

A stylized map of South Ayrshire is shown in two colors: a dark blue silhouette in the upper half and a yellow silhouette in the lower half. The map is centered horizontally and spans most of the width of the page.

WELCOME TO SOUTH AYRSHIRE

south
AYRSHIRE
COUNCIL
Comhairle Siorrachd Àir a Deas
Making a Difference Every Day

CONTENTS

WELCOME TO SOUTH AYRSHIRE.....	3
FROM AYR TO.....	4
OUR TEAM.....	4
HOTELS AS TEMPORARY ACCOMMODATION.....	5
MEDIUM AND LONG TERM ACCOMMODATION....	5
MATCHING PRINCIPLES.....	6
WHEN YOU ACCEPT AN OFFER.....	7
SCHOOL EDUCATION.....	8
ENGLISH LANGUAGE COURSES.....	8
HEALTHCARE.....	9
EMPLOYABILITY.....	10
VOUCHER AND FINANCIAL ASSISTANCE.....	10
THINGS TO SEE AND DO IN SOUTH AYRSHIRE....	11

WELCOME TO SOUTH AYRSHIRE

Situated in the Southwest of Scotland on the beautiful Clyde Coast, South Ayrshire is home to around 112,000 people and possesses beautiful scenery, both coastal and rural, as well as a wealth of cultural heritage, castles, and historic buildings.

The area is renowned for having some of the finest golf courses in the world, including the prestigious Royal Troon and Turnberry. Scotland's premier horse racing centre, Ayr Racecourse, is based in Ayr and offers more racing days than any other Scottish course, including the Scottish Grand National and Ayr Gold Cup. Given our coastal location, there are also plenty of opportunities to pursue water sports at Troon's picturesque harbour and Yacht Haven, one of the Clyde's leading sailing centres.



For residents, South Ayrshire offers high quality schools. In addition, the area offers further and higher education opportunities at Ayrshire College and the University of the West of Scotland.

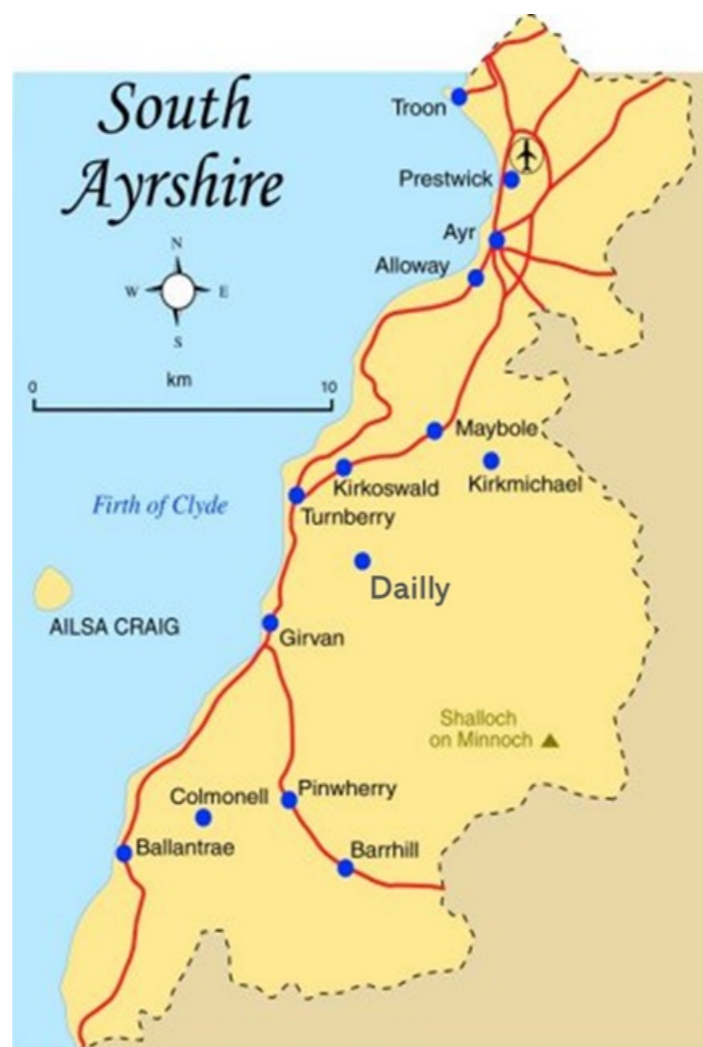
South Ayrshire also offers an excellent transport infrastructure with easy access to Glasgow by road and rail. For those wishing to travel further afield, Prestwick International Airport offers a wide range of national and international links. Add to this an abundance of high-quality housing, from modern to traditional, urban to rural and coastal, and South Ayrshire is the ideal place to live and work.



FROM AYR TO...

(TRAVEL TIME GIVEN IN MINUTES)

		
Glasgow	65	47-63
Kilmarnock	44	25-120
Irvine	33	18
Troon	31	10
Prestwick	12	5
Maybole	22	11
Kirkmichael	22-54	No service
Dailly	42	No service
Girvan	62	28
Barrhill	105	46
Ballantrae	127	No service



OUR TEAM

South Ayrshire Council has a dedicated team who provide comprehensive support to Ukrainians who arrive in South Ayrshire under the UK Government program, Homes for Ukraine and the Scottish Super Sponsor Scheme. Some of our team are from Ukraine, but not all, so please do not expect the person helping you can speak your language, but we will use tools like Google Translate to help communicate with you.

Our team will be with you every step of the way during your stay in South Ayrshire, from temporary accommodation in a hotel to helping match you to a sponsor in the community. Once you have settled in the community, a team member will be assigned to you and keep in touch to ensure your safety and assist with your adaptation.

We also can assist with various other matters such as registering children in educational institutions, applying for school clothing grants, arranging English courses for adults and registration in medical institutions, applying for benefits or pension. South Ayrshire Council, along with the Ukrainian community, organise various events and meetings to foster friendships and personal ties, thereby helping the Ukrainian community to grow and develop.

HOTELS AS TEMPORARY ACCOMMODATION

Two hotels are offered as temporary accommodation in South Ayrshire. The hotel is provided depending on the availability of vacant rooms and/or pets. However, moving from one hotel to another is not allowed. As with other local authorities of Scotland, hotels provide breakfast and dinner for Ukrainian guests.

Ukrainian guests are expected to comply with fire safety rules and law enforcement standards. If you leave the hotel for more than 5 days, your room will not be kept for you.

The hotel is responsible for providing proper facilities and service. Thus hotel management (not our team) deals with facilities issues heating, pipe functioning etc.



MEDIUM AND LONG TERM ACCOMMODATION

- Self-contained accommodation is a host's property that does not require you to share a bathroom, entry/exit, catering, or sleeping area with people other than those in your family.
- Hosted property implies to sharing some facilities with hosting family
- Private let and Social Housing mean a tenancy which is a contract between you and a landlord. It lets you live in a property as long as you pay rent and follow the rules. It also sets out the legal terms and conditions of your tenancy.

MATCHING PRINCIPLES

Our team are responsible for matching guests to accommodation. This does not happen on a first come first served basis, so there may be times someone who has arrived after you will be matched to accommodation before you. The reason this might happen could be due to the type or size of accommodation available, location or other circumstance.

The standard principles our team follow when matching include:

1	<ul style="list-style-type: none">• Hosted accommodation will be offered to hotel guests first;• Social housing is rare, when Housing Services provide social housing, it will be offered to guests in the community first.
2	Priority will be given to any guests who are living with hosts that have an imminent date hosting arrangements are ending or to somebody who is at risk of being homeless.
3	Equal priority to residents from both hotels.
4	<p>To avoid frequent refusals we work on making reasonable property offers, therefore under the Homes for Ukraine scheme you are expected to accept any reasonable offer.</p> <p>A reasonable offer of accommodation will take in to account the following criteria:</p> <ul style="list-style-type: none">• health or disability requirements• suitable size of property to accommodate all household members• availability for at least 6 months• family connections with other Ukrainians living within South Ayrshire• current education enrollment (although this is not a priority and a change of school may be required)• employment (within 90 minutes to get to the workplace from door to door)• time spent in a hotel

WHEN YOU ACCEPT AN OFFER

When you accept an offer to live with a host family or in a social property, we will provide assistance in the following areas:

1 Support and Security:

We understand that moving frequently within a year can cause stress and uncertainty. That's why our team is committed to ensuring a smooth resettlement for you.

2 Relocation:

We will arrange a taxi to take you from the hotel to your new place.

3 Vetting:

The host families are carefully vetted to ensure that their home is safe and provides space sufficient for guests. Furniture and necessary accessories will be accessible to guests. You are not supposed to pay any rent or provide free labour. As for utilities or any other important details, we suggest you discuss with your host and make an occupancy agreement (either verbal or written).

4 Ongoing Support:

Once you leave a hotel, you are not permitted to return. An officer from our team will be assigned to you to ensure your safety and help you adjust to your new surroundings. With your consent, our team member may visit you occasionally. This is to keep in touch with Ukrainians in our community and to keep you informed about events and updates in South Ayrshire. We also use various ways of communication, such as email, phone, messengers, and social networks.



SCHOOL EDUCATION

The education system in South Ayrshire is highly regarded and offers a wide range of educational opportunities for children of all ages.

There are 43 primary schools and eight secondary schools located throughout South Ayrshire, with the largest concentration of schools found in the town of Ayr. These schools provide a high standard of education, with well-trained teachers and modern facilities.

Primary education in South Ayrshire typically starts at the age of four or five, with children attending primary school for seven years. The primary curriculum is broad and balanced, covering a range of subjects, including literacy, numeracy, science, and social studies. There is also a focus on developing key skills such as problem-solving, communication, and critical thinking.

Secondary education in South Ayrshire typically starts at the age of 11 or 12, with children attending secondary school for six years. The secondary curriculum is also broad and balanced, with academic and vocational courses available. Students can choose to specialise in specific subjects or pursue a more general education.

In addition to traditional schools, South Ayrshire also offers alternative education options, such as schools for children with additional needs and community schools for adult learners. Overall, the education system in South Ayrshire is highly regarded and provides children with a high standard of education, preparing them for further education and the world of work. The focus on developing key skills and curriculum ensures that students are well-rounded and well-prepared for the challenges of the future.

If you have school-age children, our team will help to find a place for your child in a nearby school based on their age and location. In some cases, the child may need to use a town or school bus. We also assist families with preschool children in applying to nursery.

ENGLISH LANGUAGE COURSES

We understand the importance of English language proficiency for adaptation in Scotland, which greatly facilitates communication with various services, medical staff, and increases employability.

South Ayrshire Council and local organisations offer free English courses for adults, both at the college level for more advanced students and through local organisations for those at a beginner or intermediate level. These courses aim to improve the student's overall English language ability, including speaking, listening, reading, and writing.

Attending an English language course can greatly improve the integration and adaptation of Ukrainians in South Ayrshire. The knowledge of English makes it easier to communicate with local people and institutions, making it easier to settle and establish oneself in a new environment.

HEALTHCARE

The healthcare system in South Ayrshire is provided by the National Health Service (NHS) in Scotland. The NHS is a publicly funded healthcare system that provides medical care and treatment to all residents of Scotland, including those living in South Ayrshire.

There are a number of healthcare facilities in South Ayrshire, including hospitals, medical clinics, and community health centres. The main hospital in the area is Ayr Hospital, which provides a range of medical services, including accident and emergency care, surgery, and diagnostic testing.

The healthcare system in South Ayrshire is of a high standard, with well-trained healthcare professionals and modern medical facilities. The NHS in Scotland is committed to providing universal access to healthcare, regardless of a patient's ability to pay.

Patients in South Ayrshire can access medical care through a variety of means, including in-person appointments, telephone consultations, and online services. The NHS in Scotland has also been working to improve access to mental health services, including counseling and therapy, for those in need.

Overall, residents of South Ayrshire can expect to receive quality medical care and treatment through the publicly funded healthcare system in Scotland.

Pharmacy services in South Ayrshire are an important component of the healthcare system, providing residents with access to prescription medications, over-the-counter treatments, and expert advice on a range of health-related issues.

There are many community pharmacies located throughout South Ayrshire. These pharmacies provide a range of services, including dispensing prescription medications, offering advice on health and wellness, and providing over-the-counter medications and medical supplies.

Pharmacists in South Ayrshire are highly trained professionals who work closely with other healthcare providers, such as doctors and nurses, to ensure that patients receive the best possible care. They can offer advice on health issues, such as managing chronic conditions, taking medications safely and effectively, and preventing illness.

Furthermore, many pharmacies in South Ayrshire now offer a range of additional services, such as flu vaccinations and blood pressure monitoring. Some pharmacies also have home delivery services for those who are unable to leave their homes.

Overall, pharmacy services are an essential part of the healthcare system in South Ayrshire, providing residents with access to essential medications, expert advice, and a number of health-related services.

Opticians:

There are many opticians available in South Ayrshire to provide you with excellent eye care services and improve your vision. In addition to eye exams, local opticians can also fit you for contact lenses/eyeglasses or provide repairs and adjustments to your glasses if needed.

EMPLOYABILITY

South Ayrshire has employment opportunities across a variety of sectors, including hospitality, retail, healthcare, education, and manufacturing.

Tourism is also a significant contributor to the local economy in South Ayrshire, with the area's natural beauty and rich history attracting visitors from all over the world. As a result, there are a range of employment opportunities available in the tourism industry, including in hotels, restaurants, and attractions.

South Ayrshire is also home to manufacturing and engineering companies, including those specialising in aerospace, defense, and marine engineering. These companies offer jobs for skilled workers, including engineers, technicians, and support staff.

Furthermore to traditional employment opportunities, there are also opportunities available for self-employment and entrepreneurship.

Overall, South Ayrshire is an attractive destination for those seeking employment or looking to start a business.

Many Ukrainians who have settled in South Ayrshire have already found work or are studying in college or doing internships. Local organisations such as "Employability and Skills", "Skills and Development", "Thriving community" and FedCup provide qualified job search assistance.

VOUCHER AND FINANCIAL ASSISTANCE

Financial support and vouchers are also available. A £200 voucher is provided to each Ukrainian guest who settles for a long-term period in South Ayrshire with a local host family or in social/rented property. Ukrainian guests can also benefit from the social assistance provided by the Scottish Government. If you rent a social or private accommodation, you can take advantage of Housing Benefit support subject to receipt of Universal Credit.

Other benefits, such as Scottish Child Payments, Child Benefits, Universal Credit/Pension Credit etc. are accessible all over Scotland for those who are entitled to.

THINGS TO DO AND SEE IN SOUTH AYRSHIRE

South Ayrshire, located on the west coast of Scotland, offers a diverse range of activities and attractions for tourists to enjoy.

Whether you're interested in history, outdoor activities, or simply soaking up the stunning Scottish scenery, South Ayrshire has something for everyone to enjoy.

Here are just a few of the top things to see and do in South Ayrshire:

Culzean Castle: This magnificent 18th-century castle is situated on a clifftop overlooking the Firth of Clyde. The castle features opulent interiors, beautiful gardens, and scenic walks along the coastline.

Burns Cottage: This historic cottage in Alloway is the birthplace of Scotland's national poet, Robert Burns. Visitors can explore the thatched cottage and learn about the life and work of Burns.

Turnberry Golf Course: This world-renowned golf course is situated on the coast of South Ayrshire and offers stunning views of the coastline and surrounding countryside.

Ayr Beach/Troon beach: Ayr Beach as well as Troon Beach are a beautiful sandy beaches that stretch for miles along the coastline. The beaches offer plenty of space for walking, sunbathing, and swimming, and there are also plenty of cafes and restaurants nearby.

Galloway Forest Park: This expansive forest park is located in the southern part of South Ayrshire and is home to a range of wildlife, including deer, otters, and eagles. The park offers plenty of walking and cycling trails, as well as opportunities for camping and stargazing.

Prestwick Golf Course: Another world-renowned golf course in South Ayrshire, Prestwick Golf Course has hosted many major championships and is considered one of the most challenging courses in the world.

Ayr Racecourse: Ayr Racecourse is a popular destination for horse racing fans, with regular race meetings and events throughout the year.

Dunure Castle: This ruined castle is located on a rocky outcrop overlooking the Firth of Clyde. Visitors can explore the castle ruins and enjoy stunning views of the coastline.

For more things to do and see visit:
www.destinationsouthayrshire.co.uk

This information can be made available, on request, in braille, large print or audio formats and can be translated into a range of languages. Contact details are provided below.

درخواست کرنے پر یہ معلومات ناپینا افراد کے لئے ابھرے حروف، بڑے حروف یا آڈیو میں مہیا کی جاسکتی ہے اور اس کا مختلف زبانوں میں ترجمہ بھی کیا جاسکتا ہے۔ رابطہ کی تفصیلات نیچے فراہم کی گئی ہیں۔

本信息可应要求提供盲文，大字印刷或音频格式，以及可翻译成多种语言。以下是详细联系方式。

本信息可慮應要求提供盲文，大字印刷或音频格式，以及可翻譯成多种語言。以下是詳細聯系方式。

ਇਹ ਜਾਣਕਾਰੀ ਮੰਗ ਕੇ ਬੋਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਅਤੇ ਸਣਨ ਵਾਲੇ ਰਪ ਵਿਚ ਵੀ ਲਈ ਜਾ ਸਕਦੀ ਹੈ, ਅਤੇ ਇਹਦਾ ਤਰਜਮਾ ਹੋਰ ਬੋਲੀਆਂ ਵਿਚ ਵੀ ਕਰਵਾਇਆ ਜਾ ਸਕਦਾ ਹੈ। ਸੰਪਰਕ ਕਰਨ ਲਈ ਜਾਣਕਾਰੀ ਹੇਠਾਂ ਦਿੱਤੀ ਗਈ ਹੈ।

Niniejsze informacje mogą zostać udostępnione na życzenie, w alfabecie Braille'a, w druku powiększonym lub w formacie audio oraz mogą zostać przetłumaczone na wiele języków obcych. Dane kontaktowe znajdują się poniżej.

Faodar am fiosrachadh seo fhaighinn, le iarrtas, ann am braille, clò mòr no clàr fuaim agus tha e comasach eadar-theangachadh gu grunn chànanan. Tha fiosrachadh gu h-ìosal mu bhith a' cur fios a-steach.

За запитом ця інформація може бути надана в збільшеному форматі, шрифтом Брайля чи в аудіо форматі, а також перекладена на різні мови. Телефон для контактів нижче.

South Ayrshire Council
Contact Centre
0300 123 0900

south
AYRSHIRE
COUNCIL
Comhairle Siorrachd Àir a Deas
Making a Difference Every Day