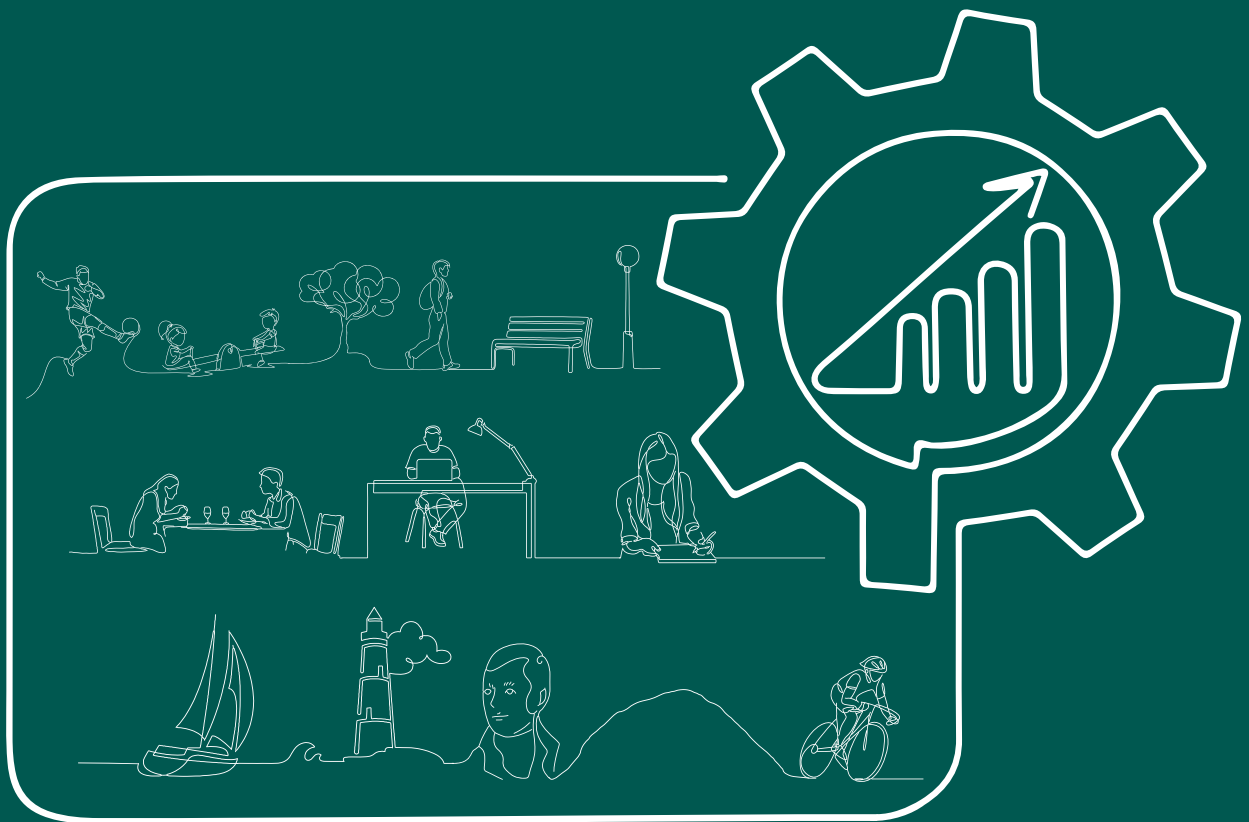


Performance Management Framework 2024-2029





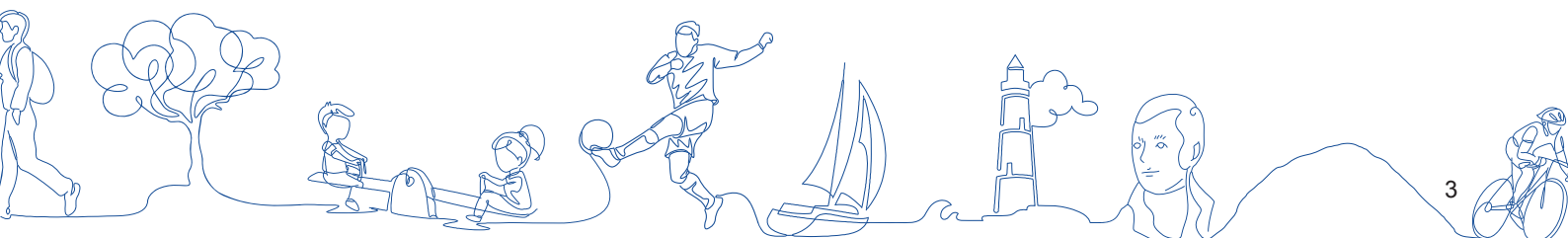
Introduction

This Performance Management Framework (PMF) supports the delivery of South Ayrshire Community Planning Partnership (CPP) and its reporting cycles required. It will cover the period 2024-2029.

The CPP is looking to place a greater emphasis on the management and use of performance information to drive continuous improvement within a community planning setting. This PMF has been developed to coincide with the restructure of the CPP and changes in reporting mechanisms particularly in relation to LOIP, Child Poverty Strategy and Locality Planning Partnerships. Effective use of performance information will allow the CPP to clearly demonstrate how our key strategic areas are performing and contributing to the delivery of our CPP outcome targets.

The aim of this PMF is to set out arrangements by which the CPP plans, delivers, reviews, and improves what it intends to achieve. It recognises that there will be multiple factors that influence outcome and change therefore it may not be possible to identify or isolate one single factor – it is acknowledged that actions taken forward by the CPP will contribute to change to varying degrees (which is sometimes harder to measure)¹. Case studies will be used in addition to performance information to highlight the impact that multiple factors contribute towards improving outcomes for our local communities.

¹ Improvement Service (extract from Logic models and theories of change presentation – May 2024)



Statutory and National Context

COMMUNITY EMPOWERMENT (SCOTLAND) ACT 2015

The Community Empowerment (Scotland) Act 2015 states that community planning is about how public bodies work together, and with the local community, to plan for; resource and provide; or secure the provision of services which improve local outcomes in a local authority area, with a view to reducing inequalities. In other words, it is about working together to make a real difference to our local communities and people’s lives.

Local Outcomes Improvement Plan

Section 6(1) of the 2015 Act requires each CPP to produce and publish a Local Outcomes Improvement Plan (LOIP). The LOIP is a key element in the delivery of public service reform at local level. It provides a vision and focus, based on agreed local priorities, towards which CPPs and community planning partners ensure pace of change and decisiveness in impact for communities; develop new and different ways of working and behaviour; take a more systematic and collaborative approach to performance improvement; and apply strong governance, accountability and operating arrangements.

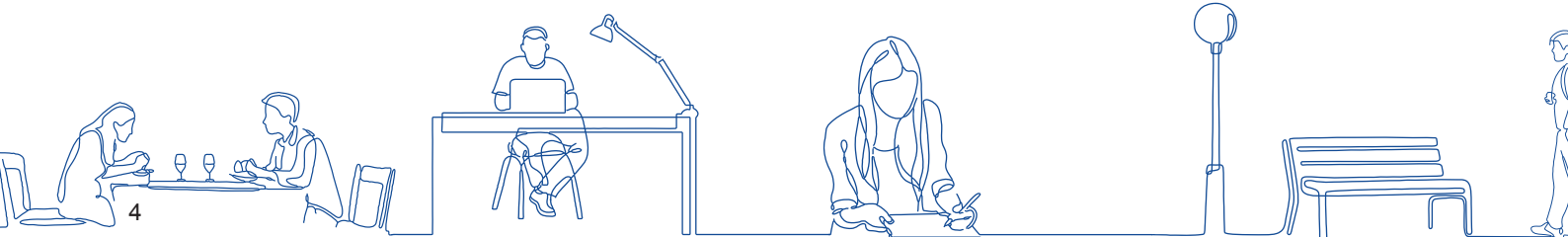
In April 2024, the CP Board approved a new [Local Outcomes Improvement Plan](#) for the period 2024-2029 with a focus on two strategic themes of Place and Wellbeing supported by high-level outcomes of:

- Working together to improve our places to help people and planet thrive; and
- Working together to improve health and wellbeing to support our communities to flourish.

Locality Plans

A locality plan under section 10(1) of the Act is a plan to improve outcomes in that locality. Because this locality has been identified because it contains communities who experience significant inequalities of outcome from socioeconomic disadvantage, the starting point for the plan should be about how outcomes can be improved so as to reduce these inequalities. Under the act, each plan should demonstrate a clear, evidence based and robust understanding of needs, circumstances and aspirations of communities in the locality.

In South Ayrshire a collaborative approach has been adopted in relation to Locality Planning where six Locality Planning Partnerships, led by South Ayrshire Health and Social Care Partnership, combine the statutory requirements of both Community Empowerment and Integration legislation. Progress updates will be provided to both the Integrated Joint Board (IJB) and CP Board.



CHILD POVERTY (SCOTLAND) ACT 2017

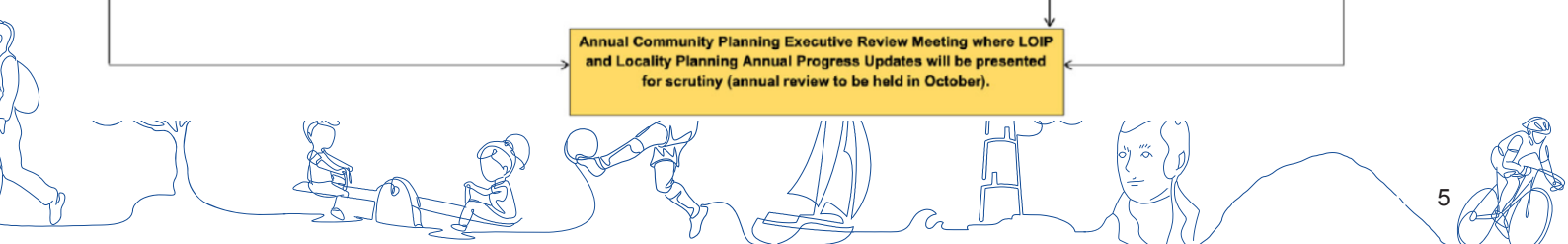
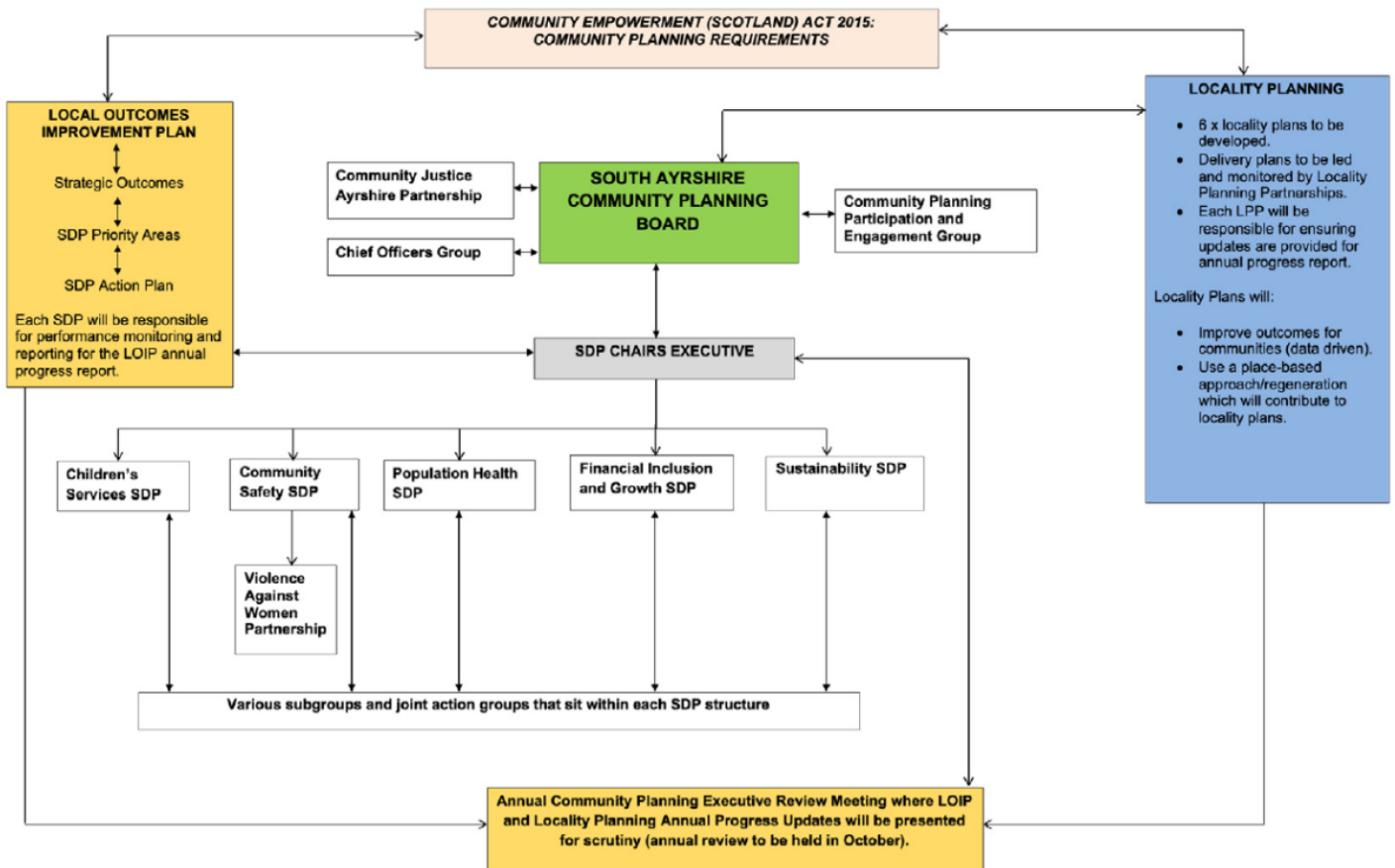
The Child Poverty (Scotland) Act 2017 sets out highly ambitious poverty mitigating related targets to be achieved by Community Planning Partnerships by 2030. In 2022, the Scottish Government produced a new delivery plan – ‘Best Start, Bright Futures’. The plan recognises the significant contribution partners have made towards tackling child poverty since the Act was introduced but highlights the strategic challenges that have emerged over the past few years including the pandemic and cost-of-living crisis.

There is a requirement to produce Local Child Poverty Action Reports – in South Ayrshire it was agreed to create a long-term Child Poverty Strategy (2024-2029) which was agreed by the CP Board in April 2024, however an annual report on progress will still be produced meeting the reporting requirement. The Child Poverty Strategy focuses on three priority areas:

1. A child poverty system in South Ayrshire that delivers the best possible outcomes for our communities;
2. Co-ordinated income maximisation following the principles of proportionate universalism; and
3. High quality, flexible, accessible and affordable education and childcare.

**Regular monitoring of the Child Poverty Strategy will take place via the Financial Inclusion and Growth Strategic Delivery Partnership.*

ROLES AND RESPONSIBILITIES



Community Planning Board

The CP Board is the executive and decision-making body of the CPP. It makes decisions on the priorities, strategic outcomes and objectives for the CPP.

Community Planning Executive

The CP Board is supported by a Community Planning Executive who undertake an annual review function of the CPP – this will include the scrutiny of the Local Outcomes Improvement Plan and Locality Planning annual progress updates.

Strategic Delivery Partnership (SDP) Chairs Executive

Reporting to the CP Board, the SDP Chairs Executive ensures that progress within the SDPs is taking place and will monitor progress of each of the LOIP action plans. The group will also identify areas of commonality, issues, and joint working.

Strategic Delivery Partnerships (SDPs)

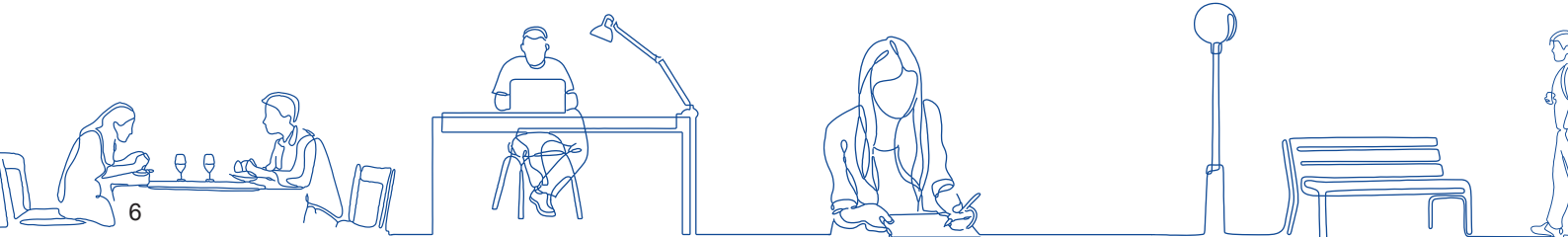
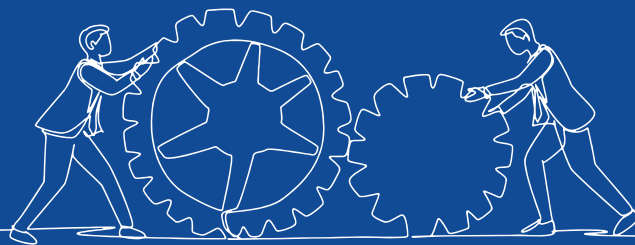
Each SDP is responsible for the development, progress and performance monitoring of its specific action plan which is directly aligned to the LOIP.

SDP Chairs have the responsibility of:

- ensuring that monitoring performance against targets set is carried out and identifies corrective action when required,
- sets realistic and relevant targets;
- monitoring the progress of subgroups which lead on priority area: and
- reports performance in a timely manner.

Locality Planning Partnerships (LPPs)

Each LPP will ensure that locality plans are based on local priorities and data driven – the supporting action plans will be monitored by each of the six LPPs. Each LPP will be responsible for ensuring updates are provided for both the CP Board and IJB and for annual progress reporting.



MONITORING AND REPORTING

The delivery of our priority areas is set out in our delivery plans (as detailed in appendix one) and will be scrutinised by our Community Planning Board and Community Planning Executive. Our performance information will monitor our success against our priority areas and will allow the CPP to monitor trends over time and performance against appropriate benchmarks and comparative data.

To support the performance management process, action plan templates have been developed (appendix two) to ensure consistency across all our priority areas – high level action plans to deliver our LOIP and Child Poverty Strategy priorities with supporting operational action plans will provide detail on how the high-level actions will be achieved. Actions will be uploaded onto Pentana which will allow us to streamline the reporting process for the LOIP.

Reporting Exceptions

South Ayrshire Ageing Well Strategy

The South Ayrshire Ageing Well Strategy sets out a long-term vision for change that will support healthy ageing in the area. Importantly, this has also been framed as a longer-term ‘movement’ that is essentially about mobilising all forces, all stakeholders, all localities, all organisations to realise the ‘Ageing Well Vision’.

As such, much of the work will be addressing, for example, structural issues or issues like culture, that are more challenging. Consequently, our overall approach to assessing impact needs to be carefully considered and appropriate for the type of activity or change being measured. A separate PMF will be developed specifically for the Ageing Well Strategy which will consider a range of evaluation methodologies; however, reporting will fall into line with the annual reporting cycle for the overall LOIP.

The Promise

*‘**The Promise**’ challenges us to deliver long term improvements across South Ayrshire to bring about lasting change for which a separate PMF exists. Ten ‘Promise Improvement Areas’ have been identified with **thirty-one actions** and **forty-seven benefits** (measurable improvements) for which baseline information has been established to measure the impact of Promise activity. The process of benefit tracking clearly identifies how each benefit will be measured, as well as the data and collection method required to do so.*

The creation of detailed project plans for each of the forty-seven benefits allows reporting on impact rather than output alone. All the information is held on a Promise Teams site which benefit holders can access to update benefit trackers and upload evidenced/supporting documents. In 2024 The Promise was identified as priority area of the LOIP via the Childrens Services Planning Partnership. Quarterly multi agency Promise Childrens Service Planning Subgroups have been established to monitor the development of 24-30 sub actions. Reporting on The Promise will fall into line with annual reporting cycle of the overall LOIP.



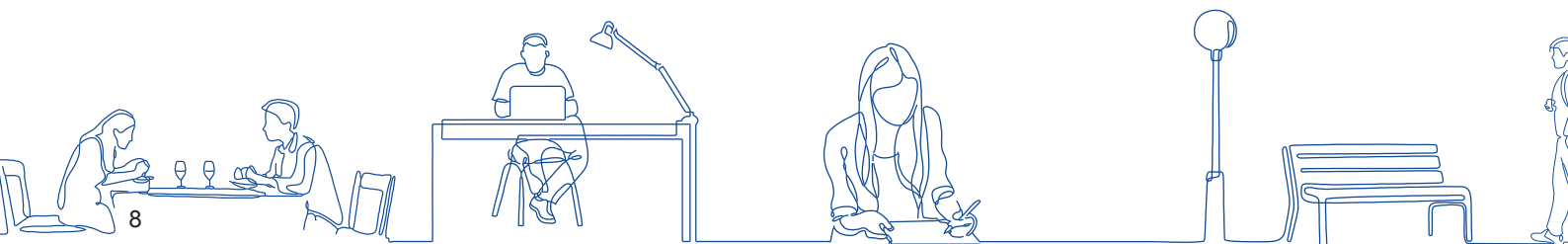
Reporting schedule

** For year one (2024/2025) of our priority areas, action plans were shared with CP Board members in October 2024 (following approval of the LOIP/Child Poverty Strategy in April 2024). However, to meet the requirement of the LOIP annual progress reporting, an annual progress report was published in October 2024 to allow the previous LOIP to be closed off. The new reporting framework will come into effect for the first full year performance report for the new LOIP (Year 1 2024/2025). Six monthly updates will come into effect for 2025/2026 reporting.*

LOIP and Child Poverty actions added to Pentana with nominated action leads who provides six monthly updates (Q2 and Q4).

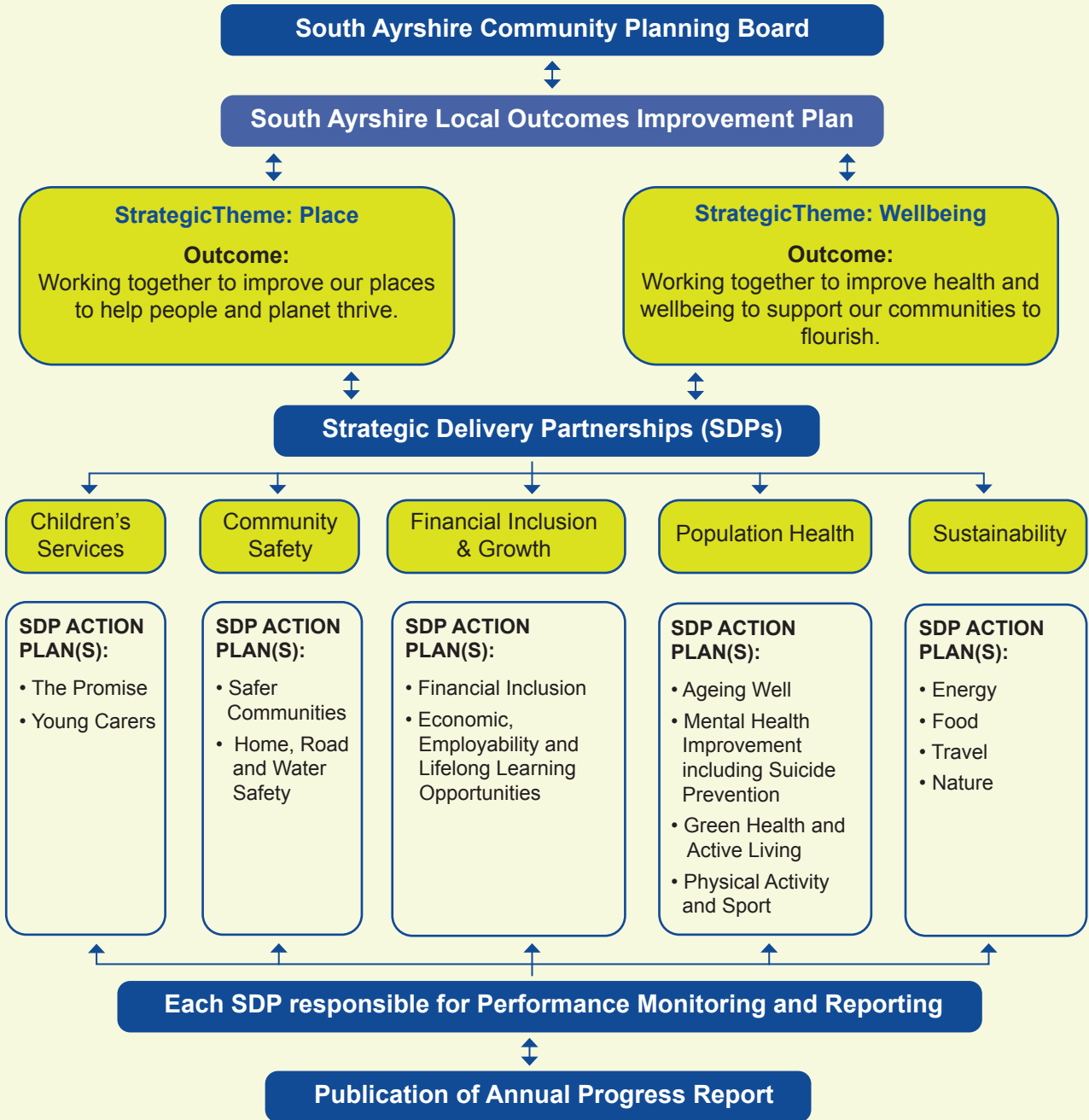
Mid-term LOIP/Child Poverty performance dashboard (Q2) submitted to SDP Chairs Executive for Scrutiny.

Full year LOIP/Child Poverty dashboard (Q4) along with annual progress report submitted to CP Executive for scrutiny and CP Board for approval and publishing.

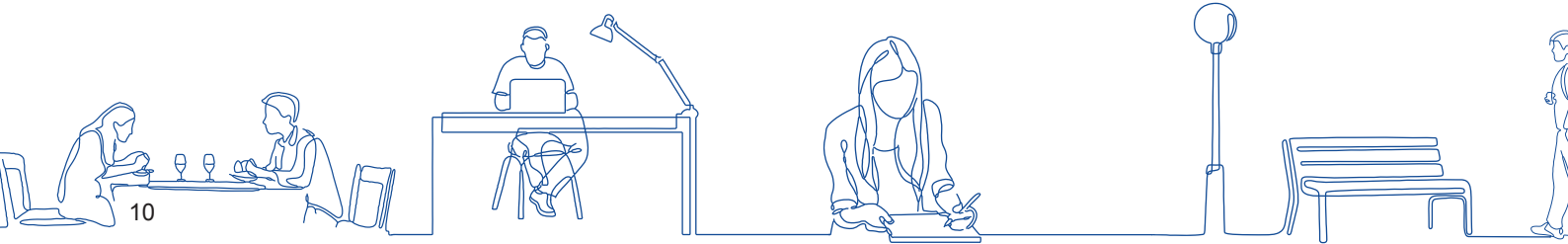
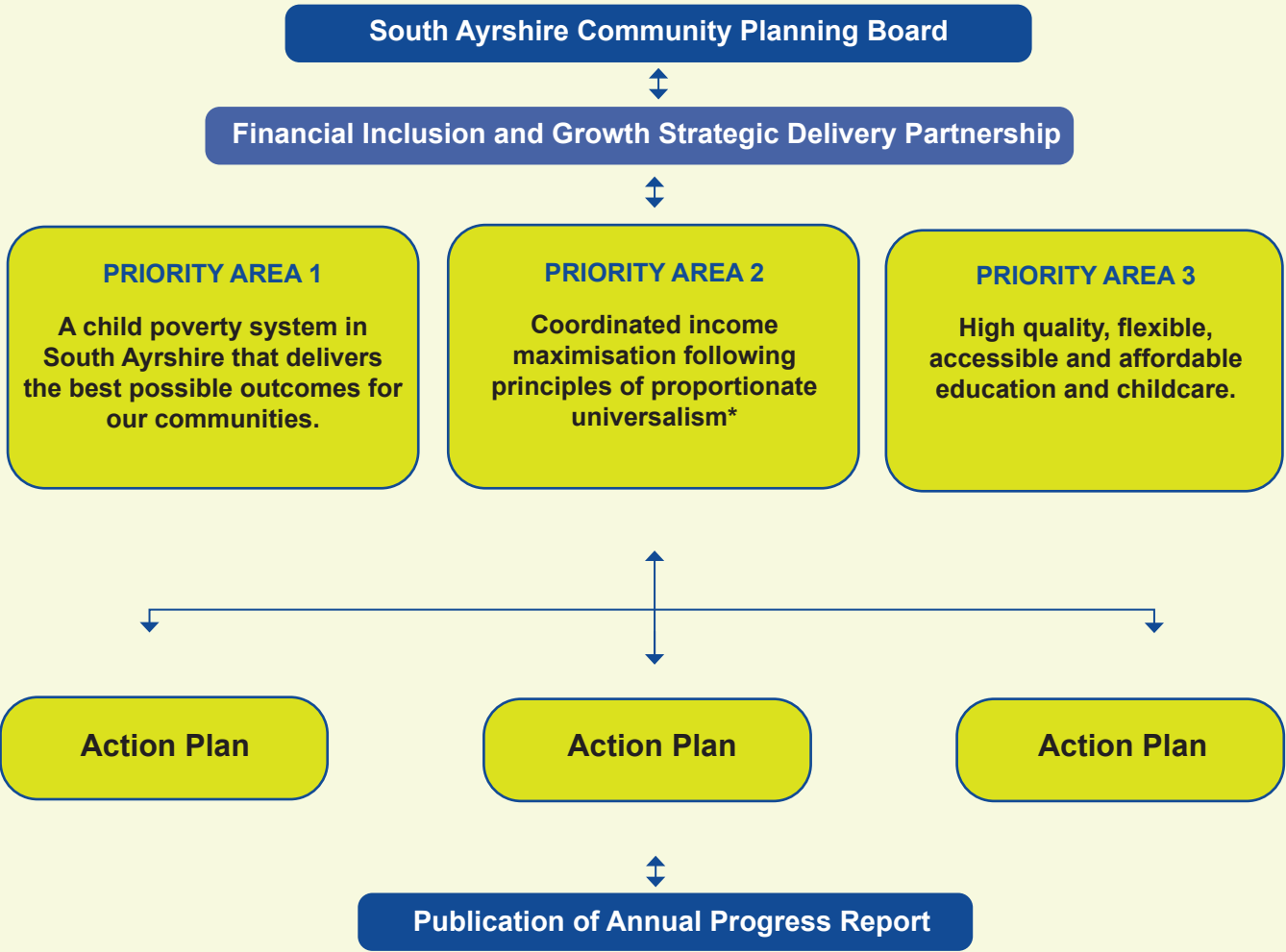


APPENDIX 1

LOIP Delivery Plan



Child Poverty Strategy Delivery Plan



APPENDIX 2

LOCAL OUTCOMES IMPROVEMENT PLAN (2024-2029): YEAR X (HIGH LEVEL ACTIONS)
STRATEGIC DELIVERY PARTNERSHIP:
PRIORITY AREA:

High Level Action	Target	Measuring Success	Timescales	Responsibility	Link to LOIP Outcomes	Collaborative Working



LOCAL OUTCOMES IMPROVEMENT PLAN (2024-2029): YEAR X (OPERATIONAL ACTIONS TO MEET HIGH LEVEL PLAN)

STRATEGIC DELIVERY PARTNERSHIP:

PRIORITY AREA: XXX

Action Group / Remit / Purpose

Operational Action	Measuring Success	Timescales	Responsibility

CHILD POVERTY STRATEGY (2024-2029): YEAR X

PRIORITY AREA: XXX

Action	Target	Measuring Success	Timescales	Responsibility	Collaborative Working

