



# Your Choice

Lettings and  
Property  
Management

*south*  
**AYRSHIRE**  
COUNCIL  
Comhairle Siorrachd Àir a Deas



## We are here to help every step of the way

*Your Choice* is a lettings agency with a difference. We are run by South Ayrshire Council and we would like to lead by example within the industry to increase access to good quality homes for people who have experienced homelessness or on low incomes as we are passionate about the impact homes have on people's lives. We offer a full management service and we believe that by working with our tenants we not only improve their welfare, but also promote tenancy sustainment.

**Getting it right can change someone's life.**

**Contact Norma McGlone or Chris Carroll on:**

✉ [prs@south-ayrshire.gov.uk](mailto:prs@south-ayrshire.gov.uk) ☎ 01292 473477

The Your Choice team is made up of a select group of experienced, enthusiastic people who are friendly, approachable and accessible to our customers. You will always be treated with kindness and without judgement.

## What we do for our Tenants

We are here to build trusting relationships between ourselves and our tenants and help with any issues they may have in sustaining their tenancy.

- ✔ **Help to secure first months deposit.**
- ✔ **Help to apply for Housing benefit, Council Tax.**
- ✔ **Assistance with Utility Bills.**  
Help with obtaining furniture.
- ✔ **Providing access to local services eg Training or Job Opportunities.**
- ✔ **Helping tenants with their well-being.**

## What we do for our Landlords

*Your Choice* can offer you peace of mind when it comes to managing your tenancy. We look after tenants and Landlords alike, so you can expect the same level of service we offer our tenants, hassle free full management service where we will take care of all areas of the letting process.

- ✔ **Provide first 3 months rent guarantee if tenant falls into difficulty.**
- ✔ **Tenant matching service by marketing on Social media and South Ayrshire Council Website.**
- ✔ **Lodge deposit with safe deposit Scotland on your behalf.**
- ✔ **Prepare all your lease documents and ensure your tenant understands their obligations.**
- ✔ **Continued support throughout tenancy.**

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