able to demonstrate how we are making an impact.	We will develop an evaluation framework that sets out how we measure impact in short, medium and long-term using quantitative and qualitative measures.	Ageing Well Implementation Oversight Board
We will report on impact and progress appropriately and timeously.	We will ensure our reporting on progress is appropriate for key stakeholder groups and that progress reporting is timeous and comprehensive.	Ageing Well Implementation Oversight Board
We will ensure compliance with equalities legislation.	We will ensure our Ageing Well activity is fully compliant in relation to equalities legislation and the need to ensure key protected groups are supported.  28	Ageing Well Implementation Oversight Board







### Ageing Well in South Ayrshire Consultation and Engagement Report August 2024



The Ageing Well Strategy aims to build a grassroots movement creating opportunities for healthy ageing in South Ayrshire that is owned and supported by all.

In developing this strategy engaging and working with older people has been at the heart of our approach. Older people have been involved at every step and what follows sets out how this has been achieved.

### How did this start?

On 8<sup>th</sup> June 2023, Voluntary Action South Ayrshire (VASA) brought together over 100 older people in Ayr Town Hall to mark the start of our Ageing Well journey. We set out our ambitious plans for the year ahead and pledged to return in the Spring of 2024 to share our learning and our journey this far.



At the event we asked those in attendance to write down mock newspaper headlines of articles they'd like to see reported about older people in South Ayrshire in years to come. Here is a snapshot of those headlines.

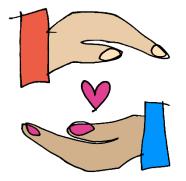
"Group of pensioners rescued from ocean after skinny dipping cruise goes wrong" "Pensioners lifted for doing slosh in Girvan High Street"



We know that people across South Ayrshire are ambitious to improve opportunities for our ageing population and this date marked the start of our journey in developing this work.

One of the early pieces of feedback we had was that whilst this work was originally billed as a strategy from our conversations with older people we hear that this is more than a strategy. The phrase 'movement' was coined and adopted.

### The journey so far...

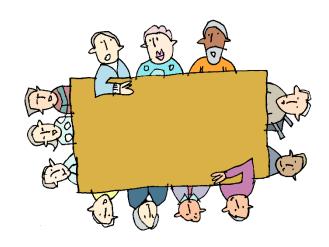


Over the past year and since the event there have been many conversations in a range of places across South Ayrshire, bringing together older people in our community to be a part of this movement.

The below sections detail how we have engaged and responded to what older people have told us.

### The Ageing Well Strategy and Movement Board

A key part of this work has seen the development of an Ageing Well Movement and Strategy Board with membership from South Ayrshire Council, Health and Social Care Partnership, NHS Ayrshire and Arran, Third Sector and other Community Planning Partners. The purpose of the Ageing Well Movement and Strategy Board is to bring together key stakeholders and decision makers to develop long-term strategic planning in the arena of Ageing Well in South Ayrshire.



The Board's main aims are to understand the existing and future needs of our older population whilst addressing demographic challenges. The board takes into account the local, national and international evidence which identifies ways older people can live well and how we can look to influence work at local level in South Ayrshire.

There is always representation of older people on the Board in order to ensure the views and decisions are reflective of the views of the people in our communities.

From September 2024, the board will be reshaped into an oversight group to monitor the progress of the action plan. The group will continue to have representation from our Community Planning Partners and the Ageing Well Champions Board.

The group will meet every two months where updates will be provided on how the actions are progressing. Further iterative updates will then be taken to the Population Health Strategic Delivery Partnership and the Community Planning Board.

### **Ageing Well Champions Board**



As part of South Ayrshire's commitment to becoming an age friendly community the Ageing Well Champions Board was created in 2023 supported by VASA.

This has grown and there are now three Boards located in Ayr, Girvan and Troon and have a combined membership of over 150 older people. These individual boards hold the Ageing Well Board to account and provide a feedback loop between the different boards to ensure views are represented. Members of each Champions Board can contribute their views on how we develop our

local strategy but also raise issues along the way that we need to address.

The Chairs of the Champions Board attend regular monthly strategic planning meetings where they provide feedback on behalf of the boards so that their views and voices can be heard throughout the process.

Organisations can seem like mazes, but it's great to be invited to have a say and begin to understand what's going on in our community.

I'm happy belonging to the ageing well champions board, being asked our opinions, hearing of new things and being able to be part of decisions for older people not only for the short term but for long term planning of things to make the lives of older people better for them and all the community too.

It is so important that the public can have a say about our future and others that we can support. We have the knowledge of our area, the problems that we see and feel around. We can talk for others.

### **Themed Discussions**



A series of themed discussions were held in the early part of 2024. This was an opportunity to bring together individuals with expertise in the specific areas related to ageing well alongside members of the Champions Board. Each discussion considered key themes as set out in the Age Friendly Community model with the dual purpose of learning and to inform the content of the Strategy. The topics and key themes are detailed below:

### **Transport**

The Transport session highlighted the importance of working with local communities and having open and honest discussion around both costs and existing resources that communities can access. It was agreed there is a need for improved sharing and provision of easy to access information on all forms of transport, ranging from lift share through to bus timetables. This would also include information on where to access funding for Transport.

### **Places and Spaces**

This session focussed on the need to be ambitious and develop South Ayrshire into the 'Florida of Scotland', by turning our assets into opportunities. It was recognised that offering inter-generational activities can increase social connections and develop purpose and self-worth. This has the potential to improve the physical and mental health of older people. The key elements are: Using green space better and opening up community buildings for wider use and improving access.

### **Communications, Marketing and Access to Information**

We know that there is a need to provide improved information and advice. There are a lot of great services that are available to access in South Ayrshire, but the information needs to be better communicated and more easily available in the right place at the right time. The Ageing Well process aims to have continued engagement with communities in order to improve how we work together to deliver consistent and accessible information across agencies including Health, Social Care

and the Voluntary Sector. We are confident that engagement with local employers to promote the role of older people who have skills and experience to bring to the workforce could be beneficial to all.

### Civic Involvement, Engagement, Volunteering and Influencing

A number of key priority areas were identified to support the Ageing Well Strategy:

Promotion of South Ayrshire as an Age Friendly Community to all Elected Members, South Ayrshire Council and Health and Social Care Partnership staff.

The views of Older People to be included in discussions relating to key Age Friendly themes, including housing, transport, outdoor spaces and buildings, community support and health services, communication and information, respect and social inclusion, volunteering, employability and social participation.

Promote and encourage more civic participation and engagement, linking into Democracy Matters, and working with the Local Employability Partnership to create criteria for Age-Friendly Employers and promote this.

Offer pre-retirement programmes especially to those who will have minimum income after retirement including supporting opportunities for volunteering or targeted employability opportunities for those over 50 who are long term unemployed.

### **Nurturing Whole Family and Whole Community Culture Change**

Ageing well should start long before retirement age and inter-generational relationships can transform and enrich all our lives. The key themes that emerged out of this session were that there needs to be a whole culture change and that all organisations should be working together from the start of life to support the whole family unit.

This would involve "cradle to the grave" services that support people from birth until death and reduce the number of new teams that people have to access throughout their lives.

To do this will require better communication between providers and better information for service users. Further points raised include changing the narrative and language around older people and that a "contract" similar to that of the Wellbeing Pledge could be created within Ageing Well. This would see each part of society taking ownership for their role in helping people to age well.

### **Technology Enabled Care and Support**

We need to embrace the role of technology and provide training for individuals and families on available digital services. There also needs to be enhanced digital communication between organisations and individuals to ensure transparent access to information and services.

We also found that there are ways we can get better at utilising technology to ensure there is clear information and easy access to support services within communities.

### **Food and Nutrition**

We know that more recognition is required at both a local and national level regarding the importance of nutrition and hydration to support the life cycle and our ageing population. A number of key points were raised from this discussion including the work required to support a community-based approach with early intervention so that people who can be supported early on do not reach a high-risk level of malnutrition.

We identified there needs to be an increased understanding around the cost of living and the impact this is having on older adults and their ability to afford nutritious food and consider options to support those who cannot afford to maintain a healthy diet.

There is opportunity for increased training for services across Ayrshire that were highlighted at this symposium and an agreement that the presentation from this session will be shared will more teams across the South Ayrshire working with older people.

As part of the action plan, key recommendations from the thematic discussions will be taken forward.

#### Webinars

A series of Ageing Well Webinars were held during the Autumn/Winter of 2023 that have sought to inform the content of our Ageing Well strategy. These webinars engaged with and considering the work of 'experts' in the field of ageing or related

developments across the UK.

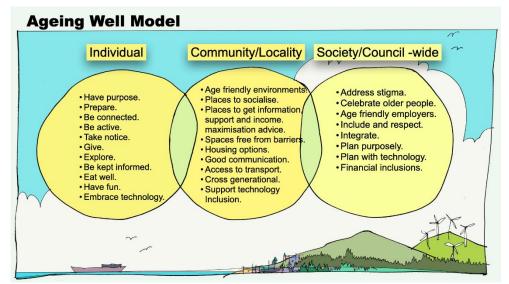
The format was a simple 30-minute presentation followed by question and answers. The audience was widespread including health and care staff, partners, third sector and members of the Champions Board. Whilst not everyone who signed up to the series were able to attend, the webinar content was been recorded. Access to the presentations can be found on the Health and Social Care Partnership website.

The Webinars allowed key stakeholders in South Ayrshire to hear from national and international experts linked to healthy ageing and to begin to identify common strands that need to be in place. All of this was linked to the Age Friendly Communities model which sets out the themes that need to be considered to support 'ageing well'.

The themes that need to be addressed include actions that individuals and families need to undertake, those that need to take place within local communities and those better addressed at a more structural, local authority (or Community Planning) level. We have thought about this as a local 'ecosystem' that supports older people to age well.



We have pieced together these themes into a simple 'Ageing Well' model:



# **Cultural Programme**

As part of our engagement, we have developed an arts and culture programme. A small budget was allocated to support this work which had the following specific aims:

- Celebrating the contribution older people have within our communities.
- Challenging outdated stereotypes of what older people should look and sound like.
- Using arts to explore some key emerging themes linked to ageing.



#### The programme has included:

- Working with the Gaiety Theatre in Ayr to engage with older people to explore
  the concept of frailty. We have been working collaboratively with older people
  and a play has been developed Don't mention the 'F' word that explores
  the challenges linked to frailty. This will be performed by professional actors
  with the intention to use the play in theatre or video form as a further
  engagement tool.
- Working with the Gaiety theatre on a series of theatre events that are aimed at people living with dementia that involved music themes such as Doris Day, Sixties Hits and Big Band.

- The development of four smaller funded programmes that focus on:
  - Working with older people on a mural in the Wallacetown community.
  - o Developing an older people's podcast.
  - Developing dementia related arts work with the Dementia Arts Trust.
  - Working with a rural community arts group to develop an arts programme in South Carrick.



Along with these developments we also have ongoing competitions for poetry, art and photography to engage with older people in our communities.



# **Further engagement**

We know that for this movement to be successful we require the support of all generations living in South Ayrshire. In celebration of Ageism Action Day on 20<sup>th</sup> March 2024 there was a successful inter-generational event, Age Without Limits, organised by VASA at Belmont Academy, Ayr. This was a wonderful sharing of insights from one generation to another and further intergenerational events are planned in the coming months to support the consultation period.

#### **Formal Consultation**

On 30<sup>th</sup> May 2024 our formal consultation period launched, coinciding with the launch of our draft Ageing Well strategy. The strategy was launched at VASA's 'One Year On' Ageing Well call back event. This event was held for those over the age of 55 living in South Ayrshire to attend. There was a full day of presentations, table discussions and information stalls. During the event feedback was gathered from people on their initial thoughts of the draft strategy. Some really positive thoughts were captured on the day with people saying:

It feels like it removes stereotypes.

It's forward thinking.

It is eye catching.



With the participants of the VASA call back event being the first to access the draft strategy it marked the beginning of our formal consultation period. The consultation was live for a period of 9 weeks from 30<sup>th</sup> May - 1<sup>st</sup> August 2024, and engaged with the wider public, services and key stakeholders in a range of different ways.

# Methodology

- Survey
- Engagement with Champions Boards
- Locality Planning Groups
- Focus Groups

# **Online Survey**

An online survey was designed and agreed by the Ageing Well Strategy and Movement Board in April 2024. The survey looked to gather the publics views on the strategy context, design, and the overall vision of the Ageing Well Movement. Several free text options were included within the survey to allow everyone to have an opportunity to voice their own views. They survey was published online however paper copies were taken to local groups and information was provided within the online survey and the draft strategy of the contact details should people have wished to have a paper copy. For those who were provided paper copies at local groups, free post envelops were also provided.

Over 100 people participated the survey. There were several groups who submitted a single response however had multiple members within the response. Joint responses primarily came from sheltered housing residents.

The survey results told us that 70% of people had not heard of the Ageing Well Movement. Of those who had been aware of the strategy before filling out the survey some of those people had been informed by:

- VASA
- South Ayrshire Council
- The Ageing Well Champions Board

#### The Vision

The majority of participants responded positively to the overall vision of the Ageing Well Strategy. 46% included the words "good" within their responses. Some of their comments were:

"I think the vision of this strategy provides a positive opportunity to improve the social integration of the older population in a meaningful way".

"It's wonderful and has been badly needed for a long time now, not everyone will have a knowledge of it but at least it will be out there".

90% of the responses advised they felt the strategy was extremely important. None of the participants felt the strategy and its vision was no of importance.

Some of the comments made for those who felt neutral towards the strategy include:

It looks as if it may help older people although there do not appear to be enough specifics, just well-intentioned babble.

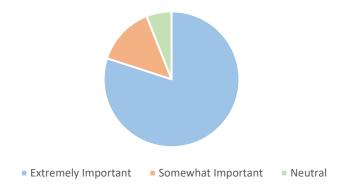
And for those who felt it was somewhat important they advised:

"Some good positivity within the vision but is it achievable?"

Even within those who felt it was extremely important there were comments such as:

"I think the vision is very good, and I now want to see a focus on delivery"

These responses indicate the majority of people agree with the strategy message however there is concern that it will to progress past the actual strategy itself.



When asked what people think will work well within the strategy a key theme that was pulled through was older people having a voice, i.e through the champion's board. People were very positive that through the voices of older people that it would promote prevention, ensures that everyone is heard, and that older people will be valued citizens with the skills and knowledge they have.

This then led on to participants being asked their views on what could improve the strategy. Not all participants offered comments within this section however, for those who did comment, 7 of those were relating to design improvements within the strategy and the remaining comments related to outcomes from the strategy and ensuring it is shared well. Some of the comments around how the strategy could improve are:

"Engaging younger generations to help drive the initiatives and emphasise the inter-generational elements".

"A clearer picture of what will come from this e.g. what services and when".

"Highlighting the priority areas document more. Having tangible, measurable objectives is vital to the transparency of the strategy".

People were keen for more information about how the strategy and its vision will be implemented. Within the open text box for people to state anything else they thought should be included in the strategy there were comments such as:

"a bit more about how we are going to be able to support or aging population accounting for those with multiple conditions"

And...

"Costs - real information, concrete plans"

Many of the suggestions within this section were related to action tasks that will be used to shape the final action points. People were keen for priority to be given to:

- Transport
- Buildings and space
- Housing
- Volunteering

These are all mentioned within the main strategy document however people were keen for there for there to be more information around how these will be improved on going forward.

When asked if there is anything that participants would change about the strategy, only 18 provided additional comments. These suggestions included:

- Making the strategy shorter
- Focusing on fewer priority areas and for them to be more succinct.
- The design and artwork of the strategy

When asked if participants felt we were inclusive of older people, the majority answered with a yes response. 14 participants felt they were unsure, or that we weren't inclusive, and have made suggestions that LGBTQI and ethnic minorities groups should be included and that we considering those who do not have access to technology.

Throughout the strategy we have tried to be clear in the message that it is everyone's responsibility to support ageing well. Without every member that makes up a community network being involved this movement will not succeed the way we hope it will. No one disagreed with this statement and some participants noted the similarities between this vision and that of Getting It Right for Every Child (GIRFEC), whilst others have also suggested that the movement starts at a much younger age so that children and young people support the movement too.

Entirely correct, but start it in young people laying the foundations for health, education and Community cohesion

Some comments suggested that we need clearer in our statement what we mean by "everyone's responsibility"

The feedback from this section implies that people have understood and agree overall with the view that everyone needs to support this movement.

The feedback from the survey has overall been positive towards the draft strategy and allowed participants to provide us helpful feedback to make adjustments for the final strategy and its action plan.

# **Champions Boards**

We engaged with the three Champions Boards that are currently set up in Ayr, Troon, and Girvan. Each board holds monthly meetings, and we attended the three board meetings in June. At these meetings we provided the board members with the strategy and its accompanying documents and talk through the vision and improvements that could be made for the final strategy. We recognised that there had only been a short period of time since the launch date and whilst we had these

initial discussions, we arranged to re visit the boards in July to take on their final views and discuss the action plan.

Due to the Troon group having to cancel their July meeting we revisited the Ayr and Girvan groups to discuss the final strategy and its action plan. The boards were clear that they want there to be clear actions aligned to set people/services, with timeframes of when the action will aim to be completed by.

As the Champions Board have been a key part of steering the strategy, they will continue to hold us to account with the action plan and ensure we are achieving what we have said we would within the strategy.

# **Locality Planning Partnerships:**

There are 6 Locality Planning Partnership (LPP's) groups within South Ayrshire and the Ageing Well draft strategy was presenting to all LPP's. A short presentation and access to the survey was provided to the group members and feedback was positive at each meeting.

We were able to provide the members of the LPP's resources to enable them to share the engagement within their groups and networks throughout South Ayrshire.

# **Group Engagement**

There were 137 community across South Ayrshire groups that were contacted and engaged with throughout the consultation period. These range from activity groups to Sheltered Housing complexes. Within each of these groups a short presentation was shown with information on the development of the draft strategy. Groups were provided with paper copies, QR codes and links to the strategy and its accompanying documents. Some groups went on to complete the survey as a group.

The feedback from these groups was very positive in relation to the strategy and the overall movement. Many people have feedback that the approach is very much needed and that it is a good thing that older people are getting the recognition they deserve.

We have received helpful suggestions from the groups on how we could improve the design of the strategy to make it more accessible to everyone which we have taken on board.

People have been clear that our action plan needs to be shorter and more concise whilst also being clear who is responsible for each action and when they will be achieved.

# What happens now?

The engagement over the past year and the formal consultation period has informed our action plan.

The action plan sets out how we will start to implement and create change across South Ayrshire. We already have existing pieces of practice in place that have supported Ageing Well and for these actions it will be how to sustain and improve on them. Our action plan sets out a one-year plan whilst including how we will make steps towards our longer term goals.

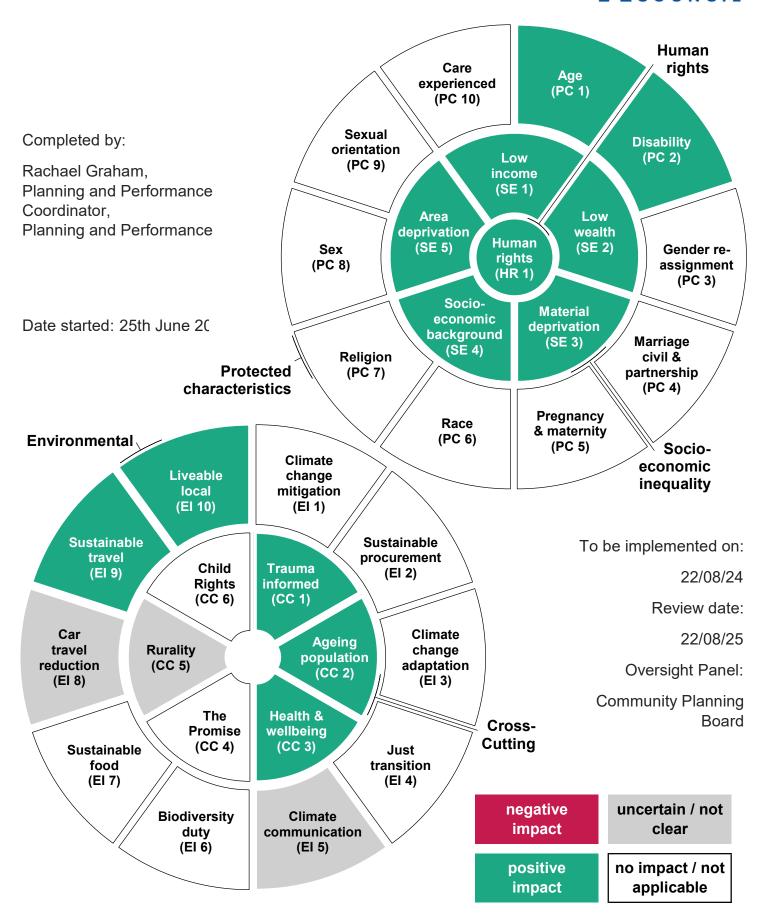
The progress of the strategy and its action plan will be reviewed by an oversight group made up of key stakeholders including the Champions Board to ensure targets are being met and actions are being carried out.

In September 2025, we will review our one-year plan and implement further actions for the upcoming year.

# **Integrated Impact Assessment Summary Report**

# AYRSHIRE

# **Ageing Well in South Ayrshire Strategy**



#### **Public sector equality duty**

Eliminating unlawful discrimination, harassment, and victimisation?

The new Ageing Well Strategy seeks to mainstream equalities in it's over arching outcomes and will ensure that any subsequent action points do not disproportionately disadvantage one community or group over another. South Ayrshire CPP is committed to eliminating discrimination and stigmatisation and the structure which has been put in place will play a positive role in the contribution towards this vision, supporting our communities and citizens to grow, care and live a better life in South Ayrshire.

#### Advancing equality of opportunity?

The new Ageing Well Strategy is inclusive of everyone and ensure equality of opportunity to improve outcomes. The CPPs seek to encourage and improve participation through our Champions Board and Community Planning Participation and Engagement Group which represents 'communities of interest' across South Ayrshire.

#### Fostering good relations?

The new Ageing Well Strategy is inclusive of everyone and ensure equality of opportunity to improve outcomes. In addition, the CPP has identified key areas of focus within the strategy taking into consideration our ageing population. The CPP seeks to encourage and improve participation through our Champions Board and Community Planning Participation and Engagement Group which represents 'communities of interest' across South Ayrshire.

# Mitigating Actions Required (re negative / unclear impacts)

#### **ENVIRONMENTAL IMPACTS**

El 5	Climate communication	Further discussion will take place as part of the Ageing Well Strategy Oversight Group in relation to transport options within South Ayrshire.
EI 8	Travel less by cars	Further discussion will take place as part of the Ageing Well Strategy Oversight Group in relation to transport options within South Ayrshire that would encourage less car use.

# Mitigating Actions Required (re negative / unclear impacts)

#### **CROSS-CUTTING IMPACTS**

CC 5	Rurality	Engaging with the champions board to find out what sepcific issues are for living in rural areas.
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#### STRATEGIC DELIVERY PARTNERSHIP UPDATE

#### COMMUNITY PLANNING BOARD OF 22ND AUGUST 2024



#### Children's Services Planning Partnership (CSPP) SDP

Date of last meetings: Last CSPP 8th June 2024

CURRENT ISSUES OF CONCERN/CHALLENGES REQUIRING SUPPORT FROM THE SDP CHAIRS EXECUTIVE:

N/A

Follow up action agreed by the SDP CHAIRS EXECUTIVE:

N/A

#### MAIN CURRENT FOCUS OF THE SDP

The current main areas of focus in the CSPP relates to the understanding and use of the new CSPP self-evaluation framework. This was completed and presented to the thematic group leads in late June 2024. Work now includes supporting thematic group leads to populate their outcome chain links to evidence our aims are being met or to identify areas for further scrutiny.

The CSP Coordinator has supported leads with the creation of a South Ayrshire CSPP core wellbeing data indicator set. This core wellbeing set is derived from the Scottish Governments National Performance Framework (NPF) and links to UNCRC, The Promise and GIRFEC to demonstrate key links in our work.

By concentrating on self-evaluation, the CSPP aims to ensure that all thematic groups, and the Joint Improvement Group are equipped to assess their progress effectively and make data-driven decisions to support enhancement of services for infants, children and young people.

#### PROGRESS UPDATE (INCLUDING AREAS OF SUCCESS)

#### **Completion of new CSPP Self-Evaluation Framework**

As noted above our CSPP Self-Evaluation Framework is now in place and sets out South Ayrshire Children's Services Planning Partnerships approach to self-evaluation and quality assurance. It also provides a working document for all thematic group leads to upload evidence.

#### **Recruitment of Data and Development Graduate**

The role of Data and Development Graduate commenced on 1<sup>st</sup> July 2024. This role will be invaluable to supporting the on-going data work in the CSPP and will be key to reporting as we go forward. The initial priority of this role is to populate the SAC Core Wellbeing Data Set from 2020-2024 to provide benchmark data from where we can assess future work.

#### **Family First**

With the final school cluster rolling out in April 2024 – all 8 school clusters have now adopted the model. During year one of the cluster model our focus was on 3 key priorities improving attendance, reducing exclusions and

supporting transition. These areas are local and national priorities and are the key focus for all our schools. As noted below, the potential elongation of the Whole Family Wellbeing Fund would support the CSPP in considering how best to scale and utilise this model to further early and preventative work for whole families in South Ayrshire.

#### Young Carers Under 5's Work

Work is underway to support the identification and support of young carers **under** the age of 5 in South Ayrshire. Research carried out via Carers Trust Scotland and Scottish Young Carers Services Alliance informs us that no other Local Authority in Scotland is identifying or supporting young carers **under** the age of 5.

A multiagency working group was established to review and map out identification and/or support for pre-5 young carers, including Senior Manager Children's Services, Senior Manager Children's Health, Children's Services Lead Officer, Quality Improvement Manager Education, Quality Improvement Officer Early Years, Clinical Services Manager Children's Health x 2 (Health Visiting), and Young Carer Strategy Lead Officer.

A process map and initial plan have been agreed. Pre-5 young carers can now be recorded by Health Visitors on Care Partner which will be reported on monthly, and SAC EYCs can now record pre-5 young carers on SEEMiS.

The Carers (Scotland) Act 2016 stipulates that we must offer a Young Carer Statement to all identified young carers. Staff at Wallacetown Early Years Centre are working together with children to create a document that is suitable for the age and stage of our pre-5 young carers (our 'Teenie Carers').

An application has been submitted for funding from the Improvement & Innovation fund for a member of staff to support this initiative. This role would include staff training (HV, SAC EYC, private EYC, HSCP/SAC services, external organisations), awareness raising sessions with families, qualitative research into the impact of earlier identification (children, families & staff), assisting EYCs and primary schools to provide support 'in-house' for young carers (e.g., establishing peer groups), and funding for materials, events and comms.

#### **Youth Council**

Through consultation with approximately 700 young people on the future of Youth Voice, a Youth Council is being established to support young people to be part of key decisions. Local young people were part of having a say on who would be represented within the Youth Council and how they are selected. An Election took place in June 2024.

On 30th August, we will meet with the new members of the Youth Council at the Celebration Event.

For more information on the Youth Council, please see link to their presentation: Youth Council Information.

#### Annual Reporting (CSP and WFWF)

The CSP Annual Report 23-24 and the Whole Family Wellbeing Fund Report 23-24 have both been completed and will be sent for approval in September 2024.

#### The Promise Plan 24-30

The Promise Scotland launched their Plan 24-30 website in late June 2024.

Plan 24-30 is organised around the five foundations of The Promise: Voice, Family, Care, People, and Scaffolding. All of the conclusions of the Independent Care Review have been organised and grouped under these foundations.

Work is underway to understand what this new plan means for Promise work in South Ayrshire. Our Corporate Parenting Lead Officer is leading a Plan 24-30 workshop for all thematic group leads at the next Joint Improvement Group. The purpose of this being to support the leads to make any required iterations to their action plans based on the direction of Promise work locally.

Although The Promise is a thematic area of the CSPP, it underpins all the thematic areas and all thematic action plans are organised with clear links to our local "Calls to Action". This JIG workshop will take place in late August 2024.

#### **GIRFEC**

GIRFEC underpins everything we do to promote wellbeing for infants, children, young people and families. GIRFEC is relevant to all staff regardless of role and in South Ayrshire we are keen to ensure all practitioners understand their roles and responsibilities in GIRFEC. Evaluations from recent GIRFEC events has informed us that staff in the named person and lead professional roles would like further GIRFEC training/reflection opportunities and as such meetings commence in early August 2024 to ensure a joined up, multi-agency plan is in place to promote GIRFEC in South Ayrshire.

Since January 2024 the GIRFEC Refresh Working group have created new Team with the Family GIRFEC Guidance, GIRFEC comms including SWAY and 7MB, the CSP Coordinator delivered various GIRFEC Refresh workshops and new SAC GIRFEC awareness training is ready to roll out quarterly from September 2024. This will be delivered by the CSP Coordinator.

#### **GIRFEC Refresh Online Workshops Summary:**

- 3 Online Events in April 2024 attended by 157 members of staff representing Education, ADP,
   Thriving Communities, Third Sector, Housing, Adult Services, Social Work and Health.
- All responding attendees of the online workshops reported increased knowledge of GIRFEC refresh following the input.
- Average GIRFEC Refresh Knowledge score before online input 5.4
- Average score after online input 8.6 (increase of 63%).

#### **GIRFEC Refresh In-person Workshops Summary:**

- o In-person event in April 2024 attended by **83** colleagues representing Education, ADP, Thriving Communities, Third Sector, Housing, Adult Services, Social Work and Health.
- All attendees of the online workshops reported increased knowledge of GIRFEC refresh following the input.
- Average GIRFEC Refresh Knowledge score before 6.2
- Average score after input 9.1 (increase of 68%)

You can access the new GIRFEC page on the CORE here or the new HSCP page here.

#### **KEY ISSUES**

- Potential elongation of the Whole Family Wellbeing Fund:
  - Ministers are currently considering the elongation of the WFWF, which currently is set to end in 2026. The proposed extension of the Programme timescales would bring opportunity to evolve, expand and expedite our Family First approach.
  - No decision has yet been made, however the CSPP are keen to continue to develop the thinking around where any additional funding streams could be usefully deployed to further support our early and preventative whole family transformational change.
  - A meeting will take place with Scottish Government in late August 2024 to discuss the potential elongation of the fund and key members of South Ayrshire CSPP will be in attendance to support in influencing decision making.
- A review of reporting into the CSPP to include areas such as Youth Justice.

#### UPDATE ON ACTION TO SUPPORT THE LOIP/PLACE PLANS

The Promise from 2024 to 2030

Between April 2023 and 31st March 2024 39 of our 42 Promise benefits were noted as on track.

We are now in the process of concluding phase 1 of implementing the Promise in South Ayrshire (2021-24) and reviewing South Ayrshires ten improvement areas, associated actions and measurable improvements that have been aligned to Phase One. Our learning will inform our local plan 24 to 30. We will also review our 55 calls to action to ensure that areas that were identified as important locally are included as we move forward.

## **Report Completed by:**

Officer: Gillian Carroll Date: 31st July 2024

#### STRATEGIC DELIVERY PARTNERSHIP UPDATE

#### COMMUNITY PLANNING BOARD OF 22nd AUGUST 2024



#### **COMMUNITY SAFETY PARTNERSHIP**

Date of last meetings: 21st June 2024

CURRENT ISSUES OF CONCERN/CHALLENGES REQUIRING SUPPORT FROM THE SDP CHAIRS EXECUTIVE:

n/a

Follow up action agreed by the SDP CHAIRS EXECUTIVE:

n/a

#### MAIN CURRENT FOCUS OF THE SDP

South Ayrshire Community Safety Partnership's Strategic Vision is that people in South Ayrshire live in communities that are inclusive, empowered, resilient and safe. The Partnership aims to do this by working together with local communities and agencies, developing strategic problem solving as an overall approach.

South Ayrshire Community Safety Partnership has responsibility for developing and delivering priorities in relation to the Local Outcomes Improvement Plan.

The Community Safety Partnership is a Strategic Delivery Partnership also has responsibility for the development of the Violence Against Women Partnership.

#### PROGRESS UPDATE (INCLUDING AREAS OF SUCCESS)

#### Reducing Violence JAG

The group's last meeting took place on Wednesday 26th June 2024.

- The Partnership continues to meet regularly to ensure appropriate sharing of information and forward planning to support increased footfall in South Ayrshire due to events being delivered locally and to support the safety of individuals who attend to enjoy hospitality/nighttime economy with a particular focus on Ayr and Prestwick.
- New Terms of Reference and Action Plan have been agreed through group, linking to CSP LOIP priority of reducing violence and antisocial behaviour in our communities.
- Street Pastors: Continue to engage with nighttime revellers and carry out distribution of flip flops to reduce number of falls, foil blankets to reduce effects of cold, water to reduce dehydration, and pick up bottle and broken glass to reduce chance of injury.
- First Aiders: Throughout the reporting period the first aiders attended to individuals who required treatment and had symptoms of concern.
- The presence of partners helps keep people safe and supports local policing.
- Local police continue to visit licensed premises.
- Taxi Marshals: continue to assist persons requiring transport home, reducing potential flashpoints in queues. A new tender has been sent requesting companies to bid for new contract. Bids have been collated, and decision will be available for next update.

- The Reducing Violence JAG has requested the wearing of body worn cameras by both the First Aiders and Taxi Marshals. This pilot will run for a period of 3-6 months and thereafter evaluated accordingly.
- Figures for the above are being collated and will be presented at future CSP meeting.

#### Safer Communities JAG

Last Safer Communities JAG meeting took place Monday 12th August 2024.

- New Terms of Reference and Action Plan have been agreed through group, linking to CSP LOIP priority of reducing antisocial behaviour in our communities.
- Thriving Communities Senior Community Engagement Officer agreed to co-chair group until permanent replacement is found.
- Targeted summer action plans and additional patrols have taken place in relation to youth related antisocial behaviour throughout South Ayrshire in partnership with Police Scotland. This has led to a reduction in complaint from these areas. Complaint figures will be collated and reported to CSP. Anecdotal reports have suggested a reduction in antisocial behaviour over the summer holiday period. 10 Parent Alert Letters have been sent out as a response to antisocial behaviour encountered. 168 hours of additional police patrols have been funded, with 5 positive stop/searches and 15 offences identified. A large volume of alcohol has also been seized.
- Vape vendors were also visited as part of this action, to ensure protocols were being adhered to by shops selling vapes. This follows an increase in concerns around young people vaping and associated environmental issues. Particular concern has been raised regarding vapes that have high THC content. A Problem-Solving Group has convened to look at restriction of availability, and relaying of positive information on the potential harm and dangers of using vapes with THC content.
- Dog fouling initiatives have taken place in the Wallacetown and Newton areas following concerns raised by Tenants & Residents group and Community Councils. These again have led to a reduction in community complaint re issue. Work in partnership with Environmental Health, Waste Management and Housing.
- Re-deployable CCTV groups met in June, and new deployments agreed as follows
  - James Street, Ayr (ASB / Crime / Environmental)
  - Duke Terrace, Ayr (ASB / Crime / Drug)
  - South Beach Road, Troon (St Meddans toilet block) (ASB)
  - o Brewlands Drive, Symington (underage alcohol/vape sales)
  - John Street, Ayr (Tracking)
  - Whitletts Road, Ayr (ASB)
  - Heathfield Road, Ayr (East Rd lights junction) (track)
  - Princes Court, Ayr (Drugs / ASB)
  - Dalblair Road, Ayr (ASB / derelict building)
  - Ferguson Street, Ayr (ASB)

#### Home, Road & Water Safety JAG

- New Terms of Reference and Action Plan have been agreed through group, linking to CSP LOIP priority of reducing accidents in our home, on our roads, and on our waterways.
- CSP agreed change of JAG name from Fire, Road & Water Safety to Home, Road & Water Safety to reflect new LOIP priority wording.
- Road Safety input continues to be developed, and further sessions have been delivered at Ayr Academy, Kyle Academy and Belmont Academy. Themes covered include hazard perception, wearing of seatbelts, in car distractions and substance misuse.
- Continue to link with Pan Ayrshire Water Safety group, identifying local issues and sharing good practice. Information campaign will be implemented through summer months.

- Partnership information day took place at Troon Beach in relation to National Drowning Awareness Day of 25<sup>th</sup> July.
- Pan Ayrshire Road Safety Event aimed at upskilling experienced drivers will take place in Largs on Tuesday 20<sup>th</sup> August.
- S1 Community Safety events / inputs will be rolled out again in the new term. As well at Home, Road and Water Safety, themes will include Rail Safety, Safe Travel, Healthy Relationships and Substance Misuse. Partners involved include Police, SFRS, NHS, Coastguard, BTP and SAC Thriving Communities.
- Scottish Community Safety Network stress the importance of reducing accidents within the home, and how this links to aging well and tackling social isolation. This is particularly relevant for South Ayrshire, as it has one of the oldest populations in Scotland.

#### **Violence Against Women & Girls JAG**

The last VAWG Joint Action Group meeting took place on 21st February 2024. The following key points are:

- New Terms of Reference and Action Plan have been agreed through group, linking to CSP LOIP priority of reducing violence and antisocial behaviour in our communities.
- Continued implementation of Action plan for group including calendar of events and national campaigns to focus on and delivery of library of resources.
- Development of Hystayria resource and lesson plan. Working group convening to progress. Hystayria has been included in a national report by Improvement service to highlight good practice.
- Input to prevent sexual violence by changing attitudes and behaviour towards women and encouraging being a positive bystander and challenging peers has been developed.
- 'Imagine A Man' resource on positive masculinity' this will be developed at future meetings.
- Continue to develop Pan Ayrshire work, evaluation of Conference and plan work going forward Including Commercial sexual exploitation training rolled out for all 3 VAWP staff.
- Planning for this year's 16 days of action campaign has started, and further detail will follow.
- VAWP strategy has been updated onto Pentana performance system and all actions will be updated and reported on to the partnership quarterly.

#### Inter-generational (IG) JAG

• Intergenerational JAG has been dissolved, and discussions have been had with VASA re administration and monitoring of IG work. Another meeting is planned with wider partnership to gauge where work should sit.

#### **KEY ISSUES**

- Increase in youth related antisocial behaviour throughout the locality;
- Particular safety issues around closed/derelict buildings in Ayr town centre;
- Concerns regarding high THC content in vapes being used by young people:
- Community concerns regarding use of offroad vehicles;
- High levels of complaint in relation to dog fouling and other environmental;
- Road safety issues particularly in relation to younger and older drivers;
- Increase in potential water safety issues due to increase in wild swimming and water-based activities;
- Creation of safe spaces and support for women fleeing violence; and
- Increased household fire risk due to cost-of-living crisis and seasonal cold weather.

#### **NEXT STEPS**

- Target weekends to be identified by Reducing Violence JAG to ensure properly resourced.
- New contract award for Taxi Marshals to be agreed and issued.
- Consideration to be given to creation of Water Safety Strategy for SAC.
- Vaping Problem-Solving Group to be convened.
- Off road vehicle Problem-Solving Group to be convened.
- SAC to consider approach and response to new Firework Legislation.
- Increase Water Safety messaging and initiatives, particularly over the summer months, and around new pontoon development on River Ayr.
- Continue to develop Pan Ayrshire approach to reduce violence against women and children.

#### UPDATE ON ACTION TO SUPPORT THE LOIP/PLACE PLANS

#### LOIP PRIORITIES

Following engagement with SDP members as highlighted previously, the LOIP priorities, along with supporting narrative, which have been put forward for the new LOIP are as follows:

#### **Safer Communities**

We will work in in partnership to reduce violence and antisocial behaviour in South Ayrshire by working with our local licensed and hospitality trade, schools, and local communities helping make South Ayrshire a safer place to live.

We will work in partnership to reduce all forms of violence against women and girls.

#### Home, Road, and Water Safety

We will work in partnership to reduce the number of serious accidents at home, on our roads and in our waterways by delivering and promoting a range of safety initiatives.

#### Report Completed by:

Officer: Chief Inspector Kevin Lammie (supported by David Porte)

Date: August 2024

### STRATEGIC DELIVERY PARTNERSHIP UPDATE

#### COMMUNITY PLANNING BOARD OF 22ND AUGUST 2024



#### FINANCIAL INCLUSION AND GROWTH SDP

Date of last meetings: 14th May 2024 and 13th June 2024

CURRENT ISSUES OF CONCERN/CHALLENGES REQUIRING SUPPORT FROM THE SDP CHAIRS EXECUTIVE:

N/A

Follow up action agreed by the SDP CHAIRS EXECUTIVE:

N/A

#### MAIN CURRENT FOCUS OF THE SDP

Main areas of focus are financial hardship and raising awareness of entitlements/grants available, opportunities through the Ayrshire Growth deal, employability and lifelong learning, and implementation of the Local Child Poverty Action Plan Report.

#### PROGRESS UPDATE (INCLUDING AREAS OF SUCCESS):

Since the last CP Board, the SDP met on the 14<sup>th</sup> May 2024 and held a workshop session on the 13<sup>th</sup> June 2024 for partners in The Grain Exchange. The workshop had presentations from a range of local organisations to share what work is happening locally to support Financial Inclusion.

Key areas of progress arising includes:

There has been positive partnership working from this group, over a million pounds of SAC funding has been committed to projects supported by this group including third sector. In South Ayrshire any Financial Inclusion work will be driven through this SDP. An update on the projects that were funded will be shared in December 2024.

A new charity called A.Y.E Girvan <u>www.ayrgirvan.org</u> whose mission is to reduce the impact of poverty in Girvan the surrounding villages through evidence based initiatives and community-driven projects was highlighted. JT has met this group and they held a workshop in Girvan. Aye Girvan also presented at the workshop in Grain Exchange on 14<sup>th</sup> June 2024.

Concerns had been raised by a member of the group with regards to the build-up of school meal debt and the implications this was having on parents and young people resulting in children having a less balanced diet. Coincidentally a letter was received from ScotGov just after advising that a bidding process could be applied to the Scottish Government's Free School Meal Team, after which work will continue in supporting schools to manage their school meal debt better. Following the meeting contact was made with Education who provided a detailed update on school meal debt and the support that SAC has provided. Information was shared with the group.

#### **Employability and Lifelong Learning Partnership Update**

Thriving Communities continue to offer an all-age, all-stage employability pipeline service on a locality bases to residents of South Ayrshire, however due to a delay in receiving the full NOLB/Child Poverty Grant Offer Letter this has impacted on what services can be commissioned to complement the employability pipeline and

meet local labour markets demands. The delay in receiving the full Grant has impacted all local authorities and continue to be raised via SLAED with Scottish Government and with COSLA.

The LEP presentation at the workshop provided an overview of the LEP priorities including the ongoing work to support parents into employment.

# <u>FUEL POVERTY UPDATE REPORT FOR SDP MEETING: (Information and Advice Hub, and Energy Agency Updates)</u>

Our reporting has changed since 1<sup>st</sup> April 2024 within the Information and Advice hub so data provided is from 01.04.24 – 12.05.24.

- 154 enquiries were made for fuel poverty or energy advice.
- 96 grants were paid totalling £3636.
- 56 others claimed but were not successful. Reasons for failure, already received 3 grants within the last 6 months, lost contact or only seeking advice and an onward referral has been made to Home Energy Scotland.

Working with the Fuel Bank Foundation to provide a solution for oil prior to next winter. This will consist of a one of payment to purchase oil then ongoing budgeting work with clients to ensure they are able to make advance payments to afford their ongoing supply.

#### **Energy Agency**

	Full Year 01-04-23
	to 31-03-24
Unique Customers Advised	4,360
Advice Interactions	19,781
WHS Referrals	322
Loan Referrals – HES Loan	270
Fuelbank Fuel Voucher Referrals	1,291
Other Loan Referrals (HEEPS ABS, PSL)	330
Energycarer Households Supported	199
Energycarer Visits/Remote Support	334
Financial Savings from behavioural advice	£233,022

- Compared to 2023/24 we have helped more new customers than before.
- This is mainly down to increasing partnership work with SAC, third sector and community groups. We continue to increase this activity as it's a successful way of reaching customers and engaging with groups of people who may not normally come to us for help.
- Despite the pause, Warmer Home Scotland referrals were higher than ever. This means more customers will feel warmer in their homes this winter. We are always on the lookout for more funding and other options for customers who don't quite meet the criteria.
- At the start of financial year 2024/25, the volume of inbound calls has gone down compared to last year, this most likely indicates that we are back to dealing with the most vulnerable customers compared to the height of the cost of living crisis. This doesn't mean it has gone away but fuel costs are starting to go down and media coverage virtually stopped which has changed the demographic of our customer base. We will monitor this and review it for future meetings.

Financial Inclusion Workshop session was held in the Grain Exchange, Ayr, the presentations included:

- Overview of Community Planning Partnership
- Thriving Communities The Local Employability Partnership
- Thriving Communities Improving Outcomes In Glendoune

- SAC Information and Advice Hub
- SAC Housing
- Seascape
- South Ayrshire Community Food Forum
- AYE Girvan

Feedback from the session was very positive. Partners commented that it showcased the amount of work that is going on and demonstrated partnership working across the CPP.

#### **KEY ISSUES**

- The availability of flexible, affordable childcare in South Ayrshire continues to be an issue, which has prevented parents returning/into work. This is a national issue which continues to be raised at relevant forums.
- Demand remains for assistance with home energy, voucher amounts have reduced from £85 to £33 due to seasonality.
- Support the action planning process and development of performance framework for LOIP priority areas and Child Poverty Strategy.
- Continued implementation of the delivery plan for Period Products (Free Provision) (Scotland) Act 2021.
- Continue to make connections within the SDP and members on support available to our local communities because of the cost-of-living.

#### UPDATE ON ACTION TO SUPPORT THE LOIP/PLACE PLANS

The SDP supports the strategic theme of 'Closing the Poverty Related Outcomes Gap' through the child poverty action plan and Employability and Lifelong Learning Partnership of the current LOIP.

#### **LOIP PRIORITIES**

Following engagement with SDP members as highlighted previously, the LOIP priorities, along with supporting narrative, which have been put forward for the new LOIP are as follows:

#### Financial Inclusion

We will work in partnership to help individuals and families access financial support services that will assist with fuel poverty, income maximisation and food insecurity. Partners will ensure local support is available that assists with the cost of living by ensuring advice, guidance and support services are accessible and available across South Ayrshire.

#### **Economic, Employability and Lifelong Learning Opportunities**

We will work in partnership to prepare and assist people for employment, training, education, and volunteering opportunities. We will create opportunities that will assist our communities to thrive through economic development and local wealth building activity. We will ensure provision in South Ayrshire is aligned with local, regional, and national priorities by developing personal centred approaches for individuals accessing our services.

#### Report Completed by:

Officer: Jamie Tait (supported by Elizabeth Dougall)

Date: August 2024

#### STRATEGIC DELIVERY PARTNERSHIP UPDATE

#### COMMUNITY PLANNING BOARD OF 22nd AUGUST 2024



#### POPULATION HEALTH SDP

Date of last meetings: 24th June 2024

CURRENT ISSUES OF CONCERN/CHALLENGES REQUIRING SUPPORT FROM THE SDP CHAIRS EXECUTIVE:

n/a

Follow up action agreed by the SDP CHAIRS EXECUTIVE:

n/a

#### MAIN CURRENT FOCUS OF THE SDP

Defining infrastructure, actions and performance measures for each priority to contribute to meeting the LOIP outcomes.

#### PROGRESS UPDATE (INCLUDING AREAS OF SUCCESS)

Since the last CP Board, there has been one meetings of the SDP – 24<sup>th</sup> June 2024 (the next meeting is scheduled for 16<sup>th</sup> August).

#### **Ageing Well**

The Ageing Well Strategy will be taken to August Community Planning Board for approval. A formal launch is planned in The Gaiety Theatre on 10<sup>th</sup> September. Ageing Well Champions Board have been created in Girvan, Ayr and Troon who have been a fantastic asset to the strategy.

#### **Green Health and Active Living**

Group are meeting every few months and outwith the main group the working groups are meeting regularly. Funding has been secured for a Green Space Officer, officer is now in post and working in Ayr and Alisa but also Ayr Central and planning to do open and closed green gym spaces in both sites. Post is funded until end of March 2025 however the group is looking to secure more funding to keep this post going for longer and additionally fund a development officer role as well. A Sway newsletter is in development just now which will be shared as a progress report with members.

#### **Physical Activity and Sport**

Kirsty advised that they were asked to present at a recent event that involved Active Schools and Sport Development Managers across the country, looking at how Community Planning deliver Sport and Physical Activity in our local area, this was received positively. Looking at refreshing the strategy, due to some references within it that are now out of date. Opportunity to work with Public Health Scotland around the eight investment priorities within Sport and Physical Activity and consideration will be given as to how we can drive forward some of the local planning through this forum.

The national outcome framework is currently under review and have been advised that it will be replaced by the eight best investments for Sport and Activity. This will shape the work locally, but South Ayrshire is on the right path to meeting some of these priorities already.

#### Mental Health and Wellbeing

A new officer is now manging the Mental Health and Wellbeing. Update to follow at next meeting on the Mental Health Action Plan.

Potential workshop for this SDP, this could be something to look at and use it to reenergise members as well as a good opportunity to share the work of the partners.

#### **KEY ISSUES**

• Membership of the group is to be reviewed - it was suggested that a representative from UWS could possibly join – this will be discussed in due course.

#### **UPDATE ON ACTION TO SUPPORT THE LOIP/PLACE PLANS**

- Locality plans to be shared with the SDP's, keen to see if any previous SDP priorities are included within the new plans and also the benefit of the HSCP Engagement Officers being included in future meetings.
- Proposal of a Locality Planning Partnership overview workshop at the October Community Planning Board to provide information on each of the LPP priority areas.

#### Report Completed by:

Officer: Elaine Young supported by Elizabeth Dougall

Date: August 2024

#### STRATEGIC DELIVERY PARTNERSHIP UPDATE

#### **COMMUNITY PLANNING BOARD OF 22ND AUGUST 2024**



#### **Sustainability SDP**

Date of last meetings: Thursday 13 June 2024

# CURRENT ISSUES OF CONCERN/CHALLENGES REQUIRING SUPPORT FROM THE SDP CHAIRS EXECUTIVE:

Ensuring complementarity and avoiding conflict between priority areas / actions across the SDPs as the LOIP evolves, and similarly with other major regional plans such as the Regional Economic Strategy.

Follow up action agreed by the SDP CHAIRS EXECUTIVE:

n/a

#### MAIN CURRENT FOCUS OF THE SDP

The Sustainability SDP is very much focused on the development of its 4 priority subgroups in order to meet the identified priorities of the group which are now featured in the LOIP.

#### PROGRESS UPDATE (INCLUDING AREAS OF SUCCESS)

The priority group for Food last met on 20 June and now has draft TOR in place and is working toward a planning session for the Food Plan. This will build on the areas which require to be addressed from the Ayrshire Healthy Weight Action Plan as well as wider aspirations brought forward through the work of the Sustainability SDP and the Good Food Nation work. It is hoped that the session will take place late summer / early autumn.

The priority group for food will seek to coordinate activity to:

- 1. Ensure that food related activity meets all outcomes of the CPP;
- 2. Where there are gaps identified these are addressed where possible;
- 3. Support a robust application of Good Food Nation requirements involving not just SAC and NHSAA, to ensure the greatest beneficial outcomes from this approach across the CPP:
- 4. Ensure that any contradictory activity undertaken by the partnership or partners is identified and engagement undertaken to address any such contradictions; and
- 5. Agree any actions from the previous Healthy Weight Strategy that have still to be initiated or require ongoing implementation.

The priority group for nature has met on a number of occasions now with the most recent being 24 July. It is progressing the early development work on nature networks in South Ayrshire and a biodiversity strategy for the area that will support delivery of this. The collaboration of nature experts brought together for this work has already supported the delivery of a range of projects, interventions and outcomes in our area and is well placed to steer this work going forward.

The key collaborative actions of the nature subgroup which will drive change and delivery are:

- 1. Nature network mapping and 30 by 30 sites
- 2. Developing our approach to securing positive effects for biodiversity.
- 3. Working through the twin crisis and the reciprocal relationship between climate and nature

Initial discussions were had including discussion how these broad actions will be monitored, what key milestones are, challenges and constraints. This included ensuring a level of detail as required available locally in relation to key species protection issues such as black grouse and making sure the frameworks being developed supported on the ground projects for a range of specific nature and wider wellbeing outcomes.

The nature subgroup would like to highlight the following points in particular to the Sustainability SDP and board as appropriate:

- We will be working in partnership with Scottish Wildlife Trust to deliver a Pollinator Nature Network, which will deliver spatially defined GIS mapping of Pollinator Nature Network and opportunity areas, monitoring and community engagement and outreach.
- Ranger Service and Biodiversity Stakeholder Group will start to compile a South Ayrshire Local List of species.
- Ranger Service and Biodiversity Stakeholder Group to start programme of events/activities to encourage biological recording in South Ayrshire to establish better understanding of baseline and monitor impact of Biodiversity creation/enhancement/restoration projects.

The priority group for energy last met on 31 July and discussed a range of areas including the LHEES and the development of design guidance. These areas will be the focus of future updates from the group bringing these areas of work into the community planning sphere, with a 3<sup>rd</sup> area of focus looking at scoping out other gaps and opportunities related to our local energy landscape. The subgroup will:

- 1. Deliver the LHEES (Callum Robertson is the lead officer);
- 2. Deliver and share with CPP partners the SAC design guidance (an example of best practice that other partners can learn from) (Paul Cassidy is the lead officer); and
- 3. Scope out wider SA energy issues with partners by way of gap / collaborative opportunities analysis for future action development, addressing widest scope including resilience, adaptation, wider planning issues, climate hub activities/feedback etc.

The travel priority work links the existing Member Officer Working Group and Community Action Group formed to support the delivery of the Active Travel Strategy for the area to the CPP. There have been funding challenges related to changes to the allocation of money from Scottish Government and further updates are awaited at present from the lead officer for this area of collaborative working.

#### **KEY ISSUES**

- SDP and subgroup membership requires to be developed to better support the priority action areas. Support from CPP Board members will be sought in terms of ensuring all appropriate organisations are represented.
- Ayrshire Climate Hub continues to develop based at the Energy Agency in Ayr

#### **UPDATE ON ACTION TO SUPPORT THE LOIP/PLACE PLANS**

Since the last update time has been spent on developing all 4 priority action sub groups of the Sustainability SDP around energy, travel, nature and food.

#### Report Completed by:

Officer: Liz Marquis Date: 2 August 2024



# COMMUNITY PLANNING PARTICIPATION AND ENGAGEMENT GROUP UPDATE TO COMMUNITY PLANNING BOARD OF 22<sup>ND</sup> AUGUST 2024

Date of last meeting: 11th June 2024

#### Main current focus of the group:

The main focus of the Community Planning Participation and Engagement Group is to inform the process of widening community engagement within a community planning setting through representation of communities of interest, forums that sit within VASA (Voluntary Action South Ayrshire) and community and third sector organisations. The Community Planning Participation and Engagement Group will also support the CPP on the best approaches for engagement activity for plans/strategies.

#### PROGRESS UPDATE

The last meeting of the group was held on the 11<sup>th</sup> June 2024. The meeting principally focused on the following:

- Child Poverty Strategy: Strategy was approved at the CPP board in April 2024, an action plan
  development session will take place mid-August, Public Health Scotland will be supporting the session
  and once the plan has been drafted it will be shared. <a href="Child Poverty 2024-2029">Child Poverty 2024-2029</a> South Ayrshire Council
  (south-ayrshire.gov.uk)
- Ageing Well Strategy Consultation: The Ageing Well Champions Board was established in June last year, there are now around 150 board members and meetings are held in Ayr, Girvan and Troon. Engagement over the past year also includes webinars and symposia in accordance with World Health Organisation's ageing well model. South Ayrshire was the second local authority in Scotland to become age friendly and strategic board members have been invited to other areas to give presentations.

The Ageing Well 1 Year On event on 30 May had been very successful, with over 100 members of the public attending. The strategy consultation period was launched at the event and closed on 26 July. The draft strategy and priority areas have been developed over the past year with input from Champions Board members. At the end of the consultation period the final version of the strategy and an action plan will be produced by the strategic board. There will also be a launch event in September at the Gaiety.

- HSCP Communication Strategy Consultation: As this strategy relates to staff and partners, a public consultation was not required. The draft went to the Integrated Joint Board in June for approval and will be shared, along with developments, with this group. This is now separate from the Community Engagement Plan, which will be subject to a public consultation, after it has been brought to this group.
- Community Learning Development Plan (CLD) Consultation: South Ayrshire Council have a statutory duty to produce a Community Learning and Development (CLD) Partnership Plan in 2024. As the current Plan expires at the end of August, a new Plan should be in place by 1 September. The Plan has 5 priorities: adult and family learning, youth work, mental health and wellbeing, community empowerment and engagement, and employability and volunteering. Education Scotland had visited South Ayrshire last September and had given very positive feedback, however also said there should be fewer actions under each priority. The consultation was live at the time of the last meeting and there were 3 surveys: for learners (from 8 years upwards), for partners, and for the workforce. Additionally, the Scottish Government are carrying out an independent review of Community Learning

and Development, to see how it impacts the most marginalised people in Scotland who face barriers to

learning and work. This is due to be published later this month and recommendations may be included within the new CLD Plan. If that is not possible, another survey may have to be done next year.

## **KEY ISSUES/ACTIONS**

The group will continue to provide support/advise regarding upcoming consultations.

## Report Completed by:

Officer: Elizabeth Dougall (on behalf of Marie Oliver, Chair)

Date: August 2024