South Ayrshire Council

Report by Chief Governance Officer to Cabinet of 25 September 2024

Subject: Strategic Risk Management

1. Purpose

1.1 The purpose of this report is to update Members on the reviewed Strategic Risk Register (Appendix 1) in line with the agreed reporting framework.

2. Recommendation

2.1 It is recommended that the Cabinet:

- 2.1.1 considers the reviewed Strategic Risk Register (Appendix 1) updated by Chief Officers; and
- 2.1.2 notes the 15 key risks and endorses the work currently being undertaken or proposed by risk owners to mitigate these risks.

3. Background

- 3.1 The Strategic Risk Register is reported in accordance with the framework within the Corporate Risk Management Strategy.
- 3.2 The Strategic Risk Register was reported to the Audit and Governance Panel of 4 September 2024 for scrutiny and referred to Cabinet for endorsement.
- 3.3 Risk Management is also undertaken at Directorate level, within the Health and Social Care Partnership and by leads undertaking complex projects.

4. Proposals

4.1 The Strategic Risk Register has been reviewed by Chief Officers / Risk Owners and updates provided on progress against implementation of proposed risk mitigations. Risks are referenced against the themes of Governance, Protection and Resources. 15 Strategic Risks are being managed and these are listed as follows:

	Risk	Risk Rating	Theme
1.	Decision Making and Governance	8	Governance
2.	External Factors including Contingency Planning	10	Governance

	Risk	Risk Rating	Theme
3.	Strategic Planning	8	Governance
4.	Integrity	8	Governance
5.	Internal Audit Actions	6	Governance
6.	Transformation (New Risk)	9	Governance
7.	Child and Adult Protection	10	Protection
8.	Public/ Employee Protection	10	Protection
9.	Sustainable Development and Climate Change	12	Protection
10.	Financial Inclusion	12	Protection
11.	Ash Tree Die Back	10	Protection
12.	Financial Constraints	16	Resources
13.	Employee Absence	9	Resources
14.	ICT – Digital Resilience, Protection and Capability	8	Resources
15.	Management of Assets	6	Resources

- 4.2 Full detail of strategic risk management arrangements is provided within the register (Appendix 1). Ownership is assigned to ensure there is clear accountability and responsibility in terms of risk management. The cause, potential effect, risk score and current mitigations are also recorded.
- 4.3 Unless considered 'ongoing' throughout the life of the risk register, proposed risk mitigations have a target completion date, and their progress is outlined by use of a percentage completion bar in the report. A status icon is also included which indicates whether or not the specific initiative is on target.
- 4.4 Members are requested to note that the Health and Social Care Partnership (HSCP) provide information on the risk management of Child and Adult Protection within the Council's Strategic Risk Register. HSCP also develop and report on wider Partnership risk issues within their own bespoke Strategic Risk Register which is presented to the HSCP Performance and Audit Panel on a 6 monthly basis for scrutiny. A link to the most recent HSCP risk register and related reports is provided on page 9 of Appendix 1.
- 4.5 It has also been considered appropriate to include a new risk in relation to Transformational change. Current mitigations are in place and proposed mitigations have been identified with target timescales in order to further reduce the likelihood of risks occurring.
- 4.6 Members are also requested to note that Chief Officers regularly consider new or emerging risks and there is a process whereby significant operational risks, managed at directorate level, can be elevated to strategic level as required.
- 4.7 It is anticipated that Members will consider the strategic risk management arrangements outlined within this report and be assured that there is a robust system in place for identifying and managing those threats which could have a significant impact on the successful delivery of the Council's objectives.

5. Legal and Procurement Implications

- 5.1 The recommendations in this report are consistent with legal requirements.
- 5.2 There are no procurement implications arising from this report.

6. Financial Implications

6.1 There are no cost implications associated with the recommendations in this report.

7. Human Resources Implications

7.1 There are no human resource implications associated with the recommendations in this report.

8. Risk

8.1 Risk Implications of Adopting the Recommendations

8.1.1 Risks have been identified and assessed in line with the Council's Risk Management process. This report seeks to confirm that risk mitigation at Strategic level is ongoing and that risks are being managed in line with an agreed approach and methodology.

8.2 Risk Implications of Rejecting the Recommendations

8.2.1 Rejecting the recommendations may give rise to external criticism, breach of statute or legal challenge.

9. Equalities

9.1 The proposals in this report allow scrutiny of performance. The report does not involve proposals for policies, strategies, procedures, processes, financial decisions and activities (including service delivery), both new and at review, that affect the Council's communities and employees, therefore an equality impact assessment is not required.

10. Sustainable Development Implications

10.1 **Considering Strategic Environmental Assessment (SEA)** - This report does not propose or seek approval for a plan, policy, programme or strategy or document otherwise described which could be considered to constitute a plan, programme, policy or strategy.

11. Options Appraisal

11.1 An options appraisal has not been carried out in relation to the subject matter of this report.

12. Link to Council Plan

12.1 The matters referred to in this report contribute to the delivery of all Council strategic objectives.

13. Results of Consultation

13.1 Consultation has taken place with Councillor Martin Dowey, Portfolio Holder for Corporate and Strategic, and the contents of this report reflect any feedback provided.

14. Next Steps for Decision Tracking

14.1 If the recommendations above are approved by Members, the Chief Governance Officer will ensure that all necessary steps are taken to ensure full implementation of the decision within the following timescales, with the completion status reported to the Cabinet in the 'Council and Cabinet Decision Log' at each of its meetings until such time as the decision is fully implemented:

Implementation	Due date			
Adopt recommended approach to Strategic Risk Management	30 September 2024	Risk and Safety Co- ordinator		

Background Papers Report to Audit and Governance Panel of 4 September 2024 -

Strategic Risk Management

Person to Contact Stephanie Rodger, Risk and Safety Co-ordinator

River Terrace

Phone 01292 613068

E-mail stephanie.rodger@south-ayrshire.gov.uk

Date: 17 September 2024

The following risks of strategic significance have been identified by Chief Officers in line with the themes of Governance, Protection and Resources.

Governance	Protection	Resources			
1.Decision Making and Governance $4 \times 2 = 8$	7. Adult and Child Protection 5 x 2 = 10	12. Financial Constraints			
	3 / 2 - 10	4 x 4 = 16			
2.External Factors including Contingency Planning 5 x 2 = 10	8. Public and Employee Protection 5 x 2 = 10	13. Employee Absence 3 x 3 = 9			
3. Strategic Planning 4 x 2 = 8	9. Sustainable Development and Climate Change 4 x 3 = 12	14. ICT – Digital Resilience, Protection & Capability 4 x 2 = 8			
4.Integrity 4 x 2 = 8	10. Financial Inclusion 4 x 3 = 12 Poverty	15. Management of Assets 3 x 2 = 6			
5. Internal Audit Actions $3 \times 2 = 6$ 6. Transformation $3 \times 3 = 9$	11. Grounds Maintenance - Ash Tree Die Back 5 x 2 = 10	Risk Rating Impact v Likelihood 1 Minor 1 Unitkely 2 Moderate 2 Possible 3 Major 3 Likely 4 Critical 4 Very Likely 5 Catas Irophic 5 Almost Certain			

Input is provided by Risk Owners identified at Strategic level to ensure clear responsibility in terms of their management. Detail is provided on risk mitigations – both current and proposed. Target dates are recorded in respect of the achievement of the proposed mitigations, unless agreed as 'ongoing'. The successful mitigation of these risks will support the delivery of the Council Plan.



Risk 1 Risk Title – Decision Making and Governance Risk Theme - Governance

Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitigations
Accountable – ELT Responsible - CLT	1. There is a risk that key decisions are taken on behalf of the Council which may contradict agreed Council Plan objectives or increase risk exposure to the organisation.	Updates to Government legislation and advice. Changes to political structure. Levels of scrutiny on information made	Lack of compliance. Failure to meet statutory requirements. Poor best value audit.	4 x 2 = 8	1. Members are supported by a range of training programmes to ensure effective Panel participation and good decision making. 2. Service Leads ensure there is full consultation with PFH's on Panel reports. 3. Webcasting/live broadcasting allows both hybrid meetings and public access. External public website has an area dedicated to this where meetings are live streamed, the future meeting schedule is visible and recordings of the meeting archive can be viewed. 4.Reports outline key headings on legal, procurement, financial, HR, risk, equalities and sustainable development implications of decision making.
					5. The new Council Plan is complete and approved, as are the associated Service Plans across all Directorates. (Cross reference - Risk 3 - Strategic Planning).

Status

Progress Bar

No change

Proposed Mitigations (with dates)

1.Members are supported to deliver good decision making through training and briefings. Officers in conjunction with Members felt that Members would benefit from further training on scrutiny and two training sessions were delivered on scrutiny of business cases by the Improvement Service. Both new and more experienced Members of the Service and Performance and Audit and Governance Panels felt this improved their understanding of scrutiny. A & G Panel also undertook a self-assessment and officers are implementing the recommendations identified by the Panel.

Specific recommendations were previously made for one-to-one meetings with Members to assess training needs and produce an individualised plan. These take place by request from Members utilising the Improvement Service's Political Skills Self- Assessment tool and this allows Members to consider particular areas that they would benefit from training on. Further steps are being taken by the leads of Democratic Governance and Organisational Development to analyse this process and to fine tune the personal development process for Members.

Members' briefings are available online and group officers encourage Members to access these, as well as maintaining records on uptake for future audit purposes. (June 2024)

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isk 2 Risk Title – External Factors including Contingency Planning

Risk Theme - Governance

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Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitigations		
- CLT	There is a risk that a range of external factors out with the Council's control such as pandemic, Brexit, Ukraine, cost of living crisis, inflation, industrial action, disruptive weather or other, may adversely impact on ability to fulfil Council objectives and deliver critical services.	Adverse incidents or Civil Emergencies. Factors imposed upon the Council such as legislative change, Government policy change, cost-of-living crisis, implications of Brexit, Ukraine, political change nationally or locally. Unanticipated updates to Government legislation and advice.	Requirement to re-allocate resources, failure to deliver services to an acceptable level or drive desired improvements. Restrictions on budget, reputational damage.	5 x 2 = 10	1. Continued Horizon scanning to anticipate and respcivil contingencies risks identified for Ayrshire. 2. Watching brief and continual discussion on funding unanticipated emergencies. 3. Dissemination of information to Officers and Memb Chartered Institute of Public Finance and Accounting 4. The Ayrshire Civil Contingencies Team (ACCT) su Resilience Partnership (ALRP). Chief Executive attents. The level of interaction between Health / Councils and allows for more efficient collaboration in emerger Risk and Resilience Forum is well established. 6. 24/7 on call service in place via Civil Contingencies assistance in coordinating the Council emergency inp. 7. Staffing and resourcing arrangements are in place and families arriving in South Ayrshire from Ukraine. 8. Cross reference to mitigations at Risk 9 – Financia	requirements around (CIPFA) be opered to be opered to major to support	ents for any I CoSLA and riefings. Ayrshire Local ic ALRP. rs has increase g. The HSCP nse and r incidents. those individua
Proposed Mi	itigations (with dates)	1	ı			Status	Progress Bar
					esilience Partnership meet with required frequency to shire wide Tactical Groups are established where		Ongoing

1.Practitioner Ayrshire Local Resilience Partnership (ALRP) and Strategic Ayrshire Local Resilience Partnership meet with required frequency to
co-ordinate individual responses from all agencies to major incidents or adverse events. Ayrshire wide Tactical Groups are established where
circumstances dictate. Additionally, the Ayrshire ALRP identifies and manages 4 concurrent civil contingencies risks to support an Ayrshire
response. These are 1. Pandemic or Emerging Infectious Diseases, 2. Marauding Terrorist Attack, 3. Disruptive Weather and 4. National
Electricity Transmission System (NETS) Failure (Power Resilience/Black Start) (ongoing)

Chief a 6	Ongoing
tho	094

2. Risk and Safety Team and the Ayrshire Civil Contingencies Team continue to support SAC civil contingency and business continuity	-
arrangements. SAC Civil Contingencies Response Plan is reviewed annually and Council Incident Officer training has been rolled out to key Chief	
Officers, operational Service Leads and Coordinators. Council Managers undertake a rolling review of Service Business Continuity Plans on a 6	
monthly basis. Civil Contingencies exercises to test plans continue to be developed and rolled out (ongoing).	
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3. The Council is anticipating new legislation (Martyn's Law) governing public safety at events. A business case has been prepared outlining the preliminary indicative resourcing required to demonstrate compliance. Future work in this regard will also allow for the establishment of a bespoke South Ayrshire Council Safety Advisory Group. (target date TBC)



Risk 3			Title – Strategic Planning	Risk T	heme - Governance		
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current	Mitigations	
Accountable – ELT Responsible - CLT Risk Owner – Service Lead – Policy and Performance	There is a risk that the Council fails to fulfil agreed strategic objectives in light of the cost-of-living crisis, staffing, budgetary or external pressures and therefore current service, financial and resource planning is not aligned. There is an associated risk that corporate and service targets and performance measures may be adversely impacted.	Recent pressures may have contributed to delays in Corporate and Directorate Planning processes.	Failure to deliver on Corporate and Directorate Plans or achieve priority outcomes. Failure to meet expectations of the public, partners, service users, local businesses. Reputational damage	4 x 2 = 8	1.Existing Council Plan with clearly defined priorities is in place, as are the individual Service Plans. Governance is included and underpinned by the enhanced requirement for performance measures and targets. 2.Plans have been developed by each Council Service Lead to take account of future operational delivery models. These include workforce planning considerations. 3.Delivering Good Governance framework and reporting in place. 4. Robust financial governance, linked to the Council Plan and priorities, is in place. 5.The Future Operating Model has been implemented and the Council is now operating its new ways of working.		
Proposed Mit	igations (with dates)				Status	Progress Bar	
23-28 develo	 Council Plan actions were reported to the Service and Partnerships Panel over 2023/24 as part of the Council Plan 23-28 Performance Management Framework. New Council Plan and Service Improvement actions have been developed by all services as part of the 24/25 performance reporting. Performance against the Council Plan and other KPIs are also subject of an annual report to Council. (next due date TBC) 					Ongoing	
2. Quarte	2. Quarterly budget monitoring continues and is reported by Financial Services in order to measure impact. (ongoing					Ongoing	
availal	e Planning session took place with service lead ble to support planning and improvement. Ser pervice Improvement plan actions have been u			100% Increased from 75%			

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	LOYALTY								
							overnance		
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitiga	ations			
Accountable – ELT Responsible - CLT Risk Owner – Chief Governance Officer	1. There is a risk that the integrity of the Council is breached through a range of failures such as Information / Asset Security, Cyber Crime, noncompliance with the General Data Protection Regulations (GDPR), CCTV Governance, Procurement Fraud, Contractual Failures, Vetting or Financial Irregularities. 2. There is a risk of failure to maintain sources of assurance and levels of scrutiny.	Existing Council Policy or systems may be ineffective or inconsistently implemented. Lack of ownership, training or communication. Difficulty to respond timeously to FOI and GDPR requests. Additional levels of Cybercrime and Fraud because of external global events.	Reputational damage, financial loss, fines, prosecution, civil liability.	4 x 2 = 8	1. Current policies / encryption / f mandatory online Data Protection processes for reporting and deali 2. Adherence to the Records Manbeen agreed with the Keeper and 3. Standing Orders relating to Co Meetings, Scheme of Delegation Council Procurement Policy. 4. SAC Code of Conduct, range of policies, employee vetting process 5. Fraud Officers, Fidelity Guarar and National Fraud Initiative. 6. Internal Audit activity. 7. Establishment of Integrity Groul Integrity Group Risks. 8. Additional Communications was advice re Cyber Crime and Fraud 9. CCTV governance is set out in Duty Holders in relevant premise compliance with GDPR as it relations.	n training, ng with da nagement d is being ntracts ar , Financia of HR, H& sses. ntee Insur- up / mana ith Staff a d. n establish s are resp	robust ata breaches. t Plan that has implemented. d to I Regulations, aS, Fleet ance Policy gement of nd Public with aed policy. consible for		
Proposed Mitiga	ations (with dates)					Status	Progress Bar		
1. The actions referred to above are progressed by an Integrity Group, which monitors existing risks and identifies any new and emerging risks for SAC. The Group monitors and develops appropriate mitigations. The Chief Executive chairs the group and officers responsible for each key heading report on the risks. Various Service Leads attend and report on their operational areas as they relate to integrity. (ongoing).						Ongoing			
relevant Chief Of	process of the risks from Integrity Group fficers or Service Leads on pertinent inte ed to be an ongoing mitigation through th	grity matters to assist in Men	nber awareness a				Ongoing		

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Risk 5			Risk Title – Internal /	Audit Actions	Risk	Theme - Go	overnance	
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current	Mitigations		
Accountable - ELT Responsible - CLT Risk Owner - Chief Internal Auditor and Service Leads	There is a risk that actions identified by Internal Audit are not progressed within agreed timeframes and improvements to the control environment not achieved.	Staffing resources. Competing Service priorities. Delays in implementation of corporate or service specific systems.	Service Governance arrangements are compromised. Depending on the significance of the outstanding action the Council may be exposed to risks relating to statutory compliance, public or employee safety, financial loss, reputational damage, legal challenge.	3 x 2 = 6	mid-year review and approval is Panel for any changes. 2. Follow up Audits are underta sample of 'amber' reports, where testing to confirm the service has completion of internal audit action	y up Audits are undertaken for all 'red' reports as well as a f 'amber' reports, where resources permit. These include confirm the service has evidence to support the on of internal audit actions.		
Proposed Mi	tigations (with dates)					Status	Progress Bar	
these and fur	. Service Leads are required to attend Audit and Governance Panel to explain any 'red' reports, any overdue or outstanding actions from nese and further explanation of requests for more than 2 extensions to due dates. They may be required to bring a formal report to Pane deemed appropriate. (Ongoing)						Ongoing	
highlighted in	e dissemination of Audit report the Audit reports where requir tana) and this is the informatio	ed. Managers are req	uired to record progress	against impler			Ongoing	

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Risk 6		Title –	Transformation *NEW*		Risk Th	neme - Go	vernance
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Curr	ent Mitiga	ntions
Accountable – CLT Responsible – Director Communities & Transformation Risk Owners – Director of Communities and Transformation, Assistant Director – Transformation, Service Lead - Transformation	will fail to deliver its vision for transformation 'Shaping Our Future Council' set out in the four priority transformation areas (our workforce; our assets; our technology; our delivery model). There is a risk the Council will	Lack of understanding from elected members and officers of the scope and breadth of change required to meet 'Shaping Our Future Council' aspirations. Officers are not empowered to drive forward the required changes across the Council and services. Services do not have capacity/ capability required to support and deliver the transformation agenda. Staff and services are misinformed/ uninformed on the Councils transformation agenda and delivery activity.	The long-term financial sustainability of the Council cannot be achieved. Transformation cannot be executed in a planned and managed way that delivers the best outcomes for the Council, staff, customers and stakeholders. Instead of a joined up, strategic approach to transformation - 'salami slicing', service closure or cessation is adopted to meet financial pressures. Transformation and change projects and programmes cannot be delivered due to lack of support from required Council services to take activity forward. Transformation fails due to lack of elected member or staff buy in.	3 x 3 = 9	1.Council approduction of the council of the counci	h 2024 incagement sugements. In Board, To formation I legation to and authors and authors are port on training and in Service Freport on training and in Service I frier wand issued or operation de capabilism.	luding 4 priority tructure and ransformation Delivery group be reviewed to prity required to la forward. PMO established ransformation luding business with internal and escalation nal services are lity to support
Proposed Mitigation	s (with dates)					Status	% Progress
1. Transformation	on Portfolio approval by Transfo	ormation Board. (August 202	4)				80%
	elegation reviewed to reflect re approvals (August 2024) – Assis		Fransformation activity at officer level ar	nd necessary	authority		100%
3. Finalise Trans	sformation Communications Pla	an and roll out comms activit	y (September 2024) – Service Lead - T	ransformation			40%
4. Finalise Trans	sformation Reporting and Scrut	iny Schedule and seek Cabi	net approval (September 2024) – Servi	ce Lead – Tra	nsformation		50%
5. Tier 1 Project	Briefs presented to Transform	ation Board (August 2024) –	Service Lead – Transformation				80%
6. Business Cas	ses presented to Transformatio	n Board including investmen	t requirements and proposed benefits (ongoing - vari	ous)		Ongoing
7. Portfolio issue	e escalation to Chief Executive	(ongoing - Director Commur	nities and Transformation)				Ongoing



Risk 7 Risk Title - Adult and Child Protection Risk Theme - Protection

Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitigations
- ELT Responsible - CLT Risk Owner - Director of Health and	1.There are increased levels of hidden harm in our community as a result of a range of external factors leading to more complex family and adult needs. 2. There is a risk of failure to provide adequate protection and the necessary level of support to vulnerable adults and children. 3. There are additional risks facing the HSCP and these are being managed, monitored and reviewed via the HSCP Performance and Audit Panel. (link to latest reports – October 2023 – below).	Deprivation, cost of living crisis, changing demographic and challenges in the care sector.	Potential harm to clients and vulnerable service users. Potential for litigation, financial loss or reputational damage.	5 x 2 = 10	1.There are quarterly Chief Officer Group (COG) meetings. 2.There are quarterly Public Protection subgroups (Child Protection; Adult Protection; Violence Against Women/Criminal Justice and Alcohol and Drugs Partnership) reporting into COG that are monitoring the operational context and responding in a coordinated way to issues. 3.HSCP Directorate Management Team meets regularly to provide leadership and oversight. 4. Established governance in place via Clinical and Care Governance, Social Work Governance and Adult Governance Groups. 5.APC and CPC meet regularly and review business plans 6.Multi Agency Public Protection Arrangements (MAPPA) including Management Oversight Group and Strategic Oversight Group) are in place and report quarterly to COG. 7.The Community Services Oversight Group supports in house and commissioned services and provides assurance on a range of issues to key local and national stakeholders. 8.Initial Referral Data (IRD) activity is now audited to provide scrutiny and assurance in relation to this key activity. There are now annual Child Protection 'Trend Analysis' produced for the CPC and COG to reflect on the changing culture in South Ayrshire towards Child Protection and to invite scrutiny of annual data. 9.Adult Support Protection Lead Officer engages first line managers in developing our response to vulnerable adults. 10.CSWO engages with operational staff in relation to complex cases in both adult and children's services where there are complex risk factors. 11. Care First implemented across all children and adult social work teams. 12. CPC/APC subgroup structure is now established and the Policy and Performance Subgroup is leading this review work and reports progress at each meeting 13. Governance on new policy and procedure is via CPC/APC through to COG. 14. Development of Practice Standards in Social Work is in progress to support the policy framework. 15. The quality assurance framework is operational providing triangulated information to the Community Services Over

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Risk 7	Risk 7 Risk Title - Adult and Child Protection (Continued) Risk Theme – Protection									
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitigations					
19. The Adult Protection Self Evaluation Improvement Plan is reviewed regularly and a review of the impact of actions implemented in response to the Adult Support and Protection Inspection. The establishment of our locality model has also brought with it the formation of multi agency forums to review and support intervention and support for those in our communities with multiple complex needs to promote early intervention and prevention.										
Proposed M	litigations (with date	s)				Sta tus	Progress Bar			
with Public I safety and h	The ADP Is developing a framework in relation to risk around drug related deaths. Regular meetings have been established and we are working with Public Health Scotland and other agencies to share information / analyse trends and provide information to public and employees in regard to afety and harm reduction. We have a range of services such as naloxone, standards in relation to medical assisted treatment and through our Start team have established residential rehabilitation pathways to those we are assessed as ready (October 2024)									
has comme	The implementation of the transformational work within Children and Families which has been supported by the Council. Belmont family support as commenced and the implementation of Signs of Safety is progressing in partnership with the National Signs of Safety organisation. This model being further developed with our Family First Model being rolled out across all secondary schools in South Ayrshire.									

Further explanation on progress to date in terms of implementation of the above mitigations can be found by cross-referencing to the Health and Social Care Strategic Risk Register Performance and Audit Committee - 6th August 2024 - Health and Social Care Partnership (south-ayrshire.gov.uk). Additional information is also provided within this document on a range of other risks being managed by the Partnership including; Climate Change & Sustainability, Communication and Reputation, External Factors including Contingency Planning, Financial Position, Good Governance, Strategic Planning and Business Resilience, ICT, Population, Premises, Provider Organisations, Service Quality, Workforce Protection and Workforce Capacity and Capability.

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Risk 8 Risk Title - Public and Employee Protection

Risk Theme - Protection

Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitigatio	ns	
	There is a risk of failure to provide the agreed standards of protection to the Public and Council		Accident, incident, injury or ill health to	Doorging 1	1. Existing H&S Policies and procedures. H&issued. Range of resources, information, link CORE page and Learn Pro platform. Sample	s and trai	ining on H&S
CLT	Employees in line Health and Safety Executive and Scottish Fire and Rescue Service legislation and guidance. 2. There is a risk that health &	Budget constraints across Services.	employees /service users. Prosecution and Civil litigation.	5 x 2 = 10	Idovoloped for Service use		
Service Lead - Risk and Safety and Service Lead - Asset	employees / service users from hazards such as Violence and Aggression.	responsibilities or inconsistent application of	Damage to Council's reputation. Financial impact of claims,		requirements for all Council employees. 4. Risk Assessment Training & Support, plus range of courses on Management of Actual of Dealing with Difficult Behaviour, De-escalation 5. V&A measures across services including a Campus Police Officers, '2 to attend' protocome differstions to office design.	or Potenti on etc. a range o	al Aggression, f security systems,
	3. There is a risk that proposals by Scottish Fire and Rescue Service to reduce response to fire alarms will impact people safety and property protection.	, ,	increased premiums or fines.		modifications to office design. 6. Review of causes of 'Unwanted Fire Alarm Signals' (UFAS) complete – processes in place to tackle via FRA programme. 7. Revised guidance has been issued along with new online training modules to reflect the changes implemented by SFRS on 1 July 2023.		
Proposed Miti	gations (with dates)					Status	Progress Bar
	d refresh a range of health and safety th and safety training modules for ma				and work procedures. Development of new		Increased from 60%
	agement team continue to review and assessments, Health and Safety Audi				l/or property related issues raised through		Ongoing
3. All duty holders / building managers monitoring and updating outstanding H&S actions via Pentana (ongoing)							Ongoing
4. Continue to utilise self-evaluation method to ensure all Services have identified significant hazards and fully developed their H&S risk assessments – (Internal Audit Action). (Ongoing)							Ongoing
5. In light of r 2024)	evised SFRS protocols Asset Manag	ement team has	rolled out bespok	e fire panel t	raining to all Council Duty Holders. (June		Increased from 35%

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Risk 9		Risk Title - Sı	ustainable Development and Climate	Change	Risk	Theme	- Protection		
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitio	ations			
Responsible – CLT	failure to meet	Services do not necessarily recognise the role they need to play, lack of input and accountability by	Reduction in emissions not achieved to 1.5 degrees scenario therefore accelerating the pace of climate change.	Page 1	Council approved Sustain and Climate Change Strateg Baseline data on Sustaina Climate Change now assem	egy nable Development an			
Risk Owner/s; Service Leads – Policy and Performance, Asset Management (buildings) and	emissions and support the community to adapt and mitigate risks in relation to climate change. I Risk of failure to ensure a just A count additional accountability by services leaving key areas inadequately addressed. Decisions and infrastructure while meeting short term goals are currently not fit for the future. Actions in place are ensure a just A count addressed. Development Goals not adequately addressed. South Ayrshire may not be resilient. Effect may be further detriment to those already disadvantaged, increasing inequalities and exacerbating deprivation. Climate Change flow assemble progress to be measured. 3. Proposals endorsed by the Cabinet and assigned for impleted to climate change for impleted and assigned for impleted by the Carbon budgeting in place. South Ayrshire may not be resilient. Effect may be further detriment to those already disadvantaged, increasing inequalities and exacerbating deprivation.					e MOWo plement e. cations p in place terplan t	G agreed at at at old a		
Neighbourhood ensure a just currently not fully services (for Fleet) transition and a green recovery. Services (for Fleet) transition and a green recovery. Currently not fully exacerbating deprivation. Communities may be unprepared for a low carbon future. Completed by 31st October 2024. 7. LHEES strategy to be developed. A LHEES officer was appointed in May 2024.									
Proposed Mitigations (with dates)									
strategy outcomes i		pe with increased national ta	ch point strategy will be reviewed). Re rgets and new duties and supporting th				No change		
forward as part of th	e integrated impact a		hin Council policy making, as well as s nce, Policy and Community Planning w egy. (Revised to Dec 2024).				No change		
decision on this has	3.Investigation of scope 3 accounting methodologies for Council procurement emissions to develop existing carbon budgeting process. A final decision on this has been deferred pending the outcome of national research. Consultation has now been undertaken by Scottish Government on scope 3 reporting. We aim to build the outcomes into our forward pathway to be set out in refreshed strategy. (Revised to December 2024)								
forward this agenda	Ongoing Strate Strategy review was completed in November 2021. Following this a Net Zero Board group was established in 2022 to drive orward this agenda. The Board has 6 agreed workstreams (noted in Cabinet log) and progress is being against each of these in order that the Council can meet both its own and SG's commitment to 'net zero' in 2045 (ongoing to 2045)								
and public charging charging points for s	(ARA). Current posit staff access and are i	tion on small SAC vehicles re investigating a charging 'hub'	alongside ULEV (Ultra Low Emission V Iflects a position where 60 of 80 are no at a location within the vicinity of Cour as part of Service Plan Performance Re	w electric. NS nty Buildings.	S continue to implement Ongoing progress is		No change		

Risk 10				Risk	Title - Financial Inclusion	Risk	Theme – I	Protection
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current	Mitigations		
Accountable – ELT Responsible - CLT	There is a significant risk that the cost-of-living crisis, rising inflation and the	food costs. Economic	Specific low- income groups are hardest hit. Current crisis is bringing	1 2 3 4 6	Measures in place at National level; Withdrawal of the National Insurance increase. Measures in place at Scottish Government level. Increasing the Scottish Child Payment to £25 per Winter Heating Payments. Rent Freeze Bill - 'Protecting Tenants during Cost-of-Living Cr	r week from 14 Nove		
Risk Owner - Assistant	current economic climate is having a detrimental	Ukraine.	unaccustomed hardships to groups who have previously managed	4 x 3 = 12	landlords. Bridging Payments. Best Start Grants. 'One stop shop' website to help those struggling Funding for Scottish Welfare Fund (Crisis Grants Housing Payments Measures in place at local level;	financially. National	media cam	paign.
Director of Communities	impact on the local community, both public		financially. Impact on lowest paid		The Community Planning Partnership has a Fina provide direction, identify any gaps in support and demand. They consider themes linked to food, e	d direct resources to energy, money and c	o areas of modernments	nost need and vellbeing.
	and employees.		Council staff.		A range of Council services provide support to percrisis. These include Thriving Communities, House Revenues and Benefits.	sing Services, the Ir	nformation a	nd Advice Hub an
					Cabinet approved a report on 23 May 2023 <u>Finar</u> trends identified and the provision of current help residents.	available across al	l Council Se	ervices to support
					There was also a Cabinet paper in January Food Pantries that provided information on the food pa			
A Member Officer Working Group for the Cost-of-Living Crisis has been established to consider the activities being undertaken by the Council to mitigate the impact of the cost-of-living crisis								
Proposed Miti	gations (with d	lates)					Status	Progress Bar

Risk 11			Risk Title - Ash Tree Dieback	Risk	Them	e - Protection		
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	С	urrent Mitigations		
Accountable – ELT Responsible	of injury / damage to SAC residents	Principle cause is the spread of Ash Dieback throughout	Potential for fatality / injury to residents / employees. Potential for damage to property, listed structures, headstones, power / phone lines. Potential of falling Ash trees/limbs on roads/pavements/ footpaths within public open space and schools and associated obstruction to roads.	t 2 3 4 6	lands Neigl has d	rvey of trees within s managed by hbourhood Services commenced.		
– Assistant Director - Housing and	and infrastructure as a result of Ash Dieback – a disease proliferating through SAC woodland. Disease has been identified and is South Ayrshire /Scotland. South Ayrshire /Scotland. Neighbourhood Services is currently not resourced to manage the extent of Ash Die Back. Disease has been identified and is South Ayrshire /Scotland. Neighbourhood Services is currently not resourced to manage the extent of Ash Die Back. South Ayrshire /Scotland. Neighbourhood Services is currently not resourced to manage the extent of Ash Die Back. South Ayrshire /Scotland. Neighbourhood Services is including costs for replanting, cost of recruiting skilled operatives. Availability of skilled operatives likely to be restricted by market demand - this is a national problem. The problem includes an inspection programme and cost projections for full implementation. The problem including costs for replanting, cost of recruiting skilled operatives. Availability of skilled operatives likely to be restricted by market demand - this is a national approved by Cabinet. This includes an inspection programme and cost projections for full implementation. The problem including costs for replanting, cost of recruiting skilled operatives. Availability of skilled operatives likely to be restricted by market demand - this is a national approved by Cabinet. This includes an inspection programme and cost projections for full implementation. The problem including costs for replanting, cost of recruiting skilled operatives. Availability of approved by Cabinet. This includes an inspection programme and cost projections for full implementation. The problem including costs for replanting, cost of recruiting skilled operatives. Availability of approved by Cabinet. This includes an inspection programme and cost projections for full implementation. The problem includes an inspection projection projection projection projection projections for full implementation. The problem includes an inspection projection projection projection projection pro							
	spreading. Increased liability and insurance premiums for residents due to property risks. Risk to European protected species (roosts/ food source). Loss of biodiversity of species dependant on Ash.							
Proposed Mi	tigations (with	dates)		Sta	atus	Progress Bar		
I. SAC is collaborating with recognised arboricultural bodies on managing this disease. A communication plan is being developed to reflect he SAC Ash Dieback plan. Proposed text is with the Tree Council and the Forestry Commission for review and will form the basis of standard text to be used by a number of authorities. Awaiting feedback on this. Communications team involved. (May 2024).								

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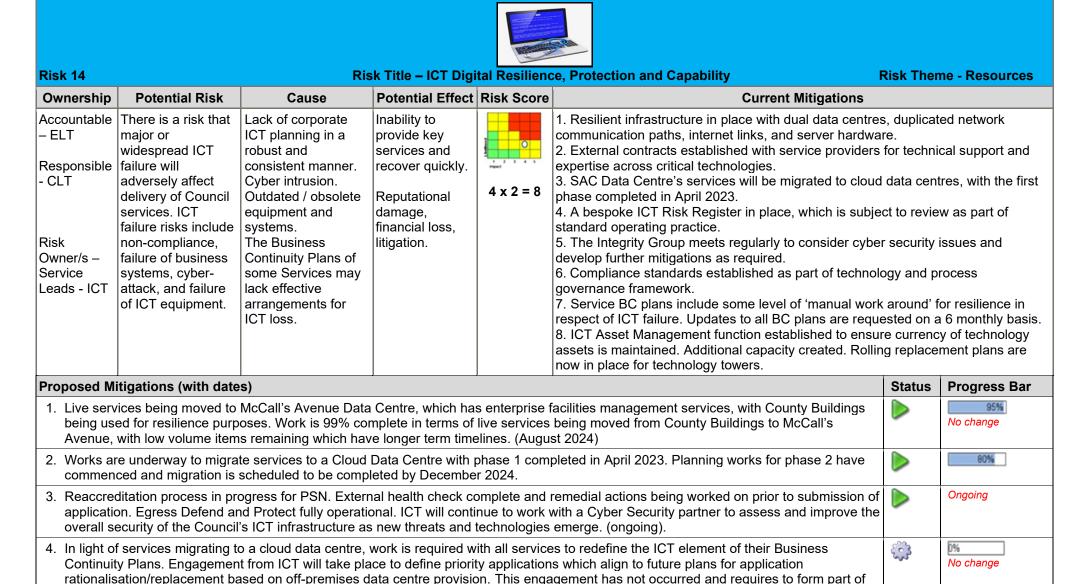
through the second survey and felling, removal or crown reduction works are ongoing, works due for completion in November 2024.

Risk 12 Ownership	Potential Risk	Cause	Risk Tit Potential Effect	tle – Financial Risk Score	Constraints Current Mitig		neme – Resources		
Accountable - ELT Responsible - CLT Risk Owner - Chief Financial Officer	1. There is a risk that current, planned or expected levels of service cannot be delivered.	UK and Scottish Government reductions in funding over a number of years. Impact of inflation on Council cost base.	Failure to deliver key services or meet change in service demands.	4 x 4 = 16	 Annual 2024/25 budget prepared and ap Council agreed a programme of future ac proposals to commence immediately follow to address the significant budget gaps ex £5m Transformation Fund established in setting process. With a Transformation to established Communities and Transform oversee change activity throughout the C Maintain pressure on Scottish Government Local Authority needs through participation in the Local Authority needs through participation in the	ctivity as part of powing approvations approve the featury 202 and being set ation Director council. The feature and approve prepared and approve the feature and approve the	of the 2024-25 budget all of the budget in order medium term. 24 as part of the budget up within the newly ate in March 2024 to ettlements which reflect groups. 26 by Cabinet in approved by Council ext update due in March ually to reflect Treasury liquidity risk		
Proposed Mi	tigations (with d	ates)				Status	Progress Bar		
1. Lobby Sco be made avai		Ongoing							
2. Rolling an	nual update of ne	w five-year Medium Term	Financial Plan to be	implemented (next update due November 2024)		lncreased from 60%		
	Assess the impact/outcomes from the new deal between Local Government and the Scottish Government signed in June 2023 (Verity buse Agreement) and the associated new Fiscal Framework is being developed. (Ongoing)								

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		ABSENT				
Risk 13	Risk Title –	Employee Abse	ence		Risk Theme	- Resources
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current	Mitigations
Accountable - ELT Responsible - CLT Risk Owner - Chief HR Officer	1. There is a risk that employee absence levels fall below the standards which can be sustained by the organisation. 2. There is a risk that the cost of staff absence significantly increases the financial risk and budgetary constraints already impacting on the achievement of Council objectives. In 2020/21 – for LGE - the direct 'cost of absence' was £3,851,547 (50% more than 2019/20 when the cost of absence was £2,550,800.) In 2021/22 – for Teachers - the direct 'cost of absence' was £1,224.774 (71% more than 2020/21 when absence cost was £714,310). In 2022/23 – overall absence levels decreased from 9.59 days in 21/22 to 9.56 days in 22/23. The overall cost of absence also decreased on the previous year. 3. There is a risk that the impact of employee absence creates an unsustainable burden and significant extra pressure on colleagues at all levels who are required to assume additional workloads as a result. 4. There is a risk that employee absence has an adverse effect on workforce planning arrangements.	Musculoskelet al Respiratory Impact of employee 'culture' Further	Additional risk to Service Users, gaps in Service delivery, slippage on achievement of targets. Additional cost of temporary, agency, supply staff or other additional unbudgeted spend. Adverse impact on health of 'attending' employees.	3 x 3 = 9	2. Occupational He 3. Counselling Serv Cognitive Behaviou 4. Physiotherapy S 5. Employee Self-F 'Access to Work' — for non-medical into sign posting. 6. Range of flexible friendly HR policies 7. Access for mana	vices including ural Therapies ervices Referral Options to fully funded initiative ervention, support &
Proposed Mi	tigations (with dates)				Status	Progress Bar
mandatory tra	maximising attendance framework and related policies in conjunction w nining for managers in managing absence. This area of work has re-cor on of Oracle Fusion. The Framework is currently being reviewed based (March 2025).	due to the		Increased from 35%		
initiatives, re-i	ork activity progressing via other services; Trauma Informed Officer rolli ntroduction of Employee Lifestyle Screening via Risk and Safety, Work rt employee experience. (March 2025).					Increased from 30%
	unction with Trauma Informed Officer, is developing a Staff Wellbeing S benchmark wellbeing strategies (March 2025)	trategy. Resear	ch is currently being u	undertaken		Increased from 20%

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the workplan for 2024. (target date March 2025).

Risk 15			gement of Assets		R	tisk Theme -		
Ownership Accountable – ELT Responsible - CLT Risk Owner – Service Leads – Asset Management and Professional Design Services	Potential Risk 1.Delivery of the agenda linked to Transforming the Estate may be impacted by a range of factors which could delay any resulting financial gains. 2.There is a risk of delay to projects within the General Services capital programme due to inflation of construction costs which could impact on deliverability of the programme.	rationalisation, delays on asset disposal, staff placing logistics.	Potential Effect Impact on efficient recovery of Council services. Failure to deliver Asset Management Plan. Project delay or additional costs. Adverse incidents and compliance failure. Damage to Council's reputation.	Risk Score 3 x 2 = 6	underway Asset Ma 2. Profes monitor of	y and has sup anagement Pl sional Design construction o	the Estate project is perseded the former	
Proposed Mitig	ations (with dates)					Status	Progress Bar	
rationalisation of following conclu- validate cashabl	1. The Asset Management Plan (AMP) has been superseded by the 'Transforming Our Estate' Project. The proposed approach to the rationalisation of Council assets was approved by Cabinet on 23 May 2023. It has been agreed to note the strategic recommendations following conclusion of an external consultant's review and undertake further work to review the proposals for each asset type and validate cashable benefits and costs for the Council. A Transformation Board has been set up in May 2024 and is headed up by Louise Reid, Assistant Director – Transformation. The Transformation Programme will be reported to the transform board,							
Quarterly Capita	ital Plan was approved by Council on 29 February, 20 Il Monitoring Reports will be presented to Cabinet (Au to be highlighted and any adjustments to be requeste	gust & October 20					Ongoing	

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SOUTH AYRSHIRE COUNCIL - STRATEGIC RISK REGISTER (Draft – July 2024) Appendix 1 Guidance - Recording Risks

Risk No. x			Risk Title - xxxxx	Risk Ther	eme - Resources / Protection / Governance				
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Curr	ent Mitigations			
Who is accountable and responsible for managing the risk?	What could go wrong?	What may have caused this risk?	Possible outcomes or adverse effects?	3 x 3 = 9	What is already in pla	ace to manage the risk?			
	S	A	M	P	L	E			
Proposed Mitigations (v	Status	Progress Bar							
1. What is planned to mitigate the risk further? (and when it is due to be completed) <enter date=""></enter>									

A status icon (Figure 3) is displayed along with a calculation from Risk Owners on percentage completion of the mitigating actions.

This information is closely scrutinised by Chief Officers via CLT and Elected Members through the Audit and Governance Panel and Cabinet and this assists in determining decisions on reducing or increasing risk ratings utilising the matrix at Figure 1.

New risk identification is considered against a broad range of risk types and these are represented at Figure 2.

Risk types are cross-cutting and not considered in isolation.

Further explanation of SAC Council Risk Management Methodology is available within the Corporate Risk Management Strategy RM Strategy

Fig 1 Fig 2

	Ri	ck '	The	mas	Risk Themes								
-		Pro		Resources									
					Resources								
Risk Rating													
ln	npact	X		Likel	ihood								
1	Minor		1	Unli	kely								
2	Moderate		2	Pos	sible								
3	Major		3	Like	ly								
4	Critical		4	Very Likely									
5	Catastrophic		5	Alm	ost Certain								



Fig 3	Status
~	Completed
	On Target
	Not on target – some concerns
	Not on target – major concerns
	Not yet started