

Tenants Newsletter

The newsletter for Council
tenants in South Ayrshire
Winter 2021



STEP INTO

Christmas!

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CORNER**

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Useful Contacts

South Ayrshire Council
Customer Services
0300 123 0900

Environmental Health
01292 618222

Trading Standards
0300 123 0900

Housing Enquiries & Repairs
(Emergency or Routine)
0300 123 0900

Waste Enquires &
Special Uplifts
0300 123 0900

Scottish Water
0800 077 8778

Scottish Power (Emergency)
0800 092 9290

GAS (Emergency)
0800 111 999

Police
101 (Non Emergency)
999 (Emergency)

Power Cut
105

NHS 24
111

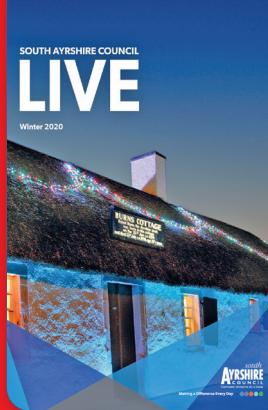
Emergency Homeless
0808 100 3151
(Out of Hours)

Ayr Hospital
01292 610 555

Girvan Community Hospital
01465 712 571

Crosshouse Hospital
01563 521 133

South Ayrshire Council have launched a monthly online newsletter to keep you up to date with all Council news.



South Ayrshire Council Live

View the latest version of
the newsletter below

Visit: <https://www.south-ayrshire.gov.uk/south-ayrshire-council-live/> to find out more.



This information can be made available, on request, in braille, large print or audio formats and can be translated into a range of languages. Contact details are provided below.

درخواست کرنے پر یہ معلومات نابینا افراد کے لئے ابھریے حروف، بڑے حروف یا آڈیو میں مہیا کی جاسکتی ہے اور اسکا مختلف زبانوں میں ترجمہ بھی کیا جاسکتا ہے۔ رابطہ کی تفصیلات نیچے فراہم کی گئی ہیں۔

本信息可应要求提供盲文，大字印刷或音频格式，以及可翻译成多种语言。以下是详细联系方式。

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ਇਹ ਜਾਣਕਾਰੀ ਮੰਗ ਕੇ ਬੋਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਅਤੇ ਸੁਣਨ ਵਾਲੇ ਰਾਜ ਵੱਲੋਂ ਵੀ ਲਈ ਜਾ ਸਕਦੀ ਹੈ, ਅਤੇ ਇਹਦਾ ਤਰਜਮਾ ਹੋਰ ਬੋਲੀਆਂ ਵੱਲੋਂ ਵੀ ਕਰਵਾਇਆ ਜਾ ਸਕਦਾ ਹੈ। ਸੰਪਰਕ ਕਰਨ ਲਈ ਜਾਣਕਾਰੀ ਹੇਠਾਂ ਵੱਲੋਂ ਗਈ ਹੈ।

Niniejsze informacje mogą zostać udostępnione na życzenie w alfabecie Braille'a, w druku powiększonym lub w formie audio oraz mogą zostać przetłumaczone na wiele języków obcych. Dane kontaktowe znajdują się poniżej.

Faodar am fiosrachadh seo fhaighinn, le iarrtas, ann am braille, clò mòr no clàr fuaim agus tha e comasach eadar-theangachadh gu grunn chànanan. Tha fiosrachadh gu h-ìosal mu bhith a' cur fios a-steach.

WINNER! WINNER!



Well done to **Tyree Barr from Maybole**
who was the winner of the
'Where's Molly' competition and
received a £50 shopping voucher!

Well done to **Victoria Smith from Ayr**
who was the lucky winner of the
'Spot the Difference' Competition.

Christmas & New Year Opening Times for Customer Service

Customer Service Phone Number: 0300 123 0900

Please see phone line opening times noted below:

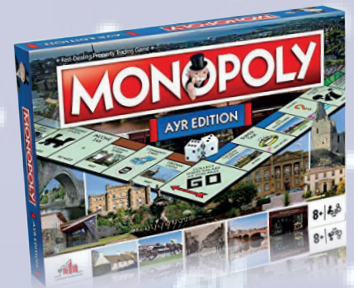
- **24th December:** Open 9am - 4.00pm
- **25th - 28th December:** Closed
- **29th - 30th December*:** Open 9am - 4.45pm
- **31st December*:** Open 9am - 4.00pm
- **1st - 4th January:** Closed
- **5th January:** Re-open at 9am as normal

*Please note this is a limited telephone service only, as other Council services are closed or only providing a limited service.



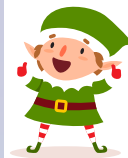

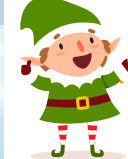


Help Santa find his Elves!

Find all of Santa's Elves hidden throughout the Winter Edition for your chance to win your very own Ayr Edition Monopoly Board Game. **To be in with a chance of winning just send your entries in to us using the Freepost Label on page 20 of the newsletter at Where's Ernie.** PREFER TO EMAIL YOUR ENTRY? Take a photo of your entry form and send it to: tp@south-ayrshire.gov.uk Entries should be received no later than the 28th January 2022.



Name:
Address:
Town:
Telephone:

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SHELTERED HOUSING NEWS

HAPPY TO BE REUNITED

A few of the residents from Boyle Court, Girvan, smiling under their masks as the common room could reopen. In September, after being closed for 18 months, the common areas re-opened with some restrictions in place including reduced activities and capacity to help keep people safe.



The residents of Boyle Court happy to be back in their communal area

HALLOWEEN FUN

The residents at St Meddan's Court, Troon, dressed to impress for this year's Halloween party.

All sorts turned up for the event; a mummified black fairy, a zebra and even the infamous Cleopatra made an appearance.

They all had a great time dooking for apples (Covid Safe Style) and played pumpkin bowling.



The infamous Cleopatra glammed up and ready to dook!



Watch out for the Zebra crossing!

FANTASTIC FUNDRAISER

Two of our Housing Support Workers, Michelle Milligan and Catherine Fulton, took on the task of climbing Goatfell in October to raise funds for a defibrillator outside Millrock/Panrock Court Sheltered Housing in Troon. While a resident's daughter and granddaughter also contributed to the fundraising task. Carol completed a half marathon and Keera jumped out of a plane! The total amount raised was a staggering £1712.55. Well done to all involved and thank you to everyone who donated.



And so the trek starts! Michelle and Cathy all smiles before they headed up to the summit



Keera taking the leap!



Carol completing her half marathon.

GAS SAFETY

We need access to keep your home safe!

The Council, as a landlord, has a legal requirement to ensure that all gas appliances and flues in your home are checked and certified as being “safe” every year.

To meet this legal requirement the Council must access all houses with gas appliances to carry out a service and safety check every year. At the same time the Engineer also checks that your smoke detectors are working. We need your help to keep your home safe!

When the annual gas safety check in your property is due, our contractor, PH Jones, will write to you to offer an appointment for the work to be carried out. If the date or time does not suit, then please call the number on the letter to arrange a convenient date and time that does.

Most tenants provide access to the contractor so that they can carry out the annual safety check within the required time.

However, a small number of people do not arrange or agree entry to the property with the Contractor.

In line with legislation, the Council is entitled to force entry in such circumstances and this is also a provision of the Council’s tenancy agreement.

The safety check must be carried out within 365 days of the previous service date.

The Council will have no choice but to force entry and change the locks to the properties of tenants who have refused to allow entry. If the Council are required to force entry to your home, you will be charged for the costs of this action and also renewing the locks, this will be a minimum of £61.97.

Please avoid this expense by allowing entry to the gas engineer. It is easy and can be arranged at a time that suits you.



When our contractor PH Jones visits your property for its Annual Gas Safety Check they will:

- Service and clean your gas boiler and gas fire.
- Check all smoke detectors are working properly.

Tel: 01292 280510

Opening Hours: Mon - Thurs 8am - 5pm, Fri 8am - 4pm

Winter Safety

IN AND AROUND YOUR HOME

During the winter months, we all try to keep ourselves warm at home. However, it is essential that we make sure our homes are healthy, safe and protected. Follow our top tips to ensure you remember this winter for all the right reasons.

PREVENTING BURST PIPES

Burst pipes can cause significant and costly damage to your home and possessions. To avoid this:

- Make sure you know where your Stopcock and Sure Stop are.
- Check your water Stopcock and Sure Stop are working properly.
- Keep your home warm whenever possible, even when it is unoccupied.
- Make sure there are no draughts from outside, especially near water pipes.
- Keep windows closed in unheated parts of your home.
- Ensure you know where – and how – to switch off your electricity and heating safely.

Report emergencies to the Council on **0300 123 0900**



HEAT YOUR HOME SAFELY

We check the safety of your gas appliances every year, but if you smell gas, think you have a gas leak, or are worried that fumes containing carbon monoxide are escaping from a gas appliance, call the free National Gas emergency line immediately on 0800 111 999.

If you have a solid fuel heating system (wood, coal etc):

- Have your chimney swept twice a year to reduce the risk of a chimney fire.
- Do not sit too close to fires or heaters – your clothing or furniture could catch fire.
- Always use a fireguard with open fires, especially if you have young children, elderly or disabled people in the property. The fireguard should preferably be in a fixed position.

If you use a portable heater to boost the heat in your home, make sure you keep it clean and well maintained. If you have stored the heater away over the spring and summer months, make sure you thoroughly clean off any dust before use.

To keep yourself and your family safe, we also recommend you have a carbon monoxide detector in your home, speak to your Housing Officer for more information on 0300 900 123.

If you are over 60, disabled or on a low income, you may be able to get financial help with heating your home. Contact the Energy Agency on 01292 521896 for further information.

BE PREPARED FOR SEVERE WEATHER CONDITIONS

During winter, we can experience severe disruption to our daily routine. Here are some tips to help you prepare for severe weather conditions:

- Check the batteries in your torch are working and have some emergency lighting handy in preparation for a power cut.
- Report any lighting faults immediately.
- Be sure you have some warm shoes or boots with non-slip soles.
- Keep a mixture of salt and sand handy to put on steps or paths in icy weather.
- Keep simple cold, flu and sore throat remedies in the house.
(Your pharmacist can make suggestions and can advise on how to manage minor illnesses)
- If you are invited to have a flu jab, be sure to follow this up.
- Order repeat prescriptions in plenty of time, particularly if bad weather is forecast.
- Keep basic food items in the cupboard or freezer in case it is too cold to go shopping.
- Unless you must go out in severe weather, stay at home.

You can find out some more handy tips at www.readyscotland.org





The Tenant Hardship Grant by the Scottish Government

The Scottish Government has set up a Tenant Covid Hardship Grant Fund to provide financial help to tenants in social housing and in the private sector who are at risk of becoming homeless due to falling behind with rent payments related to the impact of the Covid pandemic.

The grants will help tenants who have struggled financially as a direct result allowing them to reduce or pay-off any rent arrears they have built up subject to an agreement between the tenant and their respective landlord.

The grants are available to tenants in Council, housing association or privately rented accommodation and if awarded, do not have to be paid back.

South Ayrshire Council along with all other Local Authorities have been awarded an allocation of funding which at this point is available to use until 31st March 2022.

The scheme is designed to be flexible but there is an eligibility criteria set by the Scottish Government:

- The grants are limited to helping with rent arrears that built-up between 23 March 2020 and 9 August 2021 along with any exceptional circumstances beyond this date.
- Grants can be used to make a full or partial payment of arrears depending on individual circumstances
- Grants will be targeted towards current tenants who are at risk of becoming homeless and do not have any other way of clearing the arrears
- Private sector landlords should be registered on the [Scottish Landlord Register](#)
- Landlords should have carried out steps to resolve the issue before making an application in line with pre-action requirements
- Payments will be made to landlords rather than tenants on the strict condition that the payment will be used to credit the tenant's rent account, and that any ongoing proceedings to end the tenancy will be ceased with prior agreement of this confirmed and acknowledged.

Our aim is to ensure funding is targeted towards supporting households who are at the greatest risk of losing their home and preventing homelessness.

HOW TO APPLY

If you are eligible for the grant your Housing Officer will be in touch with you. If you would like more information or would like to make an enquiry regarding the grant scheme, you can also contact your Housing Officer on 0300 123 0900 or email HRASST@south-ayrshire.gov.uk

ARE YOU INSURED?

Peace Of Mind This Winter

It's the time of year, when everyone seems busy, rushing around. But is it time to consider, if an accident were to happen in your home, would your home contents and personal belongings be protected?

We all see what devastating effects the weather can have, from gale force winds, rainwater flooding and frost bursting pipes. The Council's pay-as-you-go home contents insurance scheme, offers cover for damage to your contents caused by storms or floods, falling trees and branches, as well as fire, theft and much more.

Here's some tips to keep your home safe this winter:

- If you are away from your home, close and lock all doors and windows, ask a neighbour to keep an eye out.
- Don't leave candles or flames unattended.
- Regularly clear debris from drains and ditches.
- Insulate pipes and water tanks. Wrap pipes in cold areas with pipe sponge covers.
- Consider home contents insurance.

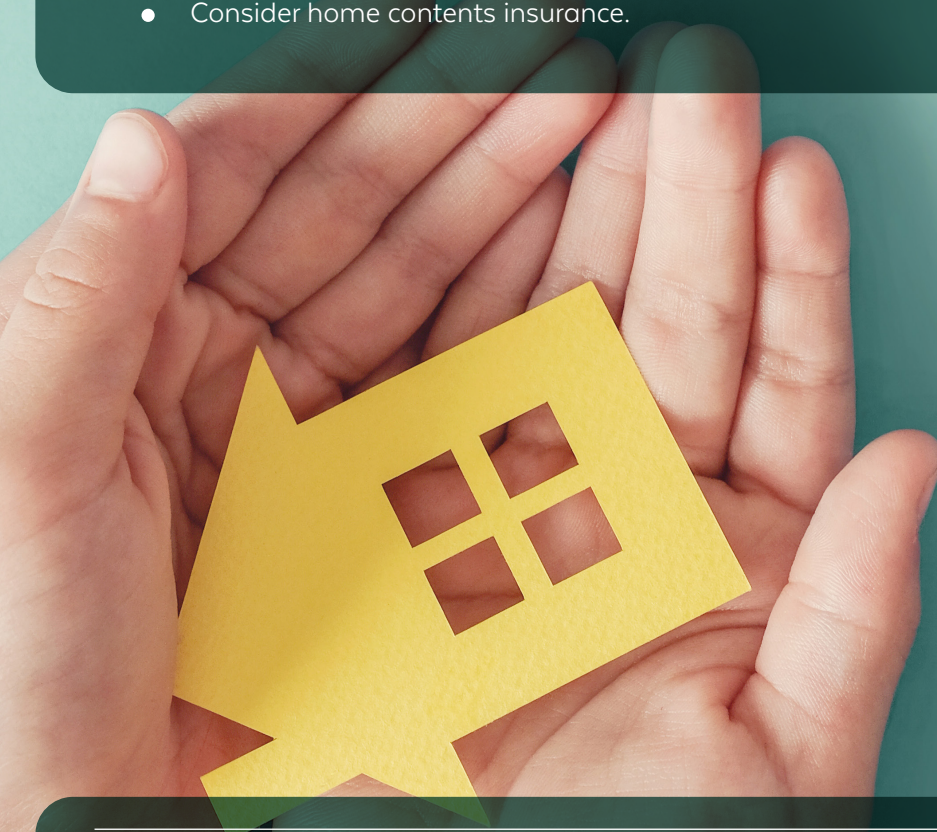
We hope that you will never suffer a flood or water damage, but these things do happen and that is why we suggest all tenants take out home contents, either through this special scheme or by making your own arrangements. Please remember you are responsible for replacing your home contents and belongings.

Contents insurance is designed to help protect your possessions and personal belongings. It's a good idea to consider what a home contents insurance policy would cover you for in order to help you make an informed decision on whether you need one.

To find out more about the Council's pay as you go home contents insurance scheme, which was designed for tenants in social housing, where you can pay premiums weekly alongside your rent, contact us on:

Telephone: **01292 612048**

Email: **natasha.morgan@south-ayrshire.gov.uk**



Thistle Tenant Risks is a trading style of Thistle Insurance Services Limited. Thistle Insurance Services Limited is authorised and regulated by the Financial Conduct Authority FRN 310419. Registered in England under No. 00338645. Registered office: Rossington's Business Park, West Carr Road, Retford, Nottinghamshire, DN22 7SW. Thistle Insurance Services Ltd is part of the PIB Group.

Our Data Protection Privacy Policy is online at <https://www.thistleinsurance.co.uk/Privacy-Policy>

HOUSING SERVICES NEWS

Rent Non - Charging Fortnight 2021

Remember there is a non-charging rental fortnight from Thursday 16th December 2021 - Wednesday 29th December 2021. This means that as long as you are up to date with your rent, you don't need to make a payment for this period.

If you pay by Direct Debit or monthly Standing Order your payments should be made as normal as payments are calculated over the year.

If you get help towards paying your rent as part of your Universal Credit payment, this is also calculated over the year and you should continue to make your normal monthly rent payment.

If your rent is not up to date, you must continue to pay during the non-charging fortnight to help you catch up with your payments and reduce your rent arrears.

If you are struggling to pay your rent it is important that you contact us right away. Your Housing Officer can offer advice and information to help you manage your rent payments.

Home Energy Grants

Energy prices are going up but there are lots of ways that we can help with home energy to keep you connected.

Our Home Energy Grants can help you by providing an energy voucher to top up your pre-paid meter by up to £50 dependant on who you live with. We also work with the Energy Agency to help you if you are in debt with your energy bills. Other grants may also be available.

Visit our website for full details on all of the resources available and how to contact us -

<https://beta.south-ayrshire.gov.uk/.../Energy-grants-and...>

Or call 0300 123 0900 and ask for the Information & Advice.

Protecting Our Employees

We request that tenants do not smoke within their property when an employee of the Council is visiting. This includes when repairs or general maintenance is being carried out or when a contractor is carrying out work on the Council's behalf.

It is good practice not to smoke in the property for at least 30 minutes before an employee visits your property. Please help us to protect our employees from second-hand smoke. This includes vape or vaping.

Employees and contractors have the right to refuse to carry out the work within the property if the tenant refuses to stop smoking.



Council Tax **CALL BACK SERVICE**

Did you know that you can arrange for a call back to discuss your Council Tax enquiry at a time that suits you?

Book a call back or find out more information on our website at <https://beta.south-ayrshire.gov.uk>





THE GRAIN EXCHANGE

Looking for that extra special Christmas gift? We've got Christmas all wrapped up at The Grain Exchange on Ayr High Street.

We have creative markets every weekend selling a variety of handmade products that make perfect stocking fillers. Need to do some late-night shopping? We are open until 7pm on Thursdays and 12.30pm - 4.30pm right up to Christmas Eve.

In the New Year we have lots to look out for with our Artist in Residence showcase where from Tuesday 11th January we will have Skian Mhor giving us an insight into what film and Live Action Role Play props are really made of... and much more so be sure to stop by.



LATE NIGHT THURSDAYS MARKETS

16th & 23rd
December
12.30pm - 7pm

AYRSHIRE COLLECTIVE MAKERS MARKET

18th December
& 19th December



Keep up to date with what's coming up by visiting us online.

Instagram: @thegrainexchange
Facebook: @thegrainexchangeayr
Twitter: @grain_exchange
Web: www.thegrainexchange.co.uk

 **Subject to change at any time due to updates in Government COVID-19 Restrictions.**



LIBRARIES

A warm cheerful welcome awaits you in all our libraries this festive period. We have a fantastic selection of books to browse and borrow as well as free, festive fun events to come along to.

Whether you're looking for the perfect Christmas story to cuddle up with, or recipe books to help plan your celebrations, we've got something for everyone.

Look out for our festive opening hours on our website www.south-ayrshire.gov.uk/libraries

GET SOCIAL WITH US!

To keep up-to-date with all the latest news and online events from our library service, follow us on Twitter and Facebook @salibraries.

MERRY BOOKBUG CHRISTMAS

Ho, Ho, Ho Santa is on his way and Bookbug is getting excited. Join us for a special Bookbug and mini craft session.

Suitable for 0-4 years (older siblings welcome). Events are free but booking is required.

Carnegie Library

Saturday 18th December
2.15pm - 3pm

To book call 01292 286 385

Maybole Library

Tuesday 14th December
2pm

To book call 01655 883 044



CHRISTMAS CRAFTS AT MAYBOLE LIBRARY

**Monday 13th December,
3.30pm - 4.30pm**

Design and make your own Christmas cards and tree decorations. Ice and decorate your own Christmas muffin and gingerbread men.

Suitable for primary school aged children - must be accompanied by an adult.

Free event but booking required. To book Tel: 01655 883 044



Subject to change at any time due to updates in Government COVID-19 Restrictions.

SHARED READING

Join in our Shared Reading session where library staff will be reading aloud shared texts and poems and leading a stimulating discussion in a relaxed and friendly atmosphere.

These sessions take place on the following dates and then every four weeks thereafter. These sessions are free to attend but please book your place in advance.

Troon Library

Friday 7th January

10am - 11am

To book call 01292 315 352

Girvan Library

Monday 10th January

2pm - 3pm

To book call 01465 712 813

Maybole Library

Wednesday 13th January

3pm - 4pm

To book call 01655 883 044

Carnegie Library

Saturday 5th February

3.30pm to 4.30pm

To book call 01292 286 385



FESTIVE FILMS

Borrow the latest blockbusters for a week **free of charge**.

Adults can borrow 2 DVDs per week; young adults can borrow 1 DVD per week. DVDs are available for loan from: Ayr's Carnegie; Troon, Prestwick, Alloway and Maybole libraries, and the Marr Educational Resources Centre. You can also place a hold for a DVD held at another branch and we'll deliver it to your local library for you to pick up.



Just some of the Christmas books we have in our libraries

HEARING AID BATTERY PICK-UP POINTS

Provided by the Sensory Impairment Support Group - S.I.S.G, the following libraries are hearing aid battery pick up points.

Drop-in anytime during library opening hours:

- Carnegie Library
- Forehill Library
- Troon Library
- Maybole Library
- John Rodie Library
- Symington Library
- Tarbolton Library

The branches below are also offering dedicated specialist support and advice for hearing loss with SISG:

Maybole

Every second Monday of the month, 2pm to 3pm

Troon

Every third Wednesday of the month 12-1pm



Pick up a Hearing Aid Battery packs at one of the libraries listed above.

MUSEUMS AND GALLERIES

McKECHNIE INSTITUTE. GIRVAN.

From Saturday 13th November 2021 -
Saturday 22nd January 2022

‘Doon the Water: come for the beaches, stay for the sunsets’

Especially chosen to celebrate Scotland’s Year of Coasts and Waters. This exhibition offers a meander along the South Ayrshire Coast, featuring 25 works from the Council’s Fine Art collection of your favourite beaches, from Ayr to Greenan, Dunure to Maidens, Culzean to Girvan, before revealing some amazing South Ayrshire sunsets.

Don’t forget you can also find the permanent display exploring local geology, fossils, the history of Ailsa Craig and its granite, as well as maritime history and model ships, and the Bronze Age Cinerary Urns dating 2100-1500 BC.

OPENING HOURS:

Tuesday, Thursday & Friday: 1pm - 4pm

Wednesday: 1.30pm - 4.30pm

Saturday: 10:30am - 4pm

FESTIVE OPENING HOURS:

Friday 24th December: 1pm - 4pm

Saturday 25th December: Closed

Sunday 26th December: Closed

Monday 27th December: Closed

Tuesday 28th December: Closed

Wednesday 29th December: 1.30pm - 4.30pm

Thursday 30th December: 1pm - 4pm

Friday 31st December: 1pm - 4pm

Saturday 1st January: Closed

Sunday 2nd January: Closed

Monday 3rd January: Closed

Tuesday 4th January: Closed



Squall off Ailsa Craig, 1877, William Muir

**To book
your free visit,
please telephone
01465 713643**

ROZELLE HOUSE AYR.

On display until Saturday 22nd January 2022

Joan Eardley: A Painter's Life, with Photographs by Audrey Walker

This year is the centenary of the birth of the renowned artist Joan Eardley, born 18th May in 1921.

Rozelle House is delighted to celebrate her life and remarkable work in an exhibition kindly loaned to us by Dumfries and Galloway Council - which includes paintings, pastels and sketches alongside photographs taken by her friend Audrey Walker.

Joan Eardley's portrayal of the streets and children of Glasgow first brought her work to public attention in the early 1950s, but it was her love for the tiny village of Catterline, and its surrounding landscape near Aberdeen, which brought her both creative frustration and artistic fulfilment.

This exhibition features a selection of Joan's works bequeathed by Lady Audrey Walker in her will in 1997, works owned by the Dumfriesshire Educational Trust, and selected loans from the Walker family, as well as two short films featuring Joan at work in her Glasgow studio and interviews with her biographer and Catterline neighbours. This exhibition has been made possible as a result of the Government Indemnity Scheme.

Rozelle House Museum & Galleries would like to thank HM Government for providing Government Indemnity and the Department for Digital, Culture, Media and Sport and Arts Council England for arranging the indemnity.

OPENING HOURS:

Monday -Saturday 10am - 5pm

Sunday 12noon - 5pm

FESTIVE OPENING HOURS:

Friday 24th December: 10am - 4pm

Saturday 25th December: Closed

Sunday 26th December: Closed

Monday 27th December: Closed

Tuesday 28th December: Closed

Wednesday 29th December: 10am - 4pm

Thursday 30th December: 10am - 4pm

Friday 31st December: 10am - 4pm

Saturday 1st January: Closed

Sunday 2nd January: Closed

Monday 3rd January: Closed

Tuesday 4th January: Closed



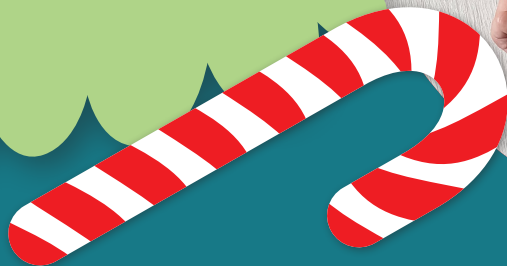
The Samson children in Eardley's Studio, photograph by Audrey Walker, courtesy of the Walker family.

To book your free visit,
please telephone 01292 445447



Subject to change at any time due to updates in Government COVID-19 Restrictions.

KIDS CORNER



Abi Young, 5 years old from Troon, all smiles after she won the 'Spot the Difference' competition, showing off her new book.

SPOT THE DIFFERENCE!

Original Photo



Spot The Difference



Can you spot all 5 differences on the picture of Molly?

For your chance to win a copy of 'The Whit of Whiteley's Wood' children's book, circle the 5 differences in the Spot the Difference photo, complete your details, cut out the freepost information on the back page of the newsletter and pop all your entries in the one envelope.

PREFER TO EMAIL YOUR ENTRY?

Take a photo of your entry form and send it to:
tp@south-ayrshire.gov.uk

All entries should be received no later than 28th January 2022



Name

Address

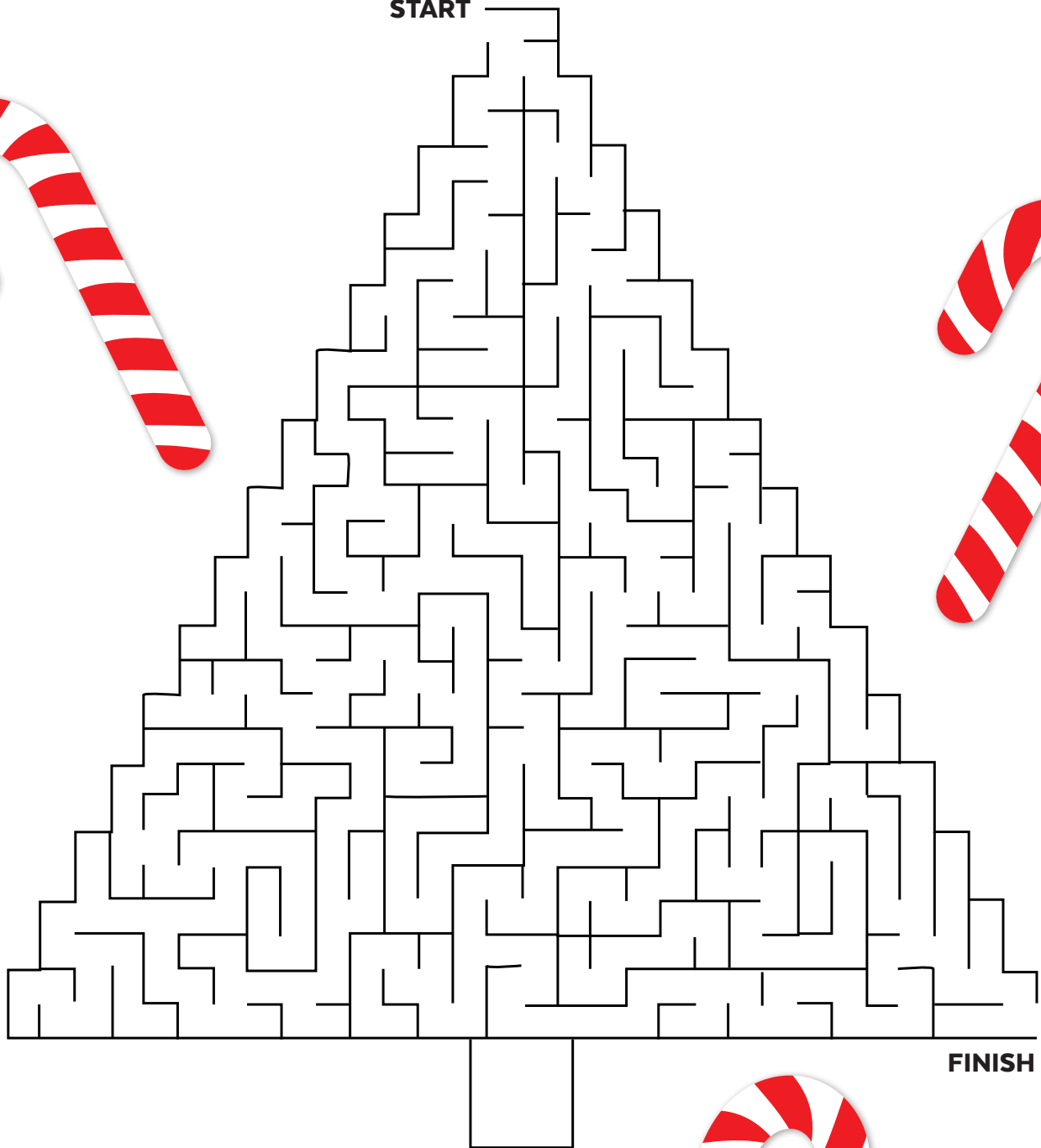
Town

Postcode

Tel No.

FIND THE WAY THROUGH THE CHRISTMAS TREE!

START



FINISH

November
until early
January

Winter Wanderland in South Ayrshire

Troon Maybole Girvan Ayr Prestwick



Christmas
Lights
Display

Grain Exchange
Christmas
Markets

Outdoor
Art

Selfie
Spots

Wish
Upon
A Star

Plus
Lots
More

 destinationsouthayrshire
destinationsouthayrshire.co.uk

south
AYRSHIRE
COUNCIL
Comhairle Siorrachd Àir a Deas

Making a difference every day 

PERFORMANCE EDITION

Involved Tenants and Officers have recently published the Annual Performance edition of the newsletter.

Unlike this newsletter the Performance Edition is only posted out to tenants who have previously indicated that they would like to receive a copy in the post. If you would like to receive a copy of the Performance Edition by post or email then either complete the cut out Performance Edition Request Form below and return it to the team using the freepost cut-out form or contact the Tenant Participation Team by phone on 01292 612968.



PERFORMANCE EDITION REQUEST FORM

I would like to receive the Performance Report on an annual basis by: **Email / Post**

Please complete the following details -

Name: _____

Address: _____

Town: _____

Postcode: _____

E-mail Address*: _____

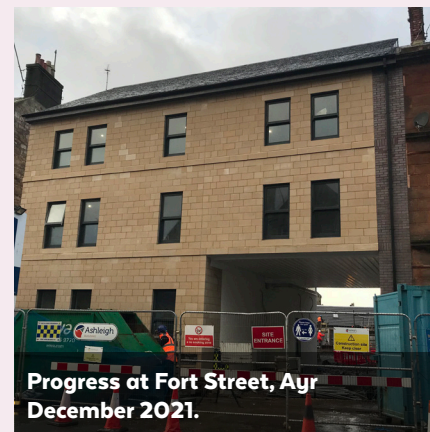
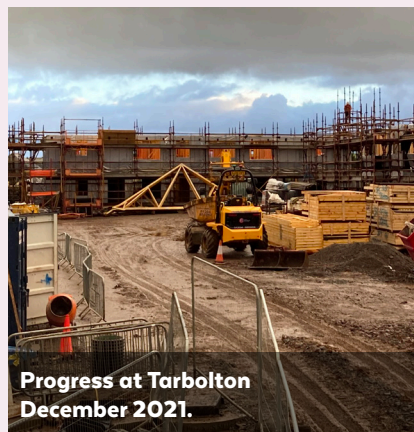
*please only include your email address if you wish to receive the performance report by e-mail

New Build Updates

Work is progressing well across our current new build development sites at Tarbolton, Prestwick, Waggon Road & Fort Street, Ayr.

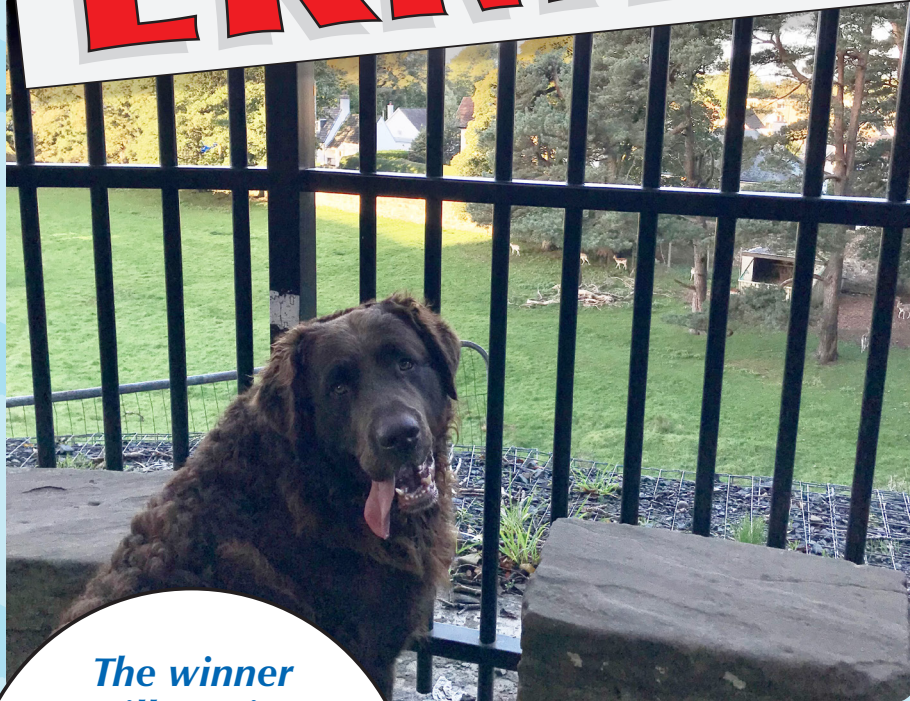
The development at Main Street, Prestwick is scheduled to be completed by 15th December, with tenants moving in before Christmas.

Block (B) within our Waggon Road development is scheduled to be completed in January, with work starting on the final Block (A).





WHERE'S ERNIE?



This is Ernie!

Ernie is a 4-year-old Newfoundland X Curly Coated Retriever (no bear in his bloodline though he gets asked if he is one all the time!).

Ernie loves his walks and his most favourite place is the beach, where you'll find him diving in the sea for stones.

Once he's home he loves nothing more than to lie on his back, get belly rubs and ear scratches, and there's always plenty of those going around!



Previous Newsletter Picture

Molly was visiting Prestwick Beach for the Autumn Edition of the Tenants Newsletter.

Well done to **Tyree Barr from Maybole** who was the winner of the Autumn Edition competition.

The winner will receive

★ **£50** ★

shopping vouchers of their choice!

HOW TO ENTER THE COMPETITION -

Postal - Use the cut out entry form, attach the Freepost label to an envelope and pop in the postbox.
E-mail - tp@south-ayrshire.gov.uk - Take a picture of the entry form and email it to us. **Online** - Visit www.south-ayrshire.gov.uk/tenant-participation and complete the online entry form.
All entries should be received no later than 28th January 2022.

Where's Ernie? Entry Form

Can you guess where Ernie has been visiting?

- A.** Troon Harbour
- B.** Belleisle Park
- C.** Rozelle Park

Name:

Address:

Town:..... Tel:



Freepost Plus RUCL-RUSR-LJBT
South Ayrshire Council
Housing Policy & Strategy Team
Riverside House
21 River Terrace
Ayr
KA8 0AU

All correct entries will be included in the prize draw and the winner will be notified after the draw.