

STRATEGIC DELIVERY PARTNERSHIP UPDATE
COMMUNITY PLANNING BOARD OF 20th JANUARY 2022



WALLACETOWN SDP

Date of last meeting: 1st December 2021

CURRENT ISSUES OF CONCERN/CHALLENGES REQUIRING SUPPORT FROM THE SDP CHAIRS EXECUTIVE:

n/a

Follow up action agreed by the SDP CHAIRS EXECUTIVE following 8th December:

n/a

MAIN CURRENT FOCUS OF THE SDP

The main focus of the group is to discuss the role of the SDP in driving changes in policy and practice to improve outcomes for the residents of Wallacetown.

PROGRESS UPDATE (INCLUDING AREAS OF SUCCESS)

Since the last meeting of the Community Planning Board, there has been 1 meeting of the SDP – 1st December. Key areas of progress arising from this meeting includes:

Wallacetown Survey Results

SDP members were provided with the results of the recent Wallacetown ‘Street Week’ surveys which targeted every property in Wallacetown. Key statistics drawn from the survey results include:

<p>How do you feel about Wallacetown?</p> <ul style="list-style-type: none"> • Only 30% of people are satisfied with life in Wallacetown. • More than 80% believe that issues in Wallacetown are affecting their quality of life. 	<p>What is good about Wallacetown?</p> <ul style="list-style-type: none"> • It’s close to town and shops. • People like and get on well with their neighbours.
<p>What are your priorities?</p> <ul style="list-style-type: none"> • Drug dealing (48%) • Crime and antisocial behaviour (42%) • Safety when out and about (33%) • Litter and fly-tipping (29%) • Dog fouling (23%) 	<p>Who do you go to for advice?</p> <ul style="list-style-type: none"> • People most commonly said they go to the Police (16%) or the Council (13%), however 1 in 3 are unsure where to go to for advice.
<p>What support is needed in the area?</p> <ul style="list-style-type: none"> • Community hub • Greater police presence • Community clean up • Activities/support for young people • Addiction support 	<p>Do you feel connected to Wallacetown? Responses to the question were mixed:</p> <ul style="list-style-type: none"> • Yes* – 46% • No – 55% <p><i>*The majority of people who selected yes report that they fell connected to their neighbours or those living in their block.</i></p>

The SDP has agreed a number of steps following on from the community consultation including identifying key actions that will encourage progress in relation to the priorities and aspirations of the community.

Place Subgroup

The Place Subgroup has identified a number of key areas of focus including: additional cleaning to areas around bin corals and removal of dangerous metal arms, identifying a designated Housing Officer to act as a link for Wallacetown, recruitment of Caretaking Resources dedicated to Wallacetown, additional information/discussion on tenancy sustainment, void properties and allocations, fly-tipping, newly established Environmental Team (expected to start early January) and wider general maintenance within the area.

Operational Service Delivery Subgroup

The new Wallacetown Co-ordinator has now started in post and work will now commence to develop an action plan for the area (this will take into consideration to the findings from the Street Week surveys). The Wallacetown Co-ordinator will also look to further develop the 'team around the community' model through individual discussions with services/partner agencies to confirm what services are required in the area (where and when – hub office/community room) to ensure operational group attendance and confirm staffing commitments (reflective of requirements). Funding has been secured to take forward a community hub model.

Connecting Communities Subgroup

Being able to access community information was identified by residents, and following feedback, notice boards have now been installed in the area providing residents with updates on what's on and when. A community fun day event, organised by partners in Newton Primary School, was held and well attended by the community. Engagement cards were handed out by the Thriving Communities at the event to gauge what residents would like in terms of learning. Over twenty people registered an interest to become part of the community voice. The first meeting for this was arranged for the end of November – despite a small number of people attending there was a lot of rich conversation with a further meeting arranged for the end of January. There are also plans in place to pilot Wallacetown as part of the 'Consul' online platform.

KEY ISSUES

- Consider community survey results the street week survey sessions;
- Further integration of frontline services
- Agreement on short term aims/objectives for the subgroups;
- Development of strategic action plan and evaluation framework;
- Development of continuous improvement framework to support lessons learned to direct change; and
- Integration of the Places for Wellbeing project as an additional subgroup.

UPDATE ON ACTION TO SUPPORT THE LOIP/PLACE PLANS

Action plan and links to follow.

Report Completed by:

Officer: Kevin Anderson

Date: January 2022