



Your Choice

Lettings and
Property
Management

south
AYRSHIRE
COUNCIL
Comhairle Siorrachd Àir a Deas
Making a Difference Every Day

Tenants

Your Choice Lettings and Property Management is a lettings agency with a difference. The Your Choice team is made up of a select group of experienced, enthusiastic people who are friendly, approachable, and accessible to our tenants.

You will always be treated with kindness and without judgement.

We would like to lead by example within the Social Letting industry to increase access to good quality homes for people who have experienced homelessness or on low incomes.

We are passionate about the impact homes have on people's lives.

What we do for our Tenants

We are here to build trusting relationships between our tenants and our team and help with any issues tenants may have in sustaining their tenancy.

Here is what we help with:

- Help to secure first month deposit
- Help to apply for Housing benefit, Council Tax Reduction, and others
- Assistance to set up utility accounts
- Help with obtaining furniture
- Providing access to local services eg Training, Volunteering or Employment Opportunities
- Promoting tenant well-being.



Contact Kristen Ruckledge or Norma McGlone on:



01292 473477



prs@south-ayrshire.gov.uk

www.south-ayrshire.gov.uk/your-choice-lettings



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Landlords

Your Choice is a social letting service, provided by South Ayrshire Council and are a fully registered Letting Agent with the Scottish Government Letting Agent Registration Scheme - LARN2008004.

As members of the Council of Letting Agents, our dedicated team adhere to training requirements and comply with a statutory code of practice.

What we do for our Landlords

We offer a full management service, and we believe that by working with our tenants we not only improve their welfare, but also promote tenancy sustainment.

Your Choice can offer you peace of mind when it comes to managing your property. We look after tenants and Landlords alike, so you can expect the same level of service we offer our tenants.

Here is what we help with:

- Tenant matching service by marketing on Social Media and South Ayrshire Council Website
- Arrange viewings and discuss affordability
- Prepare all your lease documents and ensure your tenant understands their obligations
- Lodge deposit with Safe Deposit Scotland on your behalf
- Continued support throughout tenancy including regular check in visits
- If your tenants move on from the property, we will have the property re-let for you as fast as we can
- Provide 3 month rent guarantee if tenant falls into difficulty.



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