

County Buildings  
Wellington Square  
AYR KA7 1DR  
Tel No: 01292 612436

15 November 2022

**To: Councillors Shields (Chair), Bell, Cullen, Cochrane, Scott and Weir**

**All other Elected Members for information only**

Dear Councillor

## **SERVICE AND PERFORMANCE PANEL**

You are requested to participate in the above Panel to be held on **Tuesday, 22 November 2022 at 10.00 a.m.** for the purpose of considering the undernoted business.

The meeting will be held remotely, the meeting will be live-streamed and available to view at <https://south-ayrshire.public-i.tv/>

**Yours sincerely**

**CATRIONA CAVES**  
**Head of Legal and Regulatory Services**

## **B U S I N E S S**

1. Declarations of Interest.
2. Minutes of previous meeting of 25 October 2022 (copy herewith).
3. Action Log and Work Programme (copy herewith).
4. Complaints - Scrutiny Update Period: 1 April to 30 September 2022 – Submit report by the Head of Legal and Regulatory Services (copy herewith).
5. Corporate Support Services Capacity Issues - Update – Submit joint report by the Head of Finance, ICT and Procurement and Head of Legal and Regulatory Services (copy herewith).
- 6./

6. Council Plan 2018-22 (2020 Mid-Term Refresh/Extended) – July to September 2022 – Submit report by the Depute Chief Executive and Director of Housing, Operations and Development (copy herewith).

For more information on any of the items on this agenda, please telephone Andrew Gibson, Committee Services on 01292 612436, Wellington Square, Ayr or  
e-mail: [andrew.gibson@south-ayrshire.gov.uk](mailto:andrew.gibson@south-ayrshire.gov.uk)  
[www.south-ayrshire.gov.uk](http://www.south-ayrshire.gov.uk)

### **Webcasting**

Please note: this meeting may be filmed for live and subsequent broadcast via the Council's internet site. At the start of the meeting, it will be confirmed if all or part of the meeting is being filmed.

You should be aware that the Council is a Data Controller under the Data Protection Act 2018. Data collected during this webcast will be retained in accordance with the Council's published policy, including, but not limited to, for the purpose of keeping historical records and making those records available via the Council's internet site.

Generally, the press and public will not be filmed. However, by entering the Council Meeting, you are consenting to being filmed and consenting to the use and storage of those images and sound recordings and any information pertaining to you contained in them for webcasting or training purposes and for the purpose of keeping historical records and making those records available to the public. In making use of your information, the Council is processing data which is necessary for the performance of a task carried out in the public interest.

If you have any queries regarding this and, in particular, if you believe that use and/or storage of any particular information would cause, or be likely to cause, substantial damage or distress to any individual, please contact [Committee.Services@south-ayrshire.gov.uk](mailto:Committee.Services@south-ayrshire.gov.uk)

### **Copyright**

All webcast footage is the copyright of South Ayrshire Council. You are therefore not permitted to download footage nor upload it to another website nor take still photographs from this footage and distribute it without the written permission of South Ayrshire Council. Please be aware that video sharing websites require you to have the permission of the copyright owner in order to upload videos to their site.